

# EPSON PRODUCT SUPPORT BULLETIN

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<b>Date:</b>	04/23/2003	<b>Originator:</b>	JAM
<b>PSB #:</b>	PSB.2003.05.007	<b>Authorization:</b>	Kps
<b>Reference:</b>	N/A	<b>Total Pages:</b>	2
<b>Product(s):</b>	Epson Stylus Photo 2200 printer and 802.11b Wireless Print Server		
<b>Subject:</b>	Stylus Photo 2200 printer not available in OS X Print Center		

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This bulletin was created to inform you of a firmware update required for the EpsonNet 802.11b Wireless Print Server.

## **Reasons:**

If any existing OS X system is updated to version 10.2.3, the Epson Stylus Photo 2200 printer cannot be found in the Apple Print Center.

## **Recommendations:**

Verify the current version of the firmware on the Print Server. If the version is 3.96 or lower, update the firmware to 3.99 using the instructions listed below.

## **How to verify the firmware version:**

Print a status sheet from the print server. On the third line of the status sheet the firmware version will be listed as follows:

FW Ver. WLES-**3.96** (2002.06.05)

## **File location:**

The firmware update file, epon10651.sea.hqx, and this bulletin are posted on the Epson website; <http://www.epson.com>.

### **Updating the firmware:**

- 1.) Configure the Mac and the print server for TCP/IP.
- 2.) Download/copy the "**WLEP399.bin**" firmware file from the epon10651.sea.hqx to the Apple Desktop.
- 3.) Navigate to **Macintosh HD>Applications>Utilities>Terminal**
- 4.) At the terminal screen do the following:

1. Type **cd desktop** then press the RETURN key
2. Type **ftp <ipaddress\*** of the print server> then press the RETURN key
3. At the **ftp>** prompt, type **binary** then press the RETURN key
4. At the **ftp>** prompt, type **put <WLEP399.bin\*\*>** then press the RETURN key

\*Where **ipaddress** is the IP address of the Wireless print server. Examples 135.79.2.468 or 10.0.1.3

\*\*Where **WLEP399.bin** is the filename of the 3.99 firmware update.

5. You will get a message on the screen, at the **TFTP>** prompt, that a number of bytes were sent. This means the update is complete.
- 5.) Next, go to the print server and perform a reset, then launch WP-Admin again to setup the print server. At WP-Admin in the search screen, click on **CLEAR**, then click on **START** for the print server to reappear. Finish the print server configuration, then Quit WP-ADMIN.

### **Search for the printer:**

Once the update is complete, open the Print Center.

Select ADD Printer and choose Epson AppleTalk. This will allow you to select the Stylus Photo 2200 printer.

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Once the update is complete, open the Print Center.

Select ADD Printer and choose Epson AppleTalk. This will allow you to select the Stylus Photo 2200 printer.

# EPSON PRODUCT SUPPORT BULLETIN

**Date:** 4/30/2003  
**PSB #:** PSB.2003.05.005  
**Reference:** N/A  
**Product(s):** EpsonNet 802.11b Wireless Print Server  
**Subject:** OS X Procedure for Updating the Firmware

