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Product Basics

See these sections to learn about the basic features of your product.

Setting Up the Control Panel
Product Parts Locations
Selecting Wireless Network Settings From the Control Panel

Setting Up the Control Panel

See these sections to set up the control panel for use.

Control Panel Buttons and Lights
Adjusting Control Panel Position
Changing LCD Screen Language
Turning Off Control Panel Sounds

Parent topic: Product Basics

Control Panel Buttons and Lights

1. The On light
2. The On button
3. The Home button
4. The Display/Crop button
5. The LCD screen
6 The + and – buttons (increase or decrease the number of copies)
7 The arrow buttons and the OK button
8 The ☰ Stop/Reset button
9 The WiFi light
10 The ☮ CD Tray button
11 The blue status light
12 The ☐ Menu button
13 The ☯ Back button
14 The ◯ Start button

Parent topic: Setting Up the Control Panel

Adjusting Control Panel Position

You can adjust the position of the control panel to make it easier to access. Raise or lower it to the desired angle as shown.

Parent topic: Setting Up the Control Panel
Changing LCD Screen Language
You can change the language used on the LCD screen.
1. Press the 🏛 Home button.
2. Press the arrow buttons to select Setup and press the OK button.
3. Select Printer Setup and press the OK button.
4. Select Language and press the OK button.
5. Select a language and press the OK button.
6. Press the 🏛 Home button to exit.

Parent topic: Setting Up the Control Panel

Turning Off Control Panel Sounds
You can turn off the sound heard when you press buttons on the control panel.
1. Press the 🏛 Home button.
2. Press the arrow buttons to select Setup and press the OK button.
3. Select Printer Setup and press the OK button.
4. Select Sound and press the OK button.
5. Select Button Press and press the OK button.
6. Select the Off setting and press the OK button.
7. Press the 🏛 Home button to exit.

Parent topic: Setting Up the Control Panel

Product Parts Locations
See these sections to identify the parts on your product.

Product Parts - Top
Product Parts - Front
Product Parts - Inside
Product Parts - Back

Parent topic: Product Basics
Product Parts - Top

1  Document cover
2  Control panel
3  Front cover
4  Paper cassette
1  Scanner glass
2  Memory card access light
3  Memory card slots
4  ✔ USB Type A port for external devices
5  CD/DVD tray

Parent topic: Product Parts Locations
Product Parts - Front

1. Output tray
2. Output tray extension
3. Stopper
4. Photo tray
5. Photo tray edge guides
6. Main tray
7. Main tray edge guides

Parent topic: Product Parts Locations
Product Parts - Inside

1. Scanner unit
2. Print head
3. Ink cartridge holder

Parent topic: Product Parts Locations

Product Parts - Back
Selecting Wireless Network Settings From the Control Panel

You can select or change wireless network settings using your product control panel.

To install your product on a wireless network, follow the instructions on the Start Here sheet and install the necessary software from the product CD. The installer program guides you through network setup.

**Note:** Breakdown or repair of this product may cause loss of network data and settings. Epson is not responsible for backing up or recovering data and settings during or after the warranty period. We recommend that you make your own backup or print out your network data and settings.

1. Press the **Home** button.
2. Press the arrow buttons to select **Setup** and press the **OK** button.
3. Select **Wi-Fi/Network Settings** and press the **OK** button.
4. Select **Wi-Fi Setup** and press the **OK** button.

You see this screen:
5. Select **Wi-Fi Setup Wizard** and press the **OK** button.

**Note:** If you need to disable the wireless network to set up your product on an Ethernet network, select **Disable Wi-Fi** instead. Then follow the instructions on the **Start Here** sheet to set up your product on a wired network and install the necessary software from the product CD. The installer program guides you through network setup.

6. Select the name of your wireless network or enter the name manually.

**Note:** To enter the wireless network name manually, select **Other SSIDs** and press the **OK** button. Use the displayed keypad to enter your network name, as described in the next step.

7. Enter your wireless password (or network name and then password) using the displayed keypad.

![Keypad for Enter Password](image)

- Press the arrow buttons to highlight a character or a function button displayed on the keypad. Then press the **OK** button to select it.
- To change the case of letters or select symbols, select **AB12** (uppercase), **ab12** (lowercase), or **Symbol** and press the **OK** button. Then highlight an option and press the **OK** button to select it.
- To enter a space, select **Space** and press the **OK** button.
- To delete characters, select the back arrow and press the **OK** button.
- When you finish entering characters, select **Done** and press the **OK** button.
8. Confirm the displayed network settings and press the OK button to save them.

   **Note:** If you need to change a setting, press the Back button.

9. If you want to print a network setup report, select Yes and press the OK button. (Otherwise, select No.)

10. Press the Home button to exit.

    The WiFi light should now be on, but not flashing.

    **Note:** If the WiFi light is off, you may have selected the wrong network name or entered the password incorrectly. Repeat these steps to try again.

**Parent topic:** Product Basics
Loading Paper

Before you print, load paper for the type of printing you will do.

- Loading Paper in the Main Tray
- Loading Paper in the Photo Tray
- Loading Envelopes
- Paper Loading Capacity
- Available Epson Papers
- Borderless Paper Type Compatibility
- Paper or Media Type Settings

Loading Paper in the Main Tray

You can load larger-size paper in the main tray in the paper cassette.

**Note:** Make sure the CD/DVD tray is closed.

1. Close the output tray, if necessary.
2. Open the front cover.

3. Pull out the paper cassette.

4. Remove any paper loaded in the photo tray on top, if necessary.
5. Slide in the main tray extension (if it is extended) and flip back the photo tray.

6. Pinch the tabs on the main tray edge guides and slide them outward.

7. Load a stack of paper, printable side down, in the main tray as shown.
8. Slide the left edge guide to the edge of the paper.

![Diagram showing sliding the left edge guide](image)

**Note:** Make sure the paper fits beneath the top edges of the guide.

9. Slide the front edge guide to the position marked for your paper size.

![Diagram showing sliding the front edge guide](image)

1. Various paper sizes are marked on the tray

**Note:** Make sure the paper fits beneath the top of the edge guide and does not flip up at the back end of the tray.
10. Lower the photo tray.

11. If you need to load paper in the photo tray, see the instructions for that section.
12. Replace the paper cassette.
13. Extend the output tray and open the paper stopper.

**Note:** Do not remove or insert the paper cassette during printing.

Follow these guidelines for loading paper of this size or longer: Legal (8.5 × 14 inches [216 × 357 mm]):
- Load one sheet at a time.
- Extend the paper cassette and close the paper stopper on the output tray.
- If necessary, allow the end of longer paper to protrude from the paper cassette.

**Parent topic:** Loading Paper

**Related references**
- Paper Loading Capacity

**Related tasks**
- Loading Paper in the Photo Tray
- Loading Envelopes

**Loading Paper in the Photo Tray**

You can load smaller-size photo paper and other media in the photo tray in the paper cassette.

**Note:** If you also need to load paper in the main tray, follow the instructions for that section first. Make sure the CD/DVD tray is not ejected.
1. Close the output tray, if necessary.

2. Open the front cover.
3. Pull out the paper cassette.

4. Pinch the tabs on the photo tray edge guides and slide them outward.
5. Load photo paper, printable side down, in the photo tray as shown.

![Photo paper loaded in tray]

**Note:** Make sure the paper fits beneath the top edge of the guide.

6. Slide the left edge guide to the edge of the paper.

![Left edge guide adjusted]

**Note:** Make sure the paper fits beneath the top edge of the guide.

7. Slide the front edge guide to the position marked for your paper size.
1. Various paper sizes are marked on the tray

8. Replace the paper cassette.
9. Extend the output tray and open the paper stopper.

**Note:** Do not remove or insert the paper cassette during printing.

**Parent topic:** Loading Paper

**Related references**
- Paper Loading Capacity

**Related tasks**
- Loading Paper in the Main Tray
- Loading Envelopes

**Loading Envelopes**

You can load envelopes in the main tray of the paper cassette. You can print on plain paper envelopes in this size: No. 10 (4.1 × 9.5 inches [105 × 241 mm]).
1. Close the output tray, if necessary.

2. Open the front cover.
3. Pull out the paper cassette.

4. Remove any paper loaded in the photo tray on top, if necessary.
5. Slide in the main tray extension (if it is extended) and flip back the photo tray.
6. Pinch the tabs on the main tray edge guides and slide them outward.

7. Load up to 10 envelopes in the main tray as shown. Load them printable side down and flap edge left.
8. Slide the edge guides to the edges of the envelopes.

9. Lower the photo tray.
10. Slide the photo tray forward and make sure the envelopes do not flip up at the back end of the tray.

11. If you need to load paper in the photo tray, see the instructions for that section.
12. Replace the paper cassette.
13. Extend the output tray and open the paper stopper.

Always follow these envelope loading guidelines:

- If you have trouble loading a stack of envelopes, press each envelope flat before loading it or load one envelope at a time.
- Do not load envelopes that are curled, folded, or too thin.

**Parent topic:** Loading Paper

**Related tasks**

- Loading Paper in the Main Tray
- Loading Paper in the Photo Tray

### Paper Loading Capacity

<table>
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<th>Paper type</th>
<th>Load up to this many sheets</th>
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<td>Plain paper</td>
<td>120 sheets Letter (8.5 × 11 inches [216 × 279 mm])</td>
</tr>
<tr>
<td></td>
<td>50 sheets Legal (8.5 × 14 inches [216 × 357 mm])</td>
</tr>
<tr>
<td>Epson Bright White Paper</td>
<td>100 sheets</td>
</tr>
<tr>
<td>Epson Presentation Paper Matte</td>
<td></td>
</tr>
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</table>
### Paper Type

<table>
<thead>
<tr>
<th>Paper type</th>
<th>Load up to this many sheets</th>
</tr>
</thead>
<tbody>
<tr>
<td>Epson Ultra Premium Presentation Paper Matte</td>
<td>50 sheets</td>
</tr>
<tr>
<td>Epson Premium Presentation Paper Matte Double-sided</td>
<td></td>
</tr>
<tr>
<td>Epson Photo Paper Glossy</td>
<td>20 sheets</td>
</tr>
<tr>
<td>Epson Premium Photo Paper Glossy</td>
<td></td>
</tr>
<tr>
<td>Epson Ultra Premium Photo Paper Glossy</td>
<td></td>
</tr>
<tr>
<td>Epson Premium Photo Paper Semi-gloss</td>
<td></td>
</tr>
<tr>
<td>Epson Ultra Premium Photo Paper Luster</td>
<td></td>
</tr>
<tr>
<td>Epson Premium Presentation Paper Matte</td>
<td></td>
</tr>
<tr>
<td>Epson Photo Quality Self-adhesive Sheets</td>
<td>10 sheets</td>
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**Parent topic:** Loading Paper

### Available Epson Papers

You can purchase genuine Epson ink and paper at Epson Supplies Central at [www.epson.com/ink3](http://www.epson.com/ink3) (U.S. sales) or [www.epson.ca](http://www.epson.ca) (Canadian sales). You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

<table>
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<th>Size</th>
<th>Part number</th>
<th>Sheet count</th>
</tr>
</thead>
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<td>Epson Bright White Paper</td>
<td>Letter (8.5 × 11 inches [216 × 279 mm])</td>
<td>S041586</td>
<td>500</td>
</tr>
<tr>
<td>Epson Photo Paper Glossy</td>
<td>4 × 6 inches (102 × 152 mm)</td>
<td>S041809</td>
<td>50</td>
</tr>
<tr>
<td></td>
<td></td>
<td>S042038</td>
<td>100</td>
</tr>
<tr>
<td></td>
<td>Letter (8.5 × 11 inches [216 × 279 mm])</td>
<td>S041141</td>
<td>20</td>
</tr>
<tr>
<td></td>
<td></td>
<td>S041649</td>
<td>50</td>
</tr>
<tr>
<td></td>
<td></td>
<td>S041271</td>
<td>100</td>
</tr>
<tr>
<td>Paper Type</td>
<td>Size</td>
<td>Part number</td>
<td>Sheet count</td>
</tr>
<tr>
<td>------------------------------------------</td>
<td>-----------------------------------</td>
<td>-------------</td>
<td>-------------</td>
</tr>
<tr>
<td>Epson Premium Photo Paper Glossy</td>
<td>4 × 6 inches (102 × 152 mm)</td>
<td>S041808</td>
<td>40</td>
</tr>
<tr>
<td></td>
<td></td>
<td>S041727</td>
<td>100</td>
</tr>
<tr>
<td></td>
<td>5 × 7 inches (127 × 178 mm)</td>
<td>S041464</td>
<td>20</td>
</tr>
<tr>
<td></td>
<td>8 × 10 inches (203 × 254 mm)</td>
<td>S041465</td>
<td>20</td>
</tr>
<tr>
<td></td>
<td>Letter (8.5 × 11 inches [216 × 279 mm])</td>
<td>S042183</td>
<td>25</td>
</tr>
<tr>
<td></td>
<td></td>
<td>S041667</td>
<td>50</td>
</tr>
<tr>
<td>Epson Ultra Premium Photo Paper Glossy</td>
<td>4 × 6 inches (102 × 152 mm)</td>
<td>S042181</td>
<td>60</td>
</tr>
<tr>
<td></td>
<td></td>
<td>S042174</td>
<td>100</td>
</tr>
<tr>
<td></td>
<td>5 × 7 inches (127 × 178 mm)</td>
<td>S041945</td>
<td>20</td>
</tr>
<tr>
<td></td>
<td>8 × 10 inches (203 × 254 mm)</td>
<td>S041946</td>
<td>20</td>
</tr>
<tr>
<td></td>
<td>Letter (8.5 × 11 inches [216 × 279 mm])</td>
<td>S042182</td>
<td>25</td>
</tr>
<tr>
<td></td>
<td></td>
<td>S042175</td>
<td>50</td>
</tr>
<tr>
<td>Epson Ultra Premium Photo Paper Luster</td>
<td>Letter (8.5 × 11 inches [216 × 279 mm])</td>
<td>S041405</td>
<td>50</td>
</tr>
<tr>
<td>Epson Premium Photo Paper Semi-gloss</td>
<td>4 × 6 inches (102 × 152 mm)</td>
<td>S041982</td>
<td>40</td>
</tr>
<tr>
<td></td>
<td>Letter (8.5 × 11 inches [216 × 279 mm])</td>
<td>S041331</td>
<td>20</td>
</tr>
<tr>
<td>Epson Presentation Paper Matte</td>
<td>Letter (8.5 × 11 inches [216 × 279 mm])</td>
<td>S041062</td>
<td>100</td>
</tr>
<tr>
<td></td>
<td>Legal (8.5 × 14 inches [216 × 357 mm])</td>
<td>S041067</td>
<td>100</td>
</tr>
<tr>
<td>Epson Premium Presentation Paper Matte</td>
<td>8 × 10 inches (203 × 254 mm)</td>
<td>S041467</td>
<td>50</td>
</tr>
<tr>
<td></td>
<td>Letter (8.5 × 11 inches [216 × 279 mm])</td>
<td>S041257</td>
<td>50</td>
</tr>
<tr>
<td></td>
<td></td>
<td>S042180</td>
<td>100</td>
</tr>
<tr>
<td>Epson Premium Presentation Paper Matte Double-sided</td>
<td>Letter (8.5 × 11 inches [216 × 279 mm])</td>
<td>S041568</td>
<td>50</td>
</tr>
<tr>
<td>Epson Ultra Premium Presentation Paper Matte</td>
<td>Letter (8.5 × 11 inches [216 × 279 mm])</td>
<td>S041341</td>
<td>50</td>
</tr>
</tbody>
</table>
Borderless Paper Type Compatibility

You can print borderless photos on compatible paper types in compatible sizes:

**Borderless Paper Types**
- Epson Photo Paper Glossy
- Epson Premium Photo Paper Glossy
- Epson Ultra Premium Photo Paper Glossy
- Epson Premium Photo Paper Semi-gloss
- Epson Ultra Premium Photo Paper Luster
- Epson Premium Presentation Paper Matte
- Epson Ultra Premium Presentation Paper Matte

**Borderless Paper Sizes**
- 4 × 6 inches (102 × 152 mm)
- 5 × 7 inches (127 × 178 mm)
- 8 × 10 inches (203 × 254 mm)
- Letter (8.5 × 11 inches [216 × 279 mm])

Parent topic: Loading Paper
## Paper or Media Type Settings

<table>
<thead>
<tr>
<th>For this paper</th>
<th>Select this paper Type or Media Type setting</th>
</tr>
</thead>
<tbody>
<tr>
<td>Plain paper</td>
<td>Plain Paper/Bright White Paper</td>
</tr>
<tr>
<td>Epson Bright White Paper</td>
<td></td>
</tr>
<tr>
<td>Epson Iron-on Cool Peel Transfer paper</td>
<td></td>
</tr>
<tr>
<td>Epson Photo Quality Self-adhesive Sheets</td>
<td></td>
</tr>
<tr>
<td>Epson Ultra Premium Photo Paper Glossy</td>
<td>Ultra Premium Photo Paper Glossy</td>
</tr>
<tr>
<td>Epson Premium Photo Paper Glossy</td>
<td>Premium Photo Paper Glossy</td>
</tr>
<tr>
<td>Epson Photo Paper Glossy</td>
<td>Photo Paper Glossy</td>
</tr>
<tr>
<td>Epson Presentation Paper Matte</td>
<td>Presentation Paper Matte</td>
</tr>
<tr>
<td>Epson Premium Photo Paper Semi-gloss</td>
<td>Premium Photo Paper Semi-Gloss</td>
</tr>
<tr>
<td>Epson Ultra Premium Photo Paper Luster</td>
<td>Ultra Premium Photo Paper Luster</td>
</tr>
<tr>
<td>Epson Premium Presentation Paper Matte</td>
<td>Premium Presentation Paper Matte</td>
</tr>
<tr>
<td>Epson Premium Presentation Paper Matte Double-sided</td>
<td></td>
</tr>
<tr>
<td>Epson Ultra Premium Presentation Paper Matte</td>
<td></td>
</tr>
<tr>
<td>Envelopes</td>
<td>Envelope</td>
</tr>
</tbody>
</table>

**Parent topic:** Loading Paper
Placing Originals on the Product

Follow the instructions here to place your original documents or photos on the product.

Caution: Do not place anything on top of your product or use its cover as a writing surface to avoid damaging it.

Placing Originals on the Scanner Glass

Placing Originals on the Scanner Glass

You can place originals up to this size on the scanner glass: Letter (8.5 × 11 inches [216 × 279 mm]) or A4 (8.3 × 11.7 inches [210 × 297 mm]).

1. Open the document cover.
2. Place your original facedown on the scanner glass with the top of the original facing as shown. Slide the original to the edges of the indicated corner.

Note: You can place multiple originals on the scanner glass. Just make sure they are at least 0.25 inch (5 mm) away from each other and from the edge of the scanner glass.
3. If you are copying two book pages onto one sheet, place the book as shown to copy the first page, then turn the book as shown to copy the second page.

4. Close the document cover gently to keep your original in place.

**Parent topic:** Placing Originals on the Product

**Related topics**

Copying  
Scanning
Copying

See the information here to copy documents or photos using your product.

**Note:** Copies may not be exactly the same size as your originals.

**Copying Documents**
**Copying Photos**
**Paper Type Settings - Copying**
**Paper Size Settings - Copying**
**Copying Options**

**Related tasks**
**Copying onto a CD/DVD**

**Copying Documents**
You can copy documents onto plain paper or Epson special papers.

1. Place your original document on the scanner glass.
2. Load the paper you want to print on.
   
   **Note:** Load only the recommended number of sheets.

3. Press the Home button, then press the OK button to select Copy.
   
   You see this screen:
4. To print more than one copy, press the + or – button to select the number (up to 99).

