

# SureColor F6470/F6470H Notices

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# **Notices**

Check these sections for important notices about your product.

**Note:** Epson offers a recycling program for end of life Epson products. Please go to this site (U.S.) or this site (Canada) for information on how to return your Epson products for proper disposal.

Important Safety Instructions
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# **Important Safety Instructions**

Before using your Epson product, read and follow these safety instructions.

List of Safety Symbols on the Product General Product Safety Instructions Ink Supply Unit Safety Instructions LCD Screen Safety Instructions

**Parent topic: Notices** 

## **List of Safety Symbols on the Product**

The following table lists the meaning of the safety symbols labeled on the product. Make sure that you completely understand the meaning of symbols on this product before using it.

Symbol	Description
•	Stand-by
(h)	To identify the switch or switch position by means of which part of the product is switched on in order to bring it into the stand-by condition.

Symbol	Description
	Caution, hot parts
	To indicate a specific part of the product may be hot.
	Caution, risk of danger
$\triangle$	To identify general caution when using the product.
	Caution, keep hands clear
	To identify a part of the product that should not be touched.
	Alternating current
	To indicate on the rating plate that the product is suitable for alternating current only; to identify relevant terminals.

Parent topic: Important Safety Instructions

### **General Product Safety Instructions**

Read these instructions before using your product. Be sure to follow all warnings and instructions marked on the product.

- Contact your dealer for product installation. The product must be installed by an authorized dealer. Damage to the product from unauthorized installation will not be covered by your Epson warranty.
- Unplug the product and refer servicing to qualified service personnel under the following conditions: if the power cords or plugs are damaged; if liquid has entered the product; if the product has been dropped or the cabinet damaged; if the product does not operate normally or exhibits a distinct change in performance. Adjust only those controls that are covered by the operating instructions.

### **Installation Warnings**

• Do not obstruct the vents on the product. Do not cover the printer with a cloth or install it in a place with poor ventilation.

### **Installation Cautions**

- Avoid locations that are unstable, or subject to shocks or vibrations, dust, oily smoke, humidity, or locations where the product could get wet.
- Do not tilt the product more than 10 degrees in any direction while moving it. Doing so may cause the product to fall and cause damage or personal injury.
- Do not attempt to carry the product alone; four people are required to carry the product.
- Use only the stand supplied with the product. Using other stands could make the product unstable and cause injury.
- Consult your dealer or installer before lifting the product to make sure you are lifting from the correct locations and using the correct posture.
- Consult your dealer or installer before placing the product on a stand with casters (wheels) and make sure you secure the casters so that they do not move while the product is placed.
- When moving the product, avoid steps and uneven surfaces.
- Do not attempt to move the product while the casters are secured.

#### **Handling Warnings**

- Do not use aerosol products that contain flammable gases inside or around the product. Do not use the product in locations containing volatile substances such as alcohol or thinner, or near open flames. Doing so may cause fire or electric shock.
- Do not use the product if it is giving off smoke or if you notice any abnormal odors or noises. An electric shock or fire could occur. If any abnormalities occur, turn off the power and unplug the power cable immediately, then contact your dealer or Epson Support.
- Do not use the product if it is giving off smoke or if you notice any abnormal odors or noises. An electric shock or fire could occur. If any abnormalities occur, turn off the power and unplug the power cables immediately, then contact your dealer or Epson Support.
- Except as specifically explained in your documentation, do not touch or disassemble anything inside the product or attempt to service the product yourself.
- Consult your dealer or installer before rerouting cables. A fire could occur or connected devices could be damaged.
- Do not insert or drop metallic or flammable objects into the openings on the printer. An electric shock or fire could occur.
- Do not touch any areas inside the printer except those indicated in the manual.

• If any foreign objects or liquid such as water enters the printer, stop using it immediately. An electric shock or fire could occur. Turn off the power and unplug the power cable immediately, then contact your dealer or Epson Support.

#### **Handling Cautions**

- Do not sit on the product or place heavy objects on top of it.
- When storing or transporting the product, do not tilt it, stand it on its side, or turn it upside down; otherwise ink may leak.
- Store the cutter out of the reach of children. Pay careful attention when replacing the cutter, otherwise an injury could occur.
- Consult your dealer or installer before connecting cables or installing optional accessories. If they are not installed in the correct direction and the procedures are not followed exactly, a fire or injury could occur.
- When moving the product, make sure it is turned off, the power cable is unplugged from the outlet, and all connecting cables have been removed. If the cables are damaged, an electric shock or fire could occur.
- Make sure to keep the two casters at the front of the stand secured at all times, except when moving the product. Otherwise, an accident could occur.
- Make sure the media and the roll core for the auto take-up reel unit are secured correctly. Do not let
  your hands or hair get caught in the auto take-up reel or media feeding unit while it is operating. Follow
  the instructions in the *User's Guide* when removing media or the take-up roll.
- Two people are needed to remove rolled-up prints from the auto take-up reel, one at each end of the roll. If this is attempted by one person, the rolled-up prints could fall and cause an injury.
- When opening the printer cover during use, do not touch any parts indicated by caution labels. These parts are hot and could cause burns.
- Do not put your hand inside the product or touch the printer head or white, flat cable during printing.

