Start Here

Read these instructions before using your product.

1 Unpack

Note: Do not open the ink bottles until you are ready to fill the ink tanks. The ink bottles are vacuum packed to maintain reliability.
1 Remove all protective materials from the product.

2 Fill ink tanks

Note: This product requires careful handling of ink. Wear disposable gloves and place a sheet of paper under the ink tank unit when you fill or refill the ink tanks, as ink may spill. If ink spills, wipe it off immediately with a damp towel to avoid permanent stains. If ink gets on your clothes or belongings, it may not come off.

Caution: Keep the ink bottles out of the reach of children and do not drink the ink.

1 Open the ink tank unit cover, then remove the cap for the cyan ink tank and attach it to its holder.

2 Unpack the cyan ink bottle.

3 Snap the bottle tip off, then remove the bottle cap. Carefully remove the protective seal (avoid touching the ink underneath the seal), then close the bottle cap tightly.

Caution: Be sure to close the bottle cap tightly, or ink may leak.

4 Unhook the ink tank unit from the printer.

5 Carefully seal the bottle using the reverse side of the bottle tip for proper disposal.

6 Replace the ink tank cap securely.

7 Repeat the previous steps for the remaining bottles.

8 Close the ink tank unit cover.

9 Connect the power cord to the back of the product and to an electrical outlet.

Caution: Do not connect to your computer yet.

10 Raise the control panel and turn on the product. Wait for the power light to stop flashing, then follow step 11 to continue ink charging.

Note: If all the product lights are flashing, turn off the product and check that no protective material has been left inside the product.

Caution: Do not lower the control panel without first squeezing the release bar underneath or you may damage the product.

11 Press the stop button for 3 seconds until the power light starts flashing to begin charging the ink. Ink charging takes approximately 20 minutes. Ink charging is complete when the power light stops flashing.

Note: Refer to the color coded sticker on the ink tank unit cover to identify the color of each tank.

Caution: Be sure to fill each tank with the correct ink color.

12 Load paper

Note: The ink bottles included with the printer are designed for printer setup and not for resale. After some ink is used for charging, the rest is available for printing.

Caution: Do not turn off the product or load paper while the product is charging or you'll waste ink.

1 Make sure the product is not charging ink. Then flip the feeder guard forward, raise the paper support, and tilt it backwards slightly.

2 Slide the edge guide to the left.
1 Unpack

Note: Do not open the ink bottles until you are ready to fill the ink tanks. The ink bottles are vacuum packed to maintain reliability.

1 Remove all protective materials from the product.

2 Lift up the scanner unit and remove all protective materials from inside the product.

Caution: Do not touch the flat white cable or the ink tubes and their translucent cover.

3 Lower the scanner unit.

2 Fill ink tanks

Note: This product requires careful handling of ink. Wear disposable gloves and place a sheet of paper under the ink tank unit when you fill or refill the ink tanks, as ink may splatter. If ink spills, wipe it off immediately with a damp towel to avoid permanent stains. If ink gets on your clothes or belongings, it may not come off.

Caution: Keep the ink bottles out of the reach of children and do not drink the ink.

1 Open the ink tank unit cover, then remove the cap for the cyan ink tank and attach it to its holder.

2 Unpack the cyan ink bottle.

3 Snap the bottle tip off, then remove the bottle cap. Carefully remove the protective seal (avoid touching the ink underneath the seal), then close the bottle cap tightly.

Caution: Be sure to close the bottle cap tightly, or ink may leak.

4 Fill the tank using all of the ink in the bottle.

Note: Refer to the color coded sticker on the ink tank unit cover to identify the color of each tank.

Caution: Be sure to fill each tank with the correct ink color.

5 Carefully seal the bottle using the reverse side of the bottle tip for proper disposal.

6 Replace the ink tank cap securely.

7 Repeat the previous steps for the remaining bottles.

8 Close the ink tank unit cover.

9 Connect the power cord to the back of the product and to an electrical outlet.

Caution: Do not connect to your computer yet.

10 Raise the control panel and turn on the product. Wait for the power light to stop flashing, then follow step 11 to continue ink charging.

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1 Make sure the product is not charging ink. Then flip the feeder guard forward, raise the paper support, and tilt it backwards slightly.

2 Slide the edge guide to the left.
Any problems?

There are lines or incorrect colors in my printouts.
Run a nozzle check to see if any of the print head nozzles are clogged. Then clean the print head, if necessary. See the online User’s Guide for more information.

Setup is unable to find my product after connecting it with a USB cable.
Make sure the product is on and securely connected as shown:

Error indicators
If you see one of the error indicators below, follow the steps here to proceed:

- **Flashing**
  - Paper is jammed. Remove any jammed paper from inside the product or from the rear paper feed slot. Make sure your paper is loaded correctly, then press ⏪ or ⏫.
  - Paper is out or multiple pages have fed into the rear paper feed slot. Load paper correctly in the rear paper feed slot, then press ⏪ or ⏫.
  - Initial ink charging may not be complete. Be sure to complete the steps in the “Fill ink tanks” section.
  - Printer error. Turn off the product and check that no protective material or other foreign object has been left inside the product.

Any questions?

User’s Guide
Windows: Click the icon on your desktop or Apps screen to access the online User’s Guide.
Mac: Click the icon in Applications/Epson Software/Guide to access the online User’s Guide.
If you don’t have a User’s Guide icon, go to the Epson website, as described in the next column.

Technical support
Visit www.epson.com.jm/support/L380 to download drivers, view manuals, get FAQs, or contact Epson.
You can also speak to a service technician by calling one of these numbers:

<table>
<thead>
<tr>
<th>Country</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Argentina</td>
<td>(54 11) 5167-0300</td>
</tr>
<tr>
<td>Bolivia</td>
<td>800-100-116</td>
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<tr>
<td>Chile</td>
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- Contact your local phone company to call this toll-free number from a mobile phone.
- **Dial the first 7 digits, wait for a message, then enter the code.**

If your country does not appear on the list, contact your nearest Epson sales office. Toll or long distance charges may apply.

Need paper and ink?
Ensure peak performance and brilliant results with Genuine Epson ink and specialty papers, engineered specifically for Epson® printers. You can purchase them from an Epson authorized reseller. To find the nearest one, visit www.epson.com.jm or contact Epson as described in “Any questions?” on this sheet.

L380 refill inks

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  - 822-510-1055
  - 01-800-150-0505
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