



LE-C1135/LE-C14K135/LE-C1162 User's Guide

Contents

LE-C1135/LE-C14K135/LE-C1162 User's Guide.....	5
Introduction to Your dvLED Display	6
Additional Components	6
Optional Equipment and Replacement Parts	7
Warranty and Registration Information.....	7
Notations Used in the Documentation	8
Where to Go for Additional Information	8
dvLED Display Part Locations.....	8
dvLED Display Parts - Front/Side	9
dvLED Display Parts - Rear	11
dvLED Display Parts - Remote Control.....	13
Setting Up the dvLED Display	15
dvLED Display Placement.....	15
Product Installation Overview	16
Product Connections	17
Connecting to a Computer for HDMI Video.....	17
Connecting to an HDMI Video Source	18
Connecting to External Speakers	20
Connecting to a Wired Network	21
Installing Batteries in the Remote Control	21
Using Basic Display Features	24
Turning On the dvLED Display	24
Turning Off the dvLED Display	27
Pairing the Remote Control	30
Selecting an Image Source	31
Adjusting the Brightness.....	32
Adjusting the Color Temperature.....	33
Changing the Display Mode	35
Available Display Modes	36

Solving Problems	37
Solving Image Problems	37
Solutions When No Image Appears.....	37
Solutions When the Image Brightness or Colors are Incorrect	39
Solutions When the Image Contains Noise or Static	39
Solutions When Only a Partial Image Appears	40
Solutions When "No Signal" Message Appears.....	40
Displaying From a PC Laptop	41
Displaying From a Mac Laptop	41
Solving Operation Problems.....	41
Solutions to Power or Shut-Off Problems	42
Solutions to Remote Control Problems.....	42
Solving Network Problems	42
Solutions When You Cannot Access the dvLED Display Through the Web	43
Where to Get Help (U.S. and Canada)	43
Where to Get Help (Latin America).....	44
Technical Specifications	47
General Specifications	47
Dimension Specifications	48
Environmental Specifications	51
Electrical Specifications	51
Safety and Approvals Specifications	52
Notices	53
Recycling (U.S. and Canada).....	53
Important Safety Information	53
Important Safety Instructions.....	53
Restriction of Use	57
FCC Compliance Statement.....	57
Binding Arbitration and Class Waiver	58
Trademarks	61
Copyright Notice.....	61
A Note Concerning Responsible Use of Copyrighted Materials.....	62
Copyright Attribution	62

LE-C1135/LE-C14K135/LE-C1162 User's Guide

Welcome to the LE-C1135/LE-C14K135/LE-C1162 *User's Guide*.

For a printable PDF copy of this guide, [click here](#).

Note: Availability of products in this guide varies by country.

Introduction to Your dvLED Display

Refer to these sections to learn more about your dvLED display and this manual.

[Additional Components](#)

[Optional Equipment and Replacement Parts](#)

[Warranty and Registration Information](#)

[Notations Used in the Documentation](#)

[Where to Go for Additional Information](#)

[dvLED Display Part Locations](#)

Additional Components

Depending on how you plan to use the dvLED display, you may need to obtain additional components.

Note: To connect a Mac that does not include a compatible video output port, you need to obtain an adapter that allows you to connect to an input port on the dvLED display. Contact Apple for compatible adapter options. To connect a smartphone or tablet, you may need to obtain an adapter that allows you to connect to the dvLED display. This allows you to mirror your smartphone or tablet screens, watch movies, and more. Contact your device manufacturer for compatible adapter options.

Unless listed as available from Epson in this table, see your local computer or electronics dealer for purchase information.

Signal or connection type	Additional component necessary
HDMI	Compatible HDMI cable Available for purchase from Epson or an authorized Epson reseller (U.S. and Canada). Available for purchase from an authorized Epson reseller (Latin America).
Optical digital audio (SPDIF)	Commercially available optical digital audio cable compatible with your device
Line level analog audio out	Commercially available 3.5 mm mini-jack stereo cable

Signal or connection type	Additional component necessary
External audio	Speakers, an audio video receiver, or a video source with speaker connections, and the cables necessary for connecting them Your dvLED display does not have internal speakers.

Parent topic: [Introduction to Your dvLED Display](#)

Optional Equipment and Replacement Parts

U.S. and Canada: You can purchase optional accessories and replacement parts from an Epson authorized reseller. To find the nearest reseller, call 800-GO-EPSON (800-463-7766) in the U.S. or 800-807-7766 in Canada. Or you can purchase online at epsonstore.com (U.S. sales) or epsonstore.ca (Canadian sales).

In addition to the accessories listed below, extended service plans are available.

Latin America: You can purchase optional accessories and replacement parts from an Epson authorized reseller. To find the nearest reseller, go to latin.epson.com. Or you can contact your nearest sales office as described in "Where to Get Help".

Note: Availability of accessories varies by country.

Epson offers the following optional accessories and replacement parts for your dvLED display:

Option or part	Part number
Mobile cart for 135-inch models (ELP-KMS01)	V12H006BH0

Parent topic: [Introduction to Your dvLED Display](#)

Warranty and Registration Information

Your dvLED display comes with a basic warranty that lets you display with confidence. For details, see the warranty that came with your product.

Register your product online at this site: support.epson.com/register

Registering also lets you receive special updates on new accessories, products, and services.

Parent topic: [Introduction to Your dvLED Display](#)

Notations Used in the Documentation

Follow the guidelines in these notations as you read your documentation:

- **Warnings** must be followed carefully to avoid bodily injury.
- **Cautions** must be observed to avoid damage to your equipment.
- **Notes** contain important information about your dvLED display.
- **Tips** contain additional usage information.

Parent topic: [Introduction to Your dvLED Display](#)

Where to Go for Additional Information

Need quick help on using your dvLED display? Here's where to look for help:

- <https://support.epson.com>

View FAQs (frequently asked questions) and e-mail your questions to Epson technical support 24 hours a day.

- If you still need help after checking this manual and any other sources listed here, see "Where to Get Help."

Parent topic: [Introduction to Your dvLED Display](#)

Related references

[Where to Get Help \(U.S. and Canada\)](#)

[Where to Get Help \(Latin America\)](#)

dvLED Display Part Locations

Check the part illustrations to learn about the parts on your dvLED display.

Note: The LE-C1135 is shown in most illustrations in this manual, unless noted otherwise.

[dvLED Display Parts - Front/Side](#)

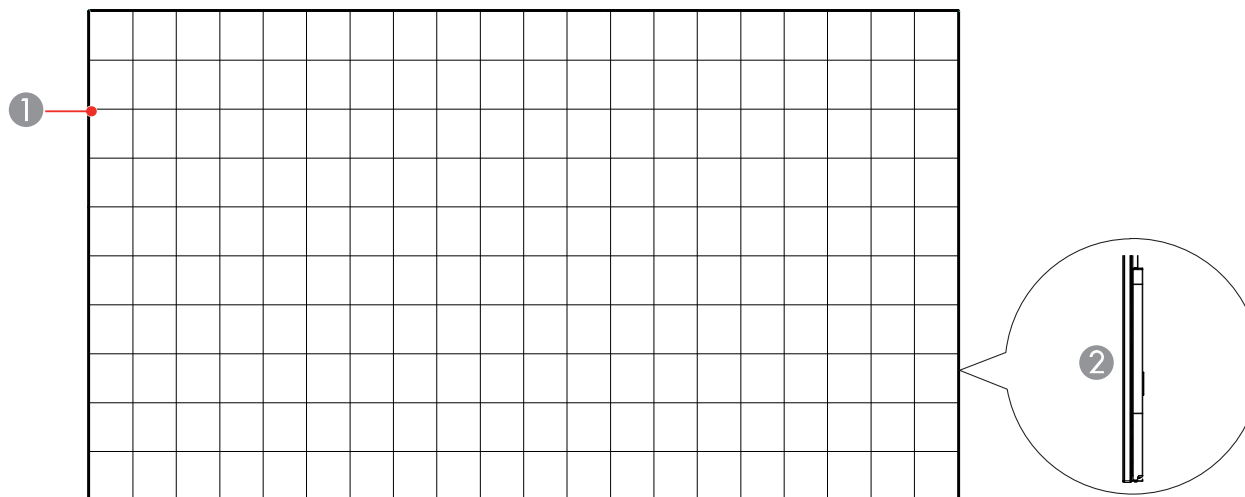
[dvLED Display Parts - Rear](#)

[dvLED Display Parts - Remote Control](#)

Parent topic: [Introduction to Your dvLED Display](#)

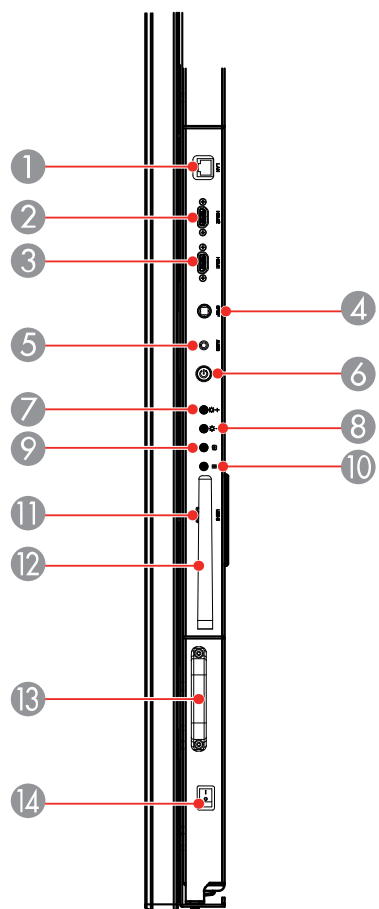
dvLED Display Parts - Front/Side

Front



- 1 dvLED display
- 2 Control box

Side



- 1 **LAN** port
- 2 **HDMI2** port
- 3 **HDMI1** port
- 4 **SPDIF** optical port
- 5 **AUDIO** port (3.5 mm line level audio out)
- 6  standby button
- 7  brightness button
- 8  brightness button

- 9  source button
- 10  Display mode button
- 11 USB-B port
- 12 Bluetooth antenna
- 13 Handle
- 14 Power switch

Parent topic: [dvLED Display Part Locations](#)

