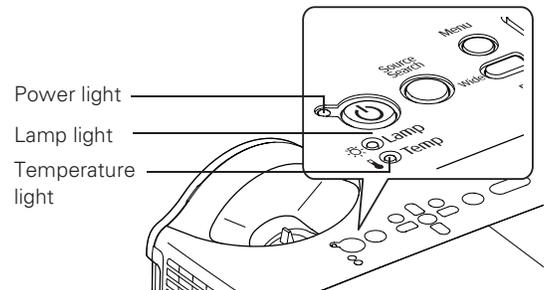# What To Do When the Lights Flash

The lights on top of the projector indicate the projector's status and let you know when a problem occurs.

If the projector is not working correctly, first turn it off and unplug it. Then plug the power cord back in and turn on the projector. If this does not solve the problem, check the status lights on top of the projector and try the solutions recommended in the following table.

Power light

Lamp light

Temperature light

Power light	Lamp light	Temperature light	Description
Green	Off	Off	The projector is operating normally.
Flashing green	Off	Off	The projector is warming up. Wait for the image to appear.
Orange	Off	Off	The projector is in standby or sleep mode. You can unplug it or press the P Power button to turn it on.
Flashing orange	Off	Off	The projector is shutting down. Wait for the light to stop flashing and remain orange before unplugging it.
Red	Off	Flashing orange	The projector is too hot. Make sure the temperature surrounding the projector does not exceed 95 °F (35 °C) and there is plenty of space around and under the projector for ventilation. Clean the air filter and air vents, if necessary. See page 74 for instructions.
Red	Off	Red	The projector has overheated and turned itself off. Let it cool for about five minutes, then turn it back on. Make sure there is plenty of space around and under the projector for ventilation. If you are using the projector at an altitude above 4921 ft (1500 m), turn on High Altitude Mode as the Operation setting in the Extended menu; see page 62. Also clean the air filter and air vents; see page 74. If it continues to overheat, you may need to replace the air filter.
Red	Flashing red	Off	The lamp is burned out, broken, or not installed correctly; or the lamp cover is open. Close the cover or replace or reseat the lamp, if necessary, as described on page 76. Also clean the air filter and air vents; see page 74. If you are using the projector at an altitude above 4921 ft (1500 m), turn on High Altitude Mode as the Operation setting in the Extended menu; see page 62. If these suggestions don't work, contact Epson.
Orange	Flashing orange	Off	Replace the lamp with a new one as soon as possible; see page 76 for instructions. If you continue to use the lamp, there is a risk it may break.
Red	Off	Flashing red	There is a problem with the fan or a sensor. Turn the projector off and unplug it. Contact Epson for help; see page 91.
Flashing red	Flashing red	Flashing red	There is an internal error in the projector. Turn the projector off and unplug it. Contact Epson for help; see page 91.

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