### **Power Supply Warnings**

- Make sure each plug is fully inserted into the outlet.
- Do not insert or unplug the plugs with wet hands. When unplugging, grip each plug itself; do not pull on the power cable.
- Unplug the power cables regularly and clean between the blades of the plugs. If the plugs are plugged
  in for an extended period of time, dust may collect around the base of the blades and a short circuit or
  fire could occur.

- Do not use the plug if foreign objects such as dust have adhered to the plug.
- Use only the type of power source indicated on the product's label.
- Connect your product to a properly grounded power outlet. Avoid plugging the product into an outlet
  on the same circuit as a photo copier or air control system that regularly switches on and off, or on an
  outlet controlled by a wall switch or timer.
- Use only the power cords that come with the product. Use of other cords may cause fires or shock. Do not use the cords with any other equipment.
- Be sure your power cable meets relevant safety standards of the area where you plan to use it.
- Do not use the power cable if it is damaged. An electric shock or fire could occur. If the power cable is damaged, contact Epson Support.

To avoid damaging the power cable:

- · Do not modify the power cable.
- Do not place anything heavy on the power cable.
- Do not bend, twist, or pull forcefully on the power cable.
- Do not route the power cable near heaters
- Do not connect too many cables to the power outlet for the power cable. The temperature could rise and cause a fire.

### **Power Supply Cautions**

• If you will not be using the product for a long period, unplug the power cord from the electrical outlet.

#### **Consumable Cautions**

• Do not rub your hands along the edges of the media. Doing so may cause injury.

Parent topic: Important Safety Instructions

### Ink Supply Unit Safety Instructions

- Make sure to read the Safety Data Sheet before handling or cleaning ink supply units or handling cleaning fluid or waste ink. You can download the sheet from the Epson website.
- Wear a mask, gloves, and protective eye wear when replacing consumables. Should ink, waste ink, or cleaning fluid get on your skin, wash it off immediately with large volumes of soapy water. Consult a physician if the skin appears irritated or is discolored. If ink, waste ink, or cleaning fluid gets in your eyes, rinse immediately with water. Failure to observe this precaution could result in bloodshot eyes or

mild inflammation. Consult a physician if problems persist. If ink, waste ink, or cleaning fluid enters your mouth or is swallowed, consult a physician immediately; do not induce vomiting.

- Keep ink supply units, cleaning ink supply units, cleaning fluid, and waste ink out of the reach of children.
- Do not drink the ink, cleaning fluid, or waste ink.
- Do not dismantle or alter an ink supply unit or cleaning ink supply unit. Ink or cleaning fluid may leak from the ink supply unit and enter your eyes or adhere to your skin.

Parent topic: Important Safety Instructions

### **LCD Screen Safety Instructions**

- Use only a dry, soft cloth to clean the LCD screen. Do not use liquid or chemical cleansers.
- If the LCD screen is damaged, contact Epson. If the liquid crystal solution gets on your skin, wash it off
  immediately with large volumes of soapy water. If the liquid crystal solution gets into your eyes, flush
  them with water for at least 15 minutes, and see a doctor immediately. If the liquid crystal solution gets
  in your mouth, rinse your mouth out with water and see a doctor immediately. If swallowed, drink a lot
  of water and induce vomiting, and see a doctor immediately.
- Do not press too hard on the LCD screen or subject it to heavy impacts.
- Do not use a pointy or sharp object, such as a pen or your fingernail, to operate the LCD screen.
- If the LCD screen chips or cracks, do not touch or attempt to remove the broken pieces; contact Epson for support.
- Do not subject your product to sudden changes in temperature or humidity; this may cause condensation to develop inside the LCD screen and degrade its performance.

Parent topic: Important Safety Instructions

# Safety and Approvals Specifications

The connection of a non-shielded printer interface cable to this printer will invalidate the EMC standards of this device.

