

Artisan® 835 Series



Quick Guide

Basic Copying, Printing, Scanning, and Faxing
Maintenance
Network Setup
Solving Problems

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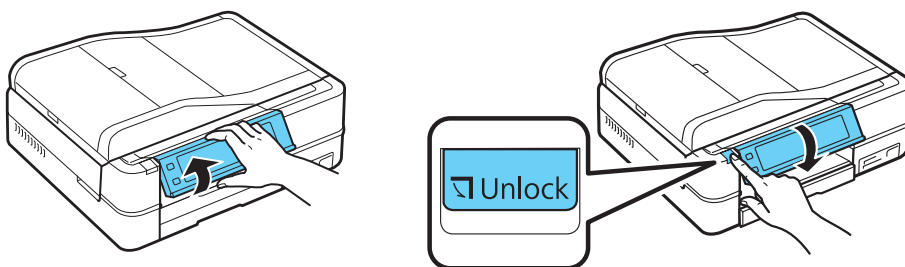
Notices. 57

Using the Control Panel

The control panel is adjustable. To raise it, lift it as shown below. To lower it, press and hold the  **Unlock** button until the control panel is at the desired angle.

Caution:

To avoid damaging the product, make sure you press and hold the  **Unlock** button to lower the control panel. Don't try to push the control panel down.



Using the Touch Screen

The touch screen makes it easy to use all the creative features of your product.



Caution:

Press the touch screen gently with the tip of your finger; don't press too hard or use sharp objects.






The touch screen displays only the buttons that are available for the task you are working on.

- Press ◀ or ▶ to view more photos or access more options.
- Press 🏠 **Home** to return to the Home screen.
- Press ☰ **Menu** to make special settings. The touch screen retains the settings from the last time it was used. If you want to start over, simply press **Clear Settings** to clear settings for the mode you're using (Copy, Fax, etc.).
- To save energy, the touch screen goes dark after several minutes of inactivity. Touch the screen to wake it up.
- The blue status light at the bottom of the control panel flashes when the product is printing or performing routine maintenance. If it flashes rapidly, check the product for error messages.

Note:

To turn off the “beep” heard when you press a button, or to reduce its volume, press **Setup**, select **Printer Setup**, choose **Sound**, and adjust one of the settings. If you turn off the sound, the dialing sound made when you transmit a fax is also turned off.

You may see the following icons on the screen:

| Icon | Meaning |
|-------------------------------------------------------------------------------------|--------------------------------------------------------------------|
|  | The product is connected to a wired network. |
|  | The product is connected to a wireless network. |
| ADF | A document is loaded in the automatic document feeder. |
|  | The current photo is cropped. |
|  | The Fix Red-Eye setting is on for the current photo or all photos. |
|  | Reminds you whether View AutoCorrect is on or off. |

Placing Originals for Copying, Scanning, or Faxing

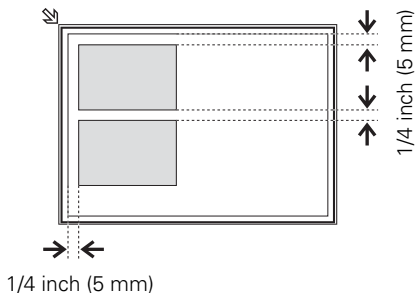
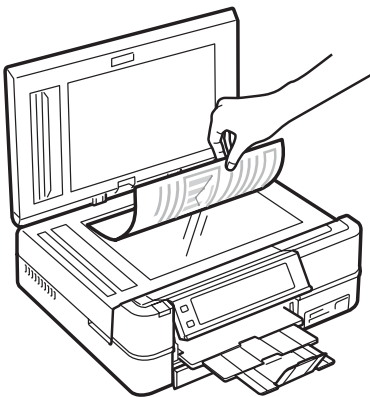
Before you copy, scan, or fax, place your documents or photos on the scanner glass (see below) or in the Automatic Document Feeder (see page 7).

Using the Scanner Glass

You can place multiple photos or a document up to letter-size (or A4) on the scanner glass to make color or black and white copies.

1. Open the document cover and place your original face-down on the scanner glass, with the top against the back left corner.

If you're scanning 3 × 5- or 4 × 6-inch photos, you can place up to two at a time on the scanner glass. Place them at least 1/4 inch (5 mm) apart.



Note:

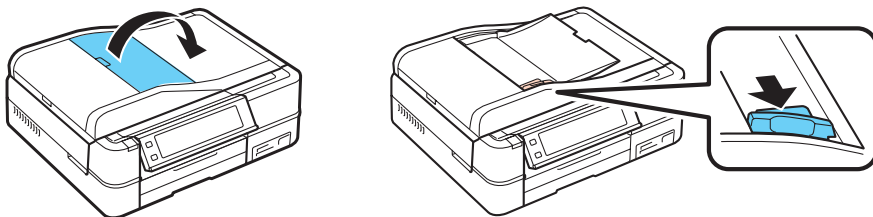
If the edges of your document or photo are cut off, move the document or photo 1/4 inch (5 mm) away from the corner of the scanner glass.

2. Close the cover gently so you don't move the original(s).

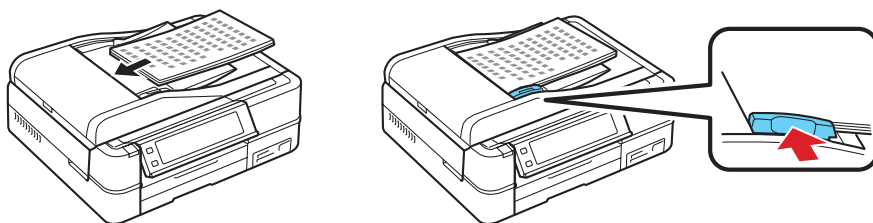
Using the Automatic Document Feeder

You can place up to 30 letter-size (or A4) sheets or 10 legal-size sheets in the Automatic Document Feeder.

1. Open the Automatic Document Feeder paper support, and then move the edge guide outward.



2. Fan the originals, then tap them on a flat surface to even the edges.
3. Insert the originals face-up, top edge first. Slide the edge guide against the originals, but not too tightly.



The ADF icon appears on the screen.

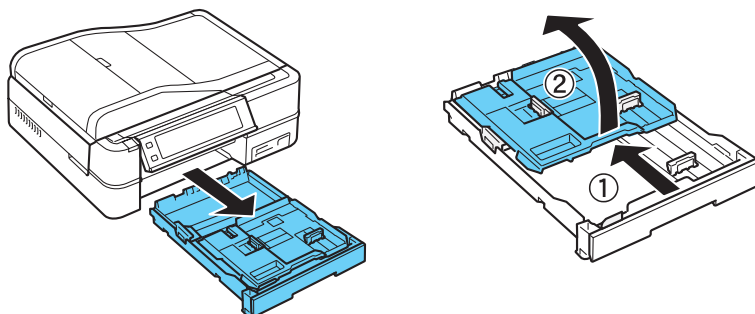


Loading Paper

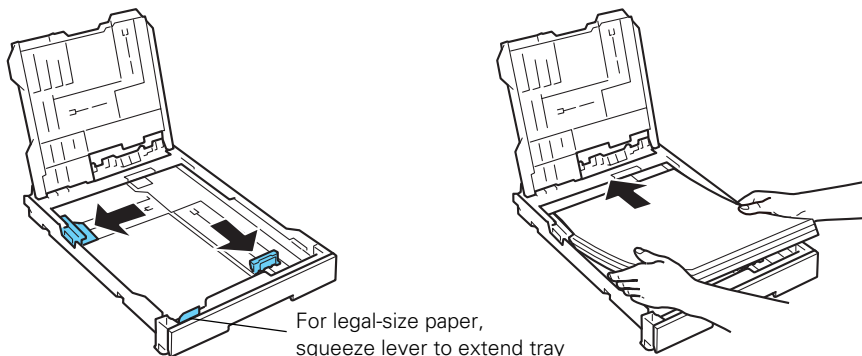
Your product has two paper trays. The main tray is for letter-size, legal-size, A4 size, or 8 × 10-inch paper. You can load up to 120 sheets of letter-size or A4 plain paper in the main tray. When extended, the tray can hold up to 50 legal-size sheets.

The photo tray is for 4 × 6 or 5 × 7-inch photo paper. You can load up to 20 sheets.

1. Pull out the paper cassette. Then slide back the photo tray and lift it up.



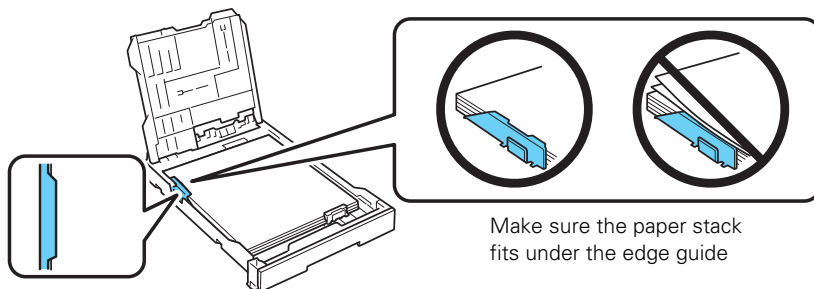
2. Squeeze the edge guides and slide them out. Then insert paper with the glossy or printable side face-down.



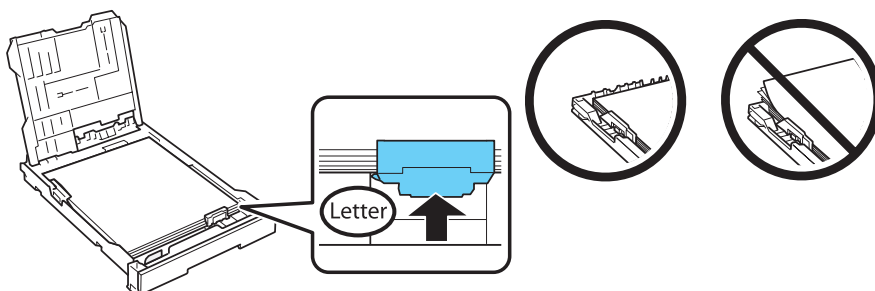
Note:

Load letterhead or pre-printed paper face-down, with the top edge at the back of the paper cassette.

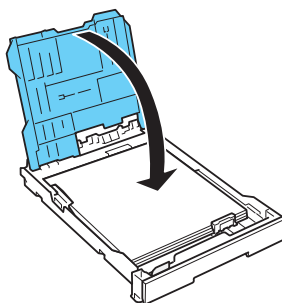
3. Slide the left edge guide against the paper.



