Read these instructions before using your product.

1 Unpack
   1 Remove all protective materials from the product.
   2 Lift the scanner unit and remove all protective materials from inside the product.
   3 Lower the scanner unit.

2 Fill ink tanks
   Note: This product requires careful handling of ink. Wear disposable gloves and place a sheet of paper under the ink tank unit when you fill or refill the ink tanks, as ink may splatter. If ink spills, wipe it off immediately with a damp towel to avoid permanent stains. If ink gets on your clothes or belongings, it may not come off.
   Caution: Keep the ink bottles out of the reach of children and do not drink the ink.
   1 Open the ink tank unit cover, then remove the cap for the cyan ink tank and attach it to its holder.
   2 Unpack the cyan ink bottle.
   3 Snap the bottle tip off, then remove the bottle cap. Carefully remove the protective seal (avoid touching the ink underneath the seal), then close the bottle cap tightly.
   4 Fill the tank using all of the ink in the bottle.
   Note: Refer to the color coded sticker on the ink tank unit cover to identify the color of each tank.
   Caution: Be sure to fill each tank with the correct ink color.
   5 Carefully seal the bottle using the reverse side of the bottle tip for proper disposal.
   6 Replace the ink tank cap securely.
   7 Repeat the previous steps for the remaining bottles.
   8 Close the ink tank unit cover.
   9 Connect the power cord to the back of the product and to an electrical outlet.
   10 Turn on the product. Wait for the power light to stop flashing, then follow step 11 to continue ink charging.
   Note: If all the product lights are flashing, turn off the product and check that no protective material has been left inside the product.
   11 Press the stop button for 3 seconds until the power light starts flashing to begin charging the ink. Ink charging takes approximately 20 minutes. Ink charging is complete when the power light stops flashing.

3 Load paper
   1 Make sure the product is not charging ink. Then flip the feeder guard forward, raise the paper support, and tilt it backwards slightly.
   2 Slide the edge guide to the left.

Caution: Do not turn off the product or load paper while the product is charging or you'll waste ink.

Caution: Be sure to fill each tank with the correct ink color.

Caution: Be sure to close the bottle cap tightly, or ink may leak.

Caution: Do not connect to your computer yet.

Caution: Do not touch the flat white cable or the ink tubes and their translucent cover.
Start Here

Read these instructions before using your product.

1 Unpack

1. Remove all protective materials from the product.
2. Lift up the scanner unit and remove all protective materials from inside the product.
3. Lower the scanner unit.

Caution: Do not touch the flat white cable or the ink tubes and their translucent cover.

2 Fill ink tanks

Notes:
- This product requires careful handling of ink. Wear disposable gloves and place a sheet of paper under the ink tank unit when you fill or refill the ink tanks, as ink may splatter. If ink spills, wipe it off immediately with a damp towel to avoid permanent stains. If ink gets on your clothes or belongings, it may not come off.
- Keep the ink bottles out of the reach of children and do not drink the ink.

1. Open the ink tank unit cover; then remove the cap for the cyan ink tank and attach it to its holder.
2. Unpack the cyan ink bottle.
3. Snap the bottle tip off, then remove the bottle cap. Carefully remove the protective seal (avoid touching the ink underneath the seal), then close the bottle cap tightly.

Caution: Be sure to close the bottle cap tightly, or ink may leak.
4. Unhook the ink tank unit from the printer.
5. Fill the tank using all of the ink in the bottle.

Note: Refer to the color coded sticker on the ink tank unit cover to identify the color of each tank.

Caution: Be sure to fill each tank with the correct ink color.
6. Carefully seal the bottle using the reverse side of the bottle tip for proper disposal.
7. Replace the ink tank cap securely.
8. Repeat the previous steps for the remaining bottles.

9. Close the ink tank unit cover.
10. Connect the power cord to the back of the product and to an electrical outlet.

Caution: Do not connect to your computer yet.

Note: The ink bottles included with the printer are designed for printer setup and not for resale. After some ink is used for charging, the rest is available for printing.

Caution: Do not turn off the product or load paper while the product is charging or you'll waste ink.

20 minutes
3 seconds

3 Load paper

1. Make sure the product is not charging ink. Then flip the feeder guard forward, raise the paper support, and tilt it backwards slightly.
2. Slide the edge guide to the left.

Note: If all the product lights are flashing, turn off the product and check that no protective material has been left inside the product.

Press the stop button for 3 seconds until the power light starts flashing to begin charging the ink. Ink charging takes approximately 20 minutes. Ink charging is complete when the power light stops flashing.
Any problems?

There are lines or incorrect colors in my printouts.

Run a nozzle check to see if any of the print head nozzles are clogged. Then clean the print head, if necessary. See the online User’s Guide for more information.

Setup is unable to find my product after connecting it with a USB cable.

Make sure the product is on and securely connected as shown:

Error indicators

If you see one of the error indicators below, follow the steps here to proceed:

- **Flashing**
  - Paper is jammed. Remove any jammed paper from inside the product or from the rear paper feed slot. Make sure your paper is loaded correctly, then press [ ] or [ ].
  - Paper is out or multiple pages have fed into the rear paper feed slot. Load paper correctly in the rear paper feed slot, then press [ ] or [ ].
  - Initial ink charging may not be complete. Be sure to complete the steps in the “Fill ink tanks” section.
  - Printer error. Turn off the product and check that no protective material or other foreign object has been left inside the product.

Any questions?

User’s Guide

Windows: Click the icon on your desktop or Apps screen to access the online User’s Guide.

Mac: Click the icon in Applications/Epson Software/Guide to access the online User’s Guide.

If you don’t have a User’s Guide icon, go to the Epson website, as described in the next column.

Technical support

Visit www.epson.com.jm/support/L380 to download drivers, view manuals, get FAQs, or contact Epson.

You can also speak to a service technician by calling one of these numbers:

- Argentina (54 11) 5167-0300
- Guatemala* 1-800-835-0358
- Mexico 01-800-087-1080
- Bolivia* 800-100-116
- Mexico City (52 55) 1323-2052
- Chile (56 2) 2484-3400
- Nicaragua* 00-1-800-226-0368
- Colombia 01800-915236
- Panama* 00-800-052-1376
- Bogota (57 1) 523-5000
- Paraguay 099-800-521-0019
- Costa Rica 800-377-6627
- Peru 0800-10126
- Dominican Republic 1-888-760-0068
- Uruguay 00040-5210567
- Ecuador* 1-800-000-044
- Venezuela (58 212) 240-1111
- El Salvador* 800-6570

* Contact your local phone company to call this toll-free number from a mobile phone.

If your country does not appear on the list, contact your nearest Epson sales office. Toll or long distance charges may apply.

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  - Paper is jammed. Remove any jammed paper from inside the product or from the rear paper feed slot. Make sure your paper is loaded correctly, then press or .

- Paper is out or multiple pages have fed into the rear paper feed slot. Load paper correctly in the rear paper feed slot, then press or .

- Initial ink charging may not be complete. Be sure to complete the steps in the “Fill ink tanks” section.

- Printer error. Turn off the product and check that no protective material or other foreign object has been left inside the product.

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