Related tasks

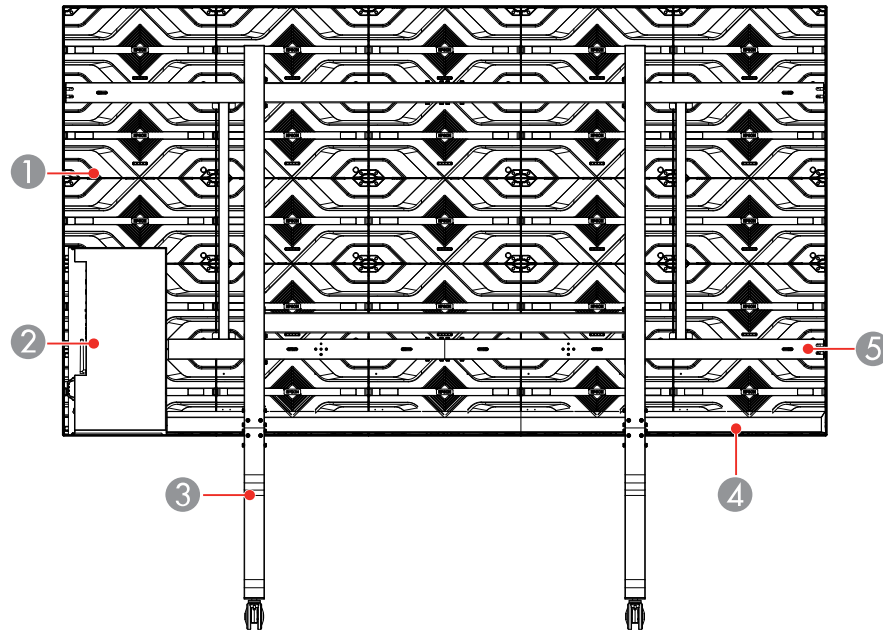
[Connecting to a Computer for HDMI Video](#)

[Connecting to an HDMI Video Source](#)

[Connecting to External Speakers](#)

[Connecting to a Wired Network](#)

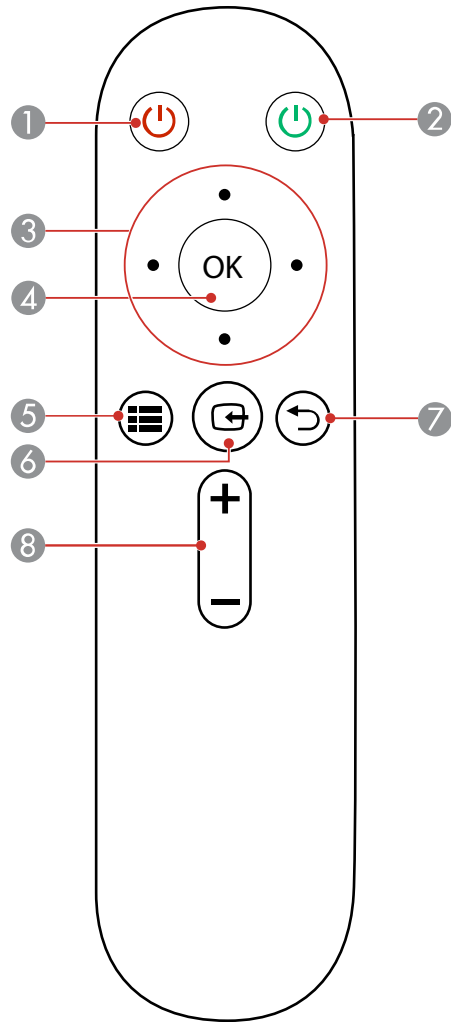
dvLED Display Parts - Rear



- 1 dvLED display
- 2 Control box
- 3 Optional mobile stand (LE-C1135/LE-C14K135)
- 4 Cable cover
- 5 Mount

Parent topic: [dvLED Display Part Locations](#)

dvLED Display Parts - Remote Control



- 1  button (short press turns off the display temporarily; long press and release enters standby mode)
- 2  button (turns the screen on or wakes the display from standby mode)

- 3 Directional buttons (up and down buttons adjust the color temperature; left and right buttons switch the Display mode)
- 4 **OK** button (selects options)
- 5  Display mode button (opens Display mode adjustment)
- 6  source button (cycles through connected HDMI sources)
- 7  exit button (cancels/exits functions)
- 8 Brightness adjustment buttons (adjust the brightness of the display)

Parent topic: [dvLED Display Part Locations](#)

Related tasks

[Pairing the Remote Control](#)

[Turning On the dvLED Display](#)

[Turning Off the dvLED Display](#)

[Adjusting the Brightness](#)

[Adjusting the Color Temperature](#)

[Changing the Display Mode](#)

Setting Up the dvLED Display

Follow the instructions in these sections to set up your dvLED display for use.

[dvLED Display Placement](#)

[Product Connections](#)

[Installing Batteries in the Remote Control](#)

dvLED Display Placement

Your dvLED display is designed to be installed on a wall or on the optional mobile stand (135-inch models).

Warning: If installation work is not carried out correctly, the dvLED display could fall down. This may result in injury or accidents. Make sure the work is performed by an Epson-authorized installer.

Keep these considerations in mind as you select a location for installation:

- Contact your dealer to arrange installation by an Epson-authorized installer.
- If installing the product on a wall, make sure the wall can support three times the weight of the dvLED display and the installation area is sufficiently flat (within 5 mm horizontally and vertically). Use the appropriate hardware for your specific installation conditions and, if needed, use ACX- or BCX-quality (furniture-grade) plywood for adequate mounting points.
- Position the dvLED display within reach of a grounded electrical outlet. LE-C1162 models have two power cords that need to be plugged in. If the power cords are being plugged into 110V power sources, plug them into separate circuits.
- If you are installing the LE-C1135/LE-C14K135 on the optional mobile stand (V12H006BH0), make sure the floor where the display will be located is level and can support the weight of the product and stand.

[Product Installation Overview](#)

Parent topic: [Setting Up the dvLED Display](#)

Related references

[Dimension Specifications](#)

[Important Safety Instructions](#)

Product Installation Overview

This section explains the basic workflow for product installation.

Wall Installation

1. Preparing for installation

Select the installation location, gather any additional tools and specific hardware needed for the installation, and clean the work area before starting.

2. Assembling the mount

Assemble the mount that came with the dvLED display.

3. Installing the mount

Install the mount on the wall.

4. Hanging the cabinet columns

Hang the cabinet columns on the mount, check their alignment, and secure them together.

Note: If the columns are not correctly aligned and flush with each other, LED module installation and appearance can be affected, requiring magnet adjustments to compensate.

5. Connecting the cables

Connect the data and power cables for the dvLED display and install the cable covers.

6. Installing the LED modules

Install the modules in the cabinets and check the installation.

Optional Mobile Stand Installation (LE-C1135/LE-C14K135)

1. Preparing for installation

Gather the equipment and clean the work area before starting.

2. Assembling the mobile stand

Assemble the mobile stand and set it in the desired location.

3. Assembling the mount

Assemble the mount that came with the dvLED display.

4. Installing the mount

Install the mount on the mobile stand.

5. Hanging the cabinet columns

Hang the cabinet columns on the mount, check their alignment, and secure them together.

Note: If the columns are not correctly aligned and flush with each other, LED module installation and appearance can be affected, requiring magnet adjustments to compensate.

6. Connecting the cables

Connect the data and power cables for the dvLED display and install the cable covers.

7. Installing the LED modules

Install the modules in the cabinets and check the installation.

Parent topic: [dvLED Display Placement](#)

Product Connections

See these sections to connect devices to the dvLED display.

Caution: Check the shape and orientation of the connectors on any cable you plan to connect. Do not force a connector into a port if it does not fit. The device or your dvLED display could be damaged or could malfunction.

Note: If the display is on but there is no signal for 30 minutes, the display enters standby mode and the standby button turns yellow.

[Connecting to a Computer for HDMI Video](#)

[Connecting to an HDMI Video Source](#)

[Connecting to External Speakers](#)

[Connecting to a Wired Network](#)

Parent topic: [Setting Up the dvLED Display](#)

Related references

[Additional Components](#)

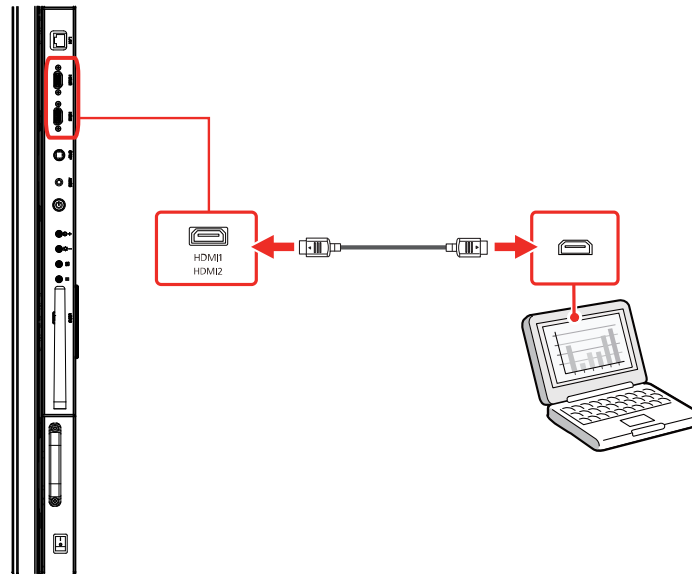
Connecting to a Computer for HDMI Video

If your computer has an HDMI port, you can connect it to the dvLED display using an optional HDMI cable.

Note: To connect a Mac that does not include a compatible video output port, you need to obtain an adapter that allows you to connect to an input port on the dvLED display. Contact Apple for compatible

adapter options. To connect a smartphone or tablet, you may need to obtain an adapter that allows you to connect to the dvLED display. This allows you to mirror your smartphone or tablet screens, watch movies, and more. Contact your device manufacturer for compatible adapter options.

1. Connect the HDMI cable to your computer's HDMI output port.
2. Connect the other end to one of the HDMI ports on the dvLED display.



Note: The dvLED display converts the digital audio signal sent from your computer into an analog signal for external powered speakers or an amplifier connected to the line level 3.5 mm **AUDIO** port.

Parent topic: [Product Connections](#)

Related tasks

[Connecting to External Speakers](#)

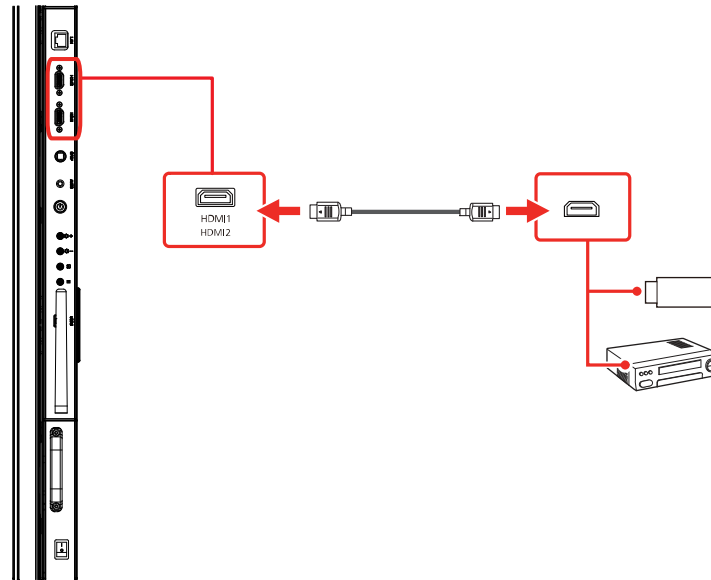
Connecting to an HDMI Video Source

If your video source has an HDMI port, you can connect it to the dvLED display using an optional HDMI cable. The HDMI connection provides the best image quality.

