Read these instructions before using your product.

Note for Spanish speakers/Nota para hispanohablantes:
Para obtener instrucciones de configuración en español, consulte la Guía
de instalación en www.epson.com/support/xp8500sp (requiere una
conexión a Internet).

1 Unpack

- Unpack the printer and all accessories from the box.
- Remove the protective materials from the product.

2 Turn on and configure

1 Connect the power cord to the back of the printer and to an
electrical outlet.

Caution: Do not connect to your computer yet.

2 Turn on the product, then adjust the control panel.

3 Select your language.

Note:
- You can change this setting later using the product’s control
panel. For more information, see the online User’s Guide.
- If an error message appears, turn off the product and check
that no protective material has been left inside the product.

4 Install ink cartridges

1 Lift up the scanner unit.

Caution: Do not touch the flat, white cable or the print head
path.

2 Unpack the ink cartridges.

Caution:
- Do not shake the ink cartridges.
- Do not touch the areas shown below. Doing so may prevent
normal operation and printing.

3 Insert the cartridges at an angle in the holder for each
color. Press each cartridge down until it clicks.

4 Lower the scanner unit.

6 The printer starts charging the ink. Ink charging takes
approximately 10 minutes. When you see a completion
message on the printer’s LCD screen, charging is
complete.

Caution: Don’t turn off the printer or raise the scanner unit while
the printer is charging or you’ll waste ink.

Note:
- The printer is designed for use with Epson® cartridges only, not
third-party cartridges or ink.
- The cartridges included with the printer are designed for
printer set up and not for resale. After some ink is used for
charging, the rest is available for printing.

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7 Follow the on-screen instructions to adjust the print
quality of your product.

Note:
- You need to load paper before you can adjust the print quality.
  See “Load paper” below for details.
- Select Adjust Later on the printer’s LCD screen if you want to
  adjust the print quality later. For more information, see the
  online User’s Guide.

3 Load paper

See the online User’s Guide for information about available paper types, sizes, loading capacity, and loading
CD/DVD/Blu-ray™ discs.

Caution: Do not load paper into the output tray when loading paper into the cassettes.

You can load the following paper sizes:
- Cassette 1: 3.5×5-, 4×6-, or 5×7-inch photo paper
- Cassette 2: Letter-size, A4-, legal-size, or 8×10-inch paper
- Rear paper feed slot: Letter-size, A4-, legal-size, or
  8×10-inch paper

See the instructions below for loading paper in cassettes
1 and 2. See the online
User’s Guide
for instructions on
loading paper in the rear paper feed slot or printing on
CD/DVD/Blu-ray discs.

Note: The CD/DVD tray is stored in the bottom of cassette 2.

1 Lower the front cover and raise the control panel.

2 Pull out a paper cassette.

Cassette 1 Cassette 2

3 Slide the side edge guides outward.

Cassette 1 Cassette 2

4 Insert the paper with the glossy or printable side
facedown.

Note: Save the caps and use them to recap the ink cartridges
after removing them for storage or disposal.

5 Lower the scanner unit.

Output tray Cassette 1 Cassette 2/ front cover

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Caution: Do not connect to your computer yet.

2 Turn on the product, then adjust the control panel.

3 Select your language.

Note:
- You can change this setting later using the product’s control panel. For more information, see the online User’s Guide.
- If an error message appears, turn off the product and check that no protective material has been left inside the product.

4 The printer starts charging the ink. Ink charging takes approximately 10 minutes. When you see a completion message on the printer’s LCD screen, charging is complete.

Caution: Don’t turn off the printer or raise the scanner unit while the printer is charging or you’ll waste ink.

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Note:
- You need to load paper before you can adjust the print quality. See “Load paper” below for details.
- Select Adjust Later on the printer’s LCD screen if you want to adjust the print quality later. For more information, see the online User’s Guide.

6 Insert the cartridges at an angle in the holder for each color. Press each cartridge down until it clicks.

Note: Save the caps and use them to recap the ink cartridges after removing them for storage or disposal.

3 Install ink cartridges

1 Lift up the scanner unit.

Caution: Do not touch the flat, white cable or the print head path.

2 Unpack the ink cartridges.

Caution:
- Do not shake the ink cartridges.
- Do not touch the areas shown below. Doing so may prevent normal operation and printing.

3 Lower the scanner unit.

4 Load paper

See the online User’s Guide for information about available paper types, sizes, loading capacity, and loading CD/DVD/Blu-ray™ discs.