United States Safety: UL62368-1

EMC: FCC Part15 Subpart B Class A

Canada Safety: CAN/CSA-C22.2 No.62368-1

EMC: ICES-003 Class A

Parent topic: Notices

# **FCC Compliance Statement**

#### For United States Users

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

#### For Canadian Users

CAN ICES-003 Class A

Parent topic: Notices

# **Binding Arbitration and Class Waiver**

# 1. DISPUTES, BINDING INDIVIDUAL ARBITRATION, AND WAIVER OF CLASS ACTIONS AND CLASS ARBITRATIONS

- 1.1 **Disputes**. The terms of this Section 1 shall apply to all Disputes between you and Epson. The term "Dispute" is meant to have the broadest meaning permissible under law and includes any dispute, claim, controversy or action between you and Epson arising out of or relating to this Agreement, Epson branded products (hardware and including any related software), or other transaction involving you and Epson, whether in contract, warranty, misrepresentation, fraud, tort, intentional tort, statute, regulation, ordinance, or any other legal or equitable basis. "DISPUTE" DOES NOT INCLUDE IP CLAIMS, or more specifically, a claim or cause of action for (a) trademark infringement or dilution, (b) patent infringement, (c) copyright infringement or misuse, or (d) trade secret misappropriation (an "IP Claim"). You and Epson also agree, notwithstanding Section 1.6, that a court, not an arbitrator, may decide if a claim or cause of action is for an IP Claim.
- 1.2 Binding Arbitration. You and Epson agree that all Disputes shall be resolved by binding arbitration according to this Agreement. ARBITRATION MEANS THAT YOU WAIVE YOUR RIGHT TO A JUDGE OR JURY IN A COURT PROCEEDING AND YOUR GROUNDS FOR APPEAL ARE LIMITED. Pursuant to this Agreement, binding arbitration shall be administered by JAMS, a nationally recognized arbitration authority, pursuant to its code of procedures then in effect for consumer related disputes, but excluding any rules that permit joinder or class actions in arbitration (for more detail on procedure, see Section 1.6 below). You and Epson understand and agree that (a) the Federal Arbitration Act (9 U.S.C.

- §1, et seq.) governs the interpretation and enforcement of this Section 1, (b) this Agreement memorializes a transaction in interstate commerce, and (c) this Section 1 shall survive termination of this Agreement.
- 1.3 **Pre-Arbitration Steps and Notice**. Before submitting a claim for arbitration, you and Epson agree to try, for sixty (60) days, to resolve any Dispute informally. If Epson and you do not reach an agreement to resolve the Dispute within the sixty (60) days), you or Epson may commence an arbitration. Notice to Epson must be addressed to: Epson America, Inc., ATTN: Legal Department, 3131 Katella Ave., Los Alamitos, CA 90720 (the "Epson Address"). The Dispute Notice to you will be sent to the most recent address Epson has in its records for you. For this reason, it is important to notify us if your address changes by emailing us at EAILegal@ea.epson.com or writing us at the Epson Address above. Notice of the Dispute shall include the sender's name, address and contact information, the facts giving rise to the Dispute, and the relief requested (the "Dispute Notice"). Following receipt of the Dispute Notice, Epson and you agree to act in good faith to resolve the Dispute before commencing arbitration.
- 1.4 **Small Claims Court**. Notwithstanding the foregoing, you may bring an individual action in the small claims court of your state or municipality if the action is within that court's jurisdiction and is pending only in that court.
- 1.5 WAIVER OF CLASS ACTIONS AND CLASS ARBITRATIONS. YOU AND EPSON AGREE THAT EACH PARTY MAY BRING DISPUTES AGAINST THE OTHER PARTY ONLY IN AN INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY CLASS OR REPRESENTATIVE PROCEEDING, INCLUDING WITHOUT LIMITATION FEDERAL OR STATE CLASS ACTIONS, OR CLASS ARBITRATIONS. CLASS ACTION LAWSUITS, CLASS-WIDE ARBITRATIONS, PRIVATE ATTORNEY-GENERAL ACTIONS, AND ANY OTHER PROCEEDING WHERE SOMEONE ACTS IN A REPRESENTATIVE CAPACITY ARE NOT ALLOWED. ACCORDINGLY, UNDER THE ARBITRATION PROCEDURES OUTLINED IN THIS SECTION, AN ARBITRATOR SHALL NOT COMBINE OR CONSOLIDATE MORE THAN ONE PARTY'S CLAIMS WITHOUT THE WRITTEN CONSENT OF ALL AFFECTED PARTIES TO AN ARBITRATION PROCEEDING.
- 1.6 **Arbitration Procedure**. If you or Epson commences arbitration, the arbitration shall be governed by the rules of JAMS that are in effect when the arbitration is filed, excluding any rules that permit arbitration on a class or representative basis (the "JAMS Rules"), available at <a href="http://www.jamsadr.com">http://www.jamsadr.com</a> or by calling 1-800-352-5267, and under the rules set forth in this Agreement. All Disputes shall be resolved by a single neutral arbitrator, and both parties shall have a reasonable opportunity to participate in the selection of the arbitrator. The arbitrator is bound by the terms of this Agreement. The arbitrator, and not any federal, state or local court or agency, shall have exclusive authority to resolve all disputes arising out of or relating to the interpretation, applicability, enforceability or formation of this Agreement, including any claim that all or any part of this Agreement is void or voidable. Notwithstanding this broad delegation of authority to the arbitrator, a court may determine the limited question of whether a claim or cause of action is for an IP Claim, which is excluded from the definition of "Disputes" in Section 1.1 above. The arbitrator shall be empowered to grant whatever relief would be available in a court under