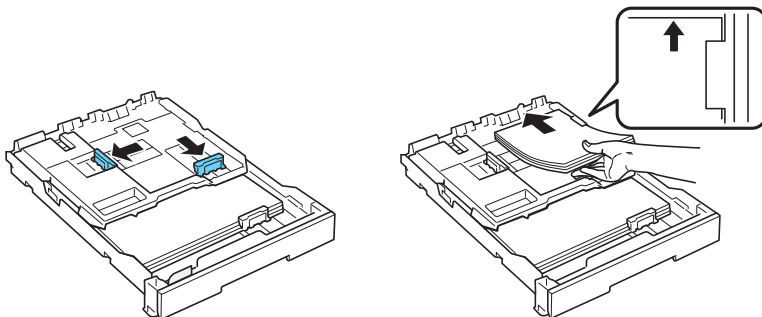
4. Adjust the front edge guide to your paper size.



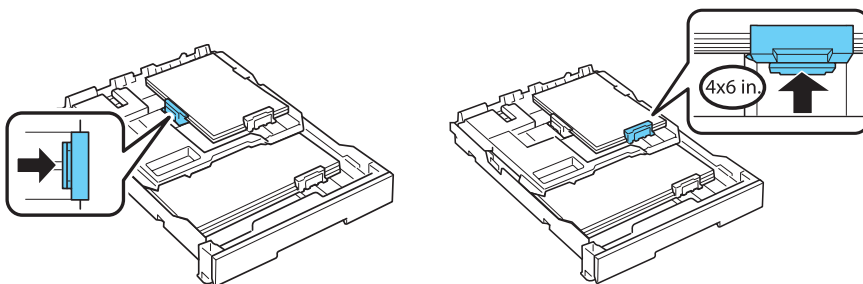
5. Lower the photo tray.



6. To load paper in the photo tray, squeeze the edge guides and slide them out. Then insert photo paper with the glossy or printable side face-down, making sure the paper is under the edge guide.



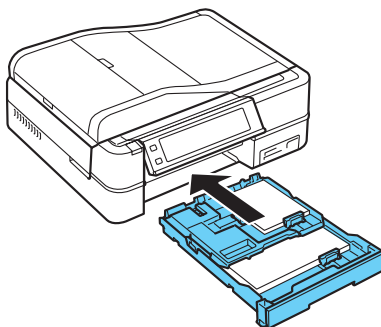
7. Slide the left edge guide against the paper. Then adjust the front edge guide to your paper size.



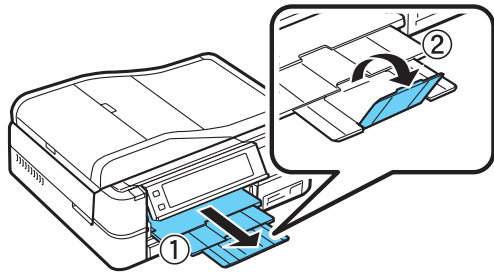
Note:

Make sure the paper fits under the edge guide.

8. Keep the cassette flat as you insert it.



9. Extend the output tray and flip up the stopper.



For details on paper and instructions on loading envelopes and legal-size sheets, see the online *User's Guide*.

Using Special Papers

Epson offers a wide array of high quality papers, making it easy to maximize the impact of your photos, presentations, and creative projects.

You can purchase genuine Epson ink and paper at Epson Supplies CentralSM at www.epson.com/ink3 (U.S. sales) or www.epson.ca (Canadian sales). You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

| Paper name | Size | Part number | Sheet count |
|----------------------------------------|--------------------------|--------------------|-------------|
| Epson Ultra Premium Photo Paper Glossy | Borderless 4 × 6 inches | S042181 S042174 | 60 100 |
| | Borderless 5 × 7 inches | S041945 | 20 |
| | Borderless 8 × 10 inches | S041946 | 20 |
| | Letter (8.5 × 11 inches) | S042182 S042175 | 25 50 |
| Epson Ultra Premium Photo Paper Luster | Letter (8.5 × 11 inches) | S041405 | 50 |

| Paper name | Size | Part number | Sheet count |
|-----------------------------------------------------|--------------------------|-------------------------------|--------------------|
| Epson Premium Photo Paper Glossy | Borderless 4 × 6 inches | S041808 S041727 | 40 100 |
| | Borderless 5 × 7 inches | S041464 | 20 |
| | Borderless 8 × 10 inches | S041465 | 20 |
| | Letter (8.5 × 11 inches) | S042183 S041667 | 25 50 |
| Epson Premium Photo Paper Semi-gloss | Borderless 4 × 6 inches | S041982 | 40 |
| | Letter (8.5 × 11 inches) | S041331 | 20 |
| Epson Photo Paper Glossy | Borderless 4 × 6 inches | S041809 S042038 | 50 100 |
| | Letter (8.5 × 11 inches) | S041141 S041649 S041271 | 20 50 100 |
| Epson Ultra Premium Presentation Paper Matte | Letter (8.5 × 11 inches) | S041341 | 50 |
| Epson Premium Presentation Paper Matte | Borderless 8 × 10 inches | S041467 | 50 |
| | Letter (8.5 × 11 inches) | S041257 S042180 | 50 100 |
| Epson Premium Presentation Paper Matte Double-sided | Letter (8.5 × 11 inches) | S041568 | 50 |
| Epson Presentation Paper Matte | Letter (8.5 × 11 inches) | S041062 | 100 |
| | Legal (8.5 × 14 inches) | S041067 | 100 |
| Epson Bright White Paper | Letter (8.5 × 11 inches) | S041586 | 500 |
| Epson Photo Quality Self-adhesive Sheets | A4 (8.3 × 11.7 inches) | S041106 | 10 |
| Epson Iron-on Cool Peel Transfer paper | Letter (8.5 × 11 inches) | S041153 | 10 |

Copying a Document or Photo

Once you've placed your originals on the scanner or in the Automatic Document Feeder (see pages 6 and 7), you can make color or black-and-white copies.

Copying a Document

1. Load letter-size plain paper, Epson Bright White Paper, or Epson Presentation Paper Matte.
2. Press **Home** if necessary and select **Copy**. You see this screen.
3. Press **+** or **-** to select the number of copies you want. Or press the number 1 to display the numeric keyboard, then select the number and press **OK**.
4. Select **Color** or **B&W** (black and white) copies.
5. Adjust the density (make the copies lighter or darker) if necessary.



6. To change copy settings, press **Menu** and select **Paper and Copy Settings**. The Layout setting should be **With Border** and the Paper Size should be **Letter**.
 - To print on both sides of the page, turn on **2-Sided Printing**.
 - To adjust the copy size, select **Reduce/Enlarge**, then choose **Actual Size** (to print at actual size), **Custom Size** (to select a percentage), **Auto Fit Page** (to automatically size the image to fit your paper), or one of the specific sizes listed.
 - For the **Paper Type** setting, select **Plain Paper**. (If you loaded a type of paper not listed in step 1, see the table on page 16.)



- For the **Document Type** setting, choose **Text** for plain documents or **Text & Image** if your document contains photos or graphics.
- To change the copy quality, select **Quality**, then choose **Draft**, **Standard Quality**, or **Best**.

Note:

To clear previously used copy settings, press **Clear Settings**. For more information about copy settings, see your online *User's Guide*.

7. After you finish selecting your settings, press **OK**.
8. Press **Start** to begin copying. To cancel copying, press **Cancel**.

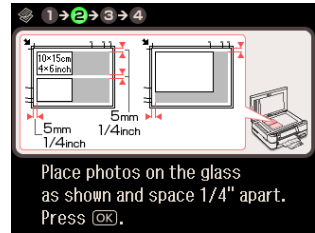
Restoring, Cropping, or Copying Photos

You can use the Copy Wizard to copy one or two photos onto 4 × 6-inch, 5 × 7-inch, 8 × 10-inch, or letter-size photo paper for instant photo reprints. You can also restore colors in faded photos, print with or without borders, convert photos to black and white, and crop your photos. See the *User's Guide* for detailed information.

1. Place one or two photos on the scanner glass. Place them at least 1/4 inch (5 mm) apart.
2. Load photo paper (see page 8 for instructions).
3. Press **Home** if necessary and select **Copy**. You see this screen.
4. Press **Menu**, then select **Copy/Restore Photos**.
5. To turn on Color Restoration to restore colors in faded photos as you copy, select **On**. If your photos are not faded, select **Off**.



6. When you see this screen, press **OK** to prescan your photos.
7. When you see a message asking you to select the number of copies, press **OK**.
8. To print more than 1 copy, press **+** or **-** to select the number (up to 99).
9. To crop the photo and enlarge the resulting image area to fit onto your paper, press **Display/Crop**.



- To resize the image area, press **+** or **-**.
- To move the image area, use the arrow buttons.
- To check the zoomed image, press **OK**.



When you finish cropping your photo, press **OK**.

10. If you placed two photos on the scanner glass, press **◀** or **▶** to view the second one, select the number of copies, and crop it if desired.
11. Press **OK** again to continue, then press **OK** again to Confirm Copy.
12. To change any of the settings displayed on the screen, press **≡ Menu** and select **Paper and Copy Settings**.

Note:

To clear previously used copy settings, press **⌂ Clear Settings**.

- To change the paper size, select **Paper Size** and choose the size of paper you loaded.



- To change the paper type, select **Paper Type** and choose the setting for the paper you loaded:

| For this paper type | Choose this setting |
|--------------------------------------------------------------------------------------------------------------------|---------------------|
| Epson Premium Photo Paper Glossy Epson Premium Photo Paper Semi-gloss Epson Ultra Premium Photo Paper Luster | Prem. Glossy |
| Epson Ultra Premium Photo Paper Glossy | Ultra Glossy |
| Epson Photo Paper Glossy | Glossy |
| Epson Premium Presentation Paper Matte Epson Ultra Premium Presentation Paper Matte | Matte |

Paper Type options depend on the Paper Size setting you choose.

- To change the print layout, select **Borderless**, then choose **On** to expand the image all the way to the edge of the paper (slight cropping may occur) or **Off** to leave a small margin around the image.
- To adjust the amount of image expansion when printing borderless photos, select **Expansion** and choose **Standard**, **Medium**, or **Minimum**, then press **OK** if necessary. (Your printed photos may have white borders if you use the **Minimum** setting.)
- To automatically adjust the brightness, contrast, and saturation, select **Fix Photo**, then select **Fix Photo On**.
- If you want to create a black-and-white copy of a color photo, select **Filter** and choose **B&W**.

13. After you finish selecting your settings, press **OK**.

14. When you're ready to copy, press **Start**. To cancel copying, press **Cancel**.

Note:

When you scan with your computer, you can use additional options to transform faded, dusty, or badly exposed photos into ones with true-to-life color and sharpness. See the online *User's Guide* for details.

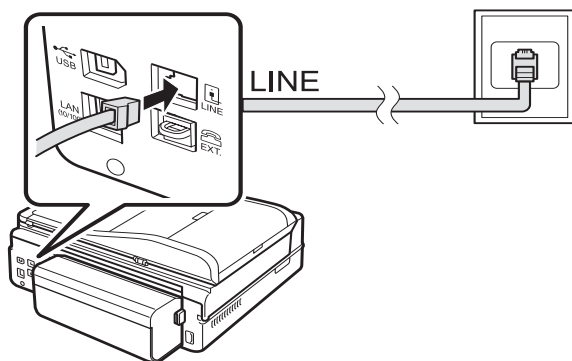
Faxing a Document or Photo

Your product lets you send faxes by entering fax numbers or selecting entries from a speed dial list. Using the Automatic Document Feeder, you can fax up to 30 pages at a time.