5. Press the arrow buttons to select one of the following:
   - **Color**: for color copies
   - **B&W**: for black-and-white copies

6. If you need to adjust the darkness of your copy, press the arrow buttons to change the **Density** setting.

7. To change any of the print settings displayed on the LCD screen, press the **Menu** button, select **Paper and Copy Settings**, press the **OK** button, and select the necessary settings.

8. When you are ready to copy, press the **Start** button.

   **Note**: To cancel printing, press the **Stop/Reset** button.

**Parent topic**: Copying

**Related references**

- Paper Type Settings - Copying
- Paper Size Settings - Copying
- Copying Options

**Related tasks**

- Copying onto a CD/DVD
Copy Photos

You can copy color or black-and-white photos onto specific sizes and types of paper, including Epson special papers, for instant photo reprints. You can also restore the colors in faded photos as you copy.

1. Place your original photo on the scanner glass.
2. Load the paper you want to print on.

   **Note:** Load only the recommended number of sheets.

3. Press the 🏠 Home button, then press the OK button to select Copy.

   You see this screen:

4. Press the ⬇️ Menu button, select Copy/Restore Photos, and press the OK button. You see this screen:
5. To restore colors in faded photos as you copy, select On. If your photo or photos are not faded, leave this setting off. Then press the OK button.

6. After you read the message, press the OK button to see how to place one or two photos on the scanner glass.

7. Place one or two photos on the glass as shown on the LCD screen. For multiple photos, place them at least 0.25 inch (5 mm) apart.

8. Press the OK button to prescan your photo or photos.

9. When you see your scanned image on the LCD screen, you can do one of the following:
   • To print more than one copy of the photo, press the + or – button to select the number (up to 99).
   • To crop or zoom into your photo, press the % Display/Crop button.
   • If you’re copying more than one photo, press the arrow buttons and repeat the selections above.

10. Press the OK button to continue.
    You see a screen like this:
To change any of the settings displayed on the LCD screen, press the \textbf{Menu} button, select \textbf{Paper and Copy Settings}, press the \textbf{OK} button, and select the necessary settings.

11. When you are ready to print, press the \textbf{Start} button.

\textbf{Note:} To cancel printing, press the \textbf{Stop/Reset} button.

**Parent topic:** Copying

**Related references**

- Paper Type Settings - Copying
- Paper Size Settings - Copying
- Copying Options

**Related tasks**

- Copying onto a CD/DVD

**Related topics**

- Loading Paper
- Placing Originals on the Product

**Paper Type Settings - Copying**

Select a \textbf{Paper Type} setting that matches the paper you loaded.
### Paper Size Settings - Copying

Select the **Paper Size** setting that matches the paper you loaded.

#### Note
You can copy photos only on these paper sizes.

- 4 × 6 inches (102 × 152 mm)
- 5 × 7 inches (127 × 178 mm)
- 8 × 10 inches (203 × 254 mm)
- Letter (8.5 × 11 inches [216 × 279 mm])
- A4 (8.3 × 11.7 inches [210 × 297 mm])

### Paper Type loaded | Paper Type setting
---|---
Plain paper | Plain Paper
Epson Bright White Paper | Glossy
Epson Presentation Paper Matte | Prem. Glossy
Epson Photo Paper Glossy | Ultra Glossy
Epson Premium Photo Paper Glossy | Matte
Epson Premium Photo Paper Semi-gloss | Matte
Epson Ultra Premium Photo Paper Luster | Matte
Epson Ultra Premium Photo Paper Glossy | Matte
Epson Premium Presentation Paper Matte | Matte
Epson Ultra Premium Presentation Paper Matte | Matte
Epson High Quality Ink Jet Paper | Matte
### Copying Options

Select the copying options you want to use for your copies.

**Note:** Not all options or settings may be available, depending on other copying settings.

<table>
<thead>
<tr>
<th>Copying option</th>
<th>Available settings</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2-Sided Printing</td>
<td>On/Off</td>
<td>Uses the duplexer to make 2-sided copies</td>
</tr>
<tr>
<td>Layout</td>
<td>Borderless</td>
<td>Expands the image to the edge of the paper (slight cropping may occur)</td>
</tr>
<tr>
<td></td>
<td>With Border</td>
<td>Leaves a small margin around the image</td>
</tr>
<tr>
<td></td>
<td>2-up Copy</td>
<td>Copies 2 originals on a single sheet</td>
</tr>
<tr>
<td></td>
<td>Book/2-Sided</td>
<td>Copies 2 pages of a book or magazine</td>
</tr>
<tr>
<td>Reduce/Enlarge</td>
<td>Actual Size</td>
<td>Copies at 100% size, unless you select a different percentage as the <strong>Custom Size</strong> setting</td>
</tr>
<tr>
<td></td>
<td>Auto Fit Page</td>
<td>Automatically sizes the image to fit the selected paper size setting</td>
</tr>
<tr>
<td></td>
<td>Custom Size</td>
<td>Automatically sizes the image by the percentage you select</td>
</tr>
<tr>
<td></td>
<td>Letter-&gt;4x6in and other conversions</td>
<td>Automatically converts from one size to another</td>
</tr>
<tr>
<td>Document Type</td>
<td>Text</td>
<td>Copies a text document</td>
</tr>
<tr>
<td></td>
<td>Text &amp; Image</td>
<td>Copies a document that includes text and images</td>
</tr>
<tr>
<td></td>
<td>Photo</td>
<td>Copies a photograph</td>
</tr>
<tr>
<td>Quality</td>
<td>Best</td>
<td>Provides the highest quality for special copies</td>
</tr>
<tr>
<td></td>
<td>Standard Quality</td>
<td>Provides good quality for most copies</td>
</tr>
<tr>
<td></td>
<td>Draft</td>
<td>Provides lower quality for draft copies (plain paper only)</td>
</tr>
<tr>
<td>Binding Direction</td>
<td>Portrait, Left</td>
<td>Specifies the orientation of 2-sided copies</td>
</tr>
<tr>
<td></td>
<td>Portrait, Top</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Landscape, Top</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Landscape, Left</td>
<td></td>
</tr>
<tr>
<td>Copying option</td>
<td>Available settings</td>
<td>Description</td>
</tr>
<tr>
<td>----------------</td>
<td>--------------------</td>
<td>-------------</td>
</tr>
<tr>
<td>Dry Time</td>
<td>Standard</td>
<td>Provides longer drying time for 2-sided copies, if smudges or marks appear on the front of the paper when you print on the second side</td>
</tr>
<tr>
<td></td>
<td>Long</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Longer</td>
<td></td>
</tr>
<tr>
<td>Expansion</td>
<td>Standard</td>
<td>Adjusts the amount of expansion for printing borderless photos</td>
</tr>
<tr>
<td></td>
<td>Medium</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Minimum</td>
<td></td>
</tr>
<tr>
<td>Fix Photo</td>
<td>On/Off</td>
<td>Automatically adjusts the brightness, contrast, and saturation of photos</td>
</tr>
<tr>
<td>Filter</td>
<td>Off/B&amp;W</td>
<td>Creates a black and white copy of a color photo</td>
</tr>
</tbody>
</table>

Parent topic: Copying

Related tasks

Copying onto a CD/DVD
Printing From a Computer

Before printing documents or photos from your computer, make sure you have set up your product and installed its software as described on the Start Here sheet.

Note: It is a good idea to check for updates to your product software on Epson's support website.

Printing with Windows
Printing with Mac OS X 10.5, 10.6, or 10.7
Printing with Mac OS X 10.4
Cancelling Printing Using a Product Button

Related tasks
Checking for Software Updates

Printing with Windows

You can print with your product using any Windows printing program, as described in these sections.

Selecting Basic Print Settings - Windows
Selecting Advanced Print Settings - Windows
Selecting Print Layout Options - Windows
Selecting Double-sided Printing Settings - Windows
Selecting a Printing Preset - Windows
Printing Your Document or Photo - Windows
Selecting Default Print Settings - Windows
Changing Automatic Update Options

Parent topic: Printing From a Computer

Selecting Basic Print Settings - Windows

Select the basic settings for the document or photo you want to print.

1. Open a photo or document for printing.
2. Select the print command in your application.

Note: You may need to select a print icon on your screen, the Print option in the File menu, or another command. See your application's help utility for details.
3. If necessary, select your product name as the printer you want to use.

   **Note:** You may also need to select **Properties** or **Preferences** to view your print settings.

   You see the Main tab of your printer settings window:

   ![Printing Preferences](image)

   4. Select the **Quality Option** setting that matches your print content and the print quality you want to use.

   5. Select the **Paper Source** setting that indicates where you loaded the paper you want to print on.

   6. Select the type of paper you loaded as the **Type** setting.

   **Note:** Check the paper type settings list for details.
7. Select the size of the paper you loaded as the Size setting.

   Note: You can also select the User Defined setting to create a custom paper size.

8. Select one of the border options:
   • If you are printing a borderless photo, select Borderless.
     
     Note: You must select a compatible borderless paper type and size to print borderlessly. Check the borderless paper compatibility list for details.
   • If you are printing a document or a photo with borders, select Borders.

9. Select the orientation of your document or photo as shown in the printer settings window.

   Note: If you are printing an envelope, select Landscape.

10. To print on both sides of the paper, select one of the 2-Sided Printing options.

11. Select any of the available print options.

   Note: If you need to access the Epson product support website, select the Online Support button.

Basic Print Options - Windows

Parent topic: Printing with Windows

Related references
Borderless Paper Type Compatibility
Paper or Media Type Settings

Related tasks
Printing Your Document or Photo - Windows
Selecting Double-sided Printing Settings - Windows

Basic Print Options - Windows

You can select any of the basic print options to customize your print. Some options may be pre-selected or unavailable, depending on other settings you have chosen.

Fix Photo

   Improves the color, contrast, and sharpness of flawed photos.
**Note:** Fix Photo uses a sophisticated face recognition technology to optimize photos that include faces. For this to work, both eyes and the nose must be visible in the subject’s face. If your photo includes a face with an intentional color cast, such as a statue, you may want to turn off **Fix Photo** to retain the special color effects.

**Fix Red-Eye**
Reduces or removes red-eye in photos.

**Reverse Order**
Prints multi-page print jobs last page first.

**Print Preview**
Displays a preview of your printout before printing.

**Parent topic:** Selecting Basic Print Settings - Windows

**Selecting Advanced Print Settings - Windows**
Select print settings on the Advanced tab to customize the quality and color settings for your printout, and save your own printing presets.

1. Click the **Advanced** tab.
   You see the advanced print settings:
2. Select the **Paper & Quality Options** settings for your printout:
   - Select where you loaded the paper you want to print on.
   - Select the type of paper you loaded.

   **Note:** Check the paper type settings list for details.

   - Select the print quality setting you want to use.

   **Note:** Check the print quality setting list for details.

   - Select the size of the paper you loaded.
• Select **Borderless** to print a borderless photo, or **Borders** to print a document or a photo with borders.

**Note:** You must select a compatible borderless paper type and size to print borderlessly. Check the borderless paper compatibility list for details.

3. Select **Portrait** or **Landscape** as the orientation of your document or photo.

**Note:** If you are printing an envelope, select **Landscape**.

4. Select any of the available advanced print options.
5. Select any of the available color management options, or turn off color management.

   - Advanced Print Quality Settings - Windows
   - Advanced Print Options - Windows
   - Color Management Options - Windows

**Parent topic:** Printing with Windows

**Related references**
- Borderless Paper Type Compatibility
- Paper or Media Type Settings

**Related tasks**
- Printing Your Document or Photo - Windows
- Selecting Double-sided Printing Settings - Windows

### Advanced Print Quality Settings - Windows

You can select any of the print quality settings to fine-tune the quality of your print. Some settings may be unavailable, depending on the paper type and border setting you have chosen.

- **Fast Economy**
  - For the fastest printing with draft quality.

- **Economy**
  - For fast printing with reduced quality.

- **Draft**
  - For draft printing on photo paper.

- **Normal**
  - For everyday text and image printing.
Fine
For text and graphics with good quality and print speed.

Photo
For photos and graphics with good quality and print speed.

Photo RPM
For the best print quality, but the slowest print speed.

Parent topic: Selecting Advanced Print Settings - Windows

Advanced Print Options - Windows
You can select any of the print options to customize your print. Some options may be unavailable, depending on other settings you have chosen.

Fix Red-Eye
Reduces or removes red-eye in photos.

High Speed
Speeds up printing, but may reduce print quality.

Edge Smoothing
Prints sharper edges on low-resolution images, such as bars in a graph.

Print Preview
Displays a preview of your printout before printing.

Black/Grayscale
Prints text and graphics in black or shades of gray.

Parent topic: Selecting Advanced Print Settings - Windows

Color Management Options - Windows
You can adjust the Color Management settings on the Advanced tab to fine-tune the colors in your printout, or turn off color management in your printer software.

Color Controls
Lets you select a Color Mode setting, individual settings for Brightness, Contrast, Saturation, and Density, and individual color tones. If you select the Adobe RGB color mode, you can also adjust the midtone density using the Gamma setting.

Fix Photo
Improves the color, contrast, and sharpness of flawed photos.

Note: Fix Photo uses a sophisticated face recognition technology to optimize photos that include faces. For this to work, both eyes and the nose must be visible in the subject’s face. If your photo
includes a face with an intentional color cast, such as a statue, you may want to turn off **Fix Photo** to retain the special color effects.

**ICM**

Lets you turn off color management in your printer software using the **Off (No Color Adjustment)** option. You can then manage color using only your application software.

**Parent topic:** Selecting Advanced Print Settings - Windows

**Selecting Print Layout Options - Windows**

You can select a variety of sizing and layout options for your document or photo on the Page Layout tab.
To change the size of your printed document or photo, select the **Reduce/Enlarge Document** checkbox and select sizing options.

To print on both sides of your paper, select the **2-sided printing** options.

To print multiple pages on one sheet of paper, or print one image on multiple sheets of paper, select the **Multi-Page** checkbox and select the options you want.

To print multiple copies and arrange their print order, select the **Copies** options.

To control printing at the edges of borderless images, select a **Borderless** option:

- To adjust the automatic settings, select **Auto Expand** as the Enlargement Method setting, then adjust the **Expansion** slider (if necessary) to control the amount of image expansion.

  **Note:** If you select the **Min** option for the Expansion setting, you may see white borders on your printed photo.

- To print the borderless image at its actual size without scaling, select **Retain Size** as the Enlargement Method setting.

- To add a watermark to your printout, select **Watermark** settings.

  To rotate or flip the printed image, select the **Rotate 180°** or **Mirror Image** checkboxes.

Parent topic: **Printing with Windows**

Related tasks

**Selecting Double-sided Printing Settings - Windows**

You can print on both sides of the paper by selecting one of the **2-Sided Printing** options on the Main tab. You can select additional settings for double-sided printing on the Page Layout tab.

**Note:** Some options may be pre-selected or unavailable, depending on other settings you have chosen or if you are accessing the product over a network.

1. Select one of the **2-Sided Printing** options on the Page Layout tab:
   - Select **Auto** to automatically print double-sided.
   - Select **Manual** to print double-sided by first printing one side, then flipping the paper over to print the other side (recommended for paper types that do not support automatic duplexing).

2. If you want to create a booklet from your printed pages, select the **Folded Booklet** checkbox.
3. Click the **Settings** button.
   You see this window:

4. Select the double-sided printing options you want to use.
5. Click **OK** to return to the Page Layout tab.
6. To prevent ink from bleeding through the page, click the **Adjust Print Density** button.
   You see this window:
7. Select the type of document you are printing. The software automatically sets the Adjustments options for that document type.

8. If you selected the Manual document type, select the Adjustments options you want to use.

9. Click OK.

10. Print a test copy of your double-sided document to test the selected settings.

11. Follow any instructions displayed on the screen during printing.

Double-sided Printing Options - Windows
Print Density Adjustments - Windows

Parent topic: Printing with Windows

Double-sided Printing Options - Windows
You can select any of the available options on the 2-Sided Printing Settings window to set up your double-sided print job.

Binding Edge Options
Select a setting that orients double-sided print binding in the desired direction.

Binding Margin Options
Select options that define a wider margin to allow for binding.
**Booklet Options**
Select a binding option to print double-sided pages as a booklet.

**Parent topic:** Selecting Double-sided Printing Settings - Windows

**Print Density Adjustments - Windows**
When you select the **Manual** setting, you can select any of the available options on the Print Density Adjustment window to adjust the print quality of your double-sided print job.

**Print Density**
Sets the level of ink coverage for double-sided printing.

**Increased Ink Drying Time**
Sets the amount of time required for drying ink after printing on one side of the paper before printing the other side in double-sided printing.

**Parent topic:** Selecting Double-sided Printing Settings - Windows

**Selecting a Printing Preset - Windows**
For quick access to common groups of print settings, you can select a printing preset.

**Note:** You can create your own preset by clicking the **Save Settings** button on the Advanced tab.

1. Click the **Shortcuts** tab.
   You see the available Printing Presets options:
2. Place your cursor over a Printing Presets option to view its list of settings.
3. Use any of the available options on the screen to control your printing presets.
4. To choose an option for printing, select it.
5. Click OK.

Parent topic: Printing with Windows

**Printing Your Document or Photo - Windows**

Once you have selected your print settings, you are ready to save your settings and print.
1. Click OK to save your settings.
   
   You see your application's Print window, such as this one:
2. Click **OK** or **Print** to start printing.

**Checking Print Status - Windows**

**Parent topic:** Printing with Windows

**Checking Print Status - Windows**

During printing, you see this window showing the progress of your print job. It allows you to control printing and check ink cartridge status.
• To cancel printing, click Stop.
• To see print jobs lined up for printing, click Print Queue.
• To check ink status, click Check Ink Levels.

Parent topic: Printing Your Document or Photo - Windows

Selecting Default Print Settings - Windows

When you change your print settings in a program, the changes apply only while you are printing in that program session. If you want to change the print settings you use in all your Windows programs, you can select new default print settings.

1. Right-click the product icon in the Windows taskbar.
2. Select Printer Settings.
   You see the printer settings window:
3. Select the print settings you want to use as defaults in all your Windows programs.

4. Click OK.

These settings are now the defaults selected for printing. You can still change them as needed for printing in any program session.

Changing the Language of the Printer Software Screens

Parent topic: Printing with Windows

Changing the Language of the Printer Software Screens

You can change the language used on the Windows printer software screens.

1. Right-click the product icon in the Windows taskbar.
2. Select **Printer Settings**.
   You see the printer settings window.

3. Click the **Maintenance** tab.
   You see the maintenance options:

   ![Printer Maintenance Options](image)

4. Select the language you want to use as the **Language** setting.

5. Click **OK** to close the printer software window.
   The printer software screens appear in the language you selected the next time you access them.

**Parent topic:** Selecting Default Print Settings - Windows
Changing Automatic Update Options

Your printer software for Windows automatically checks for updates to the product driver and firmware. You can change how often the software checks for updates or disable this feature.

1. Right-click the product icon in the Windows taskbar.
2. Select Auto Update Settings.

You see this window:

3. Do one of the following for each type of update:
   - To change how often the software checks for updates, select a setting in the Check every menu.
   - To disable the automatic update feature, select the Never option.
4. Click Apply.
5. Click OK to exit.