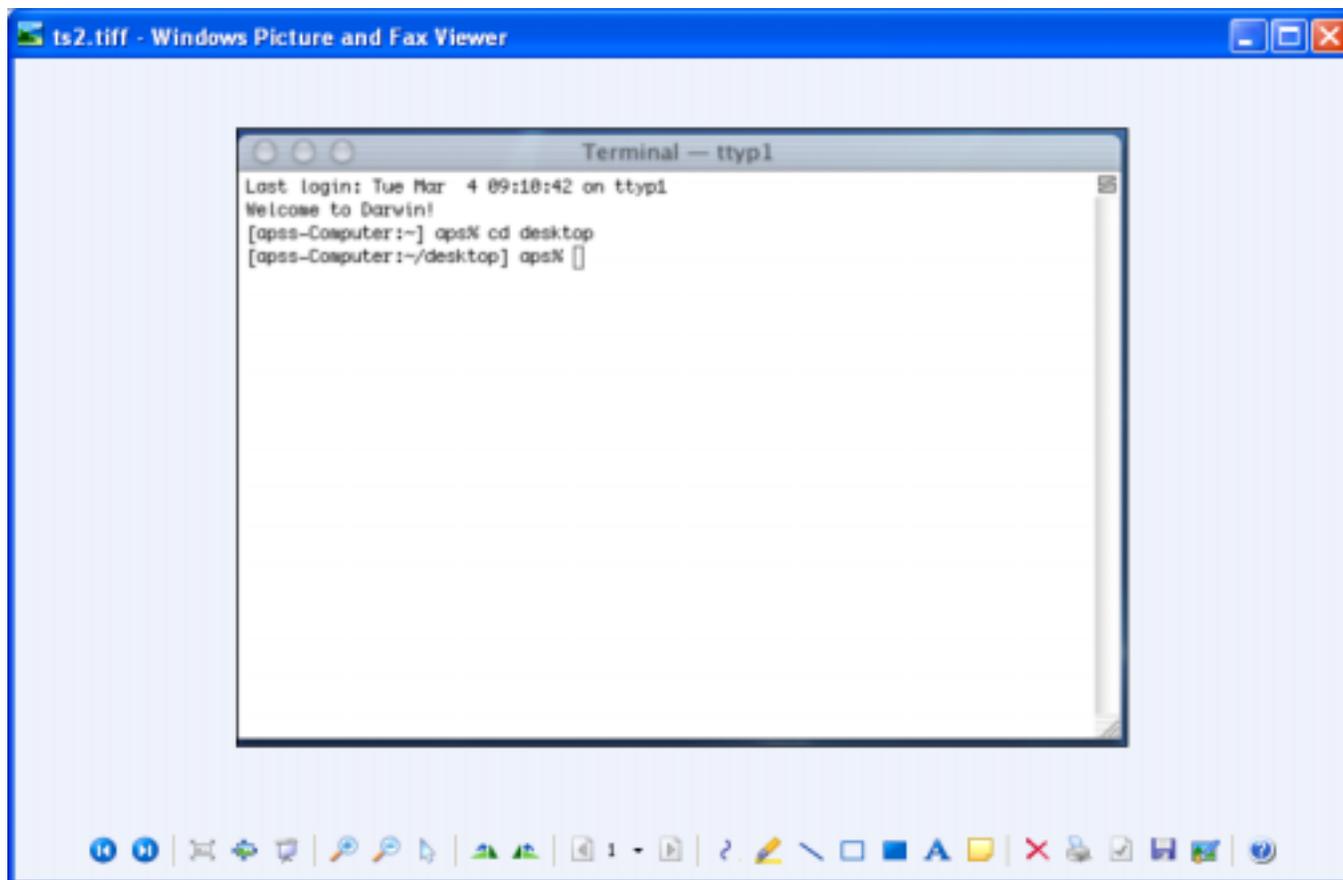
**Originator:** DS  
**Authorization:** Kps  
**Total Pages:** 6

This bulletin was created to inform you of the procedural steps used to update the EpsonNet 802.11b Wireless Print Server firmware using the OS X Terminal Utility.

Procedure:

