Start Here

IMPORTANT: Before using this product, make sure you read these instructions and the safety instructions in the online User’s Guide.

1 Unpack

Note:
• Do not open ink cartridge packages until you are ready to install the ink. Cartridges are vacuum packed to maintain reliability.
• The CD/DVD tray is stored underneath cassette 2.

1 Remove all protective materials from the product.

2 Lift up the scanner unit and remove all protective materials from inside the product.

3 Lower the scanner unit.

2 Turn on and configure

1 Connect the power cord to the back of the product and to an electrical outlet.

Caution: Do not connect to your computer yet.

2 Turn on the product, then adjust the control panel.

3 Select your language.

Note:
• You can change the language later using the product’s control panel. For more information, see the online User’s Guide.
• If an error message appears, turn off the product and check that no protective material has been left inside the product.

3 Install ink cartridges

Caution: Keep the ink cartridges out of the reach of children and do not drink the ink.

1 Lift up the scanner unit until it locks into place.

Caution: Do not touch the flat, white cable.

2 Gently shake the Black (BK) ink cartridge. Do not shake the Photo Black (PB) or other ink cartridges.

3 Unpack the ink cartridges.
4 Load paper

You can load the following paper sizes:

- Cassette 1: 3.5 × 5-, 4 × 6-, or 5 × 7-inch photo paper
- Cassette 2: Letter-, A4-, legal-size, or 8 × 10-inch paper

See the online User’s Guide for information about available paper types and sizes, loading capacities, and printing on CD/DVD/Blu-ray® discs.

1 Lower the front cover and raise the control panel.

2 Pull out a paper cassette.

3 Slide the side edge guides outward and set the front edge guide to the paper size you are using.

4 Insert the paper with the glossy or printable side facedown.

Note:
- Make sure the paper is loaded against the back of the cassette and not sticking out from the front of the cassette.

Caution:
- Do not touch the areas shown below. Doing so may prevent normal operation and printing.

5 Insert the cartridges at an angle in the holder for each color. Press each cartridge down until it clicks.

6 Lower the scanner unit.

7 Select Installed to start charging the ink. Ink charging takes approximately 7 minutes. When you see a completion message on the printer’s LCD screen, charging is complete.

Caution:
- Don’t turn off the printer or raise the scanner unit while the printer is charging or you’ll waste ink.

Note:
- The printer is designed for use with Epson® cartridges only, not third-party cartridges or ink.
- The cartridges included with the printer are designed for printer setup and not for resale. After some ink is used for charging, the rest is available for printing.
- As part of setup, your product’s serial number will be sent to a secure Epson server so that you can be eligible to participate in programs we may offer from time to time, including the Epson ink replenishment program. You will have a separate opportunity to consent to participating in such programs.

8 Follow the on-screen instructions to adjust the print quality of your product.

Note:
- You need to load paper before you can adjust the print quality. See "Load paper" below for details.
- Select Adjust Later on the printer’s LCD screen if you want to adjust the print quality later. For more information, see the online User’s Guide.

4 Load paper

1 Place the paper in the output tray.

Note:
- Retractable Output Tray is shown. Depending on your product, you may have a different output tray.

2 Place the front cover against the back of the cassette.

Note:
- Cassette 1 is shown. Depending on your product, you may have a different cassette.

You can load the following paper sizes:

- Cassette 1: 3.5 × 5-, 4 × 6-, or 5 × 7-inch photo paper
- Cassette 2: Letter-, A4-, legal-size, or 8 × 10-inch paper

See the online User’s Guide for information about available paper types and sizes, loading capacities, and printing on CD/DVD/Blu-ray® discs.

1 Lower the front cover and raise the control panel.

2 Pull out a paper cassette.

3 Slide the side edge guides outward and set the front edge guide to the paper size you are using.

4 Insert the paper with the glossy or printable side facedown.

Note: Make sure the paper is loaded against the back of the cassette and not sticking out from the front of the cassette.

5 Insert the cartridges at an angle in the holder for each color. Press each cartridge down until it clicks.
4 When you see the Select Your Connection screen, select one of the following and follow the on-screen instructions:

- **Wireless connection**
  In most cases, the software installer automatically attempts to set up your wireless connection. If setup is unsuccessful, you may need to enter your network name (SSID) and password.

- **Direct USB connection**
  Make sure you have a USB cable (not included).

- **Wired network connection**
  Make sure you have an Ethernet cable (not included).

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**Mobile printing**

Connect wirelessly from your smartphone, tablet, or computer. Print documents and photos from across the room or around the world:

- Print directly from your iOS device. Simply connect your printer and device to the same network and tap the action icon to select the print option.
- Use Epson Print Enabler (free from Google Play™) with Android™ devices (v4.4 or later). Then connect your printer and device to the same network and tap the menu icon to select the print option.
- Print remotely with Epson Connect™ and Google Cloud Print™. See your online User’s Guide for instructions or learn more at www.epson.com/connect (U.S.) or www.epson.ca/connect (Canada).

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**Any problems?**

**Network setup was unsuccessful.**

- Make sure you select the right network name (SSID).
- Restart your router (turn it off and then on), then try to connect to it again.
- The printer can only connect to a network that supports 2.4 GHz connections. If your router offers both 2.4 GHz and 5 GHz connections, make sure the 2.4 GHz connection is enabled.
- If you see a firewall alert message, click Unblock or Allow to let setup continue.
- If your network has security enabled, make sure you enter your network password (WEP key or WPA passphrase) correctly. Be sure to enter your password in the correct case.

**There are lines or incorrect colors in my printouts.**

Run a nozzle check to see if there are any gaps in the printout. Then clean the print head, if necessary. See the online User’s Guide for more information.

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**Install software**

**Note:** If you are using a Mac or your computer does not have a CD/DVD drive, an Internet connection is required to obtain the product software.

1 Make sure the product is NOT CONNECTED to your computer.

2 Insert the product CD (Windows only) or download and run your product’s software package. For the latest software, visit: www.epson.com/support/xp7100 (U.S.) or www.epson.ca/support/xp7100 (Canada).

3 Follow the instructions on the computer screen to run the setup program.

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**5 Install software**

- **Windows**: If you see a Found New Hardware screen, click Cancel and disconnect the USB cable.

- Insert the product CD (Windows only) or download and run your product’s software package. For the latest software, visit: www.epson.com/support/xp7100 (U.S.) or www.epson.ca/support/xp7100 (Canada).
The product’s screen is dark.
Make sure your product is turned on, and press any button to wake it from sleep mode.

Setup is unable to find my printer after connecting it with a USB cable.
Make sure the printer is turned on and that it is securely connected as shown.

Any questions?

Quick Guide
Basic information and troubleshooting.

User’s Guide
Windows: Click the icon on your desktop or Apps screen to access the online User’s Guide.

Mac: Click the icon in Applications/Epson Software/Guide to access the online User’s Guide.

If you don’t have a User’s Guide icon, go to the Epson website, as described below.

Support
Visit www.epson.com/support/xp7100 (U.S.) or www.epson.ca/support/xp7100 (Canada) to download drivers, view manuals, get FAQs, or contact Epson.

Call (562) 276-4382 (U.S.) or (905) 709-3839 (Canada), 6 AM to 8 PM, Pacific Time, Monday through Friday, and 7 AM to 4 PM, Pacific Time, Saturday. Days and hours of support are subject to change without notice. Toll or long distance charges may apply.

Recycling
Epson offers a recycling program for end of life hardware and ink cartridges. Please go to www.epson.com/recycle (U.S.) or www.epson.ca/recycle (Canada) for information on how to return your products for proper disposal.