**Note:** If you choose to disable the automatic update feature, it's a good idea to periodically check for updates on Epson's support website.
Parent topic: Printing with Windows
Related tasks
Checking for Software Updates

Printing with Mac OS X 10.5, 10.6, or 10.7

You can print with your product using any Mac OS X printing program, as described in these sections.
Selecting Basic Print Settings - Mac OS X 10.5/10.6/10.7
Selecting Page Setup Settings - Mac OS X 10.5/10.6/10.7
Selecting Print Layout Options - Mac OS X 10.5/10.6/10.7
Selecting Double-sided Printing Settings - Mac OS X 10.5/10.6/10.7
Managing Color - Mac OS X 10.5/10.6/10.7
Printing Your Document or Photo - Mac OS X 10.5/10.6/10.7
Selecting Printing Preferences - Mac OS X 10.5/10.6/10.7

Parent topic: Printing From a Computer

Selecting Basic Print Settings - Mac OS X 10.5/10.6/10.7

Select the basic settings for the document or photo you want to print.

1. Open a photo or document for printing.
2. Select the print command in your application.

   Note: You may need to select a print icon on your screen, the Print option in the File menu, or another command. See your application's help utility for details.

3. Select your product as the Printer setting.
4. If necessary, click the arrow next to the Printer setting or the **Show Details** button to expand the print window.

You see the expanded printer settings window for your product:

![Printer Settings Window]

**Note:** The print window may look different, depending on the version of Mac OS X and the application you are using.
5. Select the **Copies** and **Pages** settings as necessary.

   **Note:** If you do not see these settings in the print window, check for them in your application before printing.

6. Select the page setup options: **Paper Size** and **Orientation**.

   **Note:** If you do not see these settings in the print window, check for them in your application before printing. They may be accessible by selecting **Page Setup** from the File menu.

7. Select any application-specific settings that appear on the screen, such as those shown in the image above for the Preview application.

8. Select **Print Settings** from the pop-up menu.

![Print Settings](image)

You see these settings:
9. Select the type of paper you loaded as the **Media Type** setting.

   **Note:** The setting may not exactly match the name of your paper. Check the paper type settings list for details.

10. Select the **Print Quality** setting you want to use.

11. Select any of the available print options.

**Print Quality Settings - Mac OS X 10.5/10.6/10.7**
**Print Options - Mac OS X 10.5/10.6/10.7**

**Parent topic:** Printing with Mac OS X 10.5, 10.6, or 10.7

**Related references**
**Paper or Media Type Settings**

**Related tasks**
**Selecting Page Setup Settings - Mac OS X 10.5/10.6/10.7**
**Printing Your Document or Photo - Mac OS X 10.5/10.6/10.7**
Print Quality Settings - Mac OS X 10.5/10.6/10.7

You can select any of the print quality settings to fine-tune the quality of your print. Some settings may be unavailable, depending on the paper type and border setting you have chosen.

**Fast Economy**
- For the fastest printing with draft quality.

**Economy**
- For fast printing with reduced quality.

**Draft**
- For draft printing on photo paper.

**Normal**
- For everyday text and image printing.

**Fine**
- For text and graphics with good quality and print speed.

**Photo**
- For photos and graphics with good quality and print speed.

**Photo RPM**
- For the best print quality, but the slowest print speed.

Parent topic: Selecting Basic Print Settings - Mac OS X 10.5/10.6/10.7

Print Options - Mac OS X 10.5/10.6/10.7

You can select any of the print options to customize your print. Some options may be unavailable, depending on other settings you have chosen.

**Expansion**
- If you selected a borderless paper size setting, adjusts the image expansion settings to control printing at the edges of borderless prints.

**Grayscale**
- Prints text and graphics in black or shades of gray.

**Mirror Image**
- Lets you flip the printed image horizontally.

**Note:** If you select the Min option for the Expansion setting, you may see white borders on your printed photo.

Parent topic: Selecting Basic Print Settings - Mac OS X 10.5/10.6/10.7
Selecting Page Setup Settings - Mac OS X 10.5/10.6/10.7

Depending on your application, you may be able to select the paper size and orientation settings from the print window.

```
Paper Size: US Letter  8.50 by 11.00 inches
Orientation:  
```

**Note:** If you do not see these settings in the print window, check for them in your application before printing. They may be accessible by selecting **Page Setup** from the File menu.

1. Select the size of the paper you loaded as the **Paper Size** setting. If you are printing a borderless photo, select a paper size with a **(Borderless)** option. You can also select a custom setting to create a custom paper size.

   **Note:** You must select a compatible borderless paper type and size to print borderlessly. Check the borderless paper compatibility list for details.

2. Select the orientation of your document or photo as shown in the print window.

   **Note:** If you are printing an envelope, select the icon.

**Note:** You can reduce or enlarge the size of the printed image by selecting **Paper Handling** from the pop-up menu and selecting a scaling option.

**Parent topic:** Printing with Mac OS X 10.5, 10.6, or 10.7  
**Related references**

- [Borderless Paper Type Compatibility](#)

Selecting Print Layout Options - Mac OS X 10.5/10.6/10.7

You can select a variety of layout options for your document or photo by selecting **Layout** from the pop-up menu on the print window.
• To print multiple pages on one sheet of paper, select the number of pages in the Pages per Sheet pop-up menu. To arrange the print order of the pages, select a Layout Direction setting.
• To print borders around each page on the sheet, select a line setting from the Border pop-up menu.
• To invert or flip the printed image, select the Reverse page orientation or Flip horizontally settings.

Parent topic: Printing with Mac OS X 10.5, 10.6, or 10.7

Selecting Double-sided Printing Settings - Mac OS X 10.5/10.6/10.7

You can print on both sides of the paper by selecting Two-sided Printing Settings or Output Settings from the pop-up menu on the print window.
Note: Some options may be pre-selected or unavailable, depending on other settings you have chosen or if you are accessing the product over a network. This screen may be different, depending on the version of Mac OS X you are using.

1. Select one of the **Two-sided Printing** options.
2. Select the type of document you are printing as the **Document Type** setting. The software automatically sets the Adjustments options for that document type.

3. If necessary, customize the Adjustments settings as instructed on the screen.
4. Print a test copy of your double-sided document to test the selected settings.
5. Follow any instructions displayed on the screen during printing.

**Double-sided Printing Options and Adjustments - Mac OS X**

**Parent topic:** Printing with Mac OS X 10.5, 10.6, or 10.7

**Double-sided Printing Options and Adjustments - Mac OS X**

You can select any of the available options in the **Two-sided Printing Settings** or **Output Settings** pop-up menu to set up your double-sided print job.

**Two-sided Printing Options**

**Long-Edge binding**

Orients double-sided printed pages to be bound on the long edge of the paper.

**Short-Edge binding**

Orients double-sided printed pages to be bound on the short edge of the paper.
Adjustments
Print Density
Sets the level of ink coverage for double-sided printing.

Increased Ink Drying Time
Sets the amount of time required for drying ink after printing on one side of the paper before printing the other side in double-sided printing.


Managing Color - Mac OS X 10.5/10.6/10.7
You can adjust the Color Matching and Color Options settings to fine-tune the colors in your printout, or turn off color management in your printer software.

1. Select Color Matching from the pop-up menu in the print window.

2. Select one of the available options.

3. Select Color Options from the pop-up menu in the print window.

Note: The available settings on the Color Options menu depend on the option you selected on the Color Matching menu.

4. Select one of the available options.

Color Matching and Color Options - Mac OS X 10.5/10.6/10.7
Parent topic: Printing with Mac OS X 10.5, 10.6, or 10.7

Color Matching and Color Options - Mac OS X 10.5/10.6/10.7

You can select from these settings on the Color Matching and Color Options menus.

Color Matching Settings

EPSON Color Controls
- Lets you manage color using controls in your printer software, or turn off color management.

ColorSync
- Prints using standard color profiles for your product and paper to help match image colors. You can customize the conversion method and filter settings on the ColorSync pop-up menu in the print window.

Color Options Settings

Manual Settings
- Lets you select manual color adjustments. Click the arrow next to Advanced Settings and select settings for Brightness, Contrast, Saturation, and individual color tones. You can also select a color Mode setting for printing photos and graphics. If you select the Adobe RGB color mode, you can also adjust the midtone density using the Gamma setting.

Fix Photo
- Improves the color, contrast, and sharpness of flawed photos.

Note: Fix Photo uses a sophisticated face recognition technology to optimize photos that include faces. For this to work, both eyes and the nose must be visible in the subject's face. If your photo includes a face with an intentional color cast, such as a statue, you may want to turn off Fix Photo to retain the special color effects.

Fix Red-Eye
- Reduces or removes red-eye in photos.

Off (No Color Adjustment)
- Turns off color management in your printer software so you can manage color using only your application software.

Parent topic: Managing Color - Mac OS X 10.5/10.6/10.7

Printing Your Document or Photo - Mac OS X 10.5/10.6/10.7

Once you have selected your print settings, you are ready to print.

Click Print at the bottom of the print window.
Checking Print Status - Mac OS X 10.5/10.6/10.7

Parent topic: Printing with Mac OS X 10.5, 10.6, or 10.7

Checking Print Status - Mac OS X 10.5/10.6/10.7

During printing, you can view the progress of your print job, control printing, and check ink cartridge status.

1. Click the printer icon when it appears in the Dock.

   You see the print status window:
2. Select the following options as necessary:
   • To cancel printing, click the print job and click **Delete**.
   • To pause a print job, click the print job and click **Hold**. To resume a print job, click the print job marked "Hold" and click **Resume**.
   • To pause printing for all queued print jobs, click **Pause Printer**.
   • To check ink status, click **Supply Levels**.

**Parent topic:** Printing Your Document or Photo - Mac OS X 10.5/10.6/10.7

### Selecting Printing Preferences - Mac OS X 10.5/10.6/10.7

You can select printing preferences that apply to all the print jobs you send to your product.

1. In the Apple menu or the Dock, select **System Preferences**.
2. Select **Print & Fax** or **Print & Scan**, select your product, and select **Options & Supplies**.
3. Select **Driver**.
   
   You see this screen:
4. Select any of the available printing preferences.
5. Click **OK**.

Printing Preferences - Mac OS X 10.5/10.6/10.7

**Parent topic:** Printing with Mac OS X 10.5, 10.6, or 10.7

Printing Preferences - Mac OS X 10.5/10.6/10.7

You can select from these settings on the Driver tab.

**Thick paper and envelopes**
Prevents ink from smearing when you print on envelopes or other thick paper.

**Skip Blank Page**
Ensures that your product does not print pages that contain no text or images.

**Quiet Mode**
Lessens noise during printing when you select *Plain Paper/Bright White Paper* as the paper Type or Media Type setting.

**High Speed Printing**
Speeds up printing, but may reduce print quality.

**Parent topic:** Selecting Printing Preferences - Mac OS X 10.5/10.6/10.7
Printing with Mac OS X 10.4

You can print with your product using any Mac OS X printing program, as described in these sections.

Selecting Page Setup Settings - Mac OS X 10.4
Selecting Basic Print Settings - Mac OS X 10.4
Selecting Print Layout Options - Mac OS X 10.4
Selecting Double-sided Printing Settings - Mac OS X 10.4
Managing Color - Mac OS X 10.4
Selecting Printing Preferences - Mac OS X 10.4
Printing Your Document or Photo - Mac OS X 10.4

Parent topic: Printing From a Computer

Selecting Page Setup Settings - Mac OS X 10.4

Select the page setup settings for the document or photo you want to print.

1. Open a photo or document for printing.
2. Select the Page Setup command in your application.

Note: You may need to select a print icon on your screen, the Page Setup option in the File menu, or another command. See your application's help utility for details.
3. Select your product as the **Format for** setting.

![Page Attributes settings]

4. Select the size of the paper you loaded as the **Paper Size** setting. If you are printing a borderless photo, select a paper size with a **(Borderless)** option. You can also select a custom setting to create a custom paper size.

   **Note:** You must select a compatible borderless paper type and size to print borderlessly. Check the borderless paper compatibility list for details.

5. Select the orientation of your document or photo as shown in the page setup window.

   **Note:** If you are printing an envelope, select the icon.

6. To reduce or enlarge the size of the printed image, select a different **Scale** setting.

7. Click **OK** to close the window.

**Parent topic:** Printing with Mac OS X 10.4  
**Related references**  
Borderless Paper Type Compatibility
Related tasks
Selecting Basic Print Settings - Mac OS X 10.4

Selecting Basic Print Settings - Mac OS X 10.4

Select the basic settings for the document or photo you want to print.

1. Select the print command in your application.

   **Note:** You may need to select a print icon on your screen, the **Print** option in the File menu, or another command. See your application's help utility for details.

2. Select your product as the **Printer** setting.

3. Select the **Copies** and **Pages** settings as necessary.

   **Note:** If you do not see these settings in the print window, check for them in your application before printing.
4. Select **Print Settings** from the pop-up menu.

![Print Settings](image)

5. Select the type of paper you loaded as the **Media Type** setting.

   **Note:** The setting may not exactly match the name of your paper. Check the paper type settings list for details.

6. Select the **Print Quality** setting you want to use.
7. Select any of the available print options.

   - Print Quality Settings - Mac OS X 10.4
   - Print Options - Mac OS X 10.4

**Parent topic:** Printing with Mac OS X 10.4

**Related references**
- Paper or Media Type Settings

**Related tasks**
- Printing Your Document or Photo - Mac OS X 10.4
Print Quality Settings - Mac OS X 10.4

You can select any of the print quality settings to fine-tune the quality of your print. Some settings may be unavailable, depending on the paper type and border setting you have chosen.

**Fast Economy**
For the fastest printing with draft quality.

**Economy**
For fast printing with reduced quality.

**Draft**
For draft printing on photo paper.

**Normal**
For everyday text and image printing.

**Fine**
For text and graphics with good quality and print speed.

**Photo**
For photos and graphics with good quality and print speed.

**Photo RPM**
For the best print quality, but the slowest print speed.

Parent topic: Selecting Basic Print Settings - Mac OS X 10.4

Print Options - Mac OS X 10.4

You can select any of the print options to customize your print. Some options may be unavailable, depending on other settings you have chosen.

**Expansion**
If you selected a borderless paper size setting, adjusts the image expansion settings to control printing at the edges of borderless prints.

**Grayscale**
Prints text and graphics in black or shades of gray.

**Mirror Image**
Lets you flip the printed image horizontally.

**Note:** If you select the Min option for the Expansion setting, you may see white borders on your printed photo.

Parent topic: Selecting Basic Print Settings - Mac OS X 10.4
Selecting Print Layout Options - Mac OS X 10.4

You can select layout options for multi-page documents by selecting Layout from the pop-up menu on the print window.

- To print multiple pages on one sheet of paper, select the number of pages in the Pages per Sheet pop-up menu. To arrange the print order of the pages, select a Layout Direction setting.
- To print borders around each page on the sheet, select a line setting from the Border pop-up menu.

Parent topic: Printing with Mac OS X 10.4

Selecting Double-sided Printing Settings - Mac OS X 10.4

You can print on both sides of the paper by selecting Two-sided Printing Settings from the pop-up menu on the print window.
Note: Some options may be pre-selected or unavailable, depending on other settings you have chosen or if you are accessing the product over a network.

1. Select one of the Two-sided Printing options.
2. Select the type of document you are printing as the Document Type setting. The software automatically sets the Adjustments options for that document type.

![Two-sided Printing Settings](image)

3. If necessary, customize the Adjustments settings as instructed on the screen.
4. Print a test copy of your double-sided document to test the selected settings.
5. Follow any instructions displayed on the screen during printing.

Parent topic: Printing with Mac OS X 10.4

Related references
Double-sided Printing Options and Adjustments - Mac OS X

Managing Color - Mac OS X 10.4
You can adjust the Color Options settings to fine-tune the colors in your printout, or turn off color management in your printer software.
1. Select **Color Options** from the pop-up menu in the print window.

![Color Options Menu](image)

2. Select one of the available options.

**Color Options - Mac OS X 10.4**

**Parent topic:** Printing with Mac OS X 10.4

**Color Options - Mac OS X 10.4**

You can select from these settings on the Color Options menu.

**Manual Settings**

- Lets you select manual color adjustments. Click the arrow next to **Advanced Settings** and select settings for **Brightness**, **Contrast**, **Saturation**, and individual color tones. You can also select a color **Mode** setting for printing photos and graphics. If you select the **Adobe RGB** color mode, you can also adjust the midtone density using the **Gamma** setting.

**ColorSync**

- Prints using standard color profiles for your product and paper to help match image colors. You can customize the conversion method and filter settings on the ColorSync pop-up menu in the print window.

**Off (No Color Adjustment)**

- Turns off color management in your printer software so you can manage color using only your application software.

**Parent topic:** Managing Color - Mac OS X 10.4

**Selecting Printing Preferences - Mac OS X 10.4**

You can select various printing preferences from the Extension Settings menu.
1. Select **Extension Settings** from the pop-up menu in the print window.

![Extension Settings menu](image)

2. Select any of the available printing preferences.

**Printing Preferences - Mac OS X 10.4**

**Parent topic:** Printing with Mac OS X 10.4

**Printing Preferences - Mac OS X 10.4**

You can select from these options on the Extension Settings menu.

**Thick paper and envelopes**

Prevents ink from smearing when you print on envelopes or other thick paper.

**Skip Blank Page**

Ensures that your product does not print pages that contain no text or images.

**Quiet Mode**

Lessens noise during printing when you select **Plain Paper/Bright White Paper** as the paper Type or Media Type setting.

**High Speed Printing**

Speeds up printing, but may reduce print quality.

**Parent topic:** Selecting Printing Preferences - Mac OS X 10.4

**Printing Your Document or Photo - Mac OS X 10.4**

Once you have selected your print settings, you are ready to print.

Click **Print** at the bottom of the print window.
Checking Print Status - Mac OS X 10.4

Parent topic: Printing with Mac OS X 10.4

Checking Print Status - Mac OS X 10.4

During printing, you can view the progress of your print job, control printing, and check ink cartridge status.

1. Click the printer icon when it appears in the Dock.
   
   You see the print status window:
2. Select the following options as necessary:
   - To cancel printing, click the print job and click **Delete**.
   - To pause printing, click the print job and click **Hold**. To resume printing, click the print job marked "Hold" and click **Resume**.
   - To check ink status, click **Supply Levels**.

**Parent topic:** Printing Your Document or Photo - Mac OS X 10.4

**Cancelling Printing Using a Product Button**

If you need to cancel printing, press the **Stop/Reset** button on your product.

**Parent topic:** Printing From a Computer
Scanning

You can scan original documents or photos and save them as digital files on your computer.

Starting a Scan
Selecting Epson Scan Settings
Scanning with Mac OS X 10.6/10.7
Scanning to a PDF File
Restoring Photo Colors as You Scan

Starting a Scan

After placing your original documents or photos in your product for scanning, start scanning using one of these methods.

Starting a Scan Using the Product Control Panel
Starting a Scan Using the Epson Scan Icon
Starting a Scan from a Scanning Program

Parent topic: Scanning

Starting a Scan Using the Product Control Panel

You can scan an image to your computer using your product's control panel buttons.

Your product automatically selects suitable default scan settings, but you can view or change them as necessary.

1. Make sure you installed the product software and connected the product to your computer or network.

   Note: With Mac OS X 10.6/10.7, you must connect your product with a USB cable to scan using the buttons.

2. Press the Home button.

3. Press the arrow buttons to select Scan and press the OK button.
   The scan options are displayed:
4. Press the arrow buttons to select a scan option and press the OK button.
   - **Scan to Memory Card** saves your scan file on a memory card and lets you select the file format, quality, and other settings.
   - **Scan to PC** saves your scan as a JPEG file to your computer or as an image capture in Mac OS X 10.6/10.7.
   - **Scan to PC (PDF)** saves your scan as a PDF file to your computer or as an image capture in Mac OS X 10.6/10.7.
   - **Scan to PC (Email)** scans your original and attaches it to a message in your e-mail program. You can select the e-mail program you want to use and resize your image, if necessary, from an option screen on your computer.