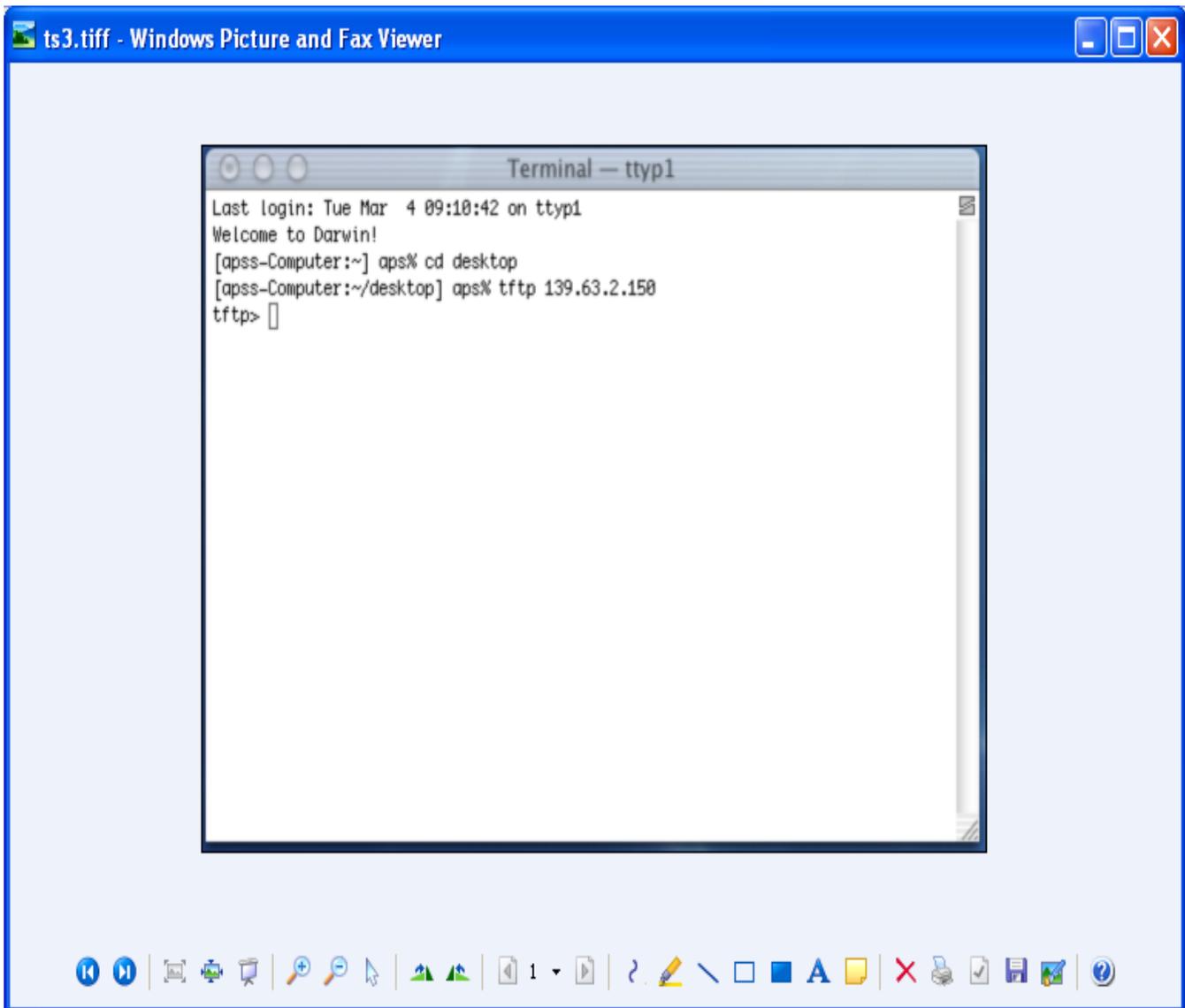
- 1.) Configure the Macintosh and the EpsonNet 802.11b Wireless Print Server for TCP/IP.
- 2.) Download/copy the "WLEP399.bin" firmware file to the Desktop.
- 3.) Navigate to Macintosh HD>Applications>Utilities>Terminal, and launch the Terminal Utility program.
- 4.) At the Terminal program screen do the following:

