Quick Setup
Before using the projector, make sure you read the safety instructions in the online User's Guide.
Note: Your product may differ from the illustrations on this sheet, but the instructions are the same.

Connect the projector
Choose from the following connections. See the sections below or the online User's Guide for details.

Computer port
Connect one end of a VGA cable to the projector's Computer port, and the other end to your laptop or computer's monitor port. Make sure to switch your laptop to external display (see "Troubleshooting" on this sheet). You can also connect an audio cable.

USB port
Connect the flat end of the cable to any USB port on your computer. Connect the square end of a USB cable to the projector's (square) port.

HDMI port
Connect one end of an HDMI cable to the projector's HDMI port, and the other end to your laptop or computer's Computer port.

Video device
Connect multiple video devices and use the Source Search button on the projector or the remote control to switch between them.

Turn on your equipment
1. Turn on your computer or video source.
2. Plug in the projector. The power light on the projector turns blue.
3. Open the A/V Mute slide all the way.
4. Press the button on the projector or remote control. The projector beeps, the Status light flashes blue, and then stays on.
5. If your image looks like or , you may have placed the projector off to one side of the screen at an angle. Place the projector directly in front of the center of the screen, facing the screen squarely. If you can't move the projector, use the horizontal keystone slider on the projector to correct the image shape.
6. The default language of the menu system is English. To select another language, press the Menu button on the projector or remote control. Select Extended and press . Select Language and press . Select your language and press . Press the Menu button to exit the menu system.

Adjust the image
1. If you don't see an image, press the Source Search button on the projector or the remote control to select the image source.
   Note: If you still see a blank screen or have other display problems, see the troubleshooting tips on this sheet.
2. To raise the image, press the foot release button and lift the front of the projector. Release the button to lock the foot in position.
3. VS250: To reduce or enlarge the image, press the T (reduce) or W (enlarge) buttons on the projector.
   VS250/VS355: To reduce or enlarge the image, turn the zoom ring.
4. To sharpen the image, turn the focus ring.
5. If your image looks like or , you may have placed the projector off to one side of the screen at an angle. Place the projector directly in front of the center of the screen, facing the screen squarely. If you can't move the projector, use the horizontal keystone slider on the projector to correct the image shape.
6. Your projector automatically adjusts images that look like or , but if necessary you can press the or button on the projector to correct it.

Using the remote control
Install the batteries as shown (two AA batteries).

Turn projector on and off
Access the Home Menu. Select Language. Click the checkbox. The menu screen appears. Hold down the Fn button while pressing it (such as Fn + F7). Wait a moment for the display to appear.

For more information on using the remote control, see the online User's Guide.

Troubleshooting
If you see a blank screen or the No signal message after turning on your computer or video device, check the following:
- Make sure the Status light on the projector is blue and not flashing, and the AV Mute slide is open.
- Press the Source Search button on the projector or the remote control to switch to the correct image source, if necessary.
- Press the Home button on the projector or remote control to verify the source input and settings.
- If you're using a Windows laptop, press the function key on your keyboard that lets you display on an external monitor. It may be labeled CRT/LCD or have an icon such as . You may have to hold down the Fn key while pressing it (such as Fn + F7). Wait a moment for the display to appear.
- If you're using a Mac laptop, open System Preferences and select Displays. Click the Arrangement tab and select the Mirror Displays checkbox.
Quick Setup

Before using the projector, make sure you read the safety instructions in the online User's Guide.

Connect the projector

Choose from the following connections. See the sections below or the online User's Guide for details.

Computer

Connect one end of a VGA cable to the projector's Computer port, and the other end to your laptop computer's monitor port. Make sure to switch your laptop to external display (see “Troubleshooting” on this sheet). You can also connect an audio cable.

HDMI port

Connect one end of an HDMI cable to the projector's HDMI port and the other end to your laptop or computer's HDMI port, and the Computer port, and the other end to your laptop or computer's HDMI port, and the

USB port

Connect the square end of a USB cable to the projector's USB-A (flat) port. Connect the flat end of the cable to any USB port on your computer.

USB device

Connect a digital camera, USB flash drive, or USB storage device to the projector's USB-A (flat) port.

