Start Here
Read these instructions before using your product.

Choose a Location for the Printer

Choose a location for the printer that is near a wall outlet where the plug can be easily unplugged. Avoid places subject to rapid changes in temperature and humidity. Also, keep the printer away from direct sunlight, strong light, or heat sources.

Make sure to place the printer on a flat, stable surface with enough space on all sides (see illustrations below). The surface supporting the printer should be wider than the space between the rubber feet on the bottom of the printer, at least 2 feet (60 cm) off the ground, and capable of supporting at least 220 pounds (100 kg).

Make sure the tubes point downward and are not twisted to ensure proper ink drainage.

Unpack

1. Make sure you have these items:
   - Ink charging unit
   - Ink/cleaning cartridges
   - Maintenance kit and hoop
   - Grip pad
   - Printer
   - Waste ink bottle
   - Waste ink tube
   - Ink charging unit
   - Grip pad tool
   - Power cord
   - Limited Warranty
   - Tubing clamps
   - Cassette label
   - Caution label
   - Waste ink bottle holder
   - Print head cap tool
   - Cleaning cartridge
   - Waste ink outlet and cap
   - Cleaning cartridge
   - Waste ink outlet and cap

2. Remove the ink cartridges from their packages. Gently shake each ink cartridge for about 15 seconds; white ink cartridges need to be shaken on both sides. You do not need to shake the cleaning cartridge.

3. Install Ink Cartridges

   1. Remove the ink cartridges from their package.

   2. Open the ink covers and install each cartridge into the correct slot for its color.

Assemble the Printer

1. Remove all the packaging materials and tape. Check carefully for all the parts inside and outside the printer and please.

2. WARNING: The printer weighs about 185 pounds (84 kilograms) and requires three people to lift and move it. Make sure to grip the printer where indicated by the gray stickers as shown in the illustration. When moving the printer, do not tilt it more than 10 degrees.

3. Attach two tube clamps to the left and right sides on the back of the printer and route the waste ink tube through the clamps as shown.

4. Make sure the tubes point downward and are not twisted to ensure proper ink drainage.

5. Connect the waste ink tube. Make sure that the longer end of the tube is connected to the waste ink outlet on the left side and the shorter end is connected to the waste ink outlet on the right side.

6. Insert the waste ink tube into the waste ink bottle. The tube should curve toward the bottle and straight down as shown.

7. Open the printer cover and press down on the parts as shown to make sure they are secure. Then close the printer cover.

8. Connect the power cord. (Do not connect the printer to your computer yet.)

9. Press the OK button on the control panel.

   10. Follow the prompts to select Language, Date & Time, and unit of measurement.

   11. Select White Ink/Color Ink and press the OK button.

   12. Select Yes and press the OK button.

   13. Press the OK button at each of the confirmation prompts.

   14. Close the ink covers.

   15. Open the ink covers and install each cartridge into the correct slot for its color.
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Choose a Location for the Printer
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Unpack
Make sure you have these items:
- Unpacking tools
- Power cord
- Ink charging unit
- Maintenance Kit
- Wiper
- Maintenance tank
- Waste ink bottle holder
- Waste ink bottle
- Waste ink tube
- Ink cartridges
- Printed Warranty Label
- Wire cutters
- Label
- Grip pad tool
- Tube/cable clamps
- Paper tray: tray, tray bed, and tray bed cover
- Ink printheads
- Ink plugs
- Carriage lock
- Waste ink bottle holder

WARNING: The printer weighs about 185 pounds (84 kilograms) and requires three people to lift and move it. Make sure to grasp the printer where indicated by the gray stickers on the frame as shown in the illustration. When moving the printer, do not tilt it more than 10 degrees.

Assemble the Printer
1. Remove all the packaging materials and tape. Check carefully for all the parts inside and outside the printer and place them in a safe place.

WARNING: The printer weighs about 185 pounds (84 kilograms) and requires three people to lift and move it. Make sure to grip the printer where indicated by the gray stickers as shown in the illustration. When moving the printer, do not tilt it more than 10 degrees.

2. Open the printer cover. Remove the ink charging cover and set it aside.

Note: Do not throw the ink charging cover away; you will need it if you transport the printer.

3. Connect the waste ink tube. Make sure that the longer end of the tube is connected to the waste ink outlet on the left side and the shorter end is connected to the waste ink outlet on the right side.

Note: Make sure the tubes point downward and are not twisted to ensure proper ink drainage.

4. Open the printer cover and press down on the parts as shown to make sure they are secure. Then close the printer cover.

Note: Do not throw the carriage lock away; you will need it if you transport the printer so that the waste ink can flow straight down.

5. Place the caution label for your language over the English label, if necessary. Then, insert the waste ink bottle into the waste ink bottle holder. The bottle and holder should be placed in an area lower than the printer so that the waste ink can flow straight down.