Type cd desktop, press RETURN



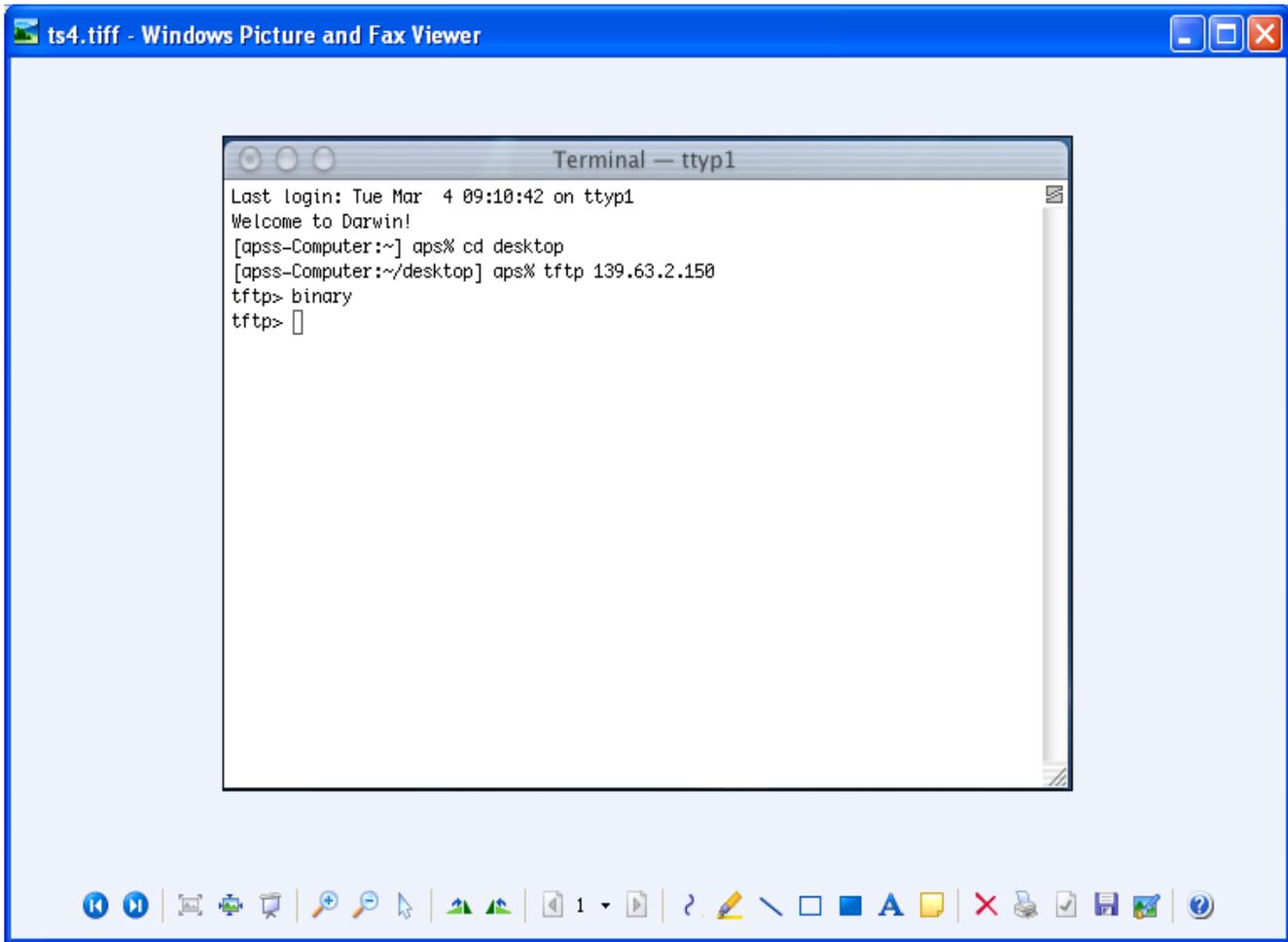
TYPE: tftp <enter the IP address of the print server> then press RETURN

Example: tftp 139.63.2.150, then press the RETURN key.