Note:

- When displaying 4K (60Hz) video on LE-C14K135 models, use an HDMI 2.1 rated cable (ultra-high speed). If you use an incompatible cable, images may not be displayed correctly.
- If the port on the source device you connect has an unusual shape, use the cable supplied with the device or an optional cable to connect to the dvLED display.
- Some video devices are capable of outputting different types of signals. See your video device manual to confirm what type of signals can be output.

1. Connect the HDMI cable to your video source's HDMI output port.
2. Connect the other end to one of the display's **HDMI** ports.



Note: The dvLED display converts the digital audio signal sent from your video source into a stereo analog signal if you are connecting to external speakers.

Parent topic: [Product Connections](#)

Related tasks

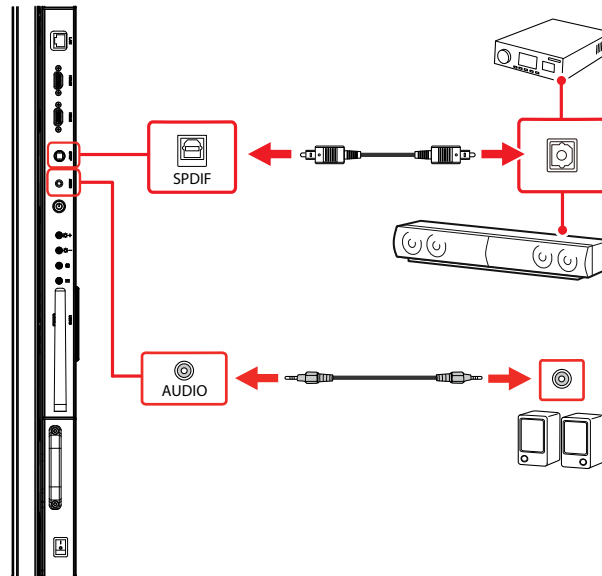
[Connecting to External Speakers](#)

Connecting to External Speakers

To output the sound from your image source, you can connect the dvLED display to external self-powered speakers or an amplifier with speakers using the dvLED display's line level optical **SPDIF** or **AUDIO** ports. The optical SPDIF connection provides the best audio quality.

Note: You can only control the volume from the source device or the speakers, and the audio from your source continues to play from the speakers even if the dvLED display is temporarily turned off or in standby mode. To stop the audio, control the audio or playback from your source device, turn off the speakers, or turn off the power switch on the dvLED display.

1. Make sure your computer or video source is connected to the dvLED display with an HDMI cable.
2. Locate the appropriate cable to connect your external speakers, such as an optical SPDIF or 3.5 mm audio cable, or use another type of cable with an adapter that suits your needs.
3. Connect one end of the cable to your external speakers.
4. Connect the optical or 3.5 mm mini-jack end of the cable to the corresponding port on the dvLED display's control box.



Parent topic: [Product Connections](#)

Related tasks

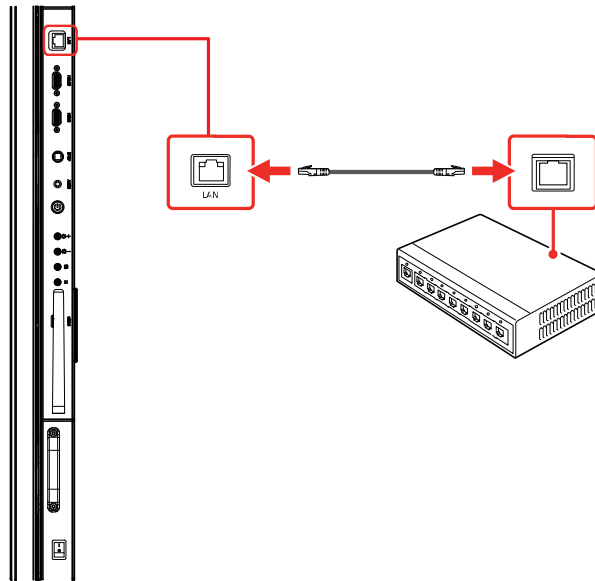
[Turning Off the dvLED Display](#)

Connecting to a Wired Network

To connect the dvLED display to a wired local area network (LAN), use a 100Base-TX or 10Base-T network cable. To ensure proper data transmission, use a Category 5e shielded cable or higher.

Note: Your dvLED display does not support casting over a network. The **LAN** port is only used to control the display over a network.

1. Connect one end of the network cable to your network hub, switch, or router.
2. Connect the other end of the cable to the dvLED display's **LAN** port.



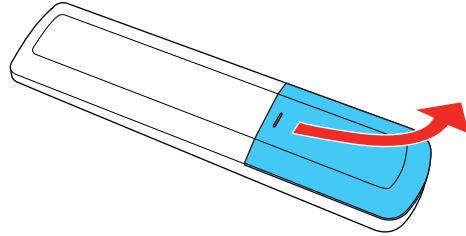
Parent topic: [Product Connections](#)

Installing Batteries in the Remote Control

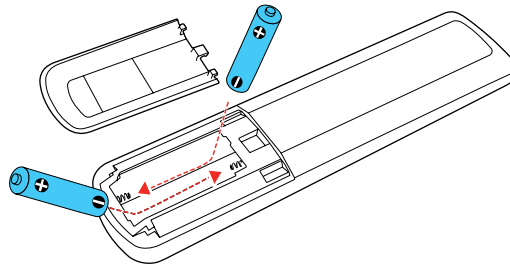
The remote control uses two AAA manganese or alkaline batteries.

Caution: Use only the type of batteries specified in this manual. Do not install batteries of different types, or mix new and old batteries.

1. Remove the battery cover.

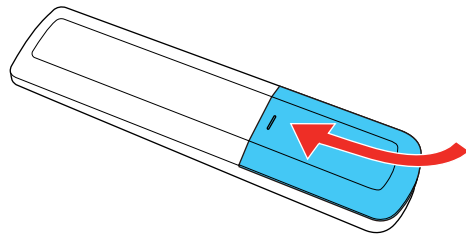


2. Insert the batteries with the + and – ends facing as shown.



Warning: Make sure the batteries are inserted in the correct positions. If the batteries are not inserted correctly, they could explode or leak, causing a fire, injury, or damage to the product.

3. Replace the battery cover and slide it up until it clicks into place.



Warning: Dispose of used batteries according to local regulations. Do not expose batteries to heat or flame. Keep batteries out of the reach of children; they are choking hazards and are very dangerous if swallowed.

Parent topic: [Setting Up the dvLED Display](#)

Using Basic Display Features

Follow the instructions in these sections to use your dvLED display's basic features.

Note: We recommend that you turn on the dvLED display at least twice a week for at least two (2) hours each time.

[Turning On the dvLED Display](#)

[Turning Off the dvLED Display](#)

[Pairing the Remote Control](#)

[Selecting an Image Source](#)

[Adjusting the Brightness](#)

[Adjusting the Color Temperature](#)

[Changing the Display Mode](#)

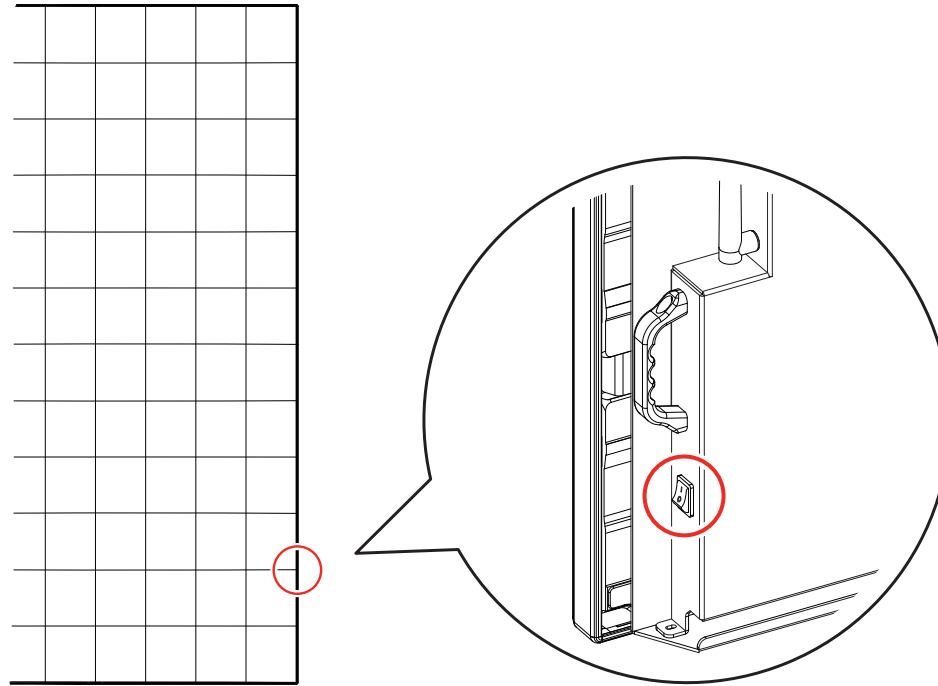
Turning On the dvLED Display

Turn on the computer or video equipment you want to use before you turn on the dvLED display so it can display the image source.

1. Make sure the power cord is plugged into an electrical outlet.

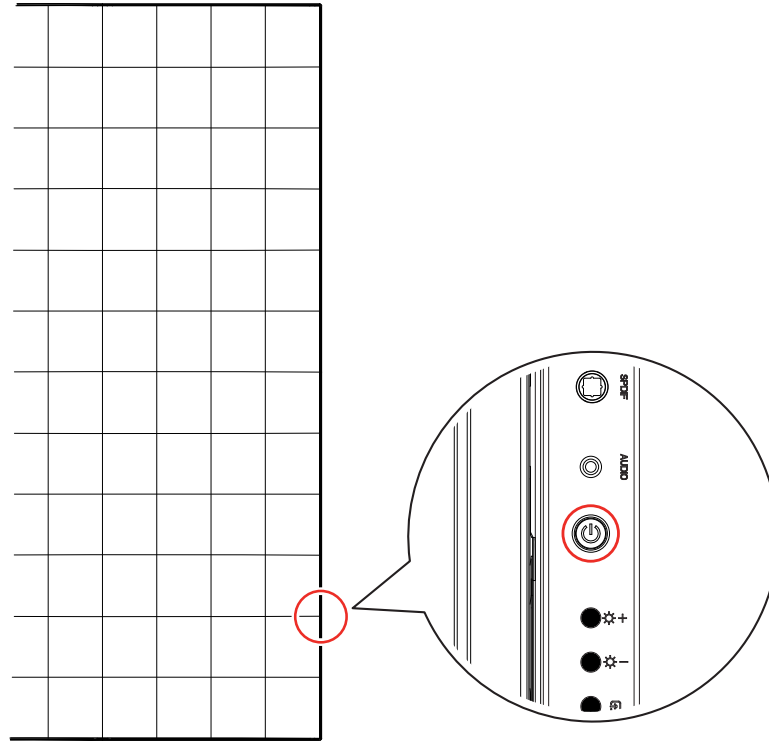
Note: The LE-C1162 model has two power cords that must be plugged in. If the power cords are being plugged into 110V power sources, plug them into separate circuits. All other models have one power cord that must be plugged in.