Turn on your equipment

1. Turn on your computer or video source.
2. Plug in the projector. The power light on the projector turns blue.
3. Open the A/V Mute slide all the way.
4. Press the power button on the projector or remote control. The projector beeps, the Status light flashes blue, and then stays on.
5. If you see a blank screen or the No signal message, you may have placed the projector off to one side of the screen at an angle. Place the projector directly in front of the center of the screen, facing the screen squarely. If you can't move the projector, use the horizontal keystone slider on the projector to correct the image shape.
6. If your image looks like or , you may have placed the projector off to one side of the screen at an angle. Place the projector directly in front of the center of the screen, facing the screen squarely. If you can’t move the projector, use the horizontal keystone slider on the projector to correct the image shape.

Adjust the image

1. If you don’t see an image, press the Source Search button on the projector or the remote control to select the image source. Make sure the Status light on the projector is blue and not flashing, and the A/V Mute slide is open.
2. To raise the image, press the foot release button and lift the front of the projector. Release the button to lock the foot in position.
3. VS250: To reduce or enlarge the image, press the T (reduce) or W (enlarge) buttons on the projector.
4. To sharpen the image, turn the focus ring.
5. If you still see a blank screen or have other display problems, see the troubleshooting tips on this sheet.
6. Your projector automatically adjusts images that look like or , but if necessary you can press the or button on the projector to correct it.

Video device

Connect multiple video devices and use the Source Search button on the projector or the remote control to switch between them.

RCA audio cable

Component video cable (composite video)

RCA video cable

HDMI cable

USB cable

Adjustment options from this screen.

The default language of the menu system is English. To select another language, press the Menu button on the projector or remote control. Select Extended and press . Select Language and press . Select your language and press . Press the Menu button to exit the menu system.

Using the remote control

Install the batteries as shown (two AA batteries).

For more information on using the remote control, see the online User's Guide.

Troubleshooting

If you see a blank screen or the No signal message after turning on your computer or video device, check the following:

1. Make sure the Status light on the projector is blue and not flashing, and the A/V Mute slide is open.
2. Press the Source Search button on the projector or the remote control to switch to the correct image source, if necessary.
3. Press the Home button on the projector or remote control to verify the source input and settings.
4. On Windows® 7 or later, hold down the Windows key and press at the same time, then click Duplicate.
5. If you're using a Windows laptop, press the function key on your keyboard that lets you display on an external monitor. It may be labeled CRT/LCD or have an icon such as . You may have to hold down the Fn key while pressing it (such as Fn + P). Wait a moment for the display to appear.
6. If you're using a Mac laptop, open System Preferences and select Displays. Click the Arrangement tab and select the Mirror Displays checkbox.
Where to get help

Manual
For more information about using the projector, click the icon on your desktop to access the online manual (requires an Internet connection). If you don’t have a User’s Guide icon, you can install it from the projector CD or go to the Epson website, as described below.

Telephone support services
To use the Epson PrivateLine® Support service, call (800) 637-7661. This service is available for the duration of your warranty period. You may also speak with a support specialist by calling (562) 276-4394 (U.S.) or (905) 709-3839 (Canada).

Support hours are 6 AM to 8 PM, Pacific Time, Monday through Friday, and 7 AM to 4 PM, Pacific Time, Saturday. Days and hours of support are subject to change without notice. Toll or long distance charges may apply.

Internet support
Visit www.epson.com/support (U.S.) or www.epson.ca/support (Canada) for solutions to common problems. You can download utilities and documentation, get FAQs and troubleshooting advice, or e-mail Epson.

Registration
Register today to get product updates and exclusive offers. You can sign up the CD included with your projector or register online at www.epson.com/webreg.

Optional accessories
For a list of optional accessories, see the online User’s Guide.

You can purchase screens or other accessories from an Epson authorized reseller.

To find the nearest reseller, call 800-GO-EPSON (800-463-7766). Or you can purchase online at www.epsonstore.com (U.S. sales) or www.epson.ca (Canadian sales).

Notices
Declaration of Conformity
According to 47CFR, Part 2 and 15, Class B Personal Computers and Peripherals and/or CPU Boards and Power Supplies used with Class B Personal Computers.