Note: Do not throw the caps away; you will need them when disposing of the waste ink.

6. Insert the waste ink tube into the waste ink bottle. The tube should curve toward the bottle and straight down as shown.

7. Connect the power cord. (Do not connect the printer to your computer yet.)

Install Ink Cartridges
1. Remove the ink cartridges from their package. Gently shake each ink cartridge for about 15 seconds; white ink cartridges need to be shaken on both sides. You do not need to shake the cleaning cartridge.

2. Open the ink covers and install each cartridge into the correct slot for its color.

Note: Do not touch the green chip on top of the cartridge.

3. Close the ink covers.

4. Press the OK button on the control panel.

5. Follow the prompts to select Language, Date & Time, and unit of measurement.

6. Select White Ink/Color Ink and press the OK button.

7. Select Yes and press the OK button.

8. Press the OK button at each of the confirmation prompts.

9. Open the printer cover. Remove the ink charging cover and set it aside. Press the OK button.
**Install Software & Drivers**

1. Go to www.epson.com/support/f2100 (U.S.) or www.epson.ca/support/f2100 (Canada) to download the software and utilities.

2. After you install the software, open the Epson Control Dashboard and check for a firmware update.

**Perform Nozzle Check**

1. Attach the platen as shown.

2. Remove the platen’s hoop.

3. Place one sheet of letter- or A4-size plain paper on the center of the platen. Secure the corners with tape.

4. Make sure the height adjustment lever is at the P position.

5. Press the button on the control panel. The Maintenance menu is displayed.

6. Press the button to select Nozzle Check.

7. Press the OK button twice to print a nozzle check pattern.

8. Check the pattern. If there are no gaps, the nozzles are clean. If there are gaps in the pattern, refer to the online User’s Guide for instructions on cleaning the print head.

9. Replace the platen’s hoop.

10. Install the ink charging unit and push it down until it clicks into place. Press the OK button.

11. Close the printer cover. Press the OK button.

12. The printer starts charging the ink. This takes about 35 minutes. The LCD displays a message when the charging is complete.

   **Caution:** Do not turn off or unplug the printer while the light is flashing. Also, do not open the ink covers during the charging process.

   **Note:** The first time you install ink cartridges, the printer uses some ink to charge the printing system, so print yields may be lower with the first cartridges. Subsequent ink cartridges will last for their full rated life.

13. Open the printer cover again. Press the tab on the ink charging unit and pull it out to remove it. Press the OK button.

14. Replace the ink charging cover that was removed in step 9. Press the OK button.

15. Close the printer cover. Press the OK button.

16. The printer starts a cleaning cycle. This takes about 10 minutes. The LCD displays a message when cleaning is complete.

**Product Support**

**Online User’s Guide**

Instructions for using your printer and maintenance tools.

**On-screen help with your software**

Select Help or F1 when you’re using your Garment Creator software.

**Epson technical support**

Visit www.epson.com/support/f2100 (U.S.) or www.epson.ca/support/f2100 (Canada) to download software and utilities, view manuals, get FAQs, or contact Epson.

Epson provides technical support and information on the installation, configuration, and operation of professional printing products through the Epson Preferred Limited Warranty Plan. Dial (888) 377-6611, 6 AM to 6 PM, Pacific Time, Monday through Friday. Days and hours of support are subject to change without notice. Before you call, make sure you have your:

- Printer serial number: _______________________________
- Proof of purchase and date: ___________________________

**Note:** If you experience difficulty with the tollfree line, call (562) 276-1305.

**Recycling**

Epson offers a recycling program for end of life hardware and ink cartridges. Please go to www.epson.com/recycle (U.S.) or www.epson.ca/recycle (Canada) for information on how to return your products for proper disposal.

**Need Ink?**

You can purchase ink from an Epson DTG authorized reseller. To find the nearest reseller, call 800-GO-EPSON (800-465-7766).

**Epson SureColor F2100 Series replacement ink cartridges**

<table>
<thead>
<tr>
<th>Color</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Black</td>
<td>T705100</td>
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<tr>
<td>Cyan</td>
<td>T705200</td>
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<tr>
<td>Magenta</td>
<td>T705300</td>
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<td>Yellow</td>
<td>T705400</td>
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<tr>
<td>White</td>
<td>T705A00</td>
</tr>
<tr>
<td>Cleaning cartridge</td>
<td>T736000</td>
</tr>
</tbody>
</table>
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1. Go to www.epson.com/support/f2100 (U.S.) or www.epson.ca/support/f2100 (Canada) to download the software and utilities.
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2. Remove the platen’s hoop.

3. Place one sheet of letter- or A4-size plain paper on the center of the platen. Secure the corners with tape.

4. Make sure the height adjustment lever is at the P position.

5. Press the button on the control panel. The Maintenance menu is displayed.

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7. Press the OK button twice to print a nozzle check pattern.

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