

# Warranty

## EPSON AMERICA, INC. LIMITED WARRANTY

**What Is Covered:** Epson America, Inc. (“EPSON”) warrants to the first end-user customer that the EPSON PhotoPC 3000Z Digital Camera enclosed with this limited warranty statement, if purchased and used in the United States or Canada, conforms to the manufacturer’s specifications and will be free from defects in workmanship and materials for a period of one year from the date of original purchase. EPSON further warrants to the first end-user customer that the Nickel Metal Hydride Battery Charger and four Nickel Metal Hydride Batteries enclosed with this limited warranty statement will be free from defects in workmanship and materials for a period of ninety days from the date of original purchase.

**What EPSON Will Do To Correct Problems:** Should your EPSON product prove defective during the warranty period, please call EPSON at 562-276-4303 for warranty repair instructions and return authorization, if required. An EPSON service technician will provide telephone diagnostic service to determine whether the unit requires repair. If repair is required, EPSON will, at its option, repair or replace on an exchange basis the defective unit, without charge for parts or labor. If the product requires repair or replacement, it is your responsibility to package it in its original container or an equivalent, along with proof of the date of original purchase and ship it to EPSON. Packaging and shipping costs incurred in presenting your EPSON product for warranty service are your responsibility. Return shipping costs from the EPSON repair facility are EPSON’s responsibility. When warranty service involves the exchange of the product or of a part, the item replaced becomes EPSON property. The exchanged product or part may be new or previously repaired to the EPSON standard of quality. Exchange or replacement products or parts assume the remaining warranty period of the product covered by this limited warranty.

**What This Warranty Does Not Cover:** This warranty covers only normal consumer use in the United States and Canada. This warranty does not cover damage to the EPSON product caused by parts or supplies not manufactured, distributed or certified by EPSON. This warranty does not cover third party parts, components or peripheral devices added to the EPSON product after its shipment from EPSON. EPSON is not responsible for warranty service should the EPSON label or logo or the

rating label or serial number be removed or should the product fail to be properly maintained or fail to function properly as a result of misuse, abuse, improper installation, neglect, improper shipping, damage caused by disasters such as fire, flood, and lightning, improper electrical current, software problems, interaction with non-EPSON products, or service other than by an EPSON Authorized Servicer. If a claimed defect cannot be identified or reproduced in service, you will be held responsible for costs incurred.

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In Canada, warranties include both warranties and conditions.

Some jurisdictions do not allow limitations on how long an implied warranty lasts and some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

To locate the EPSON Authorized Reseller nearest you call:

(800) 922-8911

or write to:

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