We: Epson America, Inc.
Located at: 3840 Kilroy Airport Way, MS: 3-13, Long Beach, CA 90806
Telephone: 562-981-3500

Declare under sole responsibility that the product identified herein, complies with 47CFR Part 2 and 15 of the FCC rules as a Class B digital device. Each product marketed, is identical to the representative unit tested and found to be compliant with the standards. Records maintained continue to reflect the equipment being produced can be expected to be within the variation accepted, due to quantity production and testing on a statistical basis as required by 47CFR 2.909. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Trade Name:  Epson
Type of Product: LCD Projector
Model: H838A/H839A/H840A
Marketing Name: VS250V/SVS15V/SVS15

Epson America, Inc. Limited Warranty

One-Year Projector Limited Warranty and 90-Day Lamp Limited Warranty

What This Warranty Covers: Epson America, Inc. (“Epson”) warrants to the original retail purchaser of this Epson projector product enclosed with this limited warranty statement that the projector and lamp will be free from defects in workmanship and materials for a period of one year from the date of original purchase. The limited warranty applies only to the projector and not to the projector lamp, which carries a limited warranty period of ninety days from the date of the original purchase. For warranty service, you may be required to provide proof of the date of original purchase.

What If You Need Service: To Correct Problems: If your product requires service during the limited warranty period, please call Epson at the number on the bottom of this statement and be prepared to provide the model, serial number, and, if required, date of original purchase. If Epson confirms that warranty service is required, Epson will, at its option, repair or replace the defective unit, without charge for parts or labor. If Epson authorizes an exchange for the defective unit, Epson will ship a replacement product to you, freight prepaid. You must prepay the return shipping charges for the defective unit. Epson is not responsible for securely packaging the defective unit and returning it to Epson within five working days of receipt of the replacement. Epson requires a debit or a credit card number to secure the cost of the replacement product in the event that you fail to return the defective one. If Epson authorizes repair instead of exchange, Epson will direct you to send your product to Epson or its authorized service center, where the product will be repaired and sent back to you. You are responsible for packing the product and for all postage or shipping costs to and from the Epson authorized service center. When warranty service involves the exchange of the product or of a part, the item replaced becomes Epson property. The exchanged product or part may be new or reconditioned to the Epson standard of quality. You cannot be provided on the product for any replacement in the event that you fail to return the defective unit. If Epson replaces the lamp as part of the warranty service, the replacement lamp carries the limited 90-day warranty stated above.

What If This Warranty Does Not Cover: This warranty covers only normal use in the United States, Canada, or Puerto Rico.

This warranty does not cover the following:

• Excessive continual use.
• Consumables such as filters.
• Installation or removal.
• Cosmetic damage caused by handling or normal wear and tear during usage.
• Damage caused by failure to properly maintain the projector (see your online User’s Guide for details).
• Damage caused by interaction with non-Epson products, such as add-in cards or cables.
• Any problem resulting from misuse, abuse, improper installation, neglect, improper shipping, damage such as fire, flood, and lightning, improper electrical current, software problems, exposure to chemical smoke, or excessive humidity.
• Any problem resulting from service by other than Epson or an Epson Authorized Service Center.
• Epson is not responsible for warranty service should the Epson label or logo or the rating label or serial number be removed. This warranty is not transferable.
• Epson is not responsible for your data or applications, which cannot be restored and should be backed up by you. Postage, insurance, or shipping costs incurred in presenting your Epson product for carry-in warranty service are your responsibility. If a claimed defect cannot be identified or reproduced in service, you will be held responsible for costs incurred.

Disclaimer of Other Warranties: The Warranties and Remedies Provided Above Are Exclusive and in lieu of All Other EXPRESS OR IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, NONINFRINGEMENT OR FITNESS FOR A PARTICULAR PURPOSE. SOME LAWS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES. IF THESE LAWS APPLY, THEN ALL EXPRESS AND IMPLIED WARRANTIES ARE LIMITED TO THE WARRANTY PERIOD IDENTIFIED ABOVE. UNLESS STATED HEREIN, ANY STATEMENTS OR REPRESENTATIONS MADE BY ANY OTHER PERSON OR FIRM ARE VOID.

EXCLUSION OF DAMAGES: Epson’s Maximum Liability for Any Event Shall Not Exceed The Original Retail Purchase Price of The Product. Whether Resulting From Breach Of Warranty Or Any Other Legal Theory. No Event Shall Epson Or Its Affiliates Be LIABLE For DAMAGES OF ANY KIND IN EXCESS OF THE ORIGINAL RETAIL PURCHASE PRICE OF THE PRODUCT.