2. Turn on the power switch on the control box, if necessary.



If the power switch was off, the dvLED display's standby button turns green and the dvLED display turns on.

3. Press the  standby button on the control box or the  green button the remote control to turn on the dvLED display.



The dvLED display's standby button turns green.

Note: If there is no signal for 30 minutes, the display returns to standby mode and the standby button turns yellow.

If you do not see an image right away, try the following:

- Turn on the connected computer or video device.
- Insert a DVD or other video media and play the content, if necessary.
- Press the source button on the remote control or control box to detect the video source.

Otherwise, see the link below for a solution.

Parent topic: [Using Basic Display Features](#)

Related references

[Solutions When No Image Appears](#)

[Solutions When "No Signal" Message Appears](#)

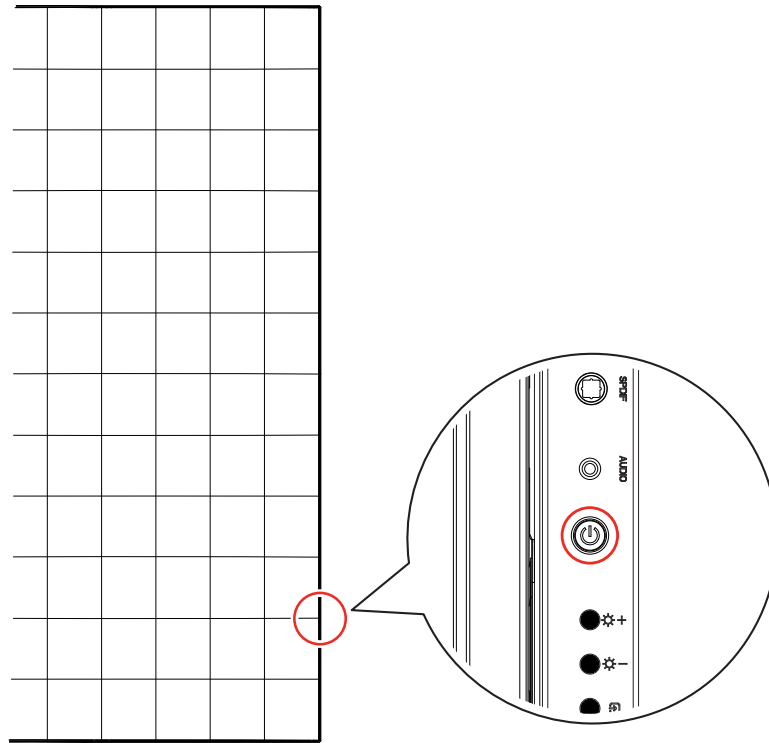
Turning Off the dvLED Display

Follow these steps to turn off the dvLED display.

Note: The audio from your source continues to play from the speakers even if the display is temporarily turned off or in standby mode. To stop the audio, control playback from your source device, turn off the speakers, or turn off the power switch on the dvLED display.

1. Do one of the following:

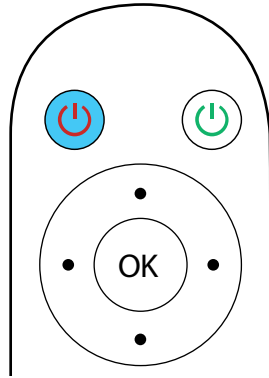
- To turn off the display from the control box, press and hold the  standby button for three seconds.



- To temporarily turn off the display, press the  red button on the remote control.

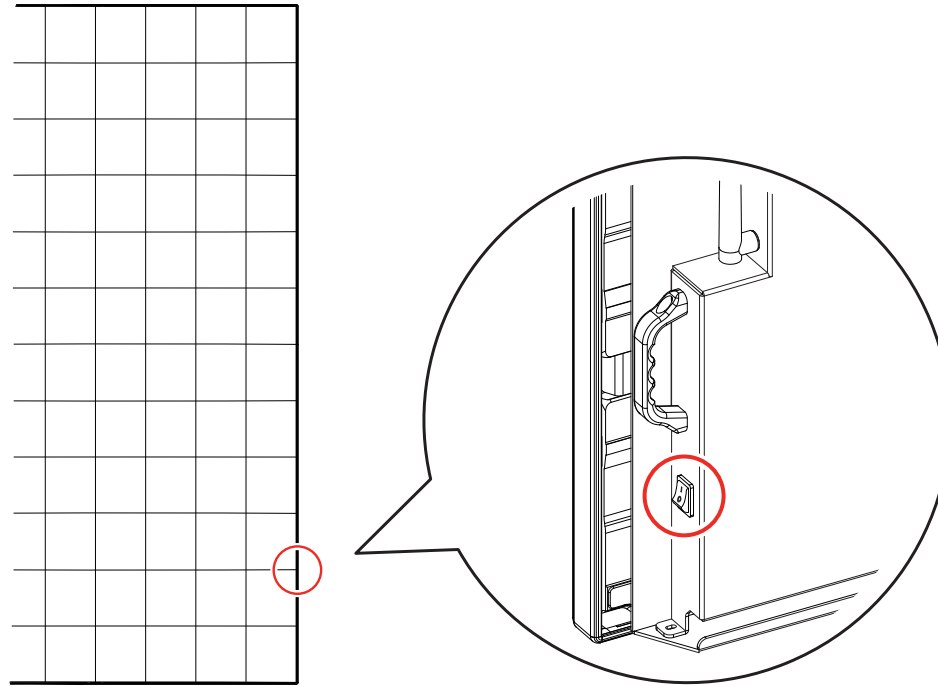
Note: Any sound or video action continues to run, however, so you cannot resume at the point that you stopped it. Press the  green button to turn the picture back on.

- To turn off the display, press and hold the  red button on the remote control for three seconds and then release it.



The dvLED display turns off and the standby button on the control box turns yellow.

2. To fully shut off the dvLED display, turn off the power switch on the control box.



Caution: To avoid damaging the dvLED display, never unplug the power cord(s) when the standby button on the control box is green.

Parent topic: [Using Basic Display Features](#)

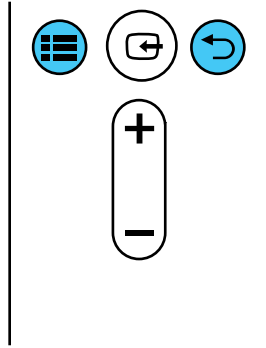
Pairing the Remote Control

To use the remote control, you must pair it to the dvLED display.

Note: If you will not use the remote control for a long time, remove the batteries.

1. Turn on the dvLED display, if necessary.

2. Press and hold the  Display mode and  exit buttons on the remote control until the indicator starts blinking.



The indicator stops blinking when the remote control is paired.

Parent topic: [Using Basic Display Features](#)

Related tasks

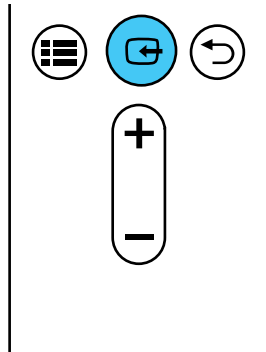
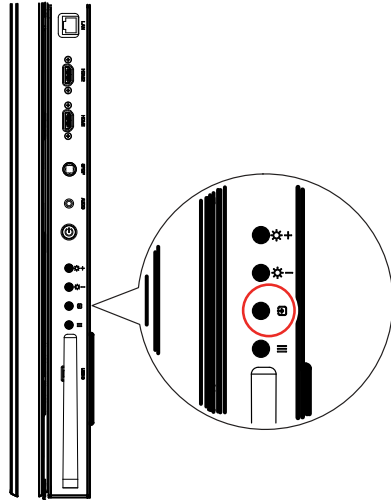
[Turning On the dvLED Display](#)

Selecting an Image Source

If you connected multiple image sources to the dvLED display, such as a computer and a streaming media player, you may want to switch from one image source to the other.

1. Make sure the connected image source you want to use is turned on.
2. For video image sources, insert a DVD or other video media and play the content, if necessary.

3. Press the  source button on the control box or the  source button on the remote control until the source you want is displayed.



Parent topic: [Using Basic Display Features](#)

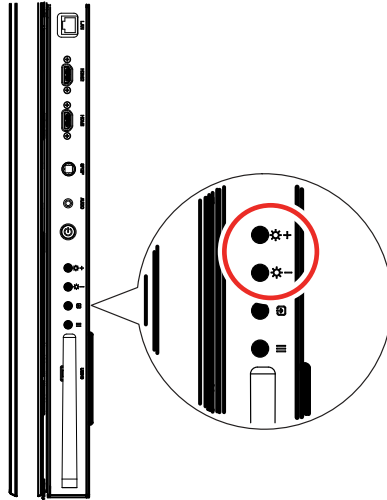
Adjusting the Brightness

You can adjust the brightness of your dvLED display.

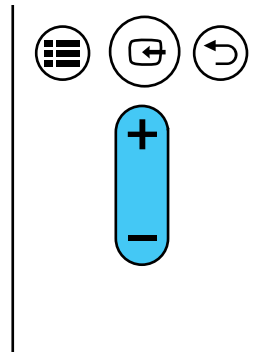
1. Turn on the dvLED display and display an image.

2. Do one of the following to adjust the brightness:

- Use the ☀+ brightness button or ☀- brightness button on the control box.



- Use the + and - buttons on the remote control.

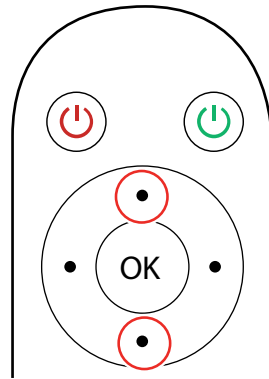


Parent topic: [Using Basic Display Features](#)

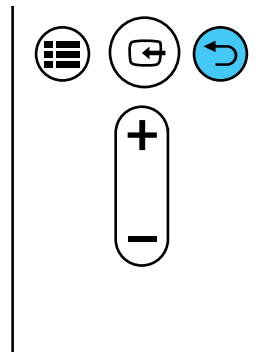
Adjusting the Color Temperature

You can adjust the color temperature of your dvLED display with the remote control.

1. Turn on the dvLED display and display an image.
2. Press the up and down arrow buttons on the remote control to adjust the color temperature.