law or in equity. The arbitrator may award you the same damages as a court could, and may award declaratory or injunctive relief only in favor of the individual party seeking relief and only to the extent necessary to provide relief warranted by that party's individual claim. In some instances, the costs of arbitration can exceed the costs of litigation and the right to discovery may be more limited in arbitration than in court. The arbitrator's award is binding and may be entered as a judgment in any court of competent jurisdiction.

You may choose to engage in arbitration hearings by telephone. Arbitration hearings not conducted by telephone shall take place in a location reasonably accessible from your primary residence, or in Orange County, California, at your option.

- a) Initiation of Arbitration Proceeding. If either you or Epson decides to arbitrate a Dispute, both parties agree to the following procedure:
- (i) Write a Demand for Arbitration. The demand must include a description of the Dispute and the amount of damages sought to be recovered. You can find a copy of a Demand for Arbitration at <a href="http://www.jamsadr.com">http://www.jamsadr.com</a> ("Demand for Arbitration").
- (ii) Send three copies of the Demand for Arbitration, plus the appropriate filing fee, to: JAMS, 500 North State College Blvd., Suite 600 Orange, CA 92868, U.S.A.
- (iii) Send one copy of the Demand for Arbitration to the other party (same address as the Dispute Notice), or as otherwise agreed by the parties.
- b) Hearing Format. During the arbitration, the amount of any settlement offer made shall not be disclosed to the arbitrator until after the arbitrator determines the amount, if any, to which you or Epson is entitled. The discovery or exchange of non-privileged information relevant to the Dispute may be allowed during the arbitration.
- c) Arbitration Fees. Epson shall pay, or (if applicable) reimburse you for, all JAMS filings and arbitrator fees for any arbitration commenced (by you or Epson) pursuant to provisions of this Agreement.
- d) Award in Your Favor. For Disputes in which you or Epson seeks \$75,000 or less in damages exclusive of attorney's fees and costs, if the arbitrator's decision results in an award to you in an amount greater than Epson's last written offer, if any, to settle the Dispute, Epson will: (i) pay you \$1,000 or the amount of the award, whichever is greater; (ii) pay you twice the amount of your reasonable attorney's fees, if any; and (iii) reimburse you for any expenses (including expert witness fees and costs) that your attorney reasonably accrues for investigating, preparing, and pursuing the Dispute in arbitration. Except as agreed upon by you and Epson in writing, the arbitrator shall determine the amount of fees, costs, and expenses to be paid by Epson pursuant to this Section 1.6d).
- e) Attorney's Fees. Epson will not seek its attorney's fees and expenses for any arbitration commenced involving a Dispute under this Agreement. Your right to attorney's fees and expenses under Section 1.6d) above does not limit your rights to attorney's fees and expenses under applicable law; notwithstanding the foregoing, the arbitrator may not award duplicative awards of attorney's fees and expenses.

- 1.7 Opt-out. You may elect to opt-out (exclude yourself) from the final, binding, individual arbitration procedure and waiver of class and representative proceedings specified in this Agreement by sending a written letter to the Epson Address within thirty (30) days of your assent to this Agreement (including without limitation the purchase, download, installation of the Software or other applicable use of Epson Hardware, products and services) that specifies (i) your name, (ii) your mailing address, and (iii) your request to be excluded from the final, binding individual arbitration procedure and waiver of class and representative proceedings specified in this Section 1. In the event that you opt-out consistent with the procedure set forth above, all other terms shall continue to apply, including the requirement to provide notice prior to litigation.
- 1.8 **Amendments to Section 1**. Notwithstanding any provision in this Agreement to the contrary, you and Epson agree that if Epson makes any future amendments to the dispute resolution procedure and class action waiver provisions (other than a change to Epson's address) in this Agreement, Epson will obtain your affirmative assent to the applicable amendment. If you do not affirmatively assent to the applicable amendment, you are agreeing that you will arbitrate any Dispute between the parties in accordance with the language of this Section 1 (or resolve disputes as provided for in Section 1.7, if you timely elected to opt-out when you first assented to this Agreement).
- 1.9 Severability. If any provision in this Section 1 is found to be unenforceable, that provision shall be severed with the remainder of this Agreement remaining in full force and effect. The foregoing shall not apply to the prohibition against class or representative actions as provided in Section 1.5. This means that if Section 1.5 is found to be unenforceable, the entire Section 1 (but only Section 1) shall be null and void.

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