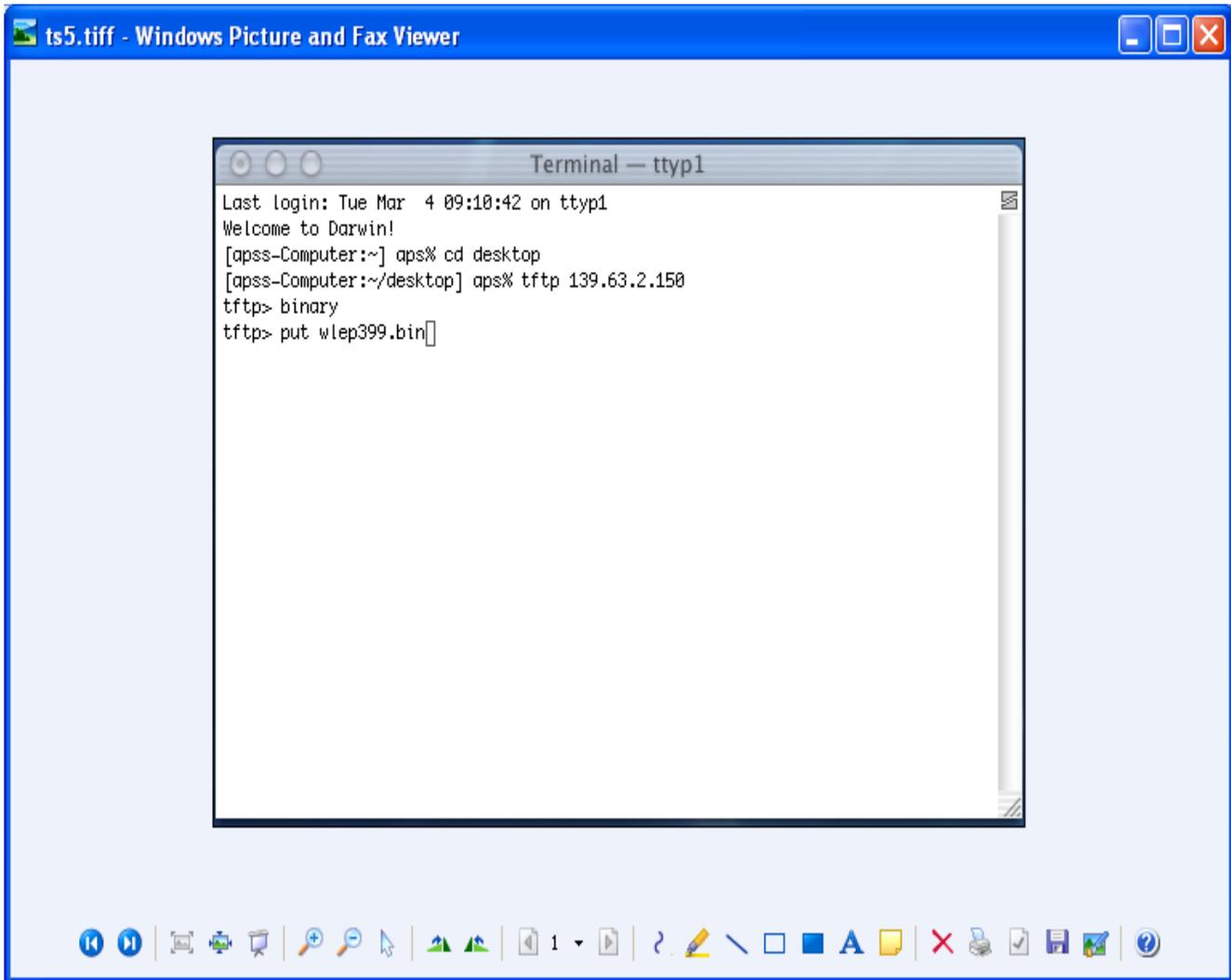
At the tftp> prompt type the word binary, then press RETURN

Example: tftp> binary, then press the RETURN key.