For more information on faxing and fax settings, including using the Epson FAX Utility (Windows only), see the online *User's Guide*.

Connecting to a Phone Line

1. Connect the phone cable from the wall jack to the **LINE** port on the back of the product.



Note:

If you have a DSL Internet connection, you must plug a DSL filter into the wall jack or you won't be able to use the fax or telephone equipment as described below. Contact your DSL provider for the necessary filter.

2. To use a telephone or answering machine, you need a second phone cable. Remove the cap from the **EXT.** port on the product. Connect one end of the cable to the telephone or answering machine, and connect the other end to the **EXT.** port on the back of the product.

When you receive a call and Auto Answer mode is turned on, if the other party is a fax and you pick up the phone or the answering machine answers, the product automatically begins receiving the transmission. If the other party is a caller, the phone can be used as normal or a message can be left on the answering machine.

Note:

Your phone or answering machine must be connected to the **EXT.** port (not to a wall jack) for your product to detect incoming fax calls properly. The number of rings after which the product answers must be at least one more than for the answering machine. To adjust the number of rings, press **Home** if necessary and select **Setup, Fax Settings, Communication**, and then **Rings to Answer**.

Setting Up a Fax Header

You should create a fax header before sending faxes so that recipients can identify their origin.

Note:

If you leave the product unplugged for a long period of time, the date and time settings may not be retained. See the online *User's Guide* for instructions on setting the date and time.

Entering Your Sender Name

1. Press **Home** if necessary, then press **◀** or **▶** and select **Setup**.
2. Press **◀** or **▶** and select **Fax Settings**.
3. Press **◀** or **▶** and select **Header**.
4. Select **Fax Header**. You see the fax keypad.
5. Use the keypad to enter the header information (see page 19). You can enter up to 40 characters or digits for your name and other contact information.
6. Press **OK** to return to the Header menu.



Entering Your Phone Number

- 1. Select Your Phone Number from the Header menu.
- 2. Use the keypad to enter your phone number, up to 20 digits (see below). You don't need to use dashes. Use the # button to type the + symbol for an international number.
- 3. Press OK to return to the Header menu.

Using the Keypad to Enter Numbers and Characters

- To enter a fax number, use the numeric keypad.
- To enter text, press a keypad number repeatedly to switch between uppercase, lowercase, or numbers.
- Press 1 Symb. to enter these characters: ! # % & ' () * + , - . / : ; = ? @ ~
- To move the cursor, add a pause or space, or delete a character:



| Button | Function |
|--------|----------------------------------|
| ◀ or ▶ | Moves the cursor left or right. |
| BS | Deletes a character (backspace). |
| ⏸ | Inserts a pause symbol (–). |
| □_□ | Inserts a space. |

Sending a Fax

You can send a fax by entering a fax number as described below. To set up a speed dial list or to use the Epson FAX Utility (Windows only), see the online *User's Guide*.

- 1. Place your original(s) for faxing (see page 6).
- 2. Press 🏠 Home if necessary and select Fax.

3. Press **123**, then use the numeric keypad to enter the fax number (up to 64 digits). Then press **OK**.

Note:

To redial the last fax number you used, press **Redial**.

4. Select **Color** or **B&W**.

Note:

If the recipient's fax machine prints only in black and white, your fax is automatically sent in black and white even if you select **Color**.

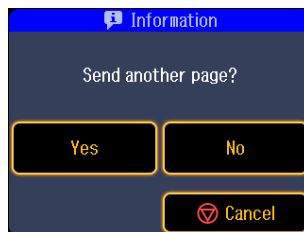
5. Press **OK**, if desired, to see a summary of your fax transmission settings.
6. Press **Start** to begin scanning and faxing your document. (To cancel, press **Cancel**.)

If you are scanning with the Automatic Document Feeder (see page 7), your document is automatically scanned and faxed.

If you placed your document on the scanner glass, you see this screen after the first page is scanned. If you need to fax additional pages, place your original on the scanner glass. Press **Yes**, then press **OK** to continue. If you don't need to fax another page, press **No**.

Note:

If the fax number is busy, you see a redialing message and the product redials after one minute. To redial immediately, press **Redial**.



Receiving Faxes

Before receiving faxes, make sure you load plain paper and select the **Paper Size** setting that matches the size of paper you've loaded (press **Home** and select **Setup, Fax Settings, and Scan & Print Setup**). If the incoming fax pages are larger than the paper size you loaded, the fax size is reduced to fit or printed on multiple pages, depending on the **Auto Reduction** setting you select.


If you run out of paper during printing, you see the error message **Paper out**. Load more paper and press the **Start** button to continue.


To receive faxes automatically, make sure you see a green light next to **Auto** (Auto Answer) on the screen. The light stays on when Auto Answer mode is enabled. To change the answer mode, press **Auto** (Auto Answer).

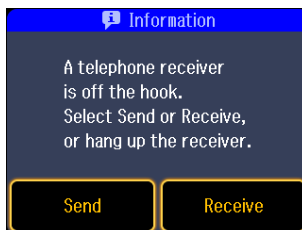
Note:

If you've connected an answering machine, you may need to adjust the number of rings after which the fax picks up. (The number of rings to answer must be at least one more than for the answering machine.) To change the number of rings after which the product answers, press **Home** if necessary, then select **Setup**, select **Fax Settings**, select **Communication**, and **Rings to Answer**.

Manually Receive a Fax

To receive a fax manually, press  (Auto Answer) to turn off this feature (and the light). Then follow these steps:

1. When your telephone rings, lift the phone off the hook. You see this screen.
2. Press **Receive** and then  **Start**.
3. After all the pages are received, you see this screen again. Replace the phone on the hook.



Printing From a Memory Card or External Drive

Your product lets you print photos from your digital camera's memory card or from an external storage device such as a USB flash drive.

You can also use your product to print special projects such as:

- Coloring book pages for your kids
- Ruled paper and graph paper for homework projects
- Note paper personalized with your favorite photos

For instructions, see the online *User's Guide*.

Note:

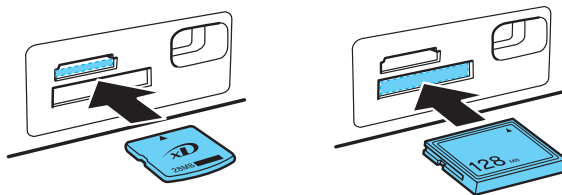
You can print directly from your camera if it supports PictBridge™ printing. See the online *User's Guide* for instructions.

Inserting a Memory Card

1. Insert the card into the correct slot, as shown. Insert just one card at a time.

Note:

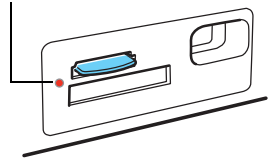
If your memory card requires an adaptor, attach it before inserting the card into the slot. Otherwise, the card might get stuck.



After you insert the card, the memory card access light flashes, then stays on.

Do not remove the card or turn off the product while the light is flashing, or you may lose data on the card.




Memory card access light.



2. See the online *User's Guide* to select and print your photos.

Removing Your Card

After you finish printing your photos, follow these steps to remove the card:

1. Make sure the memory card access light is not flashing.
2. If the product is connected to your computer with a USB cable, do one of the following before removing the memory card or turning off the printer:
 - **Windows:** Click the  or  icon on the taskbar and select **Safely remove USB Mass Storage Device**.
 - **Macintosh:** Drag the  removable disk icon from your desktop into the trash.
3. Pull the card straight out of its slot.


Printing From a USB Drive

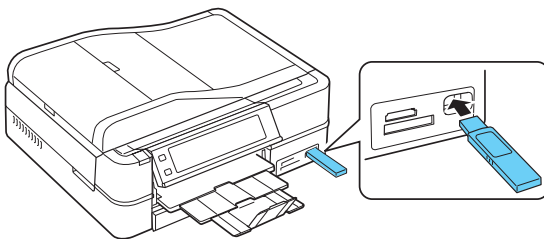
You can print photos from an external storage device connected to the product, such as a USB flash drive, external hard drive, or CD burner.

Note:

Epson cannot guarantee the compatibility of your drive. You may not be able to print photos from your storage device.

1. Remove any inserted memory card from the product.


2. Insert your USB flash drive or the USB cable for your external drive into the  USB port on the front of your product.



3. If there are folders on your storage media, select the folder you want and press **OK**.
4. See the online *User's Guide* to select and print your photos.

Note:

Before removing your USB drive, make sure its access light is not flashing. Also see step 2 in "Removing Your Card" on page 23.

You cannot use the  USB port to transfer images from your external storage device to your computer. If you want to transfer images, use the memory card slots instead (see the online *User's Guide* for instructions).

Printing From Your Computer

This section describes the basic steps for printing from a Windows® or Macintosh® computer. For detailed instructions on printing, see the online *User's Guide*.

The auto duplexer lets you print on both sides of the page automatically. You can use the auto duplexer with letter- or A4-size plain paper or Epson Bright White Paper. For detailed instructions on two-sided printing from a Windows or Macintosh computer, see the online *User's Guide*.

Tip:

It's a good idea to check for updates to your Epson product; see page 50.

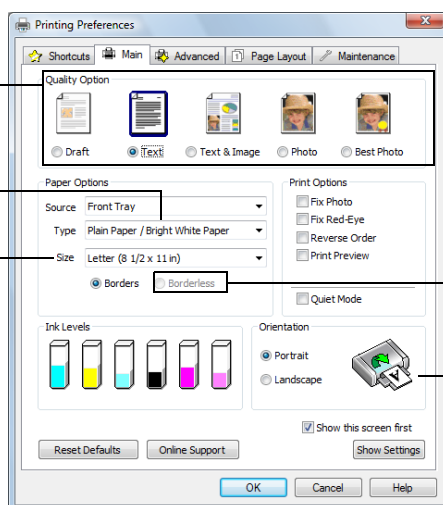
Printing in Windows

1. Open a photo or document in an application, and select the Print option.
2. Select your product, then click the **Preferences** or **Properties** button.
3. On the Main tab, select the basic print settings. Make sure you choose the correct paper **Type** setting for your paper (see page 29).

Select the type of document you're printing (choose **Photo** or **Best Photo** for photos)

Select your paper **Type**

Select your paper **Size**



Click here for borderless photos

Select your document or photo **Orientation**

Note:

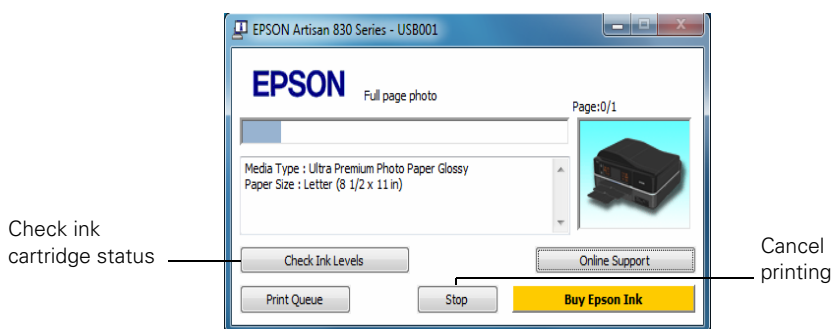
For quick access to the most common settings, click the **Shortcuts** tab and select one of the presets. You can create your own presets by clicking the **Save Settings** button on the **Advanced** tab. For details, see your online *User's Guide*.