Arbitration: Governing Laws: Any dispute, claim or controversy arising out of or relating to this warranty shall be determined by arbitration in Los Angeles County, California before a single arbitrator. The arbitration shall be administered by JAMS pursuant to its Comprehensive Arbitration Rules and Procedures. Judgment on the award may be entered in any court having jurisdiction. Any action must be brought within three months of the expiration of the warranty. This clause shall not preclude parties from seeking provisional remedies in aid of arbitration from a court of a court of proper jurisdiction. This warranty shall be construed in accordance with the laws of the State of California, except this arbitration clause which shall be construed in accordance with the Federal Arbitration Act.

Other Rights: You May Have: This warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction. Some jurisdictions do not allow limitations on how long an implied warranty lasts, or allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

In Canada, warranties include both warranties and conditions.

To find the Epson Authorized Reseller nearest you, please visit www.epson.com in the U.S. or www.epson.ca in Canada.

To find the Epson Customer Care Center nearest you, please visit www.epson.com/support in the U.S. or www.epson.ca/support in Canada.

To contact the Epson Connection™, please call (800) 637-7661 or (562) 276-4394 in the U.S. and (905) 709-3839 in Canada or write to Epson America, Inc., P.O. Box 93012, Long Beach, CA 90809-9302.

Epson is a registered trademark and Epson Exceed Your Vision is a registered logotype of Seiko Epson Corporation. Product is a registered trademark and Epson Connection is a service mark of Epson America, Inc. Mac and OS are trademarks of Apple Inc., registered in the U.S. and other countries.

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Epson America, Inc. (562) 981-3840

For more information about using the projector, click the icon on your desktop to access the online manual (requires an Internet connection). If you don’t have a User’s Guide icon, you can install it from the projector CD or go to the Epson website, as described below.

Telephone support services
To use the Epson PrivateLine® Support service, call (800) 637-7661. This service is available for the duration of your warranty period. You may also speak with a support specialist by calling (562) 276-4394 (U.S.) or (905) 709-3839 (Canada). Support hours are 6 AM to 8 PM, Pacific Time, Monday through Friday, and 7 AM to 4 PM, Pacific Time, Saturday. Days and hours of support are subject to change without notice. Toll or long distance charges may apply.

Internet support
Visit www.epson.com/support (U.S.) or www.epson.ca/support (Canada) for solutions to common problems. You can download utilities and documentation, get FAQs and troubleshooting advice, or e-mail Epson.

Registration
Register today to get product updates and exclusive offers. You can see the CD included with your projector or register online at www.epson.com/webreg.

Optional accessories
For a list of optional accessories, see the online User’s Guide.

You can purchase screens or other accessories from an Epson authorized reseller. To find the nearest reseller, call 800-GO-EPSON (800-463-7766). Or you can purchase online at www.epsonstore.com (U.S. sales) or www.epsonstore.ca (Canadian sales).

Notices
Declaration of Conformity
According to 47CFR, Part 2 and 15, Class B Personal Computers and Peripherals and/or CPU Boards and Power Supplies used with Class B Personal Computers.

We: Epson America, Inc.

Located at: 3845 Kilroy Airport Way, MS: 3-13, Long Beach, CA 90806

TelephoneNumber: (562) 276-4394

Declare, under sole responsibility that the product identified herein, complies with Federal Communications Commission (FCC) Rules. This product is identical to the representative unit tested and found to be compliant with the FCC's radiation exposure limits, and is expected to be within the variation accepted, due to quantity production and testing on a statistical basis as required by 47CFR 2.909. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC and Industry Canada rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

If you have questions or need assistance, please call 800-GO-EPSON (800-463-7766) or visit the Epson Connections homepage online at www.epson.com/support in the U.S. or www.epson.ca/support in Canada.

Epson America, Inc. Limited Warranty
One-Year Projector Limited Warranty and 90-Day Lamp Limited Warranty
What it Covers: Epson America, Inc. (“Epson”) warrants to the original retail purchaser of Epson projectors (“you”) that these Epson projectors are free from defects in workmanship and materials for a period of one year from the date of original purchase (“warranty period”). This limited warranty applies only to the projector and not to the projector lamp, which carries a limited warranty period of ninety days from the date of original purchase. For warranty service, you may be required to provide proof of the date of original purchase.