3. Press the ↶ exit button on the remote control to exit.



Parent topic: [Using Basic Display Features](#)

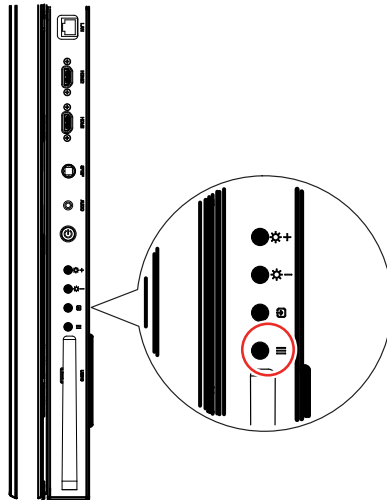
Related tasks

[Turning On the dvLED Display](#)

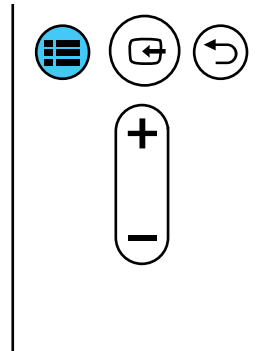
Changing the Display Mode

You can change the display mode of the dvLED display to optimize the image for your viewing environment.

1. Turn on the dvLED display, if necessary, and display an image.
2. If you are using a DVD player or other video source, insert a DVD or other video media and press the play button, if necessary.
3. Do one of the following to change the display mode:
 - Press the  Display mode on the control box to cycle through the available display modes.



- Press the  Display mode button on the remote control, then press the left or right arrow button to change the display mode. Press the **OK** button to select the highlighted display mode.



Available Display Modes

Parent topic: [Using Basic Display Features](#)

Related tasks

[Turning On the dvLED Display](#)

Available Display Modes

You can set the dvLED display to use these display modes, depending on the content displayed and the screen environment.

Display Mode	Description
Normal	Best overall image quality for various image sources and environments
Video	Best for video playback in a darker room
HDR	Best for HDR content

Parent topic: [Changing the Display Mode](#)

Solving Problems

Check the solutions in these sections if you have any problems using the dvLED display.

[Solving Image Problems](#)

[Solving Operation Problems](#)

[Solving Network Problems](#)

[Where to Get Help \(U.S. and Canada\)](#)

[Where to Get Help \(Latin America\)](#)

Solving Image Problems

Check the solutions in these sections if you have any problems with displayed images.

[Solutions When No Image Appears](#)

[Solutions When the Image Brightness or Colors are Incorrect](#)

[Solutions When the Image Contains Noise or Static](#)

[Solutions When Only a Partial Image Appears](#)

[Solutions When "No Signal" Message Appears](#)

Parent topic: [Solving Problems](#)

Solutions When No Image Appears

If no image appears, try the following solutions:

- Make sure the power switch is on and press the  green button on the remote control or the  standby button on the control box to see if the image was temporarily turned off.
- Press the  standby button on the control box or the  green button to wake it from standby mode. Also see if your connected computer is in sleep mode or displaying a blank screen saver.
- Make sure the image being displayed is not completely black (only when displaying computer images).
- Make sure all necessary cables are securely connected and the power is on for the dvLED display and connected video sources.
- Adjust the brightness of your dvLED display.
- If you are displaying from a computer, make sure it is set up to display on an external monitor. If the computer's display is set to an extended or mirrored mode, try changing it to external output only.

- If you are displaying from a computer using an HDMI cable, turn off the computer and the dvLED display. Make sure the HDMI cable is securely connected, turn on the dvLED display, then turn on the computer.
- Try using a shorter HDMI cable.
- Try connecting the video source directly to the dvLED display.
- If you are using a streaming device, make sure it is powered. Turn on the connected streaming device or video source, and press the play button.
- If your streaming device is connected to a soundbar or receiver, make sure you have selected the correct source on your soundbar or receiver.
- Turn off the dvLED display and the connected streaming device or video source, and then turn them back on.
- Press the  Display mode button on the remote control or the  Display mode button on the control box. If the Display mode setting appears, there may be a problem with the connected video source, cable connection, or port.
- If the dvLED display does not respond when you press any buttons on the control box, make sure the power switch is on.
- If the dvLED display does not respond when you press buttons on the remote control, make sure the remote has been paired to the dvLED display.
- If the indicator on the remote does not light up when you press its buttons, make sure the batteries are correctly installed and replace them, if necessary.
- If the dvLED display does not respond when you press buttons on the remote control, make sure the remote and display are within range of each other.
- Make sure the computer's display resolution does not exceed the dvLED display's resolution and frequency limits. If necessary, select a different display resolution for your computer. (See your computer manual for details.)
- Check the video copyright protection and encryption. The dvLED display may not be able to display copyrighted videos with updated or revised versions of HDCP encryption.
- If you are trying to view online content, make sure you have an active Internet connection.
- When sending 18 Gbps images such as 4K 60 Hz (LE-C14K135), use an HDMI cable (premium high-speed).

Parent topic: [Solving Image Problems](#)

Related tasks

[Turning On the dvLED Display](#)

[Turning Off the dvLED Display](#)

[Adjusting the Brightness](#)

[Pairing the Remote Control](#)

Solutions When the Image Brightness or Colors are Incorrect

If the displayed image is too dark or light, or the colors are incorrect, try the following solutions:

- Press the ≡ Display mode button on the remote control or the ≡ Display mode button on the control box to try different display modes for the image and environment.
- Adjust the brightness of the dvLED display.
- Use the remote control to adjust the color temperature of the dvLED display.
- Check your video source settings.
- Make sure the HDMI cable is securely connected to the dvLED display and your video device. If you connected a long cable, try connecting a shorter cable.

Parent topic: [Solving Image Problems](#)

Related tasks

[Changing the Display Mode](#)

[Adjusting the Brightness](#)

[Adjusting the Color Temperature](#)

Solutions When the Image Contains Noise or Static

If the displayed image seems to contain electronic interference (noise) or static, try the following solutions:

- Check the cables connecting your computer or video source to the dvLED display. They should be:
 - Separated from the power cord to prevent interference
 - Securely connected at both ends
 - Not connected to an extension cable
 - No longer than 24 feet (7.3 m) for HDMI cables
- Try a different HDMI cable.
- Select a computer video resolution and refresh rate that are compatible with the dvLED display.
- If you connected extension power cables, try displaying without them to see if they caused interference in the signal.

Parent topic: [Solving Image Problems](#)

Solutions When Only a Partial Image Appears

If only a partial computer image appears, try the following solutions:

- Check the cables connecting the computer or video source to the dvLED display. Try connecting different cables.
- Make sure the computer's display resolution does not exceed the dvLED display's resolution and frequency limits. If necessary, select a different display resolution for your computer. (See your computer manual for details.)
- Check the resolution assigned to your presentation files to see if they were created for a different resolution than the one you are displaying. (See your software help for details.)
- If you are passing the video signal through another device, make sure the device is set up correctly, then try connecting the video source directly to the dvLED display.

Parent topic: [Solving Image Problems](#)

Solutions When "No Signal" Message Appears

If the "No Signal" message appears, try the following solutions:

- Press the  source button on the remote control or the  source button on the control box and then select from the displayed sources. Wait a few seconds for an image to appear.
- Turn on the connected computer or video source, and press its play button to begin your presentation, if necessary.
- Check the connection from the dvLED display to your video sources. Attach the input source directly to the dvLED display and confirm if the content is displayed.
- If you are displaying from a laptop computer, make sure it is set up to display on an external monitor.
- If necessary, turn the dvLED display and the connected computer or video source off and then on again.
- Try a different HDMI cable or replace the HDMI cable with a shorter one.
- If you connected a streaming device, try a different power cable.
- If your streaming device is connected to a soundbar or receiver, make sure you have selected the correct source on your soundbar or receiver.

[Displaying From a PC Laptop](#)

[Displaying From a Mac Laptop](#)

Parent topic: [Solving Image Problems](#)

Related tasks

[Turning On the dvLED Display](#)

[Turning Off the dvLED Display](#)

Displaying From a PC Laptop

If you see the "No Signal" message when you display from a PC laptop, you need to set up the laptop to display on an external monitor.

1. On Windows 7 or later, hold down the Windows key and press **P** at the same time, then click **Duplicate**.
2. If the same image is not displayed by the laptop and dvLED display, check the Windows **Display** utility to make sure the external monitor port is enabled and extended desktop mode is disabled. (See your computer or Windows manual for instructions.)
3. If necessary, check your video card settings and set the multiple display option to **Clone**, **Mirror**, or **Duplicate**.

Parent topic: [Solutions When "No Signal" Message Appears](#)

Displaying From a Mac Laptop

If you see the "No Signal" message when you display from a Mac laptop, you need to set up the laptop for mirrored display. (See your laptop manual for details.)

1. Open the **System Preferences** utility and select **Displays**, **Display**, or **Color LCD**.
2. Click the **Arrange** or **Arrangement** tab.
3. Select the **Mirror Displays** checkbox.

Parent topic: [Solutions When "No Signal" Message Appears](#)

Solving Operation Problems

Check the solutions in these sections if you have problems operating the dvLED display or remote control.

[Solutions to Power or Shut-Off Problems](#)

[Solutions to Remote Control Problems](#)

Parent topic: [Solving Problems](#)

Solutions to Power or Shut-Off Problems

If the dvLED display does not come on when you press the standby button or it shuts off unexpectedly, try the following solutions:

- Make sure the power switch on the control box is on.
- Make sure the dvLED display's power cord is securely connected to a working electrical outlet. For LE-C1162 models, make sure both power cords are securely connected to working electrical outlets. If the power cords are being plugged into 110V power sources, plug them into separate circuits.
- If the  green button on the remote control does not turn on the dvLED display, check the batteries and make sure the remote control is paired with the dvLED display.

Parent topic: [Solving Operation Problems](#)

Related tasks

[Pairing the Remote Control](#)

Solutions to Remote Control Problems

If the dvLED display does not respond to remote control commands, try the following solutions:

- Check that the remote control batteries are installed correctly and have power. If necessary, replace the batteries.
- Make sure the remote control is paired to the dvLED display. If you are unable to pair the remote control, turn off the dvLED display's power switch and leave it off for at least 30 seconds. Turn the power switch back on and try pairing again.
- Make sure you are operating the remote control within the reception range of the dvLED display.
- If you lose the remote control, you can purchase another from an Epson parts distributor.

Parent topic: [Solving Operation Problems](#)

Related references

[Where to Get Help \(U.S. and Canada\)](#)

[Where to Get Help \(Latin America\)](#)

Related tasks

[Pairing the Remote Control](#)

[Installing Batteries in the Remote Control](#)

Solving Network Problems

Check the solutions in these sections if you have problems monitoring the dvLED display on a network.

Solutions When You Cannot Access the dvLED Display Through the Web

Parent topic: [Solving Problems](#)

Solutions When You Cannot Access the dvLED Display Through the Web

If you are unable to access the dvLED display through a web browser, make sure you are using the correct ID and password, which are case sensitive.

- Make sure you enter the dvLED display's IP address in the web browser address bar and your device is on the same network.
- If your web browser is set up to connect via a proxy server, the **Web Control** screen cannot be displayed. Make settings for a connection without using a proxy server.

Parent topic: [Solving Network Problems](#)

Where to Get Help (U.S. and Canada)

If you need to contact Epson for technical support services, use the following support options.