4. To improve the color, contrast, and sharpness of photos, select **Fix Photo**.
5. To reduce or remove red-eye effects in photos, select **Fix Red-Eye**.
6. If you want to reduce or enlarge your printout, or print double-sided (see page 25), click the **Page Layout** tab and select settings as necessary.
7. For more printing options, click the **Advanced** tab.

Note:

For more information about print settings, click **Help** or see your online *User's Guide*.

8. Click **OK** to save your settings.
9. Click **OK** or **Print** to start printing. This window appears and shows the progress of your print job.



Printing With a Macintosh

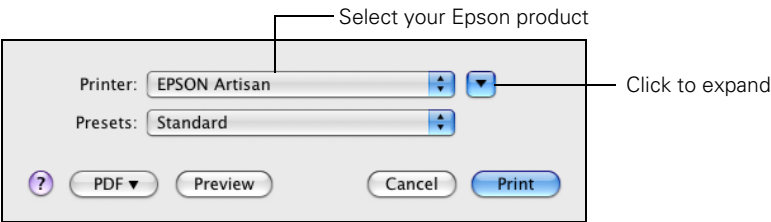
Follow the steps below to print from Mac OS X[®] 10.5 to 10.6.

Note:

If you're printing from Mac OS X 10.4, see your online *User's Guide* for instructions.

1. Open a photo or document in a printing program, open the **File** menu, and select **Print**.

2. Select your product as the **Printer** setting.

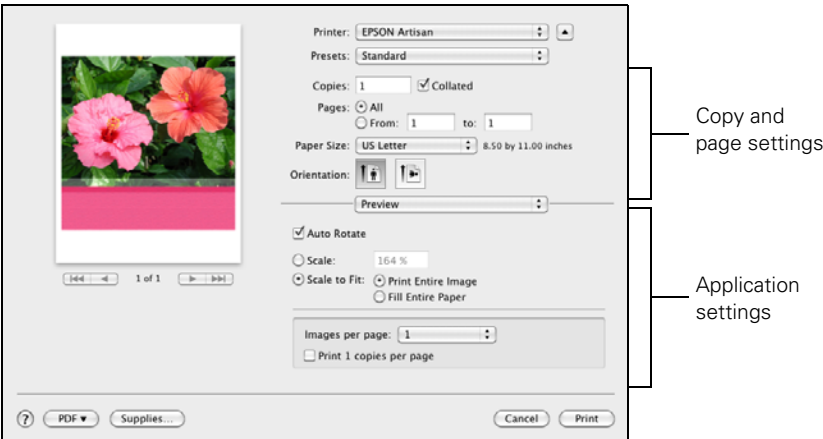


3. Click the arrow to expand the Print window, if necessary.

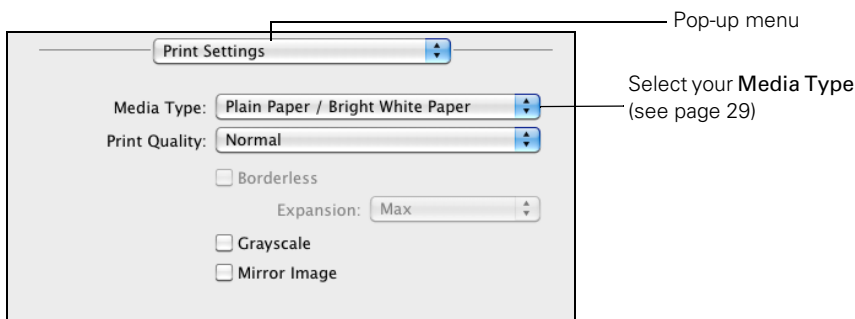
4. Select basic copy and page settings. For borderless photos, choose a **Paper Size** setting with a **Borderless** option.

Note:

If the setting you want isn't shown (for example, **Scale**), check for it in your application before printing or check for it at the bottom of this window.




- Choose **Print Settings** from the pop-up menu, and select these print settings:

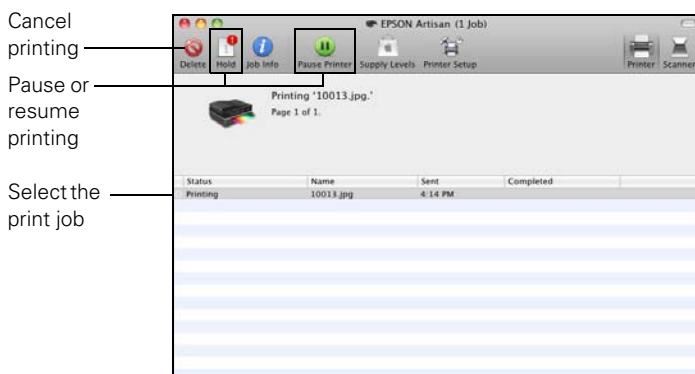


- Choose any other printing options you may need from the pop-up menu. See the online *User's Guide* for details.

Note:

To reduce or remove red-eye effects in photos, choose **Color Options** from the pop-up menu, select **Advanced Settings**, then select **Fix Red-Eye**.

- Click **Print**.
- To monitor your print job, click the  icon in the dock. Select your print job, then select an option to cancel, pause, or resume printing, if necessary.



Selecting the Correct Paper Type

Select the correct **Type** (see page 25) or **Media Type** (see page 28) setting in your printer software. This tells the product what kind of paper you're using, so the ink coverage can be adjusted accordingly.

| For this paper/media | Select this setting |
|-----------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|
| Plain paper Epson Bright White Paper Epson Photo Quality Self-adhesive Sheets Epson Iron-on Cool Peel Transfer paper | Plain Paper/Bright White Paper |
| Epson Ultra Premium Photo Paper Glossy | Ultra Premium Photo Paper Glossy |
| Epson Premium Photo Paper Glossy | Premium Photo Paper Glossy |
| Epson Photo Paper Glossy | Photo Paper Glossy |
| Epson Presentation Paper Matte | Presentation Paper Matte |
| Epson Premium Photo Paper Semi-gloss | Premium Photo Paper Semi-gloss |
| Epson Ultra Premium Photo Paper Luster | Ultra Premium Photo Paper Luster |
| Epson Premium Presentation Paper Matte Epson Premium Presentation Paper Matte Double-sided Epson Ultra Premium Presentation Paper Matte | Premium Presentation Paper Matte |
| Envelopes | Envelope |

Scanning a Document or Photo





You can use your product to scan original documents and photos and save them on your computer.

Quick Scanning With the Scan Button

Use the touch screen to quickly scan a photo or document and save it on your computer. You can even scan a photo and have it automatically included in an email message.

Note:

For Mac OS X 10.6, see “Scanning With Mac OS X 10.6” on page 32.

1. Open the document cover and place your original face-down on the glass, in the back left corner, as shown on page 6.
2. Close the cover gently so you don't move the original.
3. Press  **Home** if necessary and select  **Scan**.
4. Press  or  to select one of the following options:
 - **Scan to Memory Card** automatically scans a photo or document and saves it on a memory card or USB storage device in JPEG or PDF format
 - **Scan to PC** automatically creates a JPG image and saves it to your computer; ideal for scanning photos
 - **Scan to PC (PDF)** automatically creates a PDF file and saves it to your computer; ideal for scanning documents
 - **Scan to PC (Email)** automatically scans a photo, resizes it, launches your email application, and attaches a JPG image to a new outgoing message
5. Do one of the following:
 - If you connected the product to your computer with a USB cable, press **OK** to select **USB Connection** and begin scanning.

- If you connected your product to a wireless or wired network, press ◀ or ▶ until you see your computer name, then press OK to begin scanning.

Once your image is scanned, you see its icon in Windows Explorer or Macintosh Finder, or as an attachment in your email application.

Scanning With Epson Scan Software

You can scan from any TWAIN-compliant application using Epson Scan. Or you can start Epson Scan directly from your computer and save your image to a file.

Note:

For Mac OS X 10.6, see “Scanning With Mac OS X 10.6” on page 32. For detailed scanning instructions, including using the Automatic Document Feeder for multiple pages, see the online *User's Guide*.

1. Open the document cover and place your original face-down on the glass, in the back left corner, as shown on page 6.
2. Close the cover gently so you don't move the original.
3. Do one of the following to start Epson Scan:

- **Windows:**

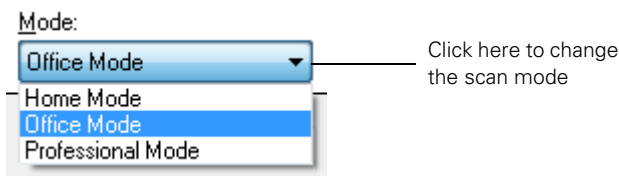
Double-click the EPSON Scan icon on your desktop.

- **Mac OS X 10.4 and OS X 10.5:**

Double-click EPSON Scan in the Applications/Epson Software folder.

- To scan from an application, open the File menu, choose Import or Acquire, and select your product.

Epson Scan opens in Office Mode the first time you use it. To select a different scan mode, click the Mode selector in the upper right corner.



Note:

You cannot use Home mode to scan with the Automatic Document Feeder.

4. Adjust the settings if you wish, then click **Preview** and when you are ready, click **Scan**.

Note:

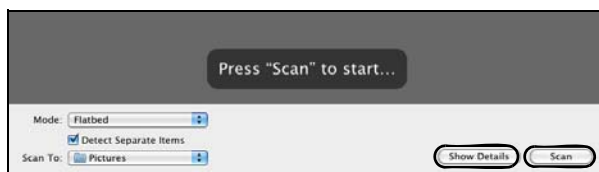
if you want to automatically restore a color photo as you scan, click the **Customize** button, then check the **Color Restoration** box.

- If you are scanning from Epson Scan directly, the image is scanned and you see its icon in Windows Explorer or Macintosh Finder.
- If you are scanning from an application, the scanned image opens in your application window.
- If you are in Home, Office, or Professional mode, you see the Epson Scan settings window.

Scanning With Mac OS X 10.6

You can scan original documents and photos and save them as files on your computer.

1. Open an image editing application such as Preview and select **Import From Scanner** from the **File** menu, then select your product.
2. If you would like to select scan settings, such as Color Restoration and file save settings, click **Show Details**.



3. Click the **Scan** button to begin scanning. Your image is saved to the folder selected in the **Scan To** pop-up menu.