   **Note:** This works with MAPI-type email such as Microsoft Outlook, Windows Live Mail, Mac Mail, and Entourage, but not web-based email such as Gmail.

   - **Scan to PC (WSD)** lets you manage wireless scanning in Windows 7 or Windows Vista (English only).

   **Note:** To use this feature, you must first set up WSD (Web Services for Devices) on the computer you want to scan to.

5. To scan to your computer, you first need to select how you connected your product to your computer:
   - If your product is connected directly to your computer with a USB cable, select **USB Connection**.
• If your product is connected to your computer over a network, select the computer name from the list.

6. Press the Start button to start scanning.

Scan to Memory Card Options
Changing Default Scan Button Settings

Parent topic: Starting a Scan

Scan to Memory Card Options

Select the Scan to Memory Card options you want to use.

<table>
<thead>
<tr>
<th>Scan to Memory Card setting</th>
<th>Available options</th>
<th>Description</th>
</tr>
</thead>
</table>
| Format                      | JPEG, PDF         | JPEG: for photos
                     |                  | PDF: for documents |
| Scan Area                   | Letter, A4, Auto Cropping, Max Area | Selects the page size for documents or special settings for photos. Auto Cropping: for photos with dark edges Max Area: for most photos |
| Document                    | Text, Photograph  | Selects the type of original you are scanning |
| Quality                     | Standard, Best    | Standard: for documents Best: for photos |
| Binding Direction           | Portrait, Left Edge, Portrait, Top Edge, Landscape, Top Edge, Landscape, Left Edge | Controls the orientation of PDF documents. The Top and Left Edge settings do not apply to scanning. |

Parent topic: Starting a Scan Using the Product Control Panel

Changing Default Scan Button Settings

You can view or change the default scan settings your product uses when you scan using the product buttons. You do this using the Event Manager program.
1. Do one of the following to open Event Manager:
   - **Windows**: Click or Start > All Programs or Programs > Epson Software > Event Manager.
   - **Mac OS X 10.4/10.5**: Open the Applications folder, click Epson Software, and click Event Manager.
2. Click Make Job Settings.
3. Open the Edit Job Settings drop-down list and select the scan button settings you want to view or change.
4. Change the settings as necessary.
5. Click OK.

**Parent topic:** Starting a Scan Using the Product Control Panel

### Starting a Scan Using the Epson Scan Icon

You can start the Epson Scan program to select scan settings, scan, and save the scanned image to a file.

- **Windows**: Double-click the EPSON Scan icon on your computer desktop.
- **Mac OS X**: Open the Applications folder, open the Epson Software folder, and double-click the EPSON Scan icon.

**Note**: You cannot use Epson Scan with Mac OS X 10.6/10.7.

You see the Epson Scan window:
Parent topic: Starting a Scan
Related tasks
Scanning with Mac OS X 10.6/10.7
Related topics
Selecting Epson Scan Settings
Starting a Scan from a Scanning Program

You can start Epson Scan from a scanning program to select scan settings, scan, and open the scanned image in the program.

**Note:** You cannot use Epson Scan with Mac OS X 10.6/10.7.

1. Open your scanning program and select its scanning option. (See your scanning program help for instructions.)
2. Select your product.

**Note:** In certain programs, you may need to select your product as the "source" first. If you see a **Select Source** option, choose it and select your product. With Windows, do not select a **WIA** option for your product; it will not work correctly.

You see the Epson Scan window:
Parent topic: Starting a Scan
Related tasks
Scanning with Mac OS X 10.6/10.7
Related topics
Selecting Epson Scan Settings
Selecting Epson Scan Settings

After starting Epson Scan, you can select settings in various modes to customize your scan.

Scan Modes
Selecting the Scan Mode
Scanning in Full Auto Mode
Scanning in Home Mode
Scanning in Office Mode
Scanning in Professional Mode
Image Preview Guidelines
Scan Resolution Guidelines
Selecting Scan File Settings

Parent topic: Scanning

Scan Modes

Epson Scan provides a choice of scan modes with different levels of control over your settings.

Full Auto Mode
This mode automatically detects the type of content you are scanning, selects settings for it, and saves your scanned image. You can also select various image adjustment options.

Home Mode
You can select setting groups based on the type of content you are scanning. You can also select various image adjustment options, and preview and size your scanned image.

Office Mode
You can quickly scan text documents and adjust them on a preview screen. You can also select various image adjustment options and preview your scanned image.

Professional Mode
You can manually customize all available settings, and preview and size your scanned image.

Parent topic: Selecting Epson Scan Settings

Related tasks
Selecting the Scan Mode

Selecting the Scan Mode

Select the Epson Scan mode you want to use from the Mode box in the upper right corner of the Epson Scan window:
Parent topic: Selecting Epson Scan Settings

Related tasks
Scanning in Full Auto Mode
Scanning in Home Mode
Scanning in Office Mode
Scanning in Professional Mode

Scanning in Full Auto Mode

When you scan in Full Auto Mode, Epson Scan automatically saves your scanned file in JPEG format in your operating system's Pictures or My Pictures folder, or opens it in your scanning program. You can change the scanned file settings and select various image adjustment options before you scan, if necessary.

1. Start Epson Scan and select Full Auto Mode as the Mode setting.
   
   You see this window:
To scan in Full Auto Mode, position or load the material you want to scan, then click Scan.

For Color Restoration and other options, click the Customize button and then make the settings.

You can change the scan mode in the Mode list box at the top right of the window.
2. To select image adjustment options or change your scanned file settings, click **Customize**, select the settings, and click **OK**.

![Customize dialog box](image)

- To choose any of the available image adjustment options, select the checkbox for the option.
- To change the scanned file settings, click **File Save Settings**.

3. Click **Scan**.

Epson Scan scans your original, and saves the file in the selected folder or opens it in your scanning program. If the file was saved directly to your computer, you see the file in the Windows Explorer or Mac OS X Finder, where you can view and print the image, if desired.

*Available Image Adjustments - Full Auto Mode*

*Parent topic:* [Selecting Epson Scan Settings](#)
Related tasks
Selecting Scan File Settings

Available Image Adjustments - Full Auto Mode
You can select these image adjustment options in Epson Scan Full Auto Mode.

Dust Removal
Removes dust marks from your originals automatically.

Color Restoration
Restores the colors in faded photos automatically.

Auto Photo Orientation
Checks the preview image for faces, the sky, and other features, and then correctly rotates the photo when it is scanned, if necessary. (If your photo is not oriented correctly using this option, deselect this option and scan again.)

Parent topic: Scanning in Full Auto Mode

Scanning in Home Mode
When you scan in Home Mode, Epson Scan automatically saves your scanned file in JPEG format in your operating system's Pictures or My Pictures folder, or opens it in your scanning program. You can select settings, preview, and change the scanned file settings as necessary.

Note: You have to place your original on the scanner glass (document table) when using Home mode.

1. Start Epson Scan and select Home Mode as the Mode setting.
   You see this window:
2. Select the **Document Type** setting that matches your original, such as Photograph or Text/Line Art.

3. Select the **Image Type** setting that matches your original.
4. Select the way you plan to use your scanned image as the **Destination** setting. (The Resolution setting is selected automatically based on the Destination setting you choose.)
   - **Screen/Web**: Select this option for images you will e-mail, view on a computer screen, or post on the web.
   - **Printer**: Select this option for images you will print or documents you will convert to editable text using OCR (Optical Character Recognition) software.
   - **Other**: Select this option if you want to select a custom resolution for your image.

5. If you selected **Other** in the last step, select the **Resolution** setting you want to use for your scan.

6. Click the **Preview** button.
   Epson Scan previews your original and displays the result in a separate Preview window.

7. If desired, select the area in your preview image that you want to scan (scan area).

8. Select any of the image adjustment settings you want to use. Before making adjustments, click the image or scan area in the Preview window.

9. If you want to reduce or enlarge your image as you scan, select the **Target Size** setting you want to use.

10. Click **Scan**.
    You see the File Save Settings window.

11. Change any of the necessary file save settings and click **OK**.
    Epson Scan scans your original, and saves the file in the selected folder or opens it in your scanning program. If the file was saved directly to your computer, you see the file in the Windows Explorer or Mac OS X Finder, where you can view and print the image, if desired.

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**Selecting a Scan Area - Home Mode**
**Available Image Adjustments - Home Mode**
**Selecting a Scan Size - Home Mode**

**Parent topic**: Selecting Epson Scan Settings

**Related concepts**

- **Scan Resolution Guidelines**
- **Image Preview Guidelines**

**Related tasks**

- **Selecting Scan File Settings**
Selecting a Scan Area - Home Mode

You can select a specific area in your preview image to include in your scanned image. You can select the entire image area or a portion of it. You can even select multiple scan areas to create multiple scanned images of different areas (Normal Preview mode only).

You can also use the scan area to select specific Image Adjustments settings for a scanned image. Just be sure to click inside the scan area before selecting the settings.

Note: In Home Mode, the default Preview mode is Thumbnail mode. To use Normal Preview mode instead, deselect the Thumbnail checkbox beneath the Preview button, then click the Preview button to preview your image again.

1. Do one of the following to select your scan area in the Preview image:
   • Thumbnail preview: Your scan area is selected automatically, but you can change it. Place your cursor in one corner of the desired scan area, then click and drag the cursor to the opposite corner to create a marquee (dotted line) on the preview image.
• **Normal preview**: Click the Auto Locate icon to create a marquee (dotted line) on the preview image.
2. Do the following, as necessary, to work with the selected scan area:
   - If the marquee is correct, continue with the next step.
   - To move the marquee, click inside the scan area and drag the marquee where you want it.
   - To resize the scan area, place your cursor over the edge or corner of the marquee, then click and drag the edges where you want them. (Hold down the **Shift** key as you resize the marquee to retain the same width/height proportions.)
• **Normal preview**: To create additional marquees (up to 50), click the Copy Marquee icon to copy the existing marquee and paste it on the preview image.

• To delete a marquee, click the marquee, then click the Delete Marquee icon.

3. Click inside the scan area and make any necessary settings in the Epson Scan window.

**Parent topic:** Scanning in Home Mode

### Available Image Adjustments - Home Mode

You can select these Image Adjustments options in Epson Scan Home Mode.

![Image Adjustments](image.jpg)

**Note:** Select the Image Option checkbox if you need to set any of the grayed-out image adjustments. Not all adjustment settings may be available, depending on the Document Type and Image Type setting.

**Descreening**
- Removes the ripple pattern that might appear in subtly shaded image areas, such as skin tones. This option improves results when scanning magazines or newspapers. (The results of descreening do not appear in the preview image, only in your scanned image.)

**Color Restoration**
- Restores the colors in faded photos automatically.

**Backlight Correction**
- Removes shadows from photos that have too much background light.

**Dust Removal**
- Removes dust marks from your originals automatically.

**Text Enhancement**
- Sharpens the appearance of letters in text documents.
**Auto Area Segmentation**
Makes grayscale images clearer and text recognition more accurate by separating the text from the graphics.

**Brightness**
Adjusts the overall lightness and darkness of the scanned image.

**Contrast**
Adjusts the difference between the light and dark areas of the overall scanned image.

**Parent topic:** Scanning in Home Mode

### Selecting a Scan Size - Home Mode
You can reduce or enlarge the size of your image as you scan. You can also select a specific scan size, such as a common photo size like 4 × 6 inches (102 × 152 mm). This places a scan area of that size on the preview image so you can use it to help crop the image in the correct proportions.

1. Click the **Preview** button to preview your image.
2. In the Epson Scan window, select the size you want your scanned image to be from the **Target Size** list.

   ![Target Size](image)

   **Note:** If you need to rotate the orientation of the target size for your image, click the Orientation icon.

   A marquee (dotted line) appears on your preview image proportioned for the size you selected.
3. Adjust the scan area as necessary.
4. To create a scanned image size that is not available in the Target Size list, click the **Customize** option.

![Target Size dialog box](image)

5. Name the custom size, enter the size, click **Save**, and click **OK**. Then create a scan area on the preview image.

   The marquee is automatically proportioned for your custom scan size.

**Parent topic:** Scanning in Home Mode

### Scanning in Office Mode

When you scan in Office Mode, Epson Scan automatically saves your scanned file in JPEG format in your operating system's Pictures or My Pictures folder, or opens it in your scanning program. You can select settings, preview, and change the scanned file settings as necessary.

1. Start Epson Scan and select **Office Mode** as the Mode setting.

   You see this window:
2. Select the **Image Type** setting that matches your original.
3. Select the **Document Source** setting indicating where you placed your original.
4. Select the **Size** and **Orientation** settings that match your original.
5. Select the **Resolution** setting you want to use for your scan.
6. Click the **Preview** button.
Epson Scan previews your original and displays the result in a separate Preview window.

7. If desired, select the area in your preview image that you want to scan (scanned image area).

8. Select any of the image adjustment settings you want to use. Before making adjustments, click the image or scanned image area in the Preview window.

9. Click **Scan**.

   You see the File Save Settings window.

10. Change any of the necessary file save settings and click **OK**.

Epson Scan scans your original, and saves the file in the selected folder or opens it in your scanning program. If the file was saved directly to your computer, you see the file in the Windows Explorer or Mac OS X Finder, where you can view and print the image, if desired.

Parent topic: Selecting Epson Scan Settings

Related concepts

Scan Resolution Guidelines

Related tasks

Selecting Scan File Settings

Selecting a Scan Area - Office Mode

You can select a specific area in your preview image to include in your scanned image. You can select the entire image area or a portion of it. You can even select multiple scan areas to create multiple scanned images of different areas.

You can also use the scan area to select specific Image Adjustments settings for a scanned image. Just be sure to click inside the scan area before selecting the settings.
1. In the Preview window, click the Auto Locate icon to create a marquee (dotted line) on the preview image.

2. Do the following, as necessary, to work with the selected scan area:
   - If the marquee is correct, continue with the next step.
   - To move the marquee, click inside the scan area and drag the marquee where you want it.
• To resize the scan area, place your cursor over the edge or corner of the marquee, then click and drag the edges where you want them. (Hold down the **Shift** key as you resize the marquee to retain the same width/height proportions.)

• To create additional marquees (up to 50), click the **Copy Marquee** icon to copy the existing marquee and paste it on the preview image.

• To delete a marquee, click the marquee, then click the **Delete Marquee** icon.

3. Click inside each scan area and make any necessary settings in the Epson Scan window.

**Parent topic:** Scanning in Office Mode

### Available Image Adjustments - Office Mode

You can select these Image Adjustments options in Epson Scan Office Mode.

![Image Adjustments](image)

**Note:** Select the **Image Option** checkbox if you need to set any of the grayed-out image adjustments. Not all adjustment settings may be available, depending on the **Image Type** setting.

**Unsharp Mask**  
Makes the edges of certain image areas clearer. Turn off this option to leave softer edges.

**Descreening**  
Removes the ripple pattern that might appear in subtly shaded image areas, such as skin tones. This option improves results when scanning magazines or newspapers. (The results of descreening do not appear in the preview image, only in your scanned image.)
Text Enhancement
Sharpens the appearance of letters in text documents.

Auto Area Segmentation
Makes grayscale images clearer and text recognition more accurate by separating the text from the graphics.

Color Enhance
Enhances the red, green, or blue shades in the scanned image.

Brightness
Adjusts the overall lightness and darkness of the scanned image.

Contrast
Adjusts the difference between the light and dark areas of the overall scanned image.

Parent topic: Scanning in Office Mode

Scanning in Professional Mode
When you scan in Professional Mode, Epson Scan automatically saves your scanned file in JPEG format in your operating system’s Pictures or My Pictures folder, or opens it in your scanning program. You can select settings, preview, and change the scanned file settings as necessary.

1. Start Epson Scan and select Professional Mode as the Mode setting.
   
   You see this window:
2. Select the **Document Type** setting that matches your original, such as **Reflective** for documents or photos.

3. Select the **Document Source** setting indicating where you placed your original.

4. Select the specific type of original you are scanning as the **Auto Exposure Type** setting: **Document** or **Photo**.

5. Select the details of your original and how you want it scanned as the **Image Type** setting.

6. Select the **Resolution** setting you want to use for your scan.

7. Click the **Preview** button.
   
   Epson Scan previews your original and displays the result in a separate Preview window.

8. If desired, select the area in your preview image that you want to scan (scan area).

9. Select any of the image adjustment settings you want to use. Before making adjustments, click the image or scanned image area in the Preview window.

10. If you want to reduce or enlarge your image as you scan, select the **Target Size** setting you want to use.

11. Click **Scan**.

   You see the File Save Settings window.

12. Change any of the necessary file save settings and click **OK**.

   Epson Scan scans your original, and saves the file in the selected folder or opens it in your scanning program. If the file was saved directly to your computer, you see the file in the Windows Explorer or Mac OS X Finder, where you can view and print the image, if desired.

**Available Image Types - Professional Mode**

**Selecting a Scan Area - Professional Mode**

**Available Image Adjustments - Professional Mode**

**Selecting a Scan Size - Professional Mode**

**Parent topic:** Selecting Epson Scan Settings

**Related concepts**

Scan Resolution Guidelines

Image Preview Guidelines

**Related tasks**

Selecting Scan File Settings
Available Image Types - Professional Mode

You can select these Image Type options in Epson Scan Professional Mode.

**24-bit Color**
Select this setting for color photos.

**Color Smoothing**
Select this setting for color graphic images, such as charts or graphs.

**8-bit Grayscale**
Select this setting for black-and-white photos.

**Black & White**
Select this setting for black text documents or line art.

Parent topic: Scanning in Professional Mode

Selecting a Scan Area - Professional Mode

You can select a specific area in your preview image to include in your scanned image. You can select the entire image area or a portion of it. You can even select multiple scan areas to create multiple scanned images of different areas (Normal Preview mode only).

You can also use the scan area to select specific Image Adjustments settings for a scanned image. Just be sure to click inside the scan area before selecting the settings.

**Note:** In Professional Mode, the default Preview mode is Normal mode. To use Thumbnail Preview mode instead, select the **Thumbnail** checkbox beneath the Preview button, then click the **Preview** button to preview your image again.

1. Do one of the following to select your scan area in the Preview image:

   - **Normal preview**: Click the ![Auto Locate icon](image) to create a marquee (dotted line) on the preview image.
• **Thumbnail preview**: Your scan area is selected automatically, but you can change it. Place your cursor in one corner of the desired scan area, then click and drag the cursor to the opposite corner to create a marquee (dotted line) on the preview image.
2. Do the following, as necessary, to work with the selected scan area:
   • If the marquee is correct, continue with the next step.
   • To move the marquee, click inside the scan area and drag the marquee where you want it.
   • To resize the scan area, place your cursor over the edge or corner of the marquee, then click and drag the edges where you want them. (Hold down the Shift key as you resize the marquee to retain the same width/height proportions.)
• **Normal preview**: To create additional marquees (up to 50), click the Copy Marquee icon to copy the existing marquee and paste it on the preview image.

• To delete a marquee, click the marquee, then click the Delete Marquee icon.

3. Click inside the scan area and make any necessary settings in the Epson Scan window.

**Parent topic:** [Scanning in Professional Mode](#)

### Available Image Adjustments - Professional Mode

You can select these Adjustments options in Epson Scan Professional Mode.