Internet Support

Visit Epson's support website at epson.com/support (U.S.) or epson.ca/support (Canada) and select your product for solutions to common problems with your dvLED display. You can view videos, download documentation, get FAQs and troubleshooting advice, or e-mail Epson with your questions.

Speak to a Support Representative

To speak with a dvLED display support specialist, call (562) 276-1337.

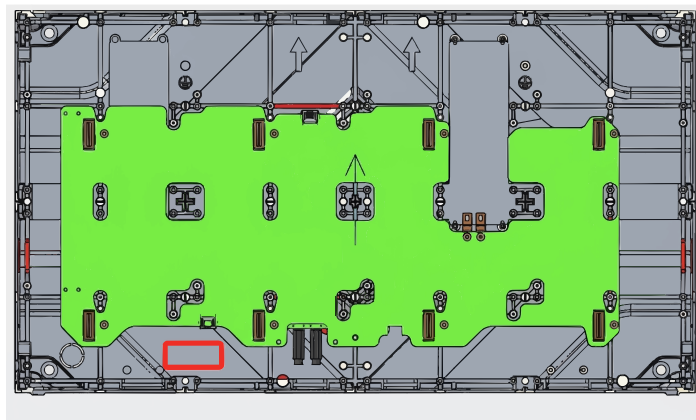
Support hours are Monday through Friday, 7 a.m. to 4 p.m., Pacific Time.

Days and hours of support are subject to change without notice. Long distance charges may apply.

Before you call, have the following information ready:

- Product name

- Product serial number (located on the control box behind the antenna and on the front (behind the 5th and 6th LED modules) and rear of the cabinets)



- Proof of purchase (such as an invoice or receipt) and date of purchase
- Computer or video configuration
- Description of the problem

Purchase Supplies and Accessories

You can purchase stands, other optional accessories, and replacement parts from an Epson authorized reseller. To find the nearest reseller, call 800-GO-EPSON (800-463-7766) in the U.S. or 800-807-7766 in Canada. Or you can purchase online at epsonstore.com (U.S. sales) or epsonstore.ca (Canadian sales).

You can purchase a replacement remote control from an Epson parts distributor [here](#) (U.S. sales) or [here](#) (Canadian sales).

Parent topic: [Solving Problems](#)

Where to Get Help (Latin America)

If you need to contact Epson for technical support services, use the following support options.

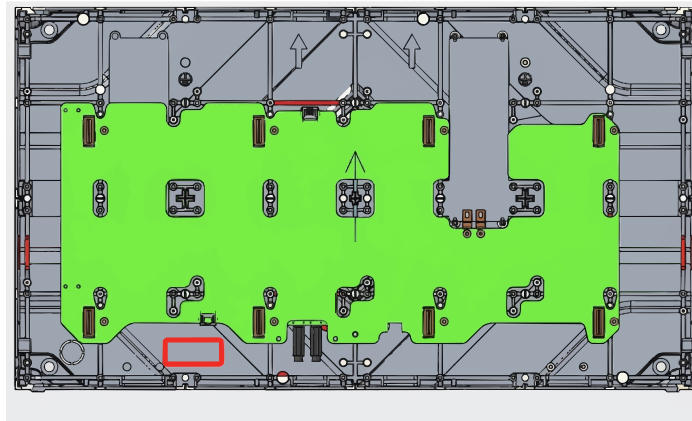
Internet Support

Visit Epson's support website at latin.epson.com/support and select your product for solutions to common problems with your dvLED display. You can view videos, download documentation, get FAQs and troubleshooting advice, or e-mail Epson with your questions.

Speak to a Support Representative

Before you call for support, please have the following information ready:

- Product name
- Product serial number (located on the front (behind the 5th and 6th LED modules) and rear of the cabinets)



- Proof of purchase (such as an invoice or receipt) and date of purchase
- Computer or video configuration
- Description of the problem

Then call:

Country	Telephone
Argentina	0800-288-37766
Bolivia*	800-100-116
Brazil	0800-007-5000
Chile	(56 2) 2484-3400
Colombia	Bogota: 601 602-4751 Other cities: 01-8000-915235
Costa Rica	800-377-6627

Country	Telephone
Dominican Republic*	1-888-760-0068
Ecuador*	1-800-000-044
El Salvador*	800-6570
Guatemala*	1-800-835-0358
Mexico	Mexico City: (52 55) 1323-2052 Other cities: 800-087-1080
Nicaragua*	00-1-800-226-0368
Panama*	00-800-052-1376
Paraguay	009-800-521-0019
Peru	Lima: (51 1) 418-0210 Other cities: 0800-10126
Uruguay	00040-5210067

*Contact your local phone company to call this toll-free number from a mobile phone.

Note: Toll or long distance charges may apply. If your country does not appear on the list, contact the sales office in the nearest country.

Purchase Supplies and Accessories

You can purchase stands, other optional accessories, and replacement parts from an Epson authorized reseller. To find the nearest reseller, go to latin.epson.com. Or you can contact your nearest sales office as described in "Where to Get Help."

Parent topic: [Solving Problems](#)

Technical Specifications

These sections list the technical specifications of your dvLED display.

[General Specifications](#)

[Dimension Specifications](#)

[Environmental Specifications](#)

[Electrical Specifications](#)

[Safety and Approvals Specifications](#)

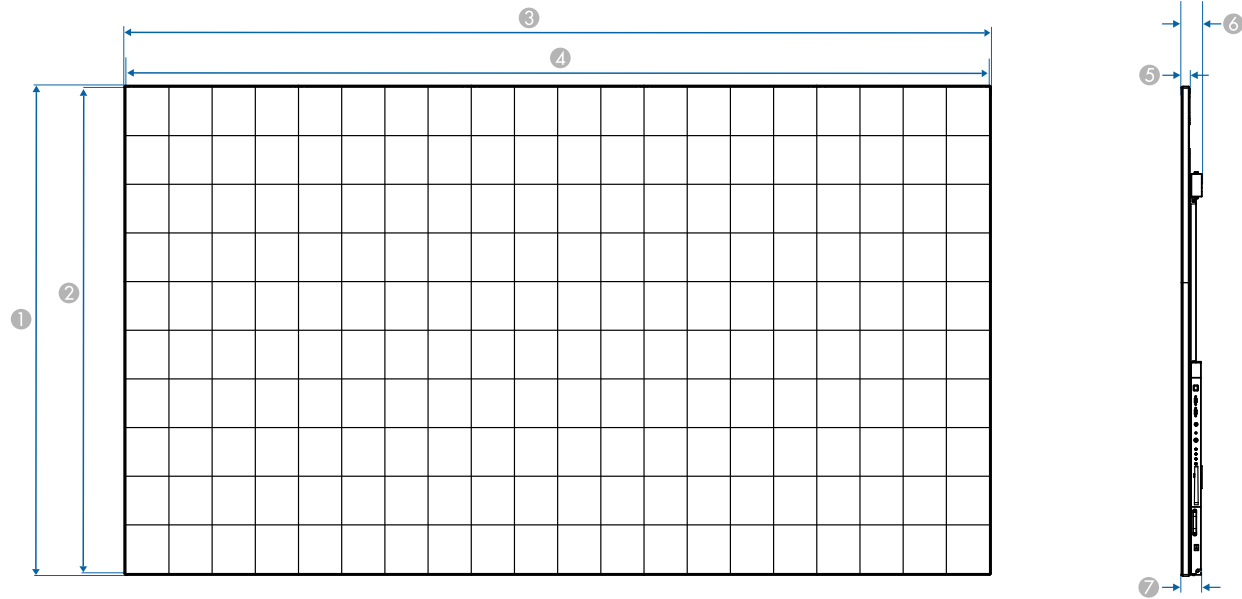
General Specifications

Display size	LE-C1135/LE-C14K135: 135 inches LE-C1162: 162 inches
LED type	Chip-on-board (COB) with Common Cathode design
Pixel pitch	LE-C1135: 1.56 mm LE-C14K135: 0.78 mm LE-C1162: 1.87 mm
Resolution	LE-C1135/LE-C1162: 1920×1080 LE-C14K135: 3840×2160
Display ratio	16:9
Visible area	LE-C1135/LE-C14K135: 5.06 (m ²) LE-C1162: 7.29 (m ²)
Viewing angle (horizontal/vertical)	170°/160°
Brightness	600 nits (adjustable)
Contrast ratio	10000:1
Color temperature	2000K - 9500K
Brightness uniformity	≥98%
Refresh rate	3840 Hz

Video frame rate	50/60 Hz
Installation	LE-C1135/LE-C14K135: wall-mounted, stand-mounted LE-C1162: wall-mounted
Frame material	Die-cast aluminum
Maintenance	Front
Interface ports	HDMI 2.0 × 2 Optical SPDIF × 1 3.5 mm line level analog audio jack × 1 RJ-45 LAN × 1 Service (USB Type B) × 1

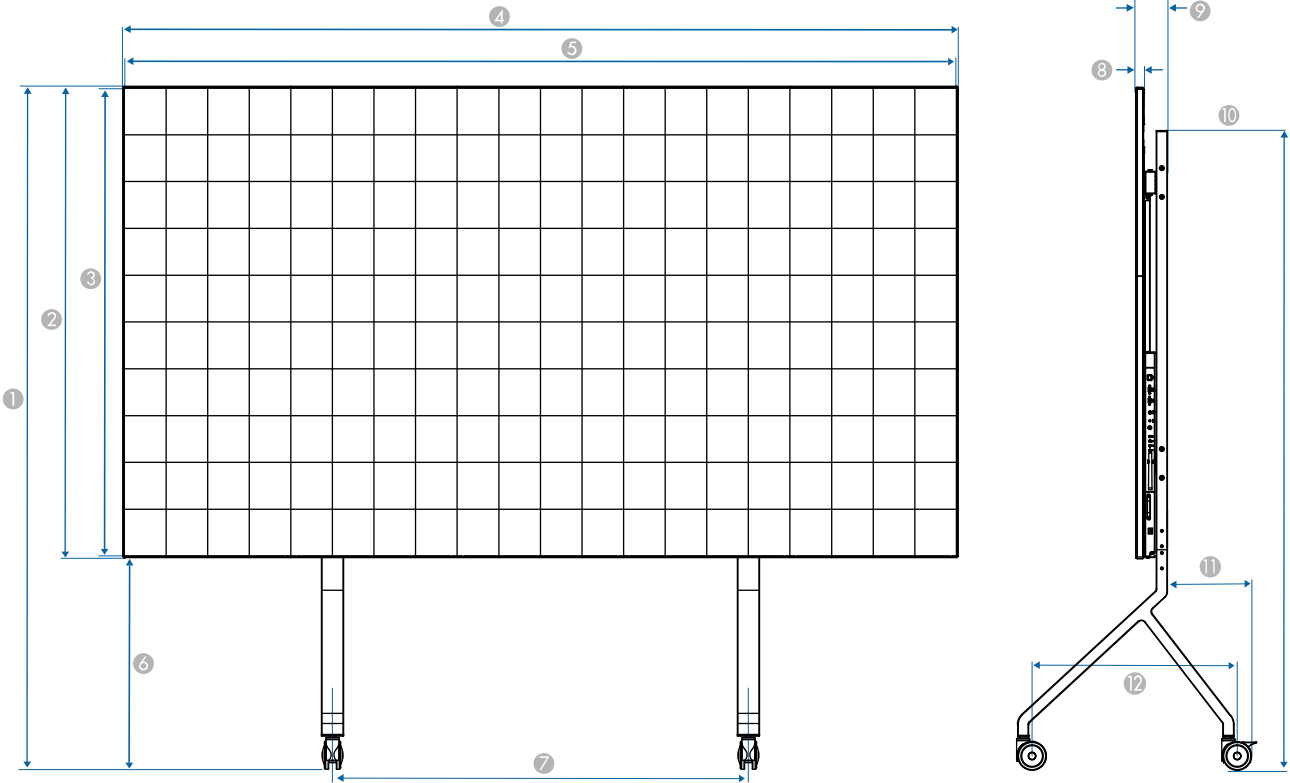
Parent topic: [Technical Specifications](#)