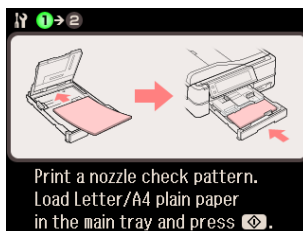
Maintaining Your Product

Follow the steps here to check and clean the print head, and replace ink cartridges. If you need to align the print head, see the online *User's Guide*.

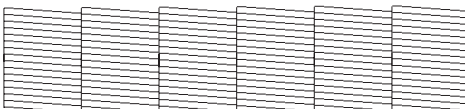
Checking the Print Head Nozzles

If your printouts are faint or have gaps in them, the print head nozzles may be clogged. Follow these steps to check the print head nozzles:

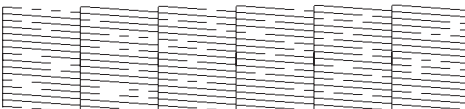
1. Load letter- or A4-size plain paper in the main paper tray.
2. Press **Home** if necessary, then press **◀** or **▶** and select **Setup**.
3. Select **Maintenance**, then **Nozzle Check**.
4. Press **Start**.
5. Check the nozzle check pattern that prints to see if there are gaps in the lines:



Nozzles
are clean



Nozzles need
cleaning



6. If there are no gaps, the print head is clean. Select **Finish Nozzle Check**.
If there are gaps or the pattern is faint, select **Head Cleaning**. Then press **Start** to clean the print head.

Cleaning the Print Head

If print quality has declined and the nozzle check indicates clogged nozzles, you can clean the print head. Print head cleaning uses ink, so clean it only if necessary.

Note:

You cannot clean the print head if an ink cartridge is expended, and may not be able to clean it when a cartridge is low. You must replace the cartridge first (see page 37).

1. Load letter- or A4-size plain paper in the main paper tray.
2. Press **Home** if necessary, then press **◀** or **▶** and select **Setup**.
3. Select **Maintenance**, then **Head Cleaning**.
4. Press **Start**.



Cleaning takes about 2 minutes. When it's finished, you see a message on the display screen.

Caution:

Never turn off the printer during a cleaning cycle or you may damage it.

5. Select **Nozzle Check**. Then press **Start** to run a nozzle check and confirm that the print head is clean.
6. If the nozzle check pattern shows gaps, press **Head Cleaning** again and repeat steps 4 and 5. If the nozzle check looks good, select **Finish Nozzle Check** when you're done.

Note:

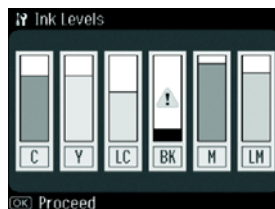
If you don't see any improvement after cleaning the print head four times, leave your product turned on and wait at least six hours to let any dried ink soften. Then try printing again. If you do not use your product often, it is a good idea to print a few pages at least once a month to maintain good print quality.

Checking the Ink Cartridge Status

Your product will let you know when an ink cartridge is low or expended by displaying a message on its display screen or your computer. You cannot print or copy when an ink cartridge is expended even if the other cartridges are not expended (but you can still scan, fax, and view photos). Replace any expended cartridges before printing or copying.

To check ink cartridge status from the display screen anytime, follow these steps:

1. Press **Home** if necessary, then press **◀** or **▶** and select **Setup**.
2. Select **Ink Levels**. You see a screen like this:
A cartridge marked with **!** is getting low on ink.
See page 37 to replace the cartridge, if necessary.
3. Press **OK** to exit.



A window may also appear on your computer screen when you try to print when ink is low. This window can optionally display ink offers and other updates from Epson.

Note:

To disable checking for ink offers or updates from Epson, see the instructions in your online *User's Guide*.

Purchasing Epson Ink Cartridges

You can purchase genuine Epson ink and paper at Epson Supplies Central at www.epson.com/ink3 (U.S. sales) or www.epson.ca (Canadian sales). You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

Use the following list when you order or purchase new ink cartridges (you can mix Standard- and High-capacity cartridges):

| Ink color | Part number | |
|------------------------------------------------------|-------------------|---------------|
| | Standard-capacity | High-capacity |
| Black | — | 98 |
| Cyan, Magenta, Yellow, Light Magenta, and Light Cyan | 99 | 98 |

Note:

We recommend that you use genuine Epson cartridges and do not refill them. The use of other products may affect your print quality and could result in printer damage.

Yields vary considerably based on images printed, print settings, paper type, frequency of use, and temperature. For print quality, a small amount of ink remains in the cartridge after the “replace cartridge” indicator comes on. Your product ships with full cartridges and part of the ink from the first cartridges is used for priming the product. Replacement cartridges will print more pages.

For best printing results, use up a cartridge within six months of opening the package.

Store ink cartridges in a cool, dark place. If cartridges were exposed to cold temperatures, allow them to warm up to room temperature for at least 3 hours before using them.

Replacing Ink Cartridges

Make sure you have a new ink cartridge before you begin. You must install new cartridges immediately after removing the old ones.

Caution:

Do not open ink cartridge packages until you are ready to install the ink. Cartridges are vacuum packed to maintain reliability. Leave the expended cartridge(s) installed until you have obtained a replacement, or the ink remaining in the print head nozzles may dry out. If you remove a low or expended cartridge, you cannot reinstall and use it.

1. Turn on the product.

If a cartridge is low or expended, you see a message on the display screen. Note which cartridges need to be replaced and press **OK**. (You cannot print, copy, or fax until you have replaced any expended ink cartridges.)

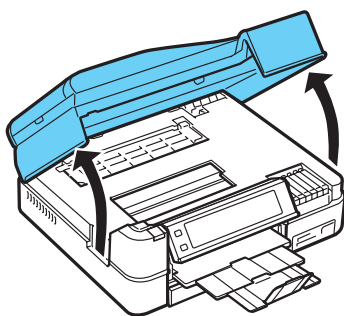
If you're replacing a cartridge before it's expended, follow the steps below.



2. Open the scanner.

Caution:

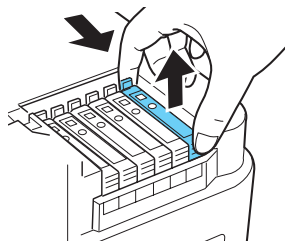
Make sure the Automatic Document Feeder is closed when you open the scanner.



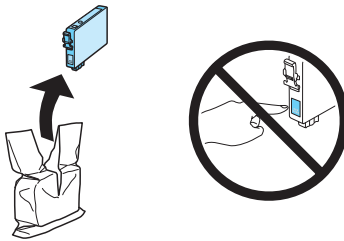
3. Squeeze the tab on the cartridge and lift it straight up. Dispose of it carefully. Do not take the used cartridge apart or try to refill it.

Warning:

If ink gets on your hands, wash them thoroughly with soap and water. If ink gets into your eyes, flush them immediately with water. Keep ink cartridges out of the reach of children.



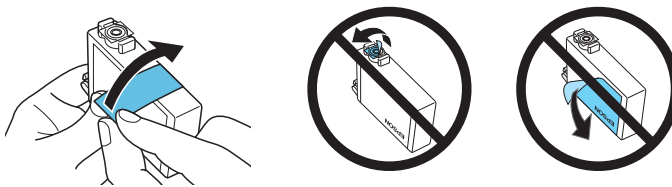
4. Remove the cartridge from the package. Do not touch the green chip on the side.



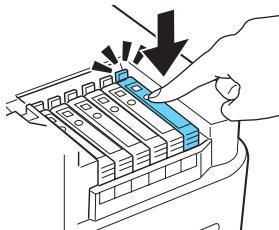
5. Remove the yellow tape from the bottom of the cartridge.

Caution:

Do not remove any other labels or seals, or ink will leak.



6. Insert the new cartridge into the holder and push it down until it clicks into place.



7. Close the scanner.

Note:

If you see a warning message that the cartridge you just replaced is not installed, open the scanner and press down the cartridge securely.

Network Setup

Make sure you follow the instructions on the *Start Here* sheet to set up your product, choose your connection, and install the software. The on-screen instructions during the installation process help you set up your network connection. Follow the instructions in this chapter only if you need additional help:

- For wireless network setup, see below.
- For wired network (Ethernet®) setup, see page 47.

Wireless Network Setup

The steps in this section provide detailed instructions for setting up your product on a wireless network.

You will need to install the software on every computer that will print to your product. Temporary use of a USB cable (not included) is recommended for the first installation only. After the product is connected to the network, you will be prompted to remove the USB cable.

If you are using Mac OS X 10.6 or don't have a USB cable, you can use the buttons on the product to select wireless settings instead.

Note:

If you have trouble setting up your product, see “Solving Problems” on page 50.

- If this is the first time that you're installing the product, see “Installing for the First Time” on page 40.
- If your product is already on your wireless network and you need to set up additional computers to print to the product, see “Setting Up Additional Computers” on page 45.

Installing for the First Time

Before you begin, make sure that you have the following information ready and write it in the space provided below:

■ Network name (SSID): _____

■ Network password: _____

Note:

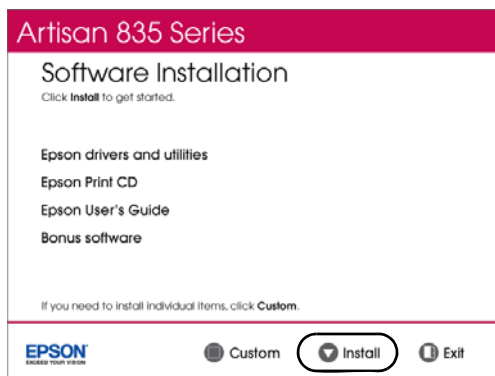
If your network password contains uppercase (ABC) or lowercase (abc) letters, be sure to note them correctly. If you don't know your network name (SSID) or network password, contact the person who set up your wireless network.

1. Make sure your product is turned on.
2. Insert the product software CD.
3. **Windows 7 and Windows Vista®:** If you see the AutoPlay window, click **Run Setup.exe**. When you see the User Account Control screen, click **Yes** or **Continue**.

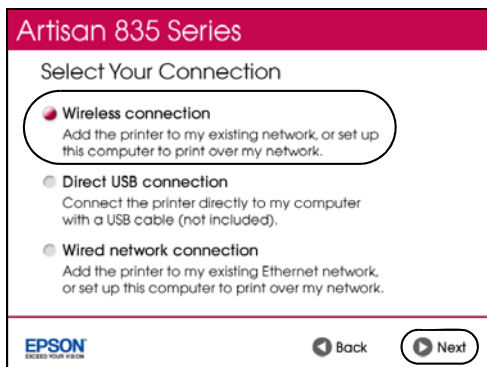
Windows XP: When you see the Software Installation screen, continue with step 4.

Mac OS X: Double-click the  **Epson** icon.