<table>
<thead>
<tr>
<th>Adjustments</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="#" alt="Unsharp Mask" /></td>
<td>Makes the edges of certain image areas clearer. Turn off this option to leave softer edges.</td>
</tr>
<tr>
<td><img src="#" alt="Descreening" /></td>
<td>Removes the ripple pattern that might appear in subtly shaded image areas, such as skin tones. This option improves results when scanning magazines or newspapers. (The results of descreening do not appear in the preview image, only in your scanned image.)</td>
</tr>
</tbody>
</table>

**Note:** Not all adjustment settings may be available, depending on the Image Type setting.

Click the image adjustment icon to access additional settings.

Click the + (Windows) or ▶ (Mac OS X) icon next to a setting to change the level of adjustment.

**Unsharp Mask**

Makes the edges of certain image areas clearer. Turn off this option to leave softer edges.

**Descreening**

Removes the ripple pattern that might appear in subtly shaded image areas, such as skin tones. This option improves results when scanning magazines or newspapers. (The results of descreening do not appear in the preview image, only in your scanned image.)
Color Restoration
Restores the colors in faded photos automatically.

Backlight Correction
Removes shadows from photos that have too much background light.

Dust Removal
Removes dust marks from your originals automatically.

Auto Exposure
Automatically adjusts the image exposure settings when you click the Auto Exposure icon. To automatically adjust image exposure settings continuously, click the Configuration button, click the Color tab, and select Continuous auto exposure. You can adjust the level of exposure adjustment using a slider.

Histogram Adjustment
Provides a graphical interface for adjusting highlight, shadow, and gamma levels individually. (For advanced users only.) Click the histogram icon to access the settings.

Tone Correction
Provides a graphical interface for adjusting tone levels individually. (For advanced users only.) Click the tone correction icon to access the settings.

Brightness
Adjusts the overall lightness and darkness of the scanned image.

Contrast
Adjusts the difference between the light and dark areas of the overall scanned image.

Saturation
Adjusts the density of colors in the overall image.

Color Balance
Adjusts the balance of colors in the overall image.

Color Palette
Provides a graphical interface for adjusting mid-tone levels, such as skin tones, without affecting the highlight and shadow areas of the image. (For advanced users only.) Click the Color Palette icon to access the settings.

Threshold
Adjusts the level at which black areas in text and line art are delineated, improving text recognition in OCR (Optical Character Recognition) programs.

Parent topic: Scanning in Professional Mode
Selecting a Scan Size - Professional Mode

You can reduce or enlarge the size of your image as you scan. You can also select a specific scan size, such as a common photo size like 4 × 6 inches (102 × 152 mm). This places a scan area of that size on the preview image so you can use it to help crop the image in the correct proportions.

1. Click the Preview button to preview your image.
2. In the Epson Scan window, select the size you want your scanned image to be from the Target Size list.

![Target Size](image)

Note: If you need to rotate the orientation of the target size for your image, click the orientation icon.

A marquee (dotted line) appears on your preview image proportioned for the size you selected.
3. Adjust the scan area as necessary.
4. To create a scanned image size that is not available in the Target Size list, click the **Customize** option.

![Target Size](image)

5. Name the custom size, enter the size, click **Save**, and click **OK**. Then create a scan area on the preview image.

   The marquee is automatically proportioned for your custom scan size.

6. To use additional sizing tools, click the + (Windows) or ▶ (Mac OS X) icon next to the Target Size setting and select options as desired.

   ![Additional Sizing Tools](image)

   - **Scale**: Reduces or enlarges your image by the percentage you enter.
   - **Trimming**: Turns automatic image cropping on or off.
• Unlock icon: Unlocks the width/height proportions of the scanned image size so you can adjust it without constraint.

Parent topic: Scanning in Professional Mode

Image Preview Guidelines

You can preview your scanned image so you can adjust the scan settings using the preview as a guide. There are two types of preview available:

Thumbnail preview
A thumbnail preview displays your previewed images as thumbnails with the scanned image area and exposure automatically selected. If the Thumbnail checkbox is selected, clicking the Preview button opens a thumbnail preview.

Normal preview
A normal preview displays your previewed images in their entirety so you can select the scanned image area and other settings manually. If the Thumbnail checkbox is deselected, clicking the Preview button opens a normal preview.

Scan Resolution Guidelines

If you plan to enlarge a scanned image so you can print it at a larger size, you may need to increase the resolution from the default resolution set by Epson Scan. Follow these guidelines to determine the resolution setting you need:

• You will enlarge the image as you scan it.
  If you will enlarge the image using Epson Scan's Target Size setting (Home and Professional modes only), you do not need to increase the Resolution setting.

• You will scan the image at its original size, but enlarge it later in an image-editing program.
  Increase Epson Scan's Resolution setting in your scan. Increase the resolution by the same amount you will increase the image size to retain a high image quality. For example, if the resolution is 300 dpi (dots per inch) and you will double the image size later, change the Resolution setting to 600 dpi.

• You will scan the image at 100% or smaller size.
  Select Epson Scan's Resolution setting based on how you will use the scanned image:
  • E-mail/view on a computer screen/post on the web: 96 to 150 dpi
  • Print/convert to editable text (OCR): 300 dpi
  • Fax: 200 dpi
Selecting Scan File Settings

You can select the location, name, and format of your scan file on the File Save Settings window. You can also select various optional settings that control how Epson Scan behaves when you scan and save files.

The File Save Settings window may appear after you click Scan on the Epson Scan window. You can also access the window by clicking the icon on the Epson Scan window.
1. Do one of the following to select the folder in which you want to save your scanned image:
   - Click the button for one of the displayed folders.
   - Click the Other button, click the Browse or Choose button, and select a folder.
2. Type in a stem file name in the Prefix field. This name is used along with numbers to automatically name your scanned files.
3. Select a different number as the Start Number setting, if you like.
4. Select the file format you want to use in the Image Format Type menu.
5. If your file format provides optional settings, click the Options button to select them.
6. Choose any of the optional settings you want to use by selecting their checkboxes.
7. Click OK.

Available Scanned File Types and Optional Settings

Parent topic: Selecting Epson Scan Settings

Available Scanned File Types and Optional Settings

You can select from a variety scanned file types and optional settings on the File Save Settings window in Epson Scan.

File Formats

Bitmap (*.bmp)
A standard image file format for most Windows programs.

JPEG (*.jpg)
An image format that lets you highly compress image data. However, the higher the compression, the lower the image quality. (The Tiff format is recommended when you need to modify or retouch your scanned image.)

Multi-Tiff (*.tif)
A Tiff file format when multiple pages are saved to the same file, allowing you to edit the images using a compatible program.

PDF (*.pdf)
A document format that is readable by Windows and Mac OS X systems using Adobe Reader, Acrobat, or other programs. You can save multi-page documents in one PDF file.

PICT (*.pct)
A standard image file format for most Mac OS X programs.
PRINT Image Matching II (*.jpg or *.tif)
File formats that include Epson PRINT Image Matching II data for enhanced quality and a wider color range (does not affect the way the image displays on the screen).

Tiff (*.tif)
A file format created for exchanging data between many programs, such as graphic and DTP software.

Optional Settings

Overwrite any files with the same name
Select to overwrite previous files with the same names.

Show this dialog box before next scan
Select to have the File Save Settings window appear automatically before you scan.

Open image folder after scanning
Select to have Windows Explorer or Mac OS X Finder automatically open to the folder where your scanned image is saved after scanning.

Show Add Page dialog after scanning
If you are scanning a multi-page document using the PDF or Multi-Tiff format, select to display a prompt for scanning additional pages after the first page is scanned.

Parent topic: Selecting Scan File Settings

Scanning with Mac OS X 10.6/10.7
With Mac OS X 10.6/10.7, you can scan with your product using an image-editing application.

Note: You cannot use the Epson Scan program to scan with Mac OS X 10.6/10.7.

1. Open an image editing application, such as Image Capture.
2. Select your Epson product from the DEVICES or SHARED list, if necessary.
   You see this window:
3. Click Show Details.
4. Select your scan settings as necessary.
5. Select the folder in which you want to save your scanned file in the Scan To pop-up menu.
6. Click Scan.
   Your scanned file is saved in the folder you selected.

Parent topic: Scanning

### Scanning to a PDF File

Using Epson Scan, you can scan a multi-page document and save it in one PDF (Portable Document Format) file on your computer.

1. Place your original on your product for scanning.
2. Start Epson Scan.
3. Select the scan mode you want to use.
4. Select the scan settings for your scan.
5. Preview your image.
6. When you finish selecting all your settings, click Scan. You see the File Save Settings window.

![File Save Settings window](image)

7. Select PDF as the Type setting.
8. Select any other settings you want to use on the File Save Settings window.
9. Click OK.

Epson Scan scans your document and you see this window:
10. Choose one of the following options on the screen:
   • If you are scanning only one page, click **Save File**.
   • If you need to scan additional pages in a document, click **Add Page**. Place additional pages on the product for scanning, click **Scan**, and repeat until you have scanned all the pages. When you are finished, click **Save File**.
   • If you need to delete or reorder the scanned pages, click **Edit Page**. Delete or reorder the pages using the icons that appear on the bottom of the editing window. When you are finished, click **OK**.

   **Note:** If you installed an OCR (Optical Character Recognition) program, you may see a screen indicating the program is converting your page to text. Wait until the program re-scans the page and close the program, if necessary.

11. Click **Close** to exit the Epson Scan window, if necessary.

Epson Scan scans your original, and saves the PDF file in the selected folder or opens it in your scanning program. If the file was saved directly to your computer, you see the file in the Windows Explorer or Mac OS X Finder, where you can view and print the document, if desired.

**Parent topic:** Scanning

**Related tasks**
- Selecting the Scan Mode
- Selecting Scan File Settings
Restoring Photo Colors as You Scan

You can restore the colors in faded photos as you scan them using Epson Scan's Color Restoration setting. You can select this setting in any of the available scan modes.

1. Place your original on your product for scanning.
2. Start Epson Scan.
3. Select the scan mode you want to use.
4. Select the scan settings for your scan.
5. Preview your image.
6. Locate or access the image adjustment settings.
7. Select the **Color Restoration** checkbox.

8. When you finish selecting all your settings, click **Scan**.
9. Click **Close** to exit the Epson Scan window, if necessary.

Epson Scan scans your original, and saves the color-restored file in the selected folder or opens it in your scanning program. If the file was saved directly to your computer, you see the file in the Windows Explorer or Mac OS X Finder, where you can view and print the image, if desired.

Parent topic: Scanning
Related tasks
Selecting the Scan Mode

Related topics
Starting a Scan
Selecting Epson Scan Settings
Using Memory Cards With Your Product

Follow the instructions here to work with a memory card inserted into your product.

Inserting a Memory Card
Printing from a Memory Card
Transferring Photos on a Memory Card

Inserting a Memory Card

Insert only one memory card at a time in one of your product's memory card slots.

1. Make sure the memory card and the files on it are compatible with your product before inserting the card.

2. Insert your memory card into the correct slot, making sure the card is oriented correctly.
**Note:** Do not force the card all the way into the slot. Insert it only until it meets resistance.

The memory card access light flashes and then stays lit.

**Caution:** Do not remove a memory card or turn off your product while the memory card access light is flashing or you may lose data from the memory card.

**Memory Card Types**

You can insert these types of memory cards in your product.

**Note:** Cards marked with an asterisk (*) require an adapter; consult your adapter documentation for details on using it.
**Upper Slot**
You can insert the following cards in the upper slot:
- Memory Stick
- Memory Stick PRO
- Memory Stick Duo*
- Memory Stick PRO Duo*
- Memory Stick PRO-HG Duo*
- Memory Stick Micro*
- MagicGate Memory Stick
- MagicGate Memory Stick Duo*
- SDXC
- SDHC
- SD
- MultiMediaCard
- MMCplus
- MMCmobile*
- MMCmicro*
- miniSDHC*
- miniSD*
- microSDHC*
- microSD*
- xD-Picture Card
- xD-Picture Card Type M
- xD-Picture Card Type M+
- xD-Picture Card Type H

**Lower Slot**
You can insert the following cards in the lower slot:
- CompactFlash
• Microdrive

Parent topic: Inserting a Memory Card

Memory Card File Specifications
You can insert memory cards in your product containing files that meet these specifications.

<table>
<thead>
<tr>
<th>File format</th>
<th>JPEG with the Exif version 2.3 standard</th>
</tr>
</thead>
<tbody>
<tr>
<td>Image size</td>
<td>80 × 80 pixels to 9200 × 9200 pixels</td>
</tr>
<tr>
<td>Number of files</td>
<td>Up to 9990</td>
</tr>
</tbody>
</table>

Parent topic: Inserting a Memory Card

Removing a Memory Card
After you finish working with a memory card, you can check to make sure it is safe to remove it from your product.

Caution: Do not remove a memory card or turn off your product while the memory card access light is flashing or you may lose data from the memory card.

1. Make sure the memory card access light is not flashing.
2. If your product is connected to your computer using a USB cable, do one of the following:
   - **Windows**: Open the My Computer, Computer, or Windows Explorer utility. Then right-click the name of your memory card (listed as a removable disk) and select **Eject**.
   - **Mac OS X**: Drag the removable disk icon for your memory card from the desktop into the trash.
3. Pull the memory card straight out of its slot.

**Parent topic**: Inserting a Memory Card

### Printing from a Memory Card

See these sections to print photos from a memory card inserted into your product:

- Viewing and Printing Photos
- Printing Photo Layouts From a Memory Card
- Printing Photo Greeting Cards
- Printing Photo Proofsheets From a Memory Card

**Parent topic**: Using Memory Cards With Your Product

### Viewing and Printing Photos

See these sections to view and print photos displayed on your product's LCD screen:

- Viewing and Printing Individual Photos
- Printing All Photos
- Printing Photos by Date
- Viewing and Printing Photos From a Slide Show
- Cropping Photos Displayed on the LCD Screen
- Modifying Photos Displayed on the LCD Screen
- Photo Adjustment Options
- Selecting Print Settings for Photos Displayed on the LCD Screen
- Print Setting Options - Photo Mode

**Parent topic**: Printing from a Memory Card

### Viewing and Printing Individual Photos

You can select individual photos for printing as you view them on the LCD screen.

1. Press the ⌘ Home button.
2. Select **Print Photos** and press the **OK** button.

3. Select **View and Print Photos** and press the **OK** button.
   You see a screen like this:

4. Press the arrow buttons to scroll through your photos and view the one you want.

   **Note:** To display 9 photos at a time on the LCD screen, press the % **Display/Crop** button three times.
5. Press the + button to select the photo for printing.
   • To print more than one copy of the photo, press the + or – button to select the number (up to 99).
   • To crop, zoom into, or rotate your photo, press the Display/Crop button.
   • If View Auto Correct: Off appears on the screen, press the up or down arrows to preview how your printouts will look with Fix Photo turned on.
   • To view additional photos and select others for printing, press the arrow buttons and repeat the selections above.

6. Press the OK button to see a preview of the photos that will print.
   You see a screen like this:

   ![Confirm Settings screen]

7. Do either of the following as necessary:
   • To change any of the print settings displayed on the LCD screen, press the Menu button, select Print Settings, press the OK button, and select the necessary settings.
   • To modify any of the previewed photos, press the Menu button, select Photo Adjustments, press the OK button, and select the necessary settings.

8. When you are ready to print, press the Start button.

   **Note:** To cancel printing, press the Stop/Reset button.

**Parent topic:** Viewing and Printing Photos
Related tasks
Cropping Photos Displayed on the LCD Screen
Modifying Photos Displayed on the LCD Screen
Selecting Print Settings for Photos Displayed on the LCD Screen
Inserting a Memory Card
Removing a Memory Card

Printing All Photos
You can quickly select all of the photos on your memory card or other device for printing.

1. Press the 🏡 Home button.
2. Select Print Photos and press the OK button.

3. Press the arrow buttons to select Print All Photos, then press the OK button.

You see this screen:
4. Do one of the following:
   • Press the \( \diamond \) **Start** button to immediately print one copy of all the photos on Epson photo paper in this size: 4 × 6 inches (102 × 152 mm).
   • To print one copy of all the photos on a different size or type of paper, continue with the next step.
   • To print more than one copy of all the photos, press the + or – button to select the number (up to 99).

5. Press the **OK** button.
   You see a screen like this:
6. Do either of the following as necessary:
   • To change any of the print settings displayed on the LCD screen, press the ➔ Menu button, select Print Settings, press the OK button, and select the necessary settings.
   • To modify any of the previewed photos, press the ➔ Menu button, select Photo Adjustments, press the OK button, and select the necessary settings.
7. When you are ready to print, press the Start button.

   **Note:** To cancel printing, press the Stop/Reset button.

**Parent topic:** Viewing and Printing Photos

**Related tasks**
- Cropping Photos Displayed on the LCD Screen
- Modifying Photos Displayed on the LCD Screen
- Selecting Print Settings for Photos Displayed on the LCD Screen
- Inserting a Memory Card
- Removing a Memory Card

**Printing Photos by Date**

You can select photos for printing based on the date the photos were taken.

1. Press the Home button.
2. Select **Print Photos** and press the OK button.

![Home screen with Print Photos option selected]
3. Select **View and Print Photos** and press the **OK** button.

You see a screen like this:

![Select Photo and Set Copies screen](image)

4. Press the **Menu** button, select **Select Photos**, and press the **OK** button.

You see this screen:

![Select Photos screen](image)

5. Select the **Select by Date** option and press the **OK** button.

You see a screen like this:
6. Select any date shown and press the right arrow button, then press the **OK** button.

7. To print more than one copy of all the photos taken on that date, press the + or – button to select the number (up to 99). Then press the **OK** button.

8. Press the arrow buttons to scroll through your photos. If necessary, press the + or – button to adjust the number of individual photos to print.
   - To crop, zoom into, or rotate your photo, press the **Display/Crop** button.
   - To change any of the print settings displayed on the LCD screen, press the **Menu** button, select **Print Settings**, press the **OK** button, and select the necessary settings.
   - To modify any of the previewed photos, press the **Menu** button, select **Photo Adjustments**, press the **OK** button, and select the necessary settings.

9. When you are ready to print, press the **Start** button.

   **Note:** To cancel printing, press the **Stop/Reset** button.

**Parent topic:** Viewing and Printing Photos

**Related tasks**

- Cropping Photos Displayed on the LCD Screen
- Modifying Photos Displayed on the LCD Screen
- Selecting Print Settings for Photos Displayed on the LCD Screen
- Inserting a Memory Card
- Removing a Memory Card
Viewing and Printing Photos From a Slide Show

You can view photos one at a time as a slide show on the LCD screen and select the ones you want to print.

1. Press the Home button.
2. Select Print Photos and press the OK button.

3. Press the arrow buttons to select Slide Show and press the OK button.
4. To select a displayed photo for printing, press the OK button. (Press the arrow buttons to resume or pause the slide show as necessary.)
   - To print more than one copy of the photo, press the + or – button to select the number (up to 99).
   - To crop, zoom into, or rotate your photo, press the Display/Crop button.
   - If View Auto Correct: Off appears on the screen, press the up or down arrows to preview how your printouts will look with Fix Photo turned on.
   - To change any of the print settings displayed on the LCD screen, press the Menu button, select Print Settings, press the OK button, and select the necessary settings.
   - To modify any of the previewed photos, press the Menu button, select Photo Adjustments, press the OK button, and select the necessary settings.

5. When you are ready to print, press the Start button.

Note: To cancel printing, press the Stop/Reset button.
Parent topic: Viewing and Printing Photos
Related tasks
Cropping Photos Displayed on the LCD Screen
Modifying Photos Displayed on the LCD Screen
Selecting Print Settings for Photos Displayed on the LCD Screen
Inserting a Memory Card
Removing a Memory Card

Cropping Photos Displayed on the LCD Screen
If you want to crop or rotate photos displayed on the LCD screen, press the Display/Crop button and select the necessary options.