You can load the following paper sizes:
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See the instructions below for loading paper in cassettes 1 and 2. See the online User’s Guide for instructions on loading paper in the rear paper feed slot or printing on CD/DVD/Blu-ray discs.

Note: The CD/DVD tray is stored in the bottom of cassette 2.

1 Lower the front cover and raise the control panel.

2 Pull out a paper cassette.

3 Slide the side edge guides outward.

4 Insert the paper with the glossy or printable side facedown.

Note: Make sure the paper is loaded against the back of the cassette and not sticking out from the front of the cassette.

5 Slide the side edge guides against the paper, but not too tight. Make sure the paper is under the tabs on the side edge guides.

1 Unpack

Note:
- Do not open ink cartridge packages until you are ready to install the ink. Cartridges are vacuum packed to maintain reliability.
- Do not throw away the protective material shown above. Tape this piece to the top of the ink cartridge holder when transporting your product. For more information, see the online User’s Guide.
- The CD/DVD tray is stored in the bottom of cassette 2.

1 Remove all protective materials from the product.

2 Lift up the scanner unit. Remove all protective materials from inside the product.

3 Lower the scanner unit.

EPSON
EXCEED YOUR VISION

“413490802”
Mobile printing
Connect wirelessly from your smartphone, tablet, or computer. Print documents and photos from across the room or around the world:

- Print directly from your iPhone, iPad, or iPod touch. Simply connect your printer and device to the same network and tap the action icon to print.
- Use Epson Print Enabler (free from Google Play™) with Android™ devices (v4.4 or later). Then connect your printer and device to the same network and tap the menu icon to print.
- Print remotely with Epson Connect™ and Google Cloud Print™. See your online User’s Guide for instructions or learn more at www.epson.com/connect (U.S.) or www.epson.ca/connect (Canada).

Any problems?

Network setup was unsuccessful.
- Make sure you select the right network name (SSID).
- Restart your router (turn it off and then on), then try to connect to it again.
- The printer can only connect to a network that supports 2.4 GHz connections. If your router offers both 2.4 GHz and 5 GHz connections, make sure the 2.4 GHz network is enabled.
- If you see a firewall alert message, click Unblock or Allow to let setup continue.
- If your network has security enabled, make sure you enter your network password (WEP key or WPA passphrase) correctly. Be sure to enter your password in the correct case.

There are lines or incorrect colors in my printouts.
Run a nozzle check to see if any of the print head nozzles are clogged. Then clean the print head, if necessary. See the online User’s Guide for more information.

The product’s screen is dark.
Make sure your product is turned on, and touch the screen or press the power button to wake your product from sleep mode.

Setup is unable to find my product after connecting it with a USB cable.
Make sure the product is turned on and securely connected as shown:

Any questions?

Quick Guide
Basic information and troubleshooting.

User’s Guide
Windows: Click the icon on your desktop or Apps screen to access the online User’s Guide.

Mac: Click the icon in Applications/Epson Software/Guide to access the online User’s Guide.

If you don’t have a User’s Guide icon, go to the Epson website, as shown below.

Technical support
Visit www.epson.com/support (U.S.) or www.epson.ca/support (Canada) and search for your product to download drivers, view manuals, get FAQs, or contact Epson.

Call (562) 276-4382 (U.S.) or (905) 709-3839 (Canada), 6 AM to 8 PM, Pacific Time, Monday through Friday, and 7 AM to 4 PM, Pacific Time, Saturday. Days and hours of support are subject to change without notice. Toll or long distance charges may apply.

Recycling
Epson offers a recycling program for end of life hardware and ink cartridges. Please go to www.epson.com/recycle (U.S.) or www.epson.ca/recycle (Canada) for information on how to return your products for proper disposal.

Need paper and ink?
Ensure peak performance and brilliant results with Genuine Epson Ink and specialty papers, engineered specifically for Epson printers. Find Genuine Epson Ink and specialty papers at www.epson.com (U.S. sales) or www.epson.ca (Canadian sales) and at Epson authorized resellers. Call 800-GO-EPSON (800-463-7766).

XP-8500 replacement ink cartridges

<table>
<thead>
<tr>
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<tbody>
<tr>
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Mobile printing
Connect wirelessly from your smartphone, tablet, or computer. Print documents and photos from across the room or around the world:
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• Use Epson Print Enabler (free from Google Play™) with Android™ devices (v4.4 or later). Then connect your printer and device to the same network and tap the menu icon to print.
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