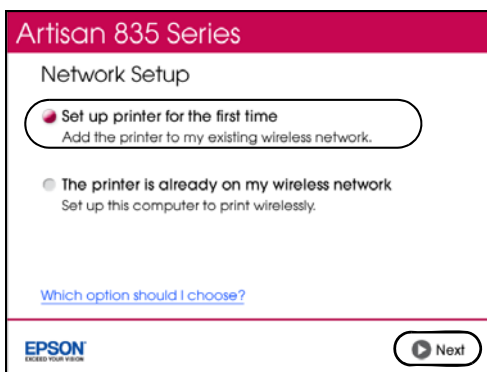
4. When you see this screen, click **Install**.



5. When you see this screen, select **Wireless connection** and click **Next**.



6. When you see this screen, select **Set up printer for the first time**, then click **Next**.



7. **Mac OS X 10.6:** At the next screen, click **Next**. Then skip to “Setting Up With the Touch Screen” on page 43 to set up the product without using a temporary USB connection.

8. When you see this screen, select a wireless network setup method, then click **Next**.



Tip:

If you need help selecting a wireless network setup method, click **Which option should I choose** for more information on setup methods.

Do not connect the USB cable yet.

9. At the next screen, click **Next**.
10. Do one of the following:
- If you selected **Using temporary USB cable connection**, continue following the instructions on the screen.
 - If you selected **Using printer buttons**, continue with “Setting Up With the Touch Screen” on page 43.

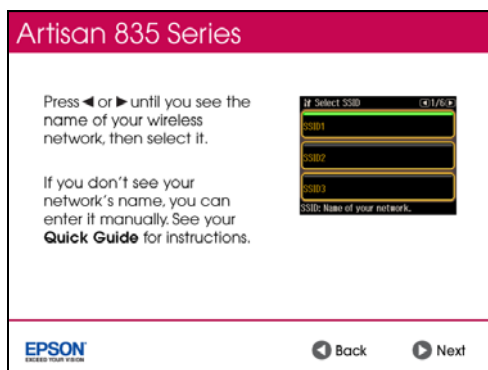
Note:

If you see a firewall alert message, click **Unblock** or **Allow** to let EpsonNet Setup continue, then click **Next** if necessary. Do not select **Ask Me Later**, **Keep Blocking**, or **Block**.

Setting Up With the Touch Screen

If you are using Mac OS X 10.6, or you did not connect a USB cable to set up the product on your wireless network, follow these steps to set it up using the product's touch screen:

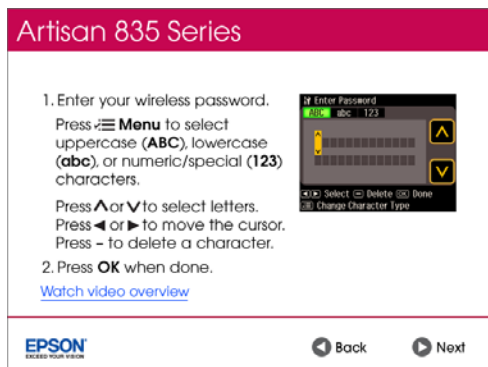
1. Follow the instructions on the screen to start the product's wireless Setup Wizard.
2. When you see this screen, use the product's touch screen to select the name of your wireless network, then press **OK**. When you're finished, click **Next**.



If your network name isn't listed, try the following:

- Make sure that your wireless router or access point is turned on and working correctly. Press **↶ Back** to return to the previous screen, select **Setup Wizard**, then repeat step 2.
- If you still can't find the network name in the list, your router or access point is not broadcasting its network name. Press **↶ Back**, then see "Entering Your SSID Manually" on page 45.

3. When you see this screen, do one of the following:



- If your wireless network has security enabled, use the product's touch screen to enter your network password. If your password has uppercase (ABC) or lowercase (abc) letters, be sure to enter them correctly. Then go to step 4.
- If your wireless network doesn't have security enabled, continue with step 4.

Note:

If you're having trouble entering your network password, click **Watch video overview** to watch a short video tutorial on how to enter your network password.

4. Follow the on-screen instructions to finish selecting network settings.

Note:

If you see a firewall alert message, click **Unblock** or **Allow** to let EpsonNet Setup continue and click **Next** if necessary. Do not select **Ask Me Later**, **Keep Blocking**, or **Block**.

If you see a network setup failed message, the network password may have been entered incorrectly. If your password has uppercase (ABC) or lowercase (abc) letters, or numbers (123), be sure to enter them correctly.

Note:

If the product still doesn't connect to your wireless network, see "Network setup failed" on page 54.

5. Wait while the software is installed, then follow the on-screen instructions.
6. When installation is complete, remove the CD and restart your computer.

Entering Your SSID Manually

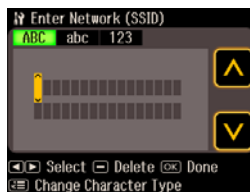
If your network doesn't broadcast its name (SSID), follow these steps to enter it:

1. From the Select SSID screen on the touch screen, press ◀ or ▶ to select **Other SSIDs**.
2. Use the touch screen to enter your network name.

Important:

Network names are case-sensitive. Be sure to enter uppercase letters (ABC) or lowercase letters (abc) correctly.

- Press ≡ **Menu** to switch between uppercase (ABC), lowercase (abc), or numbers and special characters (123).
- Press ▲ or ▼ until you see the character you want.
- Press ◀ or ▶ to move to the cursor.
- Press – to delete a character.



3. When you're done entering your network name, press **OK**.
4. Continue with step 3 on page 44 to enter your network password.

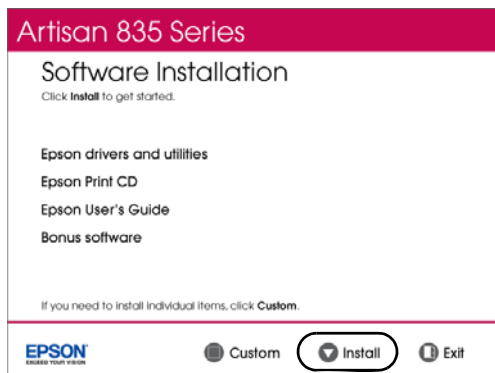
Setting Up Additional Computers

1. Make sure your product is turned on.
2. Insert the product software CD.
3. **Windows 7 and Windows Vista:** If you see the AutoPlay window, click **Run Setup.exe**. When you see the User Account Control screen, click **Yes** or **Continue**.

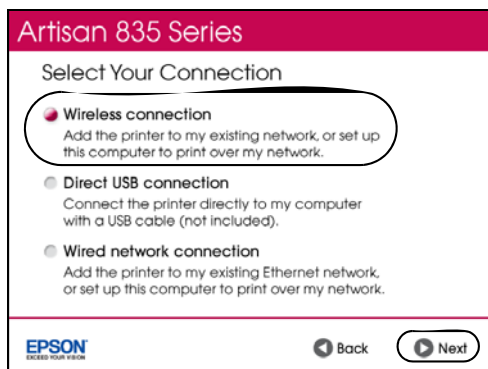
Windows XP: When you see the Software Installation screen, continue with step 4.

Mac OS X: Double-click the  **Epson** icon.

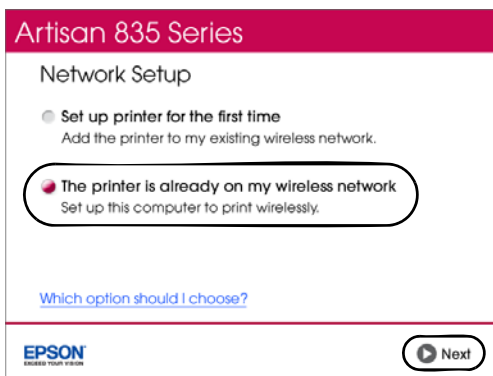
4. When you see this screen, click **Install**.



5. When you see this screen, select **Wireless connection** and click **Next**.



6. When you see this screen, select **The printer is already on my wireless network**, then click **Next**.



7. Wait while the software is installed.
8. Follow the instructions on the screen to install the rest of your software.
9. When installation is complete, remove the CD and restart your computer.

Wired (Ethernet) Network Setup

The steps in this section provide detailed instructions for setting up your product on a wired (Ethernet) network.

Note:

If you're having trouble setting up your product, see "Network Problems" on page 54.

1. Make sure your product is turned on.

Note:

If you previously set up the product on a wireless network, you must disable the wireless connection before you can connect to a wired network. Press **Home** if necessary, then select **Setup, Network Settings, Wireless LAN Setup, Disable Wireless LAN**. Select **Yes**, then press **OK**.

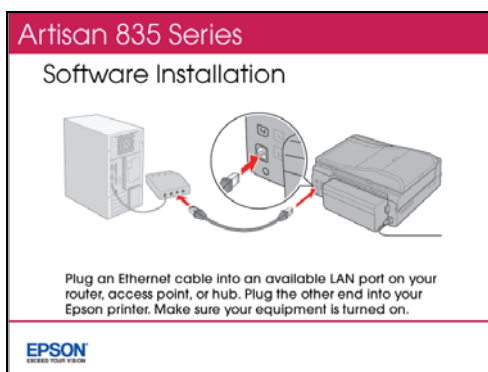
2. Insert the product software CD.
3. **Windows 7 and Windows Vista:** If you see the AutoPlay window, click **Run Setup.exe**. When you see the User Account Control screen, click **Yes** or **Continue**.

Mac OS X: Double-click the  **Epson** icon.

4. When you see the Software Installation screen, click **Install**.
5. When you see this screen, select **Wired network connection** and click **Next**.



6. When you see the Network Setup screen, do one of the following:
 - For a first-time installation, select **Set up printer for the first time**, then click **Next**.
 - If the printer has already been set up for network printing and you want to be able to print from an additional computer, choose **The printer is already on my Ethernet network**, then click **Next**.
7. **For first-time installation only:** Connect the product to your router, access point, or hub with an Ethernet network cable, then click **Next**.



8. **Mac OS X 10.6:** Skip to step 15.
9. Wait while the software is installed, then click **Next** to start network installation.

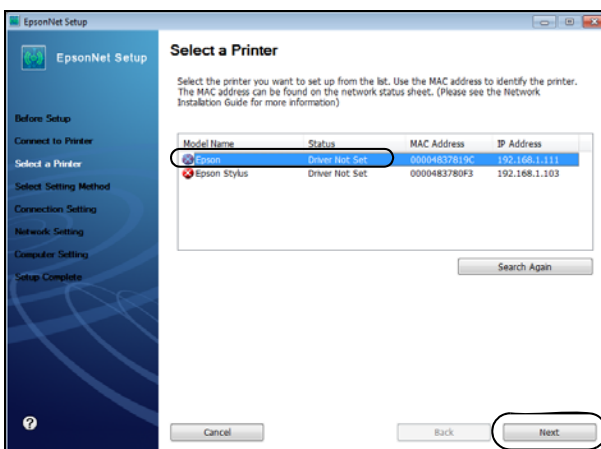
48 Wired (Ethernet) Network Setup

10. When you see the Firewall Warning screen, click **Next**.

Note:

If you see a firewall alert message, click **Unblock** or **Allow** to let EpsonNet Setup continue and click **Next** if necessary. Do not select **Ask Me Later**, **Keep Blocking**, or **Block**.