Dimension Specifications



1	LE-C1135/LE-C14K135: 66.9 inches (1698.7 mm) LE-C1162: 80.2 inches (2036.2 mm)
2	LE-C1135/LE-C14K135: 66.4 inches (1687.5 mm) LE-C1162: 79.7 inches (2025 mm)
3	LE-C1135/LE-C14K135: 118.5 inches (3011 mm) LE-C1162: 142.2 inches (3611.3 mm)
4	LE-C1135/LE-C14K135: 118.1 inches (3000 mm) LE-C1162: 141.7 inches (3600 mm)
5	1.2 inches (30.4 mm)
6	2.9 inches (72.4 mm)
7	2.7 inches (69.4 mm)
Weight	LE-C1135/LE-C14K135: 277.8 lb (126.0 kg) LE-C1162: 396.8 lb (180.0 kg)

With optional mobile stand (LE-C1135/LE-C14K135)



- 1 Position 1: 100.9 inches (2561.7 mm)
 Position 2: 96.9 inches (2461.7 mm)
- 2 66.9 inches (1698.7 mm)
- 3 66.4 inches (1687.5 mm)
- 4 118.5 inches (3011 mm)
- 5 118.1 inches (3000 mm)
- 6 30 inches (763 mm)

7	59 inches (1499.6 mm) (measured from wheel centers)
8	1.2 inches (30.4 mm)
9	4.5 inches (114.4 mm)
10	90.8 inches (2305.4 mm)
11	11.9 inches (302.8 mm)
12	29.1 inches (740 mm) (measured from wheel centers)
Weight	Stand only: 81.6 lb (37 kg) (approximate) Display and stand: 359.4 lb (163 kg)

Parent topic: [Technical Specifications](#)

Environmental Specifications

Temperature	Operating: 14 to 113 °F (-10 to 45 °C) Storage: -4 to 122 °F (-20 to 50 °C)
Humidity (relative, non-condensing)	Operating: 10 to 80% Storage: 10 to 70%

Parent topic: [Technical Specifications](#)

Electrical Specifications

LE-C1135/LE-C14K135

Rated frequency	50/60 Hz
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Power supply (1 power cord with 3-prong grounding plug)	100 to 240 V AC
Power consumption	Average: 685 W (LE-C1135), 660 W (LE-C14K135) Peak: 1260 W Standby: Up to 15 W

LE-C1162

Rated frequency	50/60 Hz
Power supply (2 power cords with 3-prong grounding plug)	100 to 240 V AC Note: If the power cords are being plugged into 110V power sources, plug them into separate circuits.
Power consumption	Average: 1032 W Peak: 1790 W Standby: Up to 15 W

Parent topic: [Technical Specifications](#)

Safety and Approvals Specifications

United States	FCC Part 15 Class A (DoC) UL62368-1 2nd edition (Intertek)
Canada	CAN ICES-003 (A)/NMB-003 (A) CSA C22.2 No. 62368-1

Parent topic: [Technical Specifications](#)

Notices

Check these sections for important notices about your dvLED display.

[Recycling \(U.S. and Canada\)](#)

[Important Safety Information](#)

[Important Safety Instructions](#)

[FCC Compliance Statement](#)

[Binding Arbitration and Class Waiver](#)

[Trademarks](#)

[Copyright Notice](#)

Recycling (U.S. and Canada)

Epson offers a recycling program for end of life products. Please go to [this site](#) for information on how to return your products for proper disposal.

Parent topic: [Notices](#)

Important Safety Information

Warning: Parts of the dvLED display and its accessories come packaged in plastic bags. Keep plastic bags away from small children to avoid any risk of suffocation.

Parent topic: [Notices](#)

Important Safety Instructions

Follow these safety instructions when setting up and using the dvLED display:

- Do not install or use the dvLED display where the temperature and humidity are outside of the required ranges below:

Operating (10 to 80% humidity, no condensation): 14 to 113 °F (-10 to 45 °C)

Storage (10 to 70% humidity, ventilated, no condensation): -4 to 122 °F (-20 to 50 °C)

Doing so could damage the dvLED display. Do not use or store the dvLED display where it may be exposed to sudden changes in temperature.

- Installation of the dvLED display requires specialist knowledge. Contact your dealer to have an Epson-authorized servicer carry out the installation work. Damage to the product from an unauthorized installation will not be covered by your Epson warranty.
- If the dvLED display is mounted on a wall, it should be installed by Epson-authorized servicers using mounting hardware designed for use with this display and the specific installation conditions. Make sure the wall and necessary hardware can support three times the weight of the product and that the wall is sufficiently flat. If the dvLED display is not installed correctly, it could fall. This may result in serious injury or accidents, as well as damage to the product.
- Do not attempt to move or install the product alone; at least two people are required.
- When handling, storing, or transporting the product, do not tilt it, stand it on its side, turn it upside down, or subject it to shocks or pointy objects that could scratch it.
- Do not install or use the product directly in the path of an air vent or air conditioner. Adjust the vent or air flow, if possible, or select another location.
- Do not install or use the product in locations where it may be exposed to excessive humidity or it could easily get wet. An electric shock or fire could occur.
- Do not use or store the dvLED display in the following locations, as this may affect the product's service life and could lead to equipment failure:
 - Locations where salt damage could occur
 - Locations subject to corrosive gas, such as sulphuric gas from hot springs
 - Locations subject to excessive smoke, steam, or airborne oil particles, such as factories, kitchens, or relaxation rooms
 - Locations containing volatile solvents or chemicals, such as factories or laboratories
 - Locations where the dvLED display could be subjected to detergents or chemicals, such as factories or kitchens
 - Near devices that produce excessive smoke, airborne oil particles, or foam at events
 - Near humidifiers or locations exposed to high humidity and dust, such as kitchens
 - Locations where the dvLED display could be subjected to ultraviolet rays or direct sunlight, such as a sunny room
 - Locations with a large difference between the indoor and outdoor temperatures
 - Locations where flammable or explosive gases may be present
 - Locations where it might be subjected to high and low temperature extremes
- Avoid locations that are subject to shocks and vibrations.

- Do not install or use the dvLED display where it will be exposed to excessive dust, such as areas undergoing renovation or construction. Excessive dust can affect the service life of the product.
- Store the dvLED display in a dry location.
- Do not clean the dvLED display with water or chemical solvents. Do not use canned air; the gases may leave a flammable residue, or push dust and debris into the dvLED display's sensitive areas.
- Use a soft, dry cloth for wiping the dvLED display. Do not use liquid or aerosol cleaners, any sprays containing flammable gas, or solvents such as alcohol, paint thinner, or benzine. Liquid infiltration could result in electric shock and the product may be damaged.
- Do not use third-party accessories that have not been approved for use with the product.
- Never attempt to service, disassemble, or modify this product yourself. Refer all servicing to Epson-authorized service personnel. Opening or removing covers may expose you to dangerous voltages and other hazards.
- Unplug the dvLED display from the outlet and refer servicing to Epson-authorized service personnel under the following conditions: if it does not operate normally when you follow the operating instructions, or exhibits a distinct change in performance; if smoke, strange odors, or strange noises come from the dvLED display; if there is sparking or any abnormal temperatures from the display; if any cables or the power cord or plug are damaged or frayed; if liquid or foreign objects get inside the dvLED display, or if it has been exposed to rain or water; if it has been damaged. Continuing to use the dvLED display under these conditions may result in fire or electric shock.
- Do not touch the LED modules with bare hands. Always wear anti-static gloves and/or anti-static wrist straps when handling the modules. Otherwise, static discharge may damage the LED modules.
- Do not subject the dvLED display to impacts.
- Make sure the dvLED display and any connected devices are correctly and properly grounded before use.
- Route any cords or cables so that they are out of the way; otherwise people may trip and fall or injure themselves.
- Do not place the dvLED display where the power cord can be walked on. This may result in fraying or damage to the plug.
- Do not use the power cord if it is damaged. Fire or electric shock may result. Inspect the power cord at least once a year and contact your dealer if the cable becomes damaged.
- Take the following precautions when handling the plug: Do not hold the plug with wet hands. Do not insert the plug into a dusty outlet. Insert the plug firmly into the outlet. Do not pull the power cord when disconnecting the plug; always be sure to hold the plug when disconnecting it. Do not overload wall outlets, extension cords, or power strips. Do not modify the plug. Failure to comply with these precautions could result in fire or electric shock.

- Plug the power cord into a grounded electrical outlet or extension cord.
- The power cable supplied with the dvLED display is intended to comply with power supply requirements for the country of purchase. If you use the product in the country where it was purchased, only use the power cable that came with the product.
- Do not modify the power cord. Do not place heavy objects on top of the power cord or bend, twist, or pull it excessively. Keep the power cord away from hot electrical appliances. Do not tie the power cord to other cables.
- Do not use a power source with a voltage other than those specified in this manual. Use of a different power source may result in fire or electric shock. If you are not sure of the power available, consult your dealer or power company.
- Do not touch the plug during an electrical storm. Otherwise, you may receive an electric shock.
- Follow the maintenance schedule for the dvLED display. We recommend that you turn on the dvLED display at least twice a week for at least two (2) hours each time.
- When a still image is displayed for a long time, image retention may occur on the screen. Do not display images in the exact same position for long periods.
- Do not place the source of an open flame, such as a lit candle, on or near the dvLED display.
- Before moving the dvLED display on the mobile stand, make sure its power is turned off, the plug is disconnected from the outlet, and all cables are disconnected. Failure to do so may result in product damage, fire, or electric shock.
- Do not stand on the mobile stand or place heavy objects on it. The dvLED display may fall over, resulting in injury and damage to the dvLED display.
- Incorrect battery usage may cause leakage of battery fluid and battery rupture, which could result in fire, injury, or corrosion. When replacing batteries, take the following precautions: insert batteries so that the polarities (+ and -) are correct; do not use batteries of different types or mix old and new batteries; do not use any batteries other than those specified in this manual; if batteries leak, wipe away battery fluid with a soft cloth and replace them with new batteries; if battery fluid gets on your hands, wash them immediately; replace the batteries as soon as they run out; remove the batteries if you will not be using the remote for a long period of time; do not expose batteries to heat or flame and do not put them in water; dispose of used batteries according to local regulations; keep batteries out of the reach of children. Batteries are choking hazards and are very dangerous if swallowed. If a battery is swallowed, seek medical attention immediately.
- Unplug the dvLED display when it will not be used for extended periods.