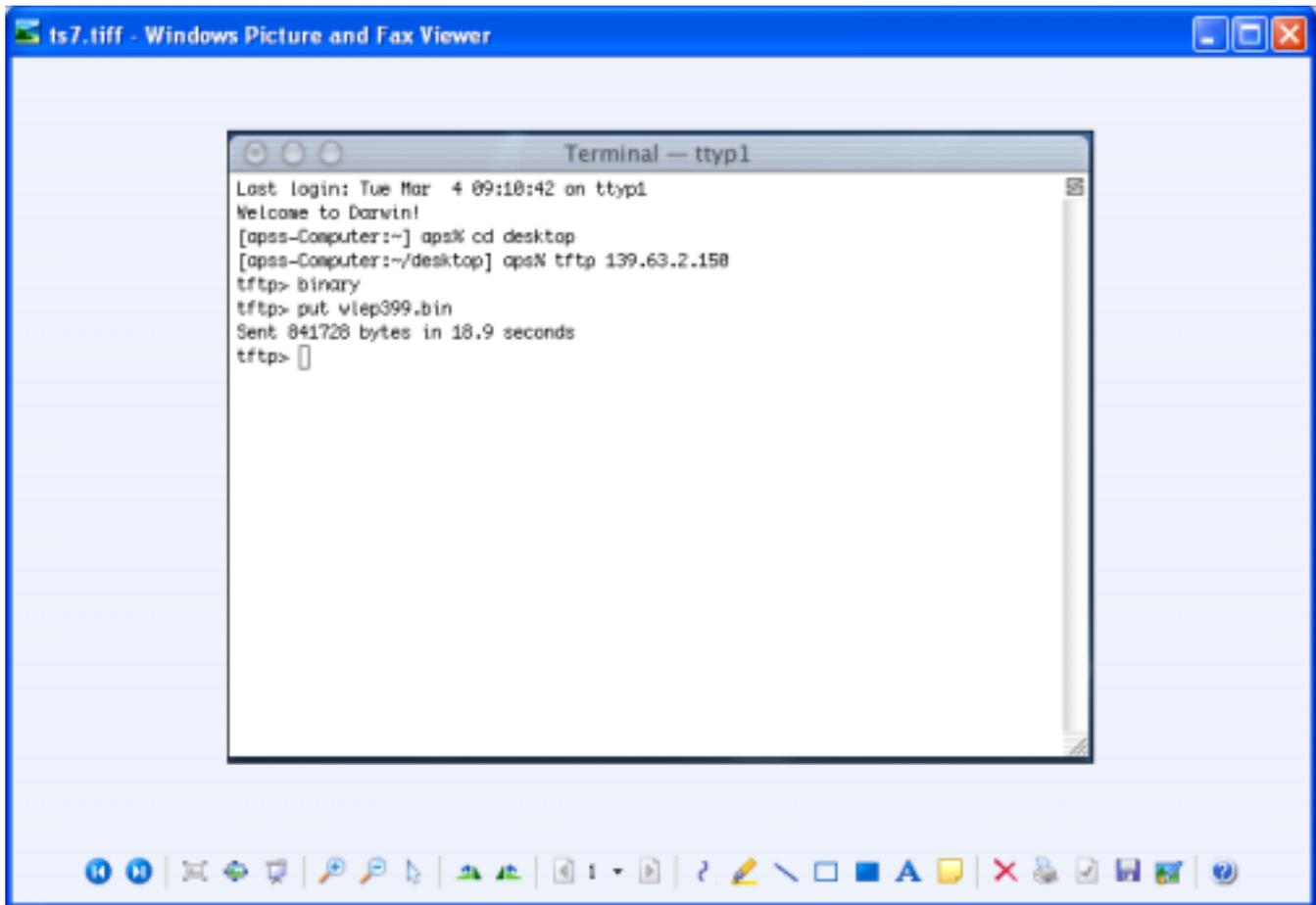


At the tftp> prompt type put <WLEP399.bin file name> then press RETURN

Example: tftp> put WLEP399.bin, then press the RETURN key.



During the update process, you will see a message on the screen at the TFTP prompt that a number of bytes were sent. This means the update is complete.



Note: If a timeout error occurs do the following:

Check your TCP/IP settings

Cycle the power of the print server

Run WP-Admin, click CLEAR then click START

Check the TCP/IP settings in the Configuration page of the print server, save the settings then Quit.

Rerun step 4.

5. Next, go to the print server and perform a reset, then launch WP-Admin again to setup the print server.

6. At WP-Admin in the search screen, click on CLEAR first, then click on START for the print server to reappear.

7. Open the configuration page and confirm the settings are correct, change if necessary.
8. Print the Configuration page. Click on the WP-Admin drop down menu at the top of the page and select TEST PAGE or PRINT.
9. Save, then Quit WP-Admin.