11. If you see a screen like this one, select the product you would like to set up, then click **Next**.



12. Wait while EpsonNet Setup configures your product for the network.

13. If you see an Installation Complete screen that includes a **Print Test Page** button, click it to print a test page.

14. Click **Finish**.

15. Follow the instructions on the screen to install the rest of your software.

16. When installation is complete, remove the CD and restart your computer.

Solving Problems

Check the messages on the display screen to diagnose the cause of most problems. Press **⬆ Home** if necessary, then press **◀** or **▶** and select **Problem Solver**. Press **◀** or **▶** to see all the help topics.

You can also check the “Problems and Solutions” section below or see the online *User’s Guide* for more detailed help.

Checking for Software Updates

Periodically, it’s a good idea to check Epson’s support website for free updates to your product’s software. Open your online *User’s Guide* and select **Download the Latest Software** or visit Epson’s support website at epson.com/support (U.S.) or epson.ca/support (Canada).



With Windows, you can select **Driver Update** on the Maintenance tab in the printer settings window. You can also click **Start** or **⚙**, select **Programs** or **All Programs**, select **EPSON**, select your product, and click **Driver Update**.

Problems and Solutions

Check the solutions below if you’re having trouble using your product. You can often solve problems by checking the messages on the display screen.

Note:

If the screen is dark, press the touch screen to wake the printer from sleep mode.

Printing and Copying Problems

- Make sure your paper is loaded printable side down (usually the whiter, brighter, or glossy side). Don't load paper above the edge guides.
- Make sure the type of paper you loaded matches the paper size and paper type settings on the control panel when copying (see page 13), when receiving faxes (see page 20), or when printing with your printer software (see page 25).
- Legal-size documents can be scanned, faxed, or copied using the Automatic Document Feeder. If your copies are cropped, make sure you've loaded legal-size paper in the paper cassette (see page 8).
- When scanning, position your original in the back left corner of the scanner glass. If the edges are cropped, move it away from the corner slightly.
- You cannot print, copy, or receive faxes when an ink cartridge is expended. Replace any expended cartridges before printing.

Document Feeding Problems

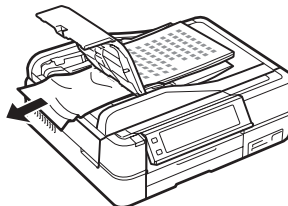
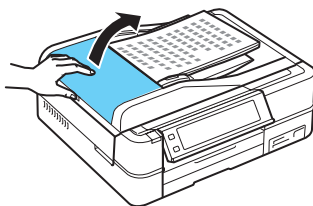
If documents don't feed correctly in the Automatic Document Feeder, make sure the corners of the paper are not bent, folded, or curled up. Do not load more than 30 letter-size or 10 legal-size sheets at a time.

If documents have jammed:

1. Open the ADF cover and pull any paper out to the left.

Caution:

Do not try to remove the paper without opening the ADF cover first.



2. Lift open the ADF and check for any jammed paper underneath.

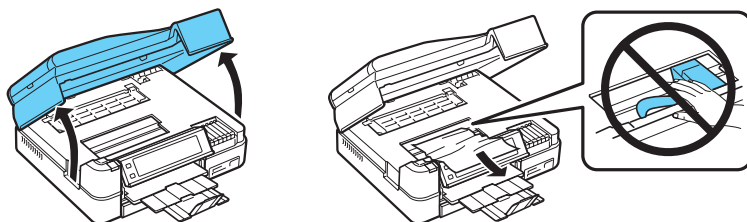
Paper Feeding Problems

If paper jams when printing, check the following:

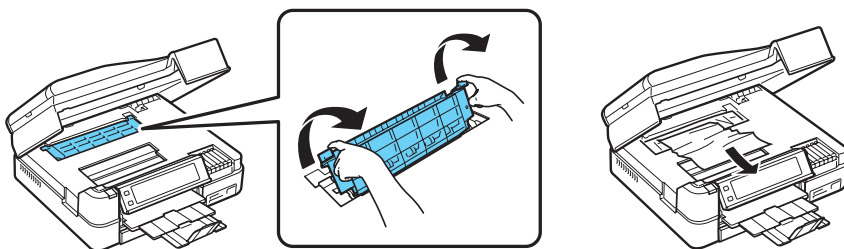
1. Open the scanner and remove paper as shown, including any torn pieces.

Caution:

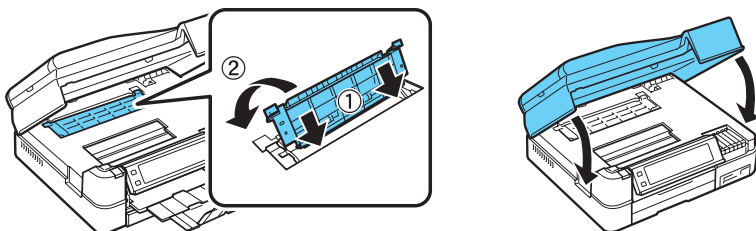
To prevent damage, avoid handling parts inside the printer.



2. Pull back on the tabs to remove the cover inside the product. Then remove the paper as shown, including any torn pieces.



3. Reattach the cover and close the scanner.



4. You may also need to check other locations for jammed paper, such as the auto duplexer, the paper cassette, and underneath the printer. See the online *User's Guide* for more information.

Faxing Problems

- Make sure the recipient's fax machine is turned on and working.
- Make sure the **LINE** port on the product is connected to a telephone wall jack. Verify that the telephone wall jack works by connecting a phone to it.
- If the line has static, press **⬆ Home** and select **Setup**, then select **Fax Settings**, and then **Communication**. Turn off the **V.34** and **ECM** (Error Correction Mode) settings.
- If the product is connected to a DSL phone line, you must have a DSL filter connected to the phone jack. Contact your DSL provider for the necessary filter.
- If fax calls are disconnected when you hang up, make sure your phone or answering machine is connected to the **EXT.** port.
- If an answering machine is connected, set the number of rings to answer for receiving faxes to be greater than the number of rings for the answering machine.

Print Quality Problems

- For the best print quality, use Epson papers (see page 11) and genuine Epson ink cartridges (see page 36).
- If you notice light or dark bands across your printouts or they are too faint, run a nozzle check (see page 33) to see if the print head needs cleaning.
- If you notice jagged vertical lines, you may need to align the print head. See the online *User's Guide* for instructions.
- The ink cartridges may be low on ink. Check your cartridge status (see page 35) and replace cartridges, if necessary (see page 37).
- If you're copying, place the document flat against the scanner glass.
- Clean the scanner glass with a soft, dry, lint-free cloth (paper towels are not recommended), or use a small amount of glass cleaner on a soft cloth, if necessary. Do not spray glass cleaner directly on the glass.

Network Problems

If you have a poor wireless connection, try moving the product to a different location. Avoid placing it next to a microwave oven, 2.4 GHz cordless phone, or large metal object such as a filing cabinet.

Network setup failed

- Try moving the product to a different location.
- Make sure there aren't any access restrictions (such as MAC address filtering) set on the wireless router. If access restrictions are set, register the product's MAC address on the router. Print a Network Status Sheet (see page 55) to obtain the MAC address. Then see your router's manual for instructions.
- If your wireless router doesn't broadcast its network name (SSID), see page 45 for instructions on manually entering your wireless network name.
- If your wireless router has security enabled, make sure you entered the WEP key or WPA passphrase correctly.
- Remove and reinsert the CD to reinstall your product software. (See page 40 if you need detailed instructions.)

The WiFi icon appears on the touch screen but you cannot print

- Make sure your firewall or security software is not set to block port 3690 (TCP/UDP). Contact your firewall manufacturer for assistance.
- Your router might not be assigning IP addresses automatically using DHCP. If it isn't, you will need to set the product's IP address manually. Make sure it is set correctly for your network.

Cannot scan over the network

- Epson Scan is not available in Mac OS X 10.6; see page 32 for scanning instructions.
- If you cannot scan from the product's control panel, make sure you restarted your computer after installing the product software. Make sure Epson Event Manager is not being blocked by your firewall or security software.
- If you are scanning a large document at a high resolution, a communication error may occur. If the scan did not complete, lower the resolution.

- If network communication was interrupted while starting Epson Scan, exit Epson Scan and restart it after a few seconds. If Epson Scan cannot restart, turn the product off and on, and then try again. Check the **Timeout Setting** in **EPSON Scan Settings**. For details, see the Epson Scan Help.

Print a Network Status Sheet

1. Press **⬆** Home if necessary, then press **◀** or **▶** and select **Setup**.
2. Press **◀** or **▶** and select **Network Settings**.
3. Press **◀** or **▶** and select **Confirm Network Settings**.
4. Press **◇** Start to select **Print Status Sheet**.

Where to Get Help

Epson Technical Support

Internet Support

Visit Epson's support website at epson.com/support (U.S.) or epson.ca/support (Canada) and select your product for solutions to common problems. You can download drivers and documentation, get FAQs and troubleshooting advice, or e-mail Epson with your questions.

Speak to a Support Representative

Before you call Epson for support, please have the following information ready:

- Product name (Artisan 835 Series)
- Product serial number (on the back of the product and under the scanner unit)
- Proof of purchase (such as a store receipt) and date of purchase
- Computer configuration and description of the problem

Then call:

- U.S.: (562) 276-4382, 6 AM – 8 PM, Pacific Time, Monday through Friday and 7 AM – 4 PM on Saturday
- Canada: (905) 709-3839, 6 AM – 6 PM, Pacific Time, Monday through Friday

Days and hours of support are subject to change without notice. Toll or long distance charges may apply.

Purchase Supplies and Accessories

You can purchase genuine Epson ink, paper, and accessories at Epson Supplies Central at www.epson.com/ink3 (U.S. sales) or www.epson.ca (Canadian sales). You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

Other Software Technical Support

ABBYY® FineReader®

Phone: (408) 457-9777



www.abbyyusa.com

support@abbyyusa.com

Notices

Important Safety Instructions

Before using your Epson product, read and follow these safety instructions:

- Be sure to follow all warnings and instructions marked on the product.
- Use only the type of power source indicated on the product label.
- Use only the power cord that comes with the product. Use of another cord may cause fires or shock. Do not use the cord with any other equipment. Make sure the power cord meets all relevant local safety standards
- Place the product near a wall outlet where the plug can be easily unplugged.
- If you won't be using the product for a long period, unplug the power cord from the electrical outlet.
- Always turn off the product using the  On button, and wait until the  On light stops flashing before unplugging the product or cutting off power to the electrical outlet.
- Avoid plugging the product into an outlet on the same circuit as a photocopier or air conditioning system that regularly switches on and off, or on an outlet controlled by a wall switch or timer.
- Do not let the power cord become damaged or frayed. Place it to avoid abrasions, cuts, fraying, crimping, and kinking. Do not place objects on top of it and do not allow it to be stepped on or run over. Be careful to keep the cord straight at each end. If damage occurs to the plug, replace the cord or consult a qualified electrician.
- If you use an extension cord with the product, make sure the total ampere rating of the devices plugged into the extension cord does not exceed the cord's ampere rating. Also, make sure the total ampere rating of all devices plugged into the wall outlet does not exceed the wall outlet's ampere rating.
- When connecting the product to a computer or other device with a cable, ensure the correct orientation of the connectors. Each connector has only one correct orientation. Inserting a connector in the wrong orientation may damage both devices connected by the cable.
- Place the product on a flat, stable surface that extends beyond its base in all directions. It will not operate properly if it is tilted or at an angle.