[Restriction of Use](#)

Parent topic: [Notices](#)

Restriction of Use

When this product is used for applications requiring high reliability/safety such as transportation devices related to aviation, rail, marine, automotive; disaster prevention devices; various safety devices; or functional/precision devices, you should use this product only after giving consideration to including fail-safes and redundancies into your design to maintain safety and total system reliability.

Because this product was not intended for use in applications requiring extremely high reliability/safety such as aerospace equipment, main communication equipment, nuclear power control equipment, or medical equipment related to direct medical care, please make your own judgment on this product's suitability after a full evaluation.

Parent topic: [Important Safety Instructions](#)

FCC Compliance Statement

For United States Users

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at their own expense.

WARNING

The connection of a non-shielded equipment interface cable to this equipment will invalidate the FCC Certification or Declaration of this device and may cause interference levels which exceed the limits established by the FCC for this equipment. It is the responsibility of the user to obtain and use a shielded equipment interface cable with this device. If this equipment has more than one interface connector, do not leave cables connected to unused interfaces. Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

For Canadian Users

CAN ICES (A) / NMB (A)

Binding Arbitration and Class Waiver

1. DISPUTES, BINDING INDIVIDUAL ARBITRATION, AND WAIVER OF CLASS ACTIONS AND CLASS ARBITRATIONS

1.1 Disputes. The terms of this Section 1 shall apply to all Disputes between you and Epson. The term "Dispute" is meant to have the broadest meaning permissible under law and includes any dispute, claim, controversy or action between you and Epson arising out of or relating to this Agreement, Epson branded products (hardware and including any related software), or other transaction involving you and Epson, whether in contract, warranty, misrepresentation, fraud, tort, intentional tort, statute, regulation, ordinance, or any other legal or equitable basis. "DISPUTE" DOES NOT INCLUDE IP CLAIMS, or more specifically, a claim or cause of action for (a) trademark infringement or dilution, (b) patent infringement, (c) copyright infringement or misuse, or (d) trade secret misappropriation (an "IP Claim"). You and Epson also agree, notwithstanding Section 1.6, that a court, not an arbitrator, may decide if a claim or cause of action is for an IP Claim.

1.2 Binding Arbitration. You and Epson agree that all Disputes shall be resolved by binding arbitration according to this Agreement. **ARBITRATION MEANS THAT YOU WAIVE YOUR RIGHT TO A JUDGE OR JURY IN A COURT PROCEEDING AND YOUR GROUNDS FOR APPEAL ARE LIMITED.**

Pursuant to this Agreement, binding arbitration shall be administered by JAMS, a nationally recognized arbitration authority, pursuant to its code of procedures then in effect for consumer related disputes, but excluding any rules that permit joinder or class actions in arbitration (for more detail on procedure, see Section 1.6 below). You and Epson understand and agree that (a) the Federal Arbitration Act (9 U.S.C. §1, et seq.) governs the interpretation and enforcement of this Section 1, (b) this Agreement memorializes a transaction in interstate commerce, and (c) this Section 1 shall survive termination of this Agreement.

1.3 Pre-Arbitration Steps and Notice. Before submitting a claim for arbitration, you and Epson agree to try, for sixty (60) days, to resolve any Dispute informally. If Epson and you do not reach an agreement to resolve the Dispute within the sixty (60) days, you or Epson may commence an arbitration. Notice to Epson must be addressed to: Epson America, Inc., ATTN: Legal Department, 3131 Katella Ave., Los Alamitos, CA 90720 (the "Epson Address"). The Dispute Notice to you will be sent to the most recent address Epson has in its records for you. For this reason, it is important to notify us if your address changes by emailing us at EALegal@ea.epson.com or writing us at the Epson Address above. Notice of the Dispute shall include the sender's name, address and contact information, the facts giving rise to the Dispute, and the relief requested (the "Dispute Notice"). Following receipt of the Dispute Notice, Epson and you agree to act in good faith to resolve the Dispute before commencing arbitration.

1.4 Small Claims Court. Notwithstanding the foregoing, you may bring an individual action in the small claims court of your state or municipality if the action is within that court's jurisdiction and is pending only in that court.

1.5 WAIVER OF CLASS ACTIONS AND CLASS ARBITRATIONS. YOU AND EPSON AGREE THAT EACH PARTY MAY BRING DISPUTES AGAINST THE OTHER PARTY ONLY IN AN INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY CLASS OR REPRESENTATIVE PROCEEDING, INCLUDING WITHOUT LIMITATION FEDERAL OR STATE CLASS ACTIONS, OR CLASS ARBITRATIONS. CLASS ACTION LAWSUITS, CLASS-WIDE ARBITRATIONS, PRIVATE ATTORNEY-GENERAL ACTIONS, AND ANY OTHER PROCEEDING WHERE SOMEONE ACTS IN A REPRESENTATIVE CAPACITY ARE NOT ALLOWED. ACCORDINGLY, UNDER THE ARBITRATION PROCEDURES OUTLINED IN THIS SECTION, AN ARBITRATOR SHALL NOT COMBINE OR CONSOLIDATE MORE THAN ONE PARTY'S CLAIMS WITHOUT THE WRITTEN CONSENT OF ALL AFFECTED PARTIES TO AN ARBITRATION PROCEEDING.

1.6 Arbitration Procedure. If you or Epson commences arbitration, the arbitration shall be governed by the rules of JAMS that are in effect when the arbitration is filed, excluding any rules that permit arbitration on a class or representative basis (the "JAMS Rules"), available at <http://www.jamsadr.com>, and under the rules set forth in this Agreement. All Disputes shall be resolved by a single neutral arbitrator, and both parties shall have a reasonable opportunity to participate in the selection of the arbitrator. The arbitrator is bound by the terms of this Agreement. The arbitrator, and not any federal, state or local court or agency, shall have exclusive authority to resolve all disputes arising out of or relating to the interpretation, applicability, enforceability or formation of this Agreement, including any claim that all or any part of this Agreement is void or voidable. Notwithstanding this broad delegation of authority to the arbitrator, a court may determine the limited question of whether a claim or cause of action is for an IP Claim, which is excluded from the definition of "Disputes" in Section 1.1 above. The arbitrator shall be empowered to grant whatever relief would be available in a court under law or in equity. The arbitrator may award you the same damages as a court could, and may award declaratory or injunctive relief only in favor of the individual party seeking relief and only to the extent necessary to provide relief warranted by that party's individual claim. In some instances, the costs of arbitration can exceed the costs of litigation and the right to discovery may be more limited in arbitration than in court. The arbitrator's award is binding and may be entered as a judgment in any court of competent jurisdiction.

You may choose to engage in arbitration hearings by telephone. Arbitration hearings not conducted by telephone shall take place in a location reasonably accessible from your primary residence, or in Orange County, California, at your option.

a) Initiation of Arbitration Proceeding. If either you or Epson decides to arbitrate a Dispute, both parties agree to the following procedure:

(i) Write a Demand for Arbitration. The demand must include a description of the Dispute and the amount of damages sought to be recovered. You can find a copy of a Demand for Arbitration at <http://www.jamsadr.com> ("Demand for Arbitration").

(ii) Send three copies of the Demand for Arbitration, plus the appropriate filing fee, to: JAMS, 500 North State College Blvd., Suite 600 Orange, CA 92868, U.S.A.

(iii) Send one copy of the Demand for Arbitration to the other party (same address as the Dispute Notice), or as otherwise agreed by the parties.

b) Hearing Format. During the arbitration, the amount of any settlement offer made shall not be disclosed to the arbitrator until after the arbitrator determines the amount, if any, to which you or Epson is entitled. The discovery or exchange of non-privileged information relevant to the Dispute may be allowed during the arbitration.

c) Arbitration Fees. Epson shall pay, or (if applicable) reimburse you for, all JAMS filings and arbitrator fees for any arbitration commenced (by you or Epson) pursuant to provisions of this Agreement.

d) Award in Your Favor. For Disputes in which you or Epson seeks \$75,000 or less in damages exclusive of attorney's fees and costs, if the arbitrator's decision results in an award to you in an amount greater than Epson's last written offer, if any, to settle the Dispute, Epson will: (i) pay you \$1,000 or the amount of the award, whichever is greater; (ii) pay you twice the amount of your reasonable attorney's fees, if any; and (iii) reimburse you for any expenses (including expert witness fees and costs) that your attorney reasonably accrues for investigating, preparing, and pursuing the Dispute in arbitration. Except as agreed upon by you and Epson in writing, the arbitrator shall determine the amount of fees, costs, and expenses to be paid by Epson pursuant to this Section 1.6d).

e) Attorney's Fees. Epson will not seek its attorney's fees and expenses for any arbitration commenced involving a Dispute under this Agreement. Your right to attorney's fees and expenses under Section 1.6d) above does not limit your rights to attorney's fees and expenses under applicable law; notwithstanding the foregoing, the arbitrator may not award duplicative awards of attorney's fees and expenses.

1.7 Opt-out. You may elect to opt-out (exclude yourself) from the final, binding, individual arbitration procedure and waiver of class and representative proceedings specified in this Agreement by sending a written letter to the Epson Address within thirty (30) days of your assent to this Agreement (including without limitation the purchase, download, installation of the Software or other applicable use of Epson Hardware, products and services) that specifies (i) your name, (ii) your mailing address, and (iii) your request to be excluded from the final, binding individual arbitration procedure and waiver of class and representative proceedings specified in this Section 1. In the event that you opt-out consistent with the procedure set forth above, all other terms shall continue to apply, including the requirement to provide notice prior to litigation.

1.8 Amendments to Section 1. Notwithstanding any provision in this Agreement to the contrary, you and Epson agree that if Epson makes any future amendments to the dispute resolution procedure and class action waiver provisions (other than a change to Epson's address) in this Agreement, Epson will obtain your affirmative assent to the applicable amendment. If you do not affirmatively assent to the applicable amendment, you are agreeing that you will arbitrate any Dispute between the parties in accordance with the language of this Section 1 (or resolve disputes as provided for in Section 1.7, if you timely elected to opt-out when you first assented to this Agreement).

1.9 Severability. If any provision in this Section 1 is found to be unenforceable, that provision shall be severed with the remainder of this Agreement remaining in full force and effect. **The foregoing shall not apply to the prohibition against class or representative actions as provided in Section 1.5. This means that if Section 1.5 is found to be unenforceable, the entire Section 1 (but only Section 1) shall be null and void.**

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9/26

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