What Epson Will Do To Correct Problems: If your product requires service during the limited warranty period, please call Epson at the number on this statement and be prepared to provide the model, serial number, and, if required, date of original purchase. Epson will, at its option, repair or replace the defective unit, without charge for parts or labor. If Epson authorizes an exchange for the defective unit, you shall be responsible for shipping the defective unit to Epson or an authorized Epson servicer. Epson or the servicer will return the replacement unit to you at no charge. Epson or the servicer may use a new or reconditioned unit for either the repair or replacement. If Epson or the servicer makes a replacement, you may purchase a replacement unit after the expiration of the warranty period. Epson or the servicer will replace the defective unit or part against a model of equal or superior value. Replacement products or parts assume the remaining warranty period of the original product. If Epson replaces the lamp as part of the warranty service, the replacement lamp carries the limited 90-day warranty stated above. What This Warranty Does Not Cover: This warranty covers only normal use in the United States, Canada, or Puerto Rico.

This warranty does not cover the following:

- Expenses for travel to and from the servicer.
- Expenses for removal or reinstallation of the product.
- Damage to the product caused by forces of nature or any act of God.
- Damage to the product caused by causes other than defect in materials or workmanship (including, without limitation, damage caused by abuse, misuse, neglect, the attachment of any unauthorized accessory, or use of any unauthorized replacement part).
- Damage to the product caused by the use of any non-Epson product, including, without limitation, non-Epson replacement parts, consumables, or accessories.
- Damage to the product caused by transportation, shipping, or packaging.
- Damage to the product while in the possession of you or any third party.
- Difficulty or problems related to internet access or internet service provider.
- Normal periodic calibration and maintenance.
- Adjustment of user controls, programs, or equipment normally made by the user.
- Servicing of the product by anyone other than an Epson authorized servicer.

To whom it applies: This warranty applies only to Epson projectors purchased in the United States or Canada. This warranty is extended to the original retail purchaser of Epson projectors for products purchased from an authorized Epson reseller or dealer. You may be required to present proof of purchase (sales receipt) to obtain warranty service.

Replacing a Consumable: This warranty covers units identified as consumables. You must purchase a replacement bulb or lamp at Epson’s then-current retail price. If Epson specifies that the defective unit, or any component of the unit, cannot be repaired and must be replaced, the replacement unit or part shall be new or reconditioned.

General: Epson is not responsible for warranty service should the Epson label or logo or the rating label or serial number be removed. This warranty is not transferable. Epson is not responsible for your data or applications, which cannot be restored and should be backed up by you. Postage, insurance, or shipping costs incurred in presenting your Epson product for carry-in warranty service are your responsibility. If a claimed defect cannot be identified or reproduced in service, you will be held responsible for costs incurred.

Disclaimer of Warranties: To the maximum extent permitted by applicable law, all other warranties, conditions, guarantees, or representations, whether express or implied, are hereby excluded. Epson excludes any warranty of merchantability, fitness for a particular purpose, and any implied warranty arising from a course of dealing or usage of trade. If you have a claim for breach of warranty, you may have a legal remedy under the laws of the State of California, or if you are a consumer in Australia, you may be entitled to a legal remedy under the Australian Consumer Law. If you have a claim for breach of warranty, you may have a legal remedy under the laws of the State of California, or if you are a consumer in Australia, you may be entitled to a legal remedy under the Australian Consumer Law. In Australia, warranties include any condition which cannot be excluded by law. Some states/provinces do not allow limitations on how long an implied warranty lasts, or allow the exclusion or limitation of implied warranties, so the above limitations or exclusions may not apply to you.

Limitation of Liability: In no event shall Epson be liable for any indirect, special, incidental, or consequential damages of any kind, even if advised of the possibility of such damages, including, without limitation, loss of profits, business interruption, or loss of information or data. Some states/provinces do not allow the exclusion or limitation of liability for incidental or consequential damages, so the above limitation may not apply to you.

General: The laws of the State of California govern this warranty and your rights under this warranty. To the extent that the laws of the State of California are inconsistent with the laws of any other state, you consent to the application of the laws of the State of California. This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

Service locations: To find the nearest reseller, call 800-GO-EPSON (800-463-7766). Or you can purchase online at www.epsonstore.com (U.S. sales) or www.epsonstore.ca (Canadian sales).

To contact the Epson ConnectionSM, please call (800) 637-7661 or (562) 276-4394 in the U.S. or www.epson.com/support in the U.S. or www.epson.ca/support in Canada.

Epson reserves the right to change service procedures at any time.

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