• To crop the photo, press the + button to move the yellow crop area inward or the – button to move the crop area outward.
• To move the crop area, press the arrow buttons.
• To rotate the image, press the Menu button.
• To check the cropped image, press the OK button.

Parent topic: Viewing and Printing Photos

Modifying Photos Displayed on the LCD Screen
You can modify the quality and appearance of photos displayed on the LCD screen. The modifications affect only the printed copy of the photo, not the original file.

1. Press the Menu button.
2. Press the arrow buttons to select Photo Adjustments and press the OK button.
   You see this screen:
3. Select a photo adjustment setting and press the right arrow button.

4. Select an option for the setting.

   **Note:** To clear any previously used settings, press the Stop/Reset button.

5. When you finish selecting settings, press the OK button.

Parent topic: Viewing and Printing Photos

Related references

*Photo Adjustment Options*

Select the Photo Adjustment options you want to use when viewing and printing photos displayed on the LCD screen.
<table>
<thead>
<tr>
<th>Photo Adjustment settings</th>
<th>Available options</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fix Photo</td>
<td>Fix Photo On</td>
<td>Automatically adjusts the brightness, contrast, and saturation of the photo based on the Scene Detection setting that is selected.</td>
</tr>
<tr>
<td></td>
<td>Fix Photo Off</td>
<td>Turns off automatic adjustments; see Note below</td>
</tr>
<tr>
<td></td>
<td>P.I.M.</td>
<td>Uses your camera's PRINT Image Matching or Exif Print adjustments</td>
</tr>
<tr>
<td>Scene Detection</td>
<td>Automatic</td>
<td>Optimizes the Fix Photo adjustments for specific types of photos; select the option that best matches your photo content</td>
</tr>
<tr>
<td></td>
<td>People</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Landscape</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Night Scene</td>
<td></td>
</tr>
<tr>
<td>Fix Red-Eye</td>
<td>Off - Current</td>
<td>Automatically fixes the red-eye effect in photos</td>
</tr>
<tr>
<td></td>
<td>On - Current</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Off - All</td>
<td></td>
</tr>
<tr>
<td></td>
<td>On - All</td>
<td></td>
</tr>
<tr>
<td>Filter</td>
<td>Sepia</td>
<td>Applies a sepia tone filter to the viewed or printed photo (does not alter the photo data)</td>
</tr>
<tr>
<td></td>
<td>B&amp;W</td>
<td>Applies a black-and-white filter to the viewed or printed photo (does not alter the photo data)</td>
</tr>
<tr>
<td>Brightness</td>
<td>Various settings</td>
<td>Adjust individual qualities in your photo</td>
</tr>
<tr>
<td>Contrast</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Saturation</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sharpness</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Note:** Fix Photo uses a sophisticated face recognition technology to optimize photos that include faces. For this to work, both eyes and the nose must be visible in the subject’s face. If your photo includes a face with an intentional color cast, such as a statue, you may want to turn off Fix Photo to retain the special color effects.

**Parent topic:** Viewing and Printing Photos
Selecting Print Settings for Photos Displayed on the LCD Screen

You can change the settings used for printing photos displayed on the LCD screen.

1. Press the \(\text{Menu}\) button.
2. Press the arrow buttons to select \textbf{Print Settings} and press the \textbf{OK} button.

You see this screen:

3. Select a print setting and press the right arrow button.
4. Select an option for the setting and press the \textbf{OK} button.

\textbf{Note:} To clear any previously used settings, press the \(\text{Stop/Reset}\) button.

5. When you finish selecting settings, press the \textbf{OK} button.

\textbf{Parent topic: Viewing and Printing Photos}

\textbf{Related references}

Print Setting Options - Photo Mode

\textbf{Print Setting Options - Photo Mode}

Select the \textbf{Print Settings} options you want to use when printing photos displayed on the LCD screen.

<table>
<thead>
<tr>
<th>Print settings</th>
<th>Available options</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>\textbf{Paper Size}</td>
<td>Various paper sizes</td>
<td>Indicates the size of paper you have loaded</td>
</tr>
<tr>
<td>Print settings</td>
<td>Available options</td>
<td>Description</td>
</tr>
<tr>
<td>---------------------</td>
<td>-------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Paper Type</td>
<td>Various paper types</td>
<td>Indicates the type of paper you have loaded; see the list of paper types for copying (available options depend on the selected Paper Size setting)</td>
</tr>
<tr>
<td>Borderless</td>
<td>Borderless</td>
<td>Expands the image to the edge of the paper (slight cropping may occur)</td>
</tr>
<tr>
<td></td>
<td>With Border</td>
<td>Leaves a small margin around the image</td>
</tr>
<tr>
<td>Quality</td>
<td>Draft</td>
<td>Provides lower quality for draft printing</td>
</tr>
<tr>
<td></td>
<td>Standard Quality</td>
<td>Provides good quality for most prints</td>
</tr>
<tr>
<td></td>
<td>Best</td>
<td>Provides the highest quality for important prints</td>
</tr>
<tr>
<td>Expansion</td>
<td>Standard</td>
<td>Expands images correctly for most borderless prints</td>
</tr>
<tr>
<td></td>
<td>Medium</td>
<td>Expands images slightly less for borderless prints</td>
</tr>
<tr>
<td></td>
<td>Minimum</td>
<td>Expands images the least for borderless prints (you may see some white border)</td>
</tr>
<tr>
<td>Date</td>
<td>Various date formats</td>
<td>Prints the date the photo was taken on the photo in the format you select</td>
</tr>
<tr>
<td>Print Info. on Photos</td>
<td>Off</td>
<td>Turns off information printing</td>
</tr>
<tr>
<td></td>
<td>Camera Text</td>
<td>Prints text that you added in your camera</td>
</tr>
<tr>
<td></td>
<td>Landmark</td>
<td>Prints location information embedded in a photo by cameras that have a built-in GPS feature</td>
</tr>
<tr>
<td>Fit Frame</td>
<td>On</td>
<td>Automatically crops the photo to fit into the selected photo layout</td>
</tr>
<tr>
<td></td>
<td>Off</td>
<td>Turns off automatic cropping</td>
</tr>
<tr>
<td>Bidirectional</td>
<td>On</td>
<td>Prints at normal speed</td>
</tr>
<tr>
<td></td>
<td>Off</td>
<td>Slows down printing to improve print quality</td>
</tr>
</tbody>
</table>

Parent topic: Viewing and Printing Photos

**Printing Photo Layouts From a Memory Card**

You can print one or more photos from a memory card in special layouts on various sizes of photo paper.

1. Press the 🏠 Home button.
2. Select **Print Photos** and press the **OK** button.

![Print Photos screen](image1)

3. Press the arrow buttons to select **Photo Layout Sheet** and press the **OK** button.
   
   You see this screen:

![Photo Layout Sheet screen](image2)

4. Press the arrow buttons to select one of the layout options and press the **OK** button.

5. Press the arrow buttons to select the **Paper Size** that matches the paper you loaded. Then press the **OK** button.
   
   Depending on the layout you selected, you may see this screen:
6. If you see the screen above, do one of the following:
   • To allow your product to place the photos in the layout automatically, select **Automatic layout**.
   • To place photos in the layout manually, select **Place photos manually** and follow the instructions displayed on the screen.

7. Press the arrow buttons to select the photos you want to print.

8. Press the + or – button to select one or more copies of each photo (up to 99).

9. To select other photos for printing, press the arrow buttons and repeat the selections above, then press the **OK** button.

10. To print more than one copy of the photo layout sheet, press the + or – buttons to select the number (up to 99).

11. When you are ready to print, press the ◇ **Start** button.

   **Note:** To cancel printing, press the ◆ **Stop/Reset** button.

**Photo Layout Options**

**Parent topic:** Printing from a Memory Card

**Photo Layout Options**

Select the layout you want to use when printing your photos in a layout.

**2-up, 4-up, 8-up, or 20-up**

Print 2, 4, 8, or 20 photos on one sheet.
Upper ½ or Lower ½
Print one photo in the upper or lower half of the sheet.

Photo ID
Prints 4 ID-sized photos on one sheet.

Jewel Upper
Prints one photo on the upper half of a folded jewel case insert.

Jewel Index
Prints 24 to 48 thumbnail images on a folded jewel case insert.

Picture Package
Prints one photo in multiple sizes on one sheet.

Parent topic: Printing Photo Layouts From a Memory Card

Printing Photo Greeting Cards
You can create custom greeting cards using photos on your memory card, and add your own handwritten or printed text.

First you select your photo and print a template on plain paper. Then you fill out the template, add your message, and print your cards.

Creating and Printing a Greeting Card Template
Printing a Greeting Card From a Template

Parent topic: Printing from a Memory Card

Creating and Printing a Greeting Card Template
Before you start, make sure plain paper is loaded and your memory card is inserted.

1. Press the Home button.
2. Select **Print Photos** and press the **OK** button.

3. Press the arrow buttons to select **Print Photo Greeting Card**, then press the **OK** button.
   You see this screen:

4. Select **Select Photo and Print Template**, then press the **OK** button.
5. Press the arrow buttons to select the photo you want, then press the **OK** button.
   You see this screen:
6. Select **Letter** to print three cards on one letter-size sheet or **4x6in** to print one card, then press the **OK** button.
7. Select the type of paper you plan to use, then press the **OK** button.
8. Follow the instructions on the LCD screen to select your layout and frame settings.
9. When you are ready to print your greeting card template on plain paper, press the ◀ **Start** button.

**Parent topic:** Printing Photo Greeting Cards  
**Related tasks**  
Printing a Greeting Card From a Template  

**Printing a Greeting Card From a Template**  
After your greeting card template is printed, you fill it out to create your card and add your message.
1. Use a dark pen or pencil to fill in the circles and select the Text Style and Text Effects.

![Diagram showing text options](image)

2. Add your greeting card message. You can write it in by hand, print a message and paste it into the box, or draw a picture.

**Tip:** When adding text, place it in the direction that your photo faces.

![Text example](image)

3. Load Epson photo paper either in the main tray for this size: Letter (8.5 × 11 inches [216 × 279 mm]) or in the photo tray for this size: 4 × 6 inches (102 × 152 mm).

4. Select **Print Greeting Cards from Template** and press the **OK** button.

5. Follow the instructions on the LCD screen to place the template facedown on the scanner glass, with the blue triangle facing into the back left corner.
6. Close the document cover.
7. To print more than one copy, press the + or – button to select the number.
8. When you are ready to print, press the Start button.

   **Note:** To cancel printing, press the Stop/Reset button.

When you finish printing, cut your greeting cards apart, if necessary.

**Parent topic:** Printing Photo Greeting Cards

## Printing Photo Proofsheets From a Memory Card

You can print a proof sheet containing small versions of all the photos on your memory card.

1. Press the Home button.
2. Select **Print Photos** and press the OK button.

3. Press the arrow buttons to select **Print Proof Sheet**, then press the OK button.

   You see this screen:
4. To change any of the print settings displayed on the LCD screen, press the ⚙️ Menu button, select Print Settings, press the OK button, and select the necessary settings.

5. When you are ready to print, press the ◇ Start button.

   **Note:** To cancel printing, press the ⏪ Stop/Reset button.

**Parent topic:** Printing from a Memory Card

## Transferring Photos on a Memory Card

You can transfer photos to and from a memory card inserted into your product's memory card slots.

- Transferring Photos from a Memory Card to Your Computer
- Transferring Photos From a Memory Card to an External Device

**Parent topic:** Using Memory Cards With Your Product

## Transferring Photos from a Memory Card to Your Computer

You can transfer photos to and from a memory card inserted into your product's memory card slots and a computer connected to your product.

**Note:** Do not transfer photos to and from a memory card while you are printing from the memory card.

1. Make sure your product is connected to a computer.
2. Insert a memory card into one of the memory card slots.
3. Do one of the following to access your memory card files from your computer:
   - **Windows**: Select the **Computer** or **My Computer** utility.
   - **Mac OS X**: Look for the removable disk icon on your desktop.

4. Select the removable disk icon.

5. Select the folder that contains your photos.

6. Drag the photos you want to transfer to the desired folder on your computer or on your memory card.

   **Note**: Your product's LCD screen does not update to display new photos transferred to the memory card. Wait until the memory card access light stops flashing, then remove and insert the memory card to update the photos displayed.

**Parent topic**: Transferring Photos on a Memory Card

**Related tasks**

Inserting a Memory Card

---

**Transferring Photos From a Memory Card to an External Device**

You can back up photos from your memory card to an external storage device connected to the product, such as a USB flash drive, external hard drive, or external CD or DVD burner.

   **Note**: Epson cannot guarantee the compatibility of your storage device.

1. Insert a memory card in one of the memory card slots.
2. Insert your USB flash drive or the USB cable for your external drive into the USB port on the front of your product.

3. Insert storage media (such as a CD) into your drive, if necessary.
4. Press the Home button.
5. Select Back Up Data and press the OK button.

You see this screen:
6. Press the **OK** button, then follow the instructions on the screen to disconnect the product from your computer and begin copying files to the external device.

7. When the backup is finished, you can remove your memory card and disconnect the external device. The files are saved in folders numbered for each backup session.

**Parent topic:** Transferring Photos on a Memory Card

**Related tasks**

- Inserting a Memory Card
Using an External Device with Your Product

Follow the instructions in these sections to use your product with an external device, such as a camera, smartphone, flash drive, or other device.

Wireless Printing from a Mobile Device
Printing from a Camera Connected to Your Product
Viewing or Printing from a USB Flash Drive or External Device
Charging a USB Device Using Your Product

Wireless Printing from a Mobile Device

You can print photos, documents, web pages, and more from a compatible wireless mobile device, such as a smartphone, iPhone, tablet, iPad, or iPod.

1. Set up your product for wireless printing as described on the Start Here sheet.
2. Visit www.epson.com/connect to learn more about mobile device printing and check the compatibility of your mobile device.
3. Download and install one of the available printing applications for your mobile device, such as Epson iPrint and PrintJinni for Epson.
4. Connect your mobile device to the same wireless network that your product is using.
5. Print from your mobile device to your product.

Parent topic: Using an External Device with Your Product

Printing from a Camera Connected to Your Product

If you have a digital camera that supports PictBridge printing, you can connect it to the product and print your photos directly from the camera. Check your camera manual to see if it is compatible.

Note: Your photos must be in JPG format and sized from 80 \times 80 to 9200 \times 9200 pixels. Epson cannot guarantee the compatibility of your camera. Some combinations of paper type, size, and layout may not be supported, depending on your camera and the product settings.

Connecting and Printing From a Camera
Selecting Print Settings for Printing From a Camera

Parent topic: Using an External Device with Your Product
Connecting and Printing From a Camera

Before you connect your camera, make sure the product is turned on but not printing.

1. Remove any memory cards from the product.
2. Load the paper you want to use for printing.
3. Connect the USB cable that came with your camera to the \( \right\) USB port on the front of your product.

**Note:** You cannot use the USB port to transfer images from your camera to your computer.

4. Turn on your camera.
   
   You see this screen:
5. Follow the instructions that came with your camera to select and print your photos. When you finish printing, turn off your camera and disconnect it from the product.

**Parent topic:** Printing from a Camera Connected to Your Product

**Related tasks**
- Removing a Memory Card

**Related topics**
- Loading Paper

---

**Selecting Print Settings for Printing From a Camera**

Before printing from your camera, you can select the print settings you will use for printing your photos.
1. Press the **Home** button.

2. Select **Setup** and press the **OK** button.

3. Use the arrow buttons to select **External Device Setup**.

4. Press the **OK** button.

5. Select **Print Settings** and press the **OK** button.

   You see this screen:
6. Select the print settings you want to use, then press the Back button.

7. Select Photo Adjustments and press the OK button.
   You see this screen:

8. Select the photo adjustments you want to use, then press the Home button to exit.
   After you select settings, you are ready to connect your camera and print your photos.

Print Settings - Camera
Photo Adjustments - Camera

Parent topic: Printing from a Camera Connected to Your Product
Select the **Print Settings** options you want to use when printing photos from your camera.

<table>
<thead>
<tr>
<th>Print settings</th>
<th>Available options</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Paper Size</strong></td>
<td>Various paper sizes</td>
<td>Indicates the size of paper you have loaded</td>
</tr>
<tr>
<td><strong>Paper Type</strong></td>
<td>Various paper types</td>
<td>Indicates the type of paper you have loaded; see the list of paper types for copying (available options depend on the selected <strong>Paper Size</strong> setting)</td>
</tr>
<tr>
<td><strong>Layout</strong></td>
<td>Borderless</td>
<td>Expands the image to the edge of the paper (slight cropping may occur)</td>
</tr>
<tr>
<td></td>
<td>With Border</td>
<td>Leaves a small margin around the image</td>
</tr>
<tr>
<td></td>
<td>2-up, 4-up, 8-up, or 20-up</td>
<td>Print 2, 4, 8, or 20 photos on one sheet</td>
</tr>
<tr>
<td></td>
<td>Upper ½ or Lower ½</td>
<td>Print one photo in the upper or lower half of the sheet</td>
</tr>
<tr>
<td><strong>Photo ID</strong></td>
<td></td>
<td>Prints 4 ID-sized photos on one sheet</td>
</tr>
<tr>
<td><strong>Quality</strong></td>
<td>Draft</td>
<td>Provides lower quality for draft printing</td>
</tr>
<tr>
<td></td>
<td>Standard Quality</td>
<td>Provides good quality for most prints</td>
</tr>
<tr>
<td></td>
<td>Best</td>
<td>Provides the highest quality for important prints</td>
</tr>
<tr>
<td><strong>Expansion</strong></td>
<td>Standard</td>
<td>Expands images correctly for most borderless prints</td>
</tr>
<tr>
<td></td>
<td>Medium</td>
<td>Expands images slightly less for borderless prints</td>
</tr>
<tr>
<td></td>
<td>Minimum</td>
<td>Expands images the least for borderless prints (you may see some white border)</td>
</tr>
<tr>
<td><strong>Date</strong></td>
<td>On</td>
<td>Prints the date the photo was taken on the photo</td>
</tr>
<tr>
<td></td>
<td>Off</td>
<td></td>
</tr>
<tr>
<td><strong>Print Info. on Photos</strong></td>
<td>Off</td>
<td>Turns off text printing on photos</td>
</tr>
<tr>
<td></td>
<td>Camera Text</td>
<td>Prints text that you added in your camera</td>
</tr>
<tr>
<td></td>
<td>Landmark</td>
<td>Prints location information embedded in a photo by cameras that have a built-in GPS feature</td>
</tr>
</tbody>
</table>
### Print settings

<table>
<thead>
<tr>
<th>Available options</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fit Frame On</td>
<td>Automatically crops the photo to fit into the selected photo layout</td>
</tr>
<tr>
<td>Off</td>
<td>Turns off automatic cropping</td>
</tr>
<tr>
<td>Bidirectional On</td>
<td>Prints at normal speed</td>
</tr>
<tr>
<td>Off</td>
<td>Slows down printing to improve print quality</td>
</tr>
<tr>
<td>CD Inner/Outer</td>
<td>Range of measurements Selects inner and outer diameter for printing on CDs/DVDs from your camera</td>
</tr>
<tr>
<td>CD Density</td>
<td>Standard Density Adjusts the print density when printing on CDs/DVDs from your camera</td>
</tr>
<tr>
<td>Darker</td>
<td></td>
</tr>
<tr>
<td>Darkest</td>
<td></td>
</tr>
</tbody>
</table>

**Parent topic:** [Selecting Print Settings for Printing From a Camera](#)

### Photo Adjustments - Camera

Select the **Photo Adjustment** options you want to use when printing photos from your camera.