- Avoid placing the product in locations that are subject to rapid changes in heat or humidity, shocks or vibrations, or dust. Do not place the product near a radiator or heating vent or in direct sunlight. Do not place or store the product outdoors.
- Keep the product away from potential sources of electromagnetic interference, such as loudspeakers or the base units of cordless phones.
- Allow space behind the product for the cables, and space above the product so that you can fully raise the document cover.
- Leave enough room around the product for sufficient ventilation. Make sure the product is at least 4 inches (10 cm) away from the wall.
- Do not block or cover openings in the product case or insert objects through the slots.
- Do not use aerosol products that contain flammable gases inside or around the product. Doing so may cause fire.
- Do not press too hard on the document table when placing the originals.
- Do not open the scanner section while the product is copying, printing, scanning, or faxing.
- Be careful not to trap your fingers when closing the scanner cover or scanner.
- Do not touch the flat white cable inside the product.
- Do not spill liquid on the product. Do not use the product near water. Do not use with wet hands.
- Unplug the product and refer servicing to qualified service personnel under the following conditions: if the power cord or plug is damaged; if liquid has entered the product; if the product has been dropped or the case damaged; if the product does not operate normally or exhibits a distinct change in performance.
- Adjust only those controls that are covered by the operating instructions. Except as specifically explained in your documentation, do not attempt to service the product yourself.
- Never disassemble, modify, or attempt to repair the product by yourself, except as specifically explained in the documentation. Do not adjust controls that are not covered by the operating instructions.
- When storing or transporting the product, do not tilt it, stand it on its side, or turn it upside down; otherwise ink may leak from the cartridges.
- Always keep this guide handy.

Touch Screen Safety

- Use only a dry, soft cloth to clean the touch screen. Do not use liquid or chemical cleansers.
- If the touch screen is damaged, contact Epson. If the liquid crystal solution gets on your hands, wash them thoroughly with soap and water. If the liquid crystal solution gets into your eyes, flush them immediately with water. If discomfort or vision problems remain after a thorough flushing, see a doctor immediately.

Wireless Network Safety

- Do not use this product inside medical facilities or near medical equipment. Radio waves from the product may adversely affect the operation of medical equipment.
- Keep this product at least 9 inches (22 cm) away from cardiac pacemakers. Radio waves from this product may adversely affect their operation.
- Do not use this product near automatically controlled devices such as automatic doors or fire alarms. Radio waves from this product may adversely affect these devices.

Ink Cartridge Safety

- Keep ink cartridges out of the reach of children and do not drink the ink.
- Be careful when you handle used ink cartridges; there may be ink remaining around the ink supply port. If ink gets on your skin, wash it off with soap and water. If it gets in your eyes, flush them immediately with water. If you still have discomfort or vision problems, see a doctor immediately.
- Do not put your hand inside the product or touch any cartridges during printing.
- Do not try to move the print head by hand, or you may damage the product.
- Before transporting the product, make sure the print head is in the home (far right) position and the ink cartridges are in place.
- Install a new ink cartridge immediately after removing a used one. Leaving cartridges uninstalled can dry out the print head and may prevent the product from printing.
- Do not shake ink cartridges after opening their packages, and do not remove the label from the cartridge itself; this can cause leakage.
- If you remove an ink cartridge for later use, protect the ink supply area from dirt and dust and store it in the same environment as the product. Note that there is a valve in the ink supply port, making covers or plugs unnecessary, but care is needed to prevent the ink from staining items that the cartridge touches. Do not touch the ink cartridge ink supply port or surrounding area. Do not store cartridges upside down.

Telephone Equipment Safety

When using telephone equipment, you should always follow basic safety precautions to reduce the risk of fire, electric shock, and personal injury, including the following:

- Avoid using a telephone during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use a telephone to report a gas leak in the vicinity of the leak.

Caution:

To reduce the risk of fire, use only a No. 26 AWG or larger telecommunication line cord.

Declaration of Conformity

According to 47CFR, Part 2 and 15 for: Class B Personal Computers and Peripherals; and/or CPU Boards and Power Supplies used with Class B Personal Computers:

We: Epson America, Inc.
Located at: MS 3-13
3840 Kilroy Airport Way
Long Beach, CA 90806
Telephone: (562) 290-5254

Declare under sole responsibility that the product identified herein, complies with 47CFR Part 2 and 15 of the FCC rules as a Class B digital device. Each product marketed is identical to the representative unit tested and found to be compliant with the standards. Records maintained continue to reflect the equipment being produced can be expected to be within the variation accepted, due to quantity production and testing on a statistical basis as required by 47CFR §2.909. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Trade Name: Epson
Type of Product: Multifunction printer
Model: C431A

FCC Compliance Statement

For United States Users

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the back side is a label that contains, among other information, the FCC registration number and the **ringer equivalence number (REN)** for this equipment. You must, upon request, provide this information to your local telephone company. The information associated with the services the equipment is to be connected are REN: **0.1B**, Jack type: **RJ-11C**.

The REN is useful to determine the quantity of devices that you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the RENs of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices that you may connect to your line, you may want to contact your local telephone company to determine the maximum REN for your calling area. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format **US:** **BKMEFA01BC431A**. The digits represented by 01 are the REN without a decimal point (e.g., 01 is a REN of 0.1). For earlier products, the REN is separately shown on the label.

This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs.

Should this equipment cause harm to the telephone network, the telephone company may discontinue your service temporarily. If possible they will notify you in advance that temporary discontinuance of service may be required. But if advanced notice isn't practical, the telephone company will notify you as soon as possible. You will be informed of your right to file a complaint with the FCC. The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the proper functioning of your equipment. If they do, you will be notified in advance to give you an opportunity to maintain uninterrupted telephone service.

This product is not intended to be repaired. If you experience trouble with this equipment, please contact:

Name: Epson America, Inc.
Address: 3840 Kilroy Airport Way, Long Beach, CA 90806 U.S.A.
Telephone: (562) 981-3840

The telephone company may ask that you disconnect this equipment from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device, including fax machines, to send any message unless such message clearly contains in a margin at the top or bottom of each transmitted page or on the first page of the transmission, the date and time it is sent and an identification of the business or other entity, or other individual sending the message and the telephone number of the sending machine or such business, other entity, or individual. In order to program this information into your fax machine, follow the instructions in “Setting Up a Fax Header” on page 18.

According to the FCC’s electrical safety advisory, we recommend that you may install an AC surge arrestor in the AC outlet to which this equipment is connected. Telephone companies report that electrical surges, typically lightning transients, are very destructive to customer terminal equipment connected to AC power sources and that this is a major nationwide problem.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment Model C422A does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio and television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING

The connection of a non-shielded equipment interface cable to this equipment will invalidate the FCC Certification of this device and may cause interference levels which exceed the limits established by the FCC for this equipment. It is the responsibility of the user to obtain and use a shielded equipment interface cable with this device. If this equipment has more than one interface connector, do not leave cables connected to unused interfaces. Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

For Canadian Users

1. This product meets the applicable Industry Canada technical specifications.

Le présent matériel est conforme aux spécifications techniques applicables d'Industrie Canada.

2. The Ringer Equivalence Number is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five.

L'indice d'équivalence de la sonnerie (IES) sert à indiquer le nombre maximal de terminaux qui peuvent être raccordés à une interface téléphonique. La terminaison d'une interface peut consister en une combinaison quelconque de dispositifs, à la seule condition que la somme d'indices d'équivalence de la sonnerie de tous les dispositifs n'excède pas 5.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Epson America, Inc., Limited Warranty

What Is Covered: Epson America, Inc. ("Epson") warrants to the original retail purchaser that the Epson printer covered by this limited warranty statement, if purchased and operated only in the United States or Canada, will be free from defects in workmanship and materials for a period of one (1) year from the date of original purchase. For warranty service, you must provide proof of the date of original purchase.

What Epson Will Do To Correct Problems: Should your Epson printer prove defective during the warranty period, please call the Epson Connection at (562) 276-4382 (U.S.) or (905) 709-3839 (Canada) for warranty repair instructions and return authorization. An Epson service technician will provide telephone diagnostic service to determine whether the printer requires service. If service is needed, Epson will, at its option, exchange or repair the printer without charge for parts or labor. If Epson authorizes an exchange for the defective unit, Epson will ship a replacement printer to you, freight prepaid, so long as you

use an address in Canada or the U.S. (excluding Puerto Rico and U.S. Possessions). Shipments to other locations will be made freight collect. You are responsible for securely packaging the defective unit and returning it to Epson within five (5) working days of receipt of the replacement. Epson requires a debit or a credit card number to secure the cost of the replacement printer in the event that you fail to return the defective one. If Epson authorizes repair instead of exchange, Epson will direct you to send your printer to Epson or its authorized service center, where the printer will be repaired and sent back to you. You are responsible for packing the printer and for all costs to and from the Epson authorized service center. When warranty service involves the exchange of the printer or a part, the item replaced becomes Epson property. The replacement printer or part may be new or refurbished to the Epson standard of quality, and, at Epson's option, may be another model of like kind and quality. Exchange products and parts assume the remaining warranty period of your original product covered by this limited warranty.

What This Warranty Does Not Cover: This warranty covers only normal use in the United States and Canada. Using this product for continuous production or similar high duty purposes is not considered normal use; damage, maintenance or service from such use will not be covered under this warranty. This warranty is not transferable. This warranty does not cover any color change or fading of prints or reimbursement of materials or services required for reprinting. This warranty does not cover damage to the Epson product caused by parts or supplies not manufactured, distributed or certified by Epson. This warranty does not cover ribbons, ink cartridges or third party parts, components, or peripheral devices added to the Epson product after its shipment from Epson, e.g., dealer or user-added boards or components. Epson is not responsible for warranty service should the Epson label or logo or the rating label or serial number be removed or should the product fail to be properly maintained or fail to function properly as a result of misuse, abuse, improper installation, neglect, improper shipping, damage caused by disasters such as fire, flood, and lightning, improper electrical current, software problems, interaction with non-Epson products, or service other than by an Epson Authorized Servicer. If a claimed defect cannot be identified or reproduced, you will be held responsible for the costs incurred.

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To find the Epson Authorized Reseller nearest you, visit our website at: <http://www.epson.com>.

To find the Epson Customer Care Center nearest you, visit <http://www.epson.com/support>.

You can also write to:

Epson America, Inc., P.O. Box 93012, Long Beach, CA 90809-3012

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Trademarks

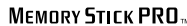
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CPD-27981
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