<table>
<thead>
<tr>
<th>Photo Adjustment settings</th>
<th>Available options</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fix Photo</td>
<td>Fix Photo On</td>
<td>Automatically adjusts the brightness, contrast, and saturation of the photo based on the <strong>Scene Detection</strong> setting that is selected</td>
</tr>
<tr>
<td></td>
<td>Fix Photo Off</td>
<td>Turns off automatic adjustments; see <strong>Note</strong> below</td>
</tr>
<tr>
<td></td>
<td>P.I.M</td>
<td>Uses your camera's PRINT Image Matching or Exif Print adjustments</td>
</tr>
<tr>
<td></td>
<td><strong>Scene Detection</strong></td>
<td>Optimizes the <strong>Fix Photo</strong> adjustments for specific types of photos; select the option that best matches your photo content</td>
</tr>
<tr>
<td></td>
<td>Automatic</td>
<td></td>
</tr>
<tr>
<td></td>
<td>People</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Landscape</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Night Scene</td>
<td></td>
</tr>
<tr>
<td>Fix Red-Eye</td>
<td>Off</td>
<td>Automatically fixes the red-eye effect in photos</td>
</tr>
<tr>
<td></td>
<td>On</td>
<td></td>
</tr>
<tr>
<td>Photo Adjustment settings</td>
<td>Available options</td>
<td>Description</td>
</tr>
<tr>
<td>---------------------------</td>
<td>-------------------</td>
<td>-------------</td>
</tr>
<tr>
<td>Filter</td>
<td>Sepia</td>
<td>Applies a sepia tone filter to the viewed or printed photo (does not alter the photo data)</td>
</tr>
<tr>
<td></td>
<td>B&amp;W</td>
<td>Applies a black-and-white filter to the viewed or printed photo (does not alter the photo data)</td>
</tr>
<tr>
<td>Brightness</td>
<td>Various settings</td>
<td>Adjust individual qualities in your photo</td>
</tr>
<tr>
<td>Contrast</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Saturation</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sharpness</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Note:** Fix Photo uses a sophisticated face recognition technology to optimize photos that include faces. For this to work, both eyes and the nose must be visible in the subject’s face. If your photo includes a face with an intentional color cast, such as a statue, you may want to turn off Fix Photo to retain the special color effects.

Parent topic: Selecting Print Settings for Printing From a Camera

### Viewing or Printing from a USB Flash Drive or External Device

You can view and print photos from a USB thumb drive or other external storage device, such as an external hard drive or CD/DVD burner.

**Note:** Make sure the files on your device are compatible with the product.

**USB Device File Specifications**

**Connecting and Using a USB Flash Drive or External Device**

Parent topic: Using an External Device with Your Product

### USB Device File Specifications

You can print external device files that meet these specifications.

- **File format**: JPEG with the Exif version 2.3 standard
- **Image size**: 80 × 80 pixels to 9200 × 9200 pixels
Number of files Up to 9990

Parent topic: Viewing or Printing from a USB Flash Drive or External Device

Connecting and Using a USB Flash Drive or External Device

Before you connect your thumb drive or device, make sure the product is turned on but not printing.

Note: Epson cannot guarantee the compatibility of your drive.

1. Remove any memory cards from the product.
2. Load the paper you want to use for printing.
3. Insert your USB thumb drive or the USB cable that came with your device to the USB port on the front of your product.
4. Insert storage media (such as a CD) into your drive, if necessary.
5. If there are folders on your storage media, select the folder you want and press the OK button. You can view and print your photos from the LCD screen.

When you finish printing, make sure the access light on the drive is not flashing, then remove or disconnect it from the product.
Caution: Do not remove the USB drive or turn off the product when the access light is flashing, or you may lose photos on the drive.

Parent topic: Viewing or Printing from a USB Flash Drive or External Device

Related tasks
Removing a Memory Card

Related topics
Loading Paper
Viewing and Printing Photos

Charging a USB Device Using Your Product

You can charge your cell phone, music player, or other portable device by connecting it to the product. All you need is a user-supplied USB cable that is designed to work with your device.

Caution: Make sure your portable device complies with USB 2.0 standards. Devices that draw more than 500 mA may damage your Epson product. Epson cannot guarantee the compatibility of your device. Contact the device manufacturer for more information.

1. Turn on your product.
2. Connect your portable device to the USB port on the front of the product.
3. Leave your product on while charging (it will continue to charge even after going into sleep mode).

**Note:** You cannot use the USB port to transfer images from your device to your computer. If you want to transfer images, use the memory card slots instead. Disconnect your portable device before inserting a memory card.

**Parent topic:** Using an External Device with Your Product
Printing Personalized Projects

You can turn any photo or drawing into a coloring book page, or print lined paper, graph paper, or stationery with a photo background.

Printing Coloring Book Pages
Printing Personalized Note Paper
Printing Lined Paper and Graph Paper

Printing Coloring Book Pages

You can create a coloring page from a photo on your memory card, or from a photo or drawing placed on the scanner glass.

1. Load one of these types of paper in either Letter (8.5 × 11 inches [216 × 279 mm]) or A4 (8.3 × 11.7 inches [210 × 297 mm]) size:
   - Plain paper
   - Epson Bright White Paper
   - Epson Presentation Paper Matte
   - Epson Premium Presentation Paper Matte

2. Press the **Home** button.
3. Select **Coloring Book** and press the **OK** button.
4. Select one of the following:
   • Photo or Drawing on Glass
   • Photo on Memory Card

5. Press the OK button to see how to place your original on the scanner glass or to select the photo you want to use.

6. Place your original or insert a memory card and select the photo you want to use.

7. Press the OK button.

   You see this screen:

   ![Select paper size and type. Press OK.]

8. Select the size and type of paper you loaded.

9. If necessary, press the ◀ Menu button, select Print Settings, and press the OK button to adjust the following settings:
   • Density to make the print lighter or darker
   • Line Detection to change the amount of detail in the print

10. When you are ready to print, press the ◇ Start button.

    **Note:** To cancel printing, press the ◼ Stop/Reset button.

**Parent topic:** Printing Personalized Projects

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Related tasks
Inserting a Memory Card

Related topics
Loading Paper
Placing Originals on the Product

Printing Personalized Note Paper
You can print lined or unlined note paper with one of your own photos in the background.
1. Load plain paper in either Letter (8.5 × 11 inches [216 × 279 mm]) or A4 (8.3 × 11.7 inches [210 × 297 mm]) size.
2. Insert a memory card into your product's memory card slot.
3. Press the ⬅️ Home button.
4. Select Print Ruled Papers and press the OK button.

You see this screen:
5. Press the arrow buttons and select one of the Stationery settings with a background image for the size paper you loaded.

6. Press the **OK** button.
   You see a preview of your note paper with a photo in the background.

7. Press the arrow buttons to scroll through your photos and display the one you want to use for your note paper.

8. To rotate the layout, press the down arrow button. Then press the **OK** button.

9. When you see a message asking you to load paper, press the **OK** button.
10. To print more than one sheet, press the + or – button to select the number (up to 99).
11. When you are ready to print, press the Start button.

   Note: To cancel printing, press the Stop/Reset button.

Parent topic: Printing Personalized Projects
Related tasks
Inserting a Memory Card
Related topics
Loading Paper

Printing Lined Paper and Graph Paper
You can print wide-rule or narrow-rule notebook paper and graph paper.
1. Load plain paper in either Letter (8.5 × 11 inches [216 × 279 mm]) or A4 (8.3 × 11.7 inches [210 × 297 mm]) size.
2. Press the Home button.
3. Select Print Ruled Papers and press the OK button.

You see this screen:
4. Press the arrow buttons and select one of the following in either Letter or A4 size, then press the OK button:
   - Notebook Paper - Wide Rule
   - Notebook Paper - Narrow Rule
   - Graph Paper

5. When you see a message asking you to load paper, press the OK button.

6. To print more than one sheet, press the + or – button to select the number (up to 99).

7. When you are ready to print, press the Start button.

   Note: To cancel printing, press the Stop/Reset button.

Parent topic: Printing Personalized Projects

Related topics

Loading Paper
Printing on CDs/DVDs

Follow the instructions here to print a design onto ink jet-printable CDs or DVDs to create a custom label.

CD/DVD Printing Features
Loading a CD/DVD
Removing a Printed CD/DVD
Placing a CD/DVD on the Scanner Glass
Copying onto a CD/DVD
Printing Photos From a Memory Card Onto a CD/DVD
Printing a Jewel Case Insert From a Memory Card
Printing on CDs/DVDs from a Computer

CD/DVD Printing Features

You can use any of the following features to print custom CD/DVD labels and accessories:

• Copy an existing CD/DVD label onto a new CD/DVD
• Use your product's control panel to print photos from a memory card onto a CD/DVD
• Print text and images from your computer using the Epson Print CD software that came with your product

You can also use your product's control panel to create a CD jacket or jewel case insert with photos from a memory card.

Parent topic: Printing on CDs/DVDs

Related tasks
Copying onto a CD/DVD
Printing Photos From a Memory Card Onto a CD/DVD
Printing a Jewel Case Insert From a Memory Card

Loading a CD/DVD

You can print on any compatible, ink jet-printable CDs or DVDs, including Blu-ray Discs.

Note: If you are using discs where the printable area extends to within 0.16 inch (4 mm) of the center hole, you may need to adjust the inner diameter setting using the control panel or Epson Print CD software.
1. Make sure you burn your files, music, or video onto your disc before printing on it.
2. Push in the output tray.

3. Raise the control panel all the way up.
4. Press the CD Tray button.

   **Caution:** Do not try to pull the tray out; it extends automatically as far as possible.

5. Place your disc on the CD/DVD tray with the label side up. Gently press it into place.

6. Press the CD Tray button to position the disc for printing.

   **Note:** The CD/DVD tray will retract automatically if you wait several minutes before pressing the button.

   **Caution:** Do not turn off the product with a CD or DVD loaded in it. Always remove the disc first.

**Parent topic:** Printing on CDs/DVDs

## Removing a Printed CD/DVD

After your CD/DVD is printed, the tray extends automatically.

**Caution:** Do not try to pull the tray out; it extends automatically as far as possible.

1. Remove the disc as shown.
2. Press the CD Tray button to close the tray.

   **Note:** The tray will close automatically after a few minutes if you do not press the button.

3. Lower the control panel.

After printing, handle the CD/DVD carefully. You may need to wait up to 24 hours for the ink to dry fully before inserting it in a drive, depending on the type of disc you used. Keep printed discs away from moisture and direct sunlight.

**Parent topic:** Printing on CDs/DVDs

### Placing a CD/DVD on the Scanner Glass

You can place a CD/DVD on the scanner glass and copy the label design onto another CD.

1. Open the document cover.
2. Place your CD/DVD facedown in the center of the scanner glass.

3. Close the document cover gently to keep your disc in place.

Parent topic: Printing on CDs/DVDs

Copying onto a CD/DVD

You can copy a printed photo or CD/DVD label directly onto an ink jet-printable CD or DVD.

1. Press the Home button.
2. Select Copy and press the OK button.

You see this screen:
3.  Press the \(\equiv\) Menu button.
4.  Select **CD/DVD Copy** and press the OK button.
5.  Follow the instructions on the LCD screen to place a CD/DVD or photo on the scanner glass.
6.  If necessary, adjust the inner and outer diameter of your CD as shown on the screen, then press the OK button.

   You see this screen:

   ![Screen showing CD/DVD settings](image)

7.  Select one of the options shown on the screen, then follow the instructions to load a CD/DVD or print a test on paper.
8.  Select the copy settings you want, then press the \(\diamond\) Start button to print.

**Parent topic:** Printing on CDs/DVDs

**Related tasks**
- Loading a CD/DVD
- Placing Originals on the Scanner Glass
- Placing a CD/DVD on the Scanner Glass

---

**Printing Photos From a Memory Card Onto a CD/DVD**

You can print one photo, 4 photos, or a selection of 10 photos from a memory card directly onto a CD/DVD.

1.  Press the \(\Uparrow\) Home button if necessary, then press the arrow buttons to select **Print Photos** and press the OK button.
2. Press the arrow buttons to select **Print on CD/DVD**, then press the **OK** button.

You see this screen:

![Print Photos menu](image1)

3. Select a layout and press the **OK** button.
4. Follow the instructions on the screen to select your photo or photos, then press the **OK** button.
5. If necessary, adjust the inner and outer diameter of your CD as shown on the screen, then press the **OK** button.

You see this screen:

![CD/DVD 1-up layout](image2)
6. Select one of the options shown on the screen, then follow the instructions to load a CD/DVD or print a test on paper.

7. Select the print settings you want, then press the Start button to print.

Parent topic: Printing on CDs/DVDs

Related tasks
Loading a CD/DVD
Inserting a Memory Card

### Printing a Jewel Case Insert From a Memory Card

You can print a photo from a memory card, automatically sized to fit on a CD/DVD jewel case insert. You can also print a series of 24 or 48 thumbnail images formatted to fit on a jewel case insert. After the insert is printed, you can cut and fold it to fit.

1. Press the Home button.
2. Select Print Photos and press the OK button.

You see this screen:
3. Press the arrow buttons to select **Photo Layout Sheet**, then press the **OK** button.
   You see this screen:

4. Select one of the following and press the **OK** button.
   - **Jewel Upper** to print one photo on the upper half of the insert
   - **Jewel Index** to print 24 thumbnail images on the insert

5. Select your paper size and type, then press the **OK** button.

6. When you see a message about placing photos automatically, press the **OK** button.
7. Press the left or right arrow buttons to move through your photos, then press the + button to select a photo you want to use.

8. After you have selected the photo or photos you want to use, press the OK button.

9. Press the + or – button to set the number of copies of the jewel case insert, then press the OK button.

   You see a screen like this:

![Confirm Settings screen](image)

10. If you want to change any print settings or make photo adjustments, press the Menu button.

11. When you are ready to print, press the Start button.

12. After your insert is printed, cut and fold it following the crop lines.

Parent topic: Printing on CDs/DVDs

Related tasks

- Inserting a Memory Card

Related topics

- Loading Paper

---

**Printing on CDs/DVDs from a Computer**

Before printing directly on CDs or DVDs from your computer, make sure you have set up your product and installed the Epson Print CD software as described on the Start Here sheet.

Printing on a CD/DVD with Windows
Printing on a CD/DVD with Mac OS X

Parent topic: Printing on CDs/DVDs

Related tasks

Loading a CD/DVD

Printing on a CD/DVD with Windows

You can print with your product using the Epson Print CD software, as described in these sections.

Designing a CD/DVD - Windows

Printing Your CD/DVD Design - Windows

Adjusting CD/DVD Print Position - Windows

Adjusting CD/DVD Print Quality - Windows

Parent topic: Printing on CDs/DVDs from a Computer

Designing a CD/DVD - Windows

You can use Epson Print CD to design your disc by importing photos, adding text, and creating special effects.

1. Open the Print CD program on your computer.

   You see this screen:
2. Use the buttons on the left side of the screen to select a pre-designed template or add a background image, picture, text, or graphic elements. For more information, select the Help menu.

3. When you are finished creating your design, click Save.

Parent topic: Printing on a CD/DVD with Windows
Related tasks
Printing Your CD/DVD Design - Windows

Printing Your CD/DVD Design - Windows
After you create your design, you can print it on paper to test it, then print it on the CD or DVD that contains your data, photos, video, or music. Make sure the disc is loaded for printing before you start.

1. Open your file in Epson Print CD and select Print.

You see this screen:

![Print screen](image)

2. Make sure your product is selected as the Printer setting.

3. To see how your design will look without printing on the disc, select Test Print and follow the instructions on the screen.

4. When you are ready to print on the disc, click the Print button on the screen.
5. Click Print.

Parent topic: Printing on a CD/DVD with Windows

Adjusting CD/DVD Print Position - Windows

If your printed design is not positioned correctly on the disc, you can adjust the print position. First, load an extra CD/DVD to use for printing test patterns.

1. Open your file in Epson Print CD and select Print. You see this screen:

2. Select Print Position Confirmation Pattern.
3. Click Print.
4. Remove the disc after printing.
5. Using a metric ruler, measure the distance from the hole to the cross marks labeled Top and Right.

   Note: Be sure to measure from the edge of the hole and not the edge of the printable area.

6. Click Print again, then select Adjust Print Position.
You see this screen:

7. Click **Enter Values**, then select the distance for Top into the **Height (Top)** box and the distance for Right in the **Width (Right)** box.

8. Click **OK**.

**Parent topic:** Printing on a CD/DVD with Windows

**Adjusting CD/DVD Print Quality - Windows**

If ink smears on your disc, you can adjust the color saturation and ink density. This may be necessary to make sure your designs look their best on the particular brand of discs you are using. First, load an extra CD/DVD to use for printing test patterns.

1. Open your file in Epson Print CD and select **Print**.

   You see this screen:
2. Select **Print Density Confirmation Pattern**.
3. Click **Print**.
4. Remove the disc after printing and check to see if you need to make the density darker or lighter.
5. Load the same disc in the product again.
6. Adjust the **Print Color Correction** slider to a darker or lighter setting as necessary.
7. Select the **Second** radio button to print another test pattern, then click **Print**.
8. Examine the disc after printing to see if further adjustment is needed.
9. Repeat steps 5 to 8 if necessary.

When the ink density looks good, you are ready to print on your burned CD or DVD.

**Parent topic:** Printing on a CD/DVD with Windows

**Related tasks**

- Printing Your CD/DVD Design - Windows

**Printing on a CD/DVD with Mac OS X**

You can print with your product using the Epson Print CD software, as described in these sections.
Designing a CD/DVD - Mac OS X

You can use Epson Print CD to design your disc by importing photos, adding text, and creating special effects.

1. Open the Print CD program in the Applications > Epson Software > Print CD folder on your Mac.

   You see this screen:

2. Use the icons on the left side of the screen to add a background image, picture, text, or graphic elements.

3. When you are finished creating your design, make sure you save it.
Parent topic: Printing on a CD/DVD with Mac OS X
Related tasks
Printing Your CD/DVD Design - Mac OS X

Printing Your CD/DVD Design - Mac OS X

After you create your design, you can print it on paper to test it, then print it on the CD or DVD that contains your data, photos, video, or music. Make sure the disc is loaded for printing before you start.

1. Open your file in Epson Print CD and select **Print**.

   You see this screen:

   ![Print screen](image)

2. Make sure your product is selected as the **Printer** setting.

3. To see how your design will look without printing on the disc, select **Test Print** and follow the instructions on the screen.

4. When you are ready to print on the disc, click the **Print** button on the screen.

**Parent topic:** Printing on a CD/DVD with Mac OS X

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Adjusting CD/DVD Print Position - Mac OS X

If your printed design is not positioned correctly on the disc, you can adjust the print position. First, load an extra CD/DVD to use for printing test patterns.

1. Open your file in Epson Print CD and select **Print**.
   
   You see this screen:

   ![Print screen](image)

2. Select **Print Position Check Pattern**.

3. Click **Print**.

4. Remove the disc after printing.

5. Using a metric ruler, measure the distance from the hole to the cross marks labeled **Top** and **Right**.

   **Note:** Be sure to measure from the edge of the hole and not the edge of the printable area.

6. Select **Position Adjustment**.
   
   You see this screen:

   ![Position Adjustment screen](image)
7. Click **Value Entry**, then select the distance for Top into the **Top Space** box and the distance for Right in the **Right Space** box.

8. Click **OK**.

**Parent topic:** Printing on a CD/DVD with Mac OS X

### Adjusting CD/DVD Print Quality - Mac OS X

If ink smears on your disc, you can adjust the color saturation and ink density. This may be necessary to make sure your designs look their best on the particular brand of discs you are using. First, load an extra CD/DVD to use for printing test patterns.

1. Open your file in Epson Print CD and select **Print**. You see this screen:
2. Select **Print Density Check Pattern**.
3. Click **Print**.
4. Remove the disc after printing and check to see if you need to make the density darker or lighter.
5. Load the same disc in the product again.
6. Select a darker or lighter setting in the **Color Correction** box as necessary.
7. Select **Second time** to print another test pattern, then click **Print**.
8. Examine the disc after printing to see if further adjustment is needed.
9. Repeat steps 5 to 8 if necessary.

When the ink density looks good, you are ready to print on your burned CD or DVD.

**Parent topic:** Printing on a CD/DVD with Mac OS X

**Related tasks**

Printing Your CD/DVD Design - Mac OS X
Replacing Ink Cartridges

When an ink cartridge is expended, you need to replace it.
You may also need to replace a cartridge that is more than six months old, if your printouts do not look their best, even after cleaning and aligning the print head.

Note: Please dispose of your used Epson branded ink cartridges responsibly and in accordance with local requirements. If you would like to return your used ink cartridges to Epson for proper disposal, please go to www.epson.com/recycle for more information.

Check Cartridge Status
Purchase Epson Ink Cartridges
Removing and Installing Ink Cartridges
Conserving Low Black Ink with Windows

Check Cartridge Status

Your printer and its software will let you know when an ink cartridge is low or expended.

Checking Cartridge Status on the LCD Screen
Checking Cartridge Status with Windows
Checking Cartridge Status with Mac OS X

Parent topic: Replacing Ink Cartridges

Checking Cartridge Status on the LCD Screen

You can check the status of your ink cartridges using your product's LCD screen.

1. Press the Home button.
2. Press the arrow buttons to select Setup and press the OK button.
3. Press the arrow buttons to select Ink Levels and press the OK button.

You see a screen like this:
Note: The display is different depending on which ink cartridges are low or expended, if any. Displayed ink levels are approximate.

4. Press the OK button to exit.

Parent topic: Check Cartridge Status

Checking Cartridge Status with Windows

A low ink reminder appears if you try to print when ink is low, and you can check your cartridge status at any time using a utility on your Windows computer.

1. To check your cartridge status, double-click the product icon in the Windows taskbar.
   
   You see this window:
2. Replace or reinstall any ink cartridge indicated on the screen.

   **Note:** If any of the cartridges installed in the product is broken, incompatible with the product model, or improperly installed, Epson Status Monitor will not display an accurate cartridge status.

3. To disable the low ink reminder, right-click the product icon in the Windows taskbar and select **Monitoring Preferences**.
   You see this window:
4. Deselect the **See Low Ink Reminder alerts** checkbox at the bottom of the screen.
5. To disable promotional offers, deselect the **Display Epson Offers** checkbox.

Parent topic: Check Cartridge Status

Related tasks
Removing and Installing Ink Cartridges
Checking Cartridge Status with Mac OS X

You can check the status of your ink cartridges using a utility on your Mac.

1. Do one of the following:
   - Mac OS X 10.6/10.7: In the Apple menu or the Dock, select System Preferences. Select Print & Fax or Print & Scan, select your product, and select Options & Supplies. Select Utility and select Open Printer Utility.
   - Mac OS X 10.4/10.5: In the Apple menu or the Dock, select System Preferences. Select Print & Fax, select your product, and select Open Print Queue or Print Queue. Select Utility.

2. Select EPSON Status Monitor.
   You see this window:
3. Do the following as necessary:
   • You can update the ink cartridge status by clicking Update.
   • Replace or reinstall any ink cartridge indicated on the screen.

   Note: If any of the cartridges installed in the product is broken, incompatible with the product model, or improperly installed, Epson Status Monitor will not display an accurate cartridge status.

Parent topic: Check Cartridge Status
Related tasks
Removing and Installing Ink Cartridges
Purchase Epson Ink Cartridges
You can purchase genuine Epson ink and paper at Epson Supplies Central at www.epson.com/ink3 (U.S. sales) or www.epson.ca (Canadian sales). You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

Note: We recommend that you use genuine Epson cartridges and do not refill them. The use of other products may affect your print quality and could result in printer damage.

The printer ships with full cartridges and part of the ink from this first set of cartridges is used for priming the printer. Yields vary considerably based on images printed, print settings, paper type, frequency of use, and temperature. For print quality, a variable amount of ink remains in the cartridge after the "replace cartridge" indicator comes on.

Ink Cartridge Part Numbers

Parent topic: Replacing Ink Cartridges
Ink Cartridge Part Numbers
Use these part numbers when you order or purchase new ink cartridges, and use the cartridges within six months of installing them.

<table>
<thead>
<tr>
<th>Ink color</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard-capacity</td>
<td>High-capacity</td>
</tr>
<tr>
<td>Black</td>
<td>98</td>
</tr>
<tr>
<td>Cyan</td>
<td>99</td>
</tr>
<tr>
<td>Ink color</td>
<td>Part number</td>
</tr>
<tr>
<td>----------------</td>
<td>-------------</td>
</tr>
<tr>
<td></td>
<td>Standard-capacity</td>
</tr>
<tr>
<td>Magenta</td>
<td>99</td>
</tr>
<tr>
<td>Yellow</td>
<td>99</td>
</tr>
<tr>
<td>Light Cyan</td>
<td>99</td>
</tr>
<tr>
<td>Light Magenta</td>
<td>99</td>
</tr>
</tbody>
</table>

Parent topic: Purchase Epson Ink Cartridges

Removing and Installing Ink Cartridges

Make sure you have your replacement cartridges handy before you begin. You must install new cartridges immediately after removing the old ones.

**Caution:** Leave your old cartridges in the printer until you are ready to replace them to prevent the print head nozzles from drying out. Do not open ink cartridge packages until you are ready to install the ink. Cartridges are vacuum packed to maintain reliability.

1. Turn on your product.
2. If an ink cartridge is expended, you see a message on the LCD screen. Note which cartridges need to be replaced and press the **OK** button.
3. Open the scanner unit.

**Caution:** Do not move the print head by hand; otherwise, you may damage your product. Do not touch the flat white cable inside the printer.
4. Squeeze the tab on the cartridge and lift the cartridge straight up to remove it.

![Image of a hand removing a cartridge](image)

**Note:** Dispose of used cartridges carefully. Do not take the used cartridge apart or try to refill it.

**Warning:** If ink gets on your skin, wash it thoroughly with soap and water. If ink gets into your eyes, flush them immediately with water. If ink gets into your mouth, spit it out and see a doctor right away. Keep ink cartridges out of the reach of children.

5. Remove the cartridge from the package.

![Image of a hand removing a cartridge](image)

**Caution:** Do not touch the green chip on the cartridge. Install the new cartridge immediately after removing the old one; if you do not, the print head may dry out and be unable to print.
6. Remove the yellow tape from the bottom of the cartridge.

Caution: Do not remove any other labels or seals, or ink will leak.

7. Insert the new cartridge into the holder and push it down until it clicks into place.
8. Once you replace all the cartridges that need replacing, close the scanner unit.

After the product checks the cartridges, ink replacement is complete. If you see an error message, an ink cartridge may not be installed properly. Press the OK button, then press the ink cartridge down until it clicks into place.

If you remove a low or expended ink cartridge, you cannot re-install and use the cartridge.

**Caution:** If you remove an ink cartridge for later use, protect the ink supply area from dirt and dust and store it in the same environment as the printer. The valve in the ink supply port is designed to contain any excess ink, but do not touch the ink supply port or surrounding area. Always store ink cartridges with the label facing up; do not store cartridges upside-down.

**Parent topic:** Replacing Ink Cartridges

**Related concepts**

*Purchase Epson Ink Cartridges*
Conserving Low Black Ink with Windows

The following window appears when black ink runs low and there is more color ink.

![EPSON Status Monitor 3]

**Note:** The window appears only when you have selected **Plain Paper/Bright White Paper** as the **Type** setting and **Text** as the **Quality Option** setting.

- Click **Yes** to use a mixture of color inks to create black, or **No** to continue using the remaining black ink for the document you are printing.

- Click **Disable this feature** to continue using the remaining black ink.

  **Note:** If you disable this feature, it remains disabled unless you reinstall the printer software.

**Parent topic:** Replacing Ink Cartridges
Adjusting Print Quality

If your print quality declines, you may need to run a utility to clean or align the print head.
If running these utilities does not solve the problem, you may need to replace the ink cartridges.

Print Head Maintenance
Print Head Alignment
Cleaning the Paper Path

Print Head Maintenance

If your printouts become too light, or you see dark or light bands across them, you may need to clean the print head nozzles. Cleaning uses ink, so clean the nozzles only if print quality declines.
You can check for clogged nozzles before you clean them so you don’t clean them unnecessarily.

Note: You cannot clean the print head if an ink cartridge is expended, and may not be able to clean it when a cartridge is low. You must replace the cartridge first.

Print Head Nozzle Check
Print Head Cleaning

Parent topic: Adjusting Print Quality
Related topics
Replacing Ink Cartridges

Print Head Nozzle Check

You can print a nozzle check pattern to check for clogged nozzles.

Checking the Nozzles Using the Product Control Panel
Checking the Nozzles Using a Computer Utility

Parent topic: Print Head Maintenance

Checking the Nozzles Using the Product Control Panel

You can check the print head nozzles using the control panel on your product.

1. Make sure plain paper is loaded in the product.
2. Press the Home button.
3. Press the arrow buttons to select **Setup** and press the **OK** button.
4. Select **Maintenance** and press the **OK** button.
   You see this screen:

![Maintenance Screen](image)

5. Press the **OK** button.
   You see this screen:

![Nozzle Check Screen](image)

6. Press the **Start** button.
   After the nozzle pattern prints, you see this screen:
7. Check the printed pattern to see if there are gaps in the lines.

   **Print head is clean**

   ![Image of a clean print head]

   **Print head needs cleaning**

   ![Image of a print head with gaps]

8. Do one of the following:
   - If there are no gaps, select **Finish Nozzle Check** and press the **OK** button. Press the **Home** button to exit.
• If there are gaps or the pattern is faint, select **Head Cleaning** and press the **OK** button and continue.

9. Press the ◇ **Start** button to clean the print head.

10. Select **Nozzle Check** and press the **OK** button, then press the ◇ **Start** button to confirm that the print head is clean.

11. Follow the instructions on the screen to repeat the process as necessary.

If you don’t see any improvement after cleaning the print head up to 4 times, turn off the product and wait at least 6 hours. Then try cleaning the print head again. If quality still does not improve, one of the ink cartridges may be old or damaged and needs to be replaced.

**Parent topic:** [Print Head Nozzle Check](#)

### Checking the Nozzles Using a Computer Utility

You can check the print head nozzles using a utility on your Windows or Mac computer.

1. Load a few sheets of plain paper in the product.

2. Do one of the following:
   - **Windows:** Right-click the product icon in the Windows taskbar.
   - **Mac OS X 10.6/10.7:** In the Apple menu or the Dock, select **System Preferences**. Select **Print & Fax** or **Print & Scan**, select your product, and select **Options & Supplies**. Select **Utility** and select **Open Printer Utility**.
   - **Mac OS X 10.4/10.5:** In the Apple menu or the Dock, select **System Preferences**. Select **Print & Fax**, select your product, and select **Open Print Queue** or **Print Queue**. Select **Utility**.

3. Select **Nozzle Check**.

   You see one of these windows:
To perform a nozzle check, make sure that the printer is on and connected to the computer. Make sure there is no CD/DVD in the CD/DVD tray, and that the CD/DVD tray is closed; otherwise 'Nozzle Check' cannot be performed. Also make sure that A4 or Letter size plain paper is loaded in the paper cassette. Click [Print] to print a nozzle check pattern or click [Cancel] to quit.
4. Click **Print**.
5. Check the printed pattern to see if there are gaps in the lines.

   **Print head is clean**

   ![Print head is clean pattern]

   **Print head needs cleaning**

   ![Print head needs cleaning pattern]
6. If there are no gaps, click **Finish**.
   If there are gaps or the pattern is faint, clean the print head.

**Parent topic:** Print Head Nozzle Check

**Related concepts**
Print Head Cleaning

**Print Head Cleaning**

If print quality has declined and the nozzle check pattern indicates clogged nozzles, you can clean the print head.

**Note:** You cannot clean the print head if an ink cartridge is expended, and may not be able to clean it when a cartridge is low. You must replace the cartridge first.

**Cleaning the Print Head Using the Product Control Panel**

**Cleaning the Print Head Using a Computer Utility**

**Parent topic:** Print Head Maintenance

**Related topics**
Replacing Ink Cartridges

**Cleaning the Print Head Using the Product Control Panel**

You can clean the print head using the control panel on your product.

1. Make sure plain paper is loaded in the product.
2. Press the **Home** button.
3. Press the arrow buttons to select **Setup** and press the **OK** button.
4. Select **Maintenance** and press the **OK** button.
   You see this screen:
5. Select **Head Cleaning** and press the **OK** button.

   You see this screen:

   ![Selection Screen](image)

6. Press the ◊ **Start** button to clean the print head.

   You see a message on the LCD screen during the cleaning cycle.

   **Caution:** Never turn off the product during a cleaning cycle or you may damage it.

   When the cleaning cycle is finished, you see this screen:

   ![Cleaned Head Screen](image)
7. Select **Nozzle Check** and press the **OK** button, then press the **Start** button to confirm that the print head is clean.

If you don’t see any improvement after cleaning the print head up to 4 times, turn off the product and wait at least 6 hours. Then try cleaning the print head again. If quality still does not improve, one of the ink cartridges may be old or damaged and needs to be replaced.

**Parent topic:** [Print Head Cleaning](#)

**Related topics**

- [Replacing Ink Cartridges](#)
- [Cleaning the Print Head Using a Computer Utility](#)

### Cleaning the Print Head Using a Computer Utility

You can clean the print head using a utility on your Windows computer or Mac.

1. Make sure plain paper is loaded in the product.

2. Do one of the following:
   - **Windows**: Right-click the product icon in the Windows taskbar.
   - **Mac OS X 10.6/10.7**: In the Apple menu or the Dock, select **System Preferences**. Select **Print & Fax** or **Print & Scan**, select your product, and select **Options & Supplies**. Select **Utility** and select **Open Printer Utility**.
   - **Mac OS X 10.4/10.5**: In the Apple menu or the Dock, select **System Preferences**. Select **Print & Fax**, select your product, and select **Open Print Queue** or **Print Queue**. Select **Utility**.

3. Select **Head Cleaning**.
   
   You see one of these windows:
Make sure there is no CD/DVD in the CD/DVD tray, and that the CD/DVD tray is closed; otherwise "Head Cleaning" cannot be performed. Click [Start] to clean the print head nozzles. Because cleaning consumes some ink from all ink cartridges, only clean the print head when faint areas or gaps appear in your printout. Use the "Nozzle Check" utility first to confirm that the print head needs to be cleaned.
4. Click **Start** to begin the cleaning cycle.

   You see a message on the LCD screen during the cleaning cycle.

   **Caution:** Never turn off the product during a cleaning cycle or you may damage it.

5. When the cleaning cycle is finished, you can check to see if the nozzles are clean; click **Print Nozzle Check Pattern** and click **Print**.

6. Check the printed pattern to see if there are gaps in the lines.

   **Print head is clean**
Print head needs cleaning

- If there are no gaps, click **Finish**.
- If there are gaps or the pattern is faint, click **Clean** to clean the print head again.

If you don’t see any improvement after cleaning the print head up to 4 times, turn off the product and wait at least 6 hours. Then try cleaning the print head again. If quality still does not improve, one of the ink cartridges may be old or damaged and needs to be replaced.

**Parent topic:** [Print Head Cleaning](#)

**Related topics**

- [Replacing Ink Cartridges](#)

### Print Head Alignment

If your printouts become grainy or blurry, you notice misalignment of vertical lines, or you see dark or light horizontal bands, you may need to align the print head.

**Note:** Banding may also occur if your print head nozzles need cleaning.

- [Aligning the Print Head Using the Product Control Panel](#)
- [Aligning the Print Head Using a Computer Utility](#)

**Parent topic:** [Adjusting Print Quality](#)
Aligning the Print Head Using the Product Control Panel

You can align the print head using the control panel on your product.

1. Make sure plain paper is loaded in the product.
2. Press the Home button.
3. Press the arrow buttons to select Setup and press the OK button.
4. Select Maintenance and press the OK button.
   You see this screen:

5. Select Head Alignment and press the OK button.
   You see this screen:
6. Press the Œ Start button to print an alignment sheet.

   **Note:** Do not cancel printing while you are printing a head alignment pattern.

   You see this screen:

7. Check the printed pattern and press the arrow buttons to choose the number representing the best printed pattern for each set. Press the OK button after each selection, then press the OK button when you are done.

   **Parent topic:** Print Head Alignment
Aligning the Print Head Using a Computer Utility

You can align the print head using a utility on your Windows computer or Mac.

1. Load a few sheets of plain paper in the product.
2. Do one of the following:
   - **Windows**: Right-click the product icon in the Windows taskbar.
   - **Mac OS X 10.6/10.7**: In the Apple menu or the Dock, select System Preferences. Select Print & Fax or Print & Scan, select your product, and select Options & Supplies. Select Utility and select Open Printer Utility.
   - **Mac OS X 10.4/10.5**: In the Apple menu or the Dock, select System Preferences. Select Print & Fax, select your product, and select Open Print Queue or Print Queue. Select Utility.
3. Select **Print Head Alignment**.
4. Click **Next**, then click **Print** to print an alignment sheet.

   **Note**: Do not cancel printing while you are printing a head alignment pattern.

   You see one of these windows:
Look at the alignment sheet.

Find the square without any visible bands in sets #1 through #4. Select the number that corresponds to that square from the list below for all sets. Then click [Next >].

If every square contains a band, select the square with the thinnest band or bands. Then click [Realignment].

#1  5
#2  5
#3  5
#4  5

Realignment  Cancel  Next >
5. Check the printed pattern and follow the instructions on the screen to choose the number representing the best printed pattern for each set.
   • After choosing each pattern number, click Next.
   • If no patterns are aligned in one or more of the sets, choose the closest one in each set and click Realignment. Then print another alignment sheet and check it.

   **Note:** Click Skip (where available) if you want to skip a particular alignment sheet.

6. When you are done, click Finish.

**Parent topic:** Print Head Alignment
Cleaning the Paper Path

If you see ink on the back of a printout, you can clean the paper path to remove any excess ink.

1. Load a few sheets of plain paper in the product.
2. Use the product control panel to make a copy, but without placing a document on the scanner glass.
3. Check the back of the ejected paper to see if it is clean.
4. Repeat as necessary until the paper comes out clean.

Parent topic: Adjusting Print Quality
Related topics
Copying
Cleaning and Transporting Your Product

See these sections if you need to clean or transport your product.

Cleaning Your Product
Transporting Your Product

Cleaning Your Product

To keep your product working at its best, you should clean it several times a year.
Close the output tray and front cover when you are not using the product to protect it from dust.

**Caution:** Do not use a hard brush, alcohol, or paint thinner to clean the product or you may damage it.
Do not use oil or other lubricants inside the product or let water get inside it.

1. Turn off the product.
2. Disconnect the power cable and any connected interface cables.
3. Remove all the paper.
4. Clean the scanner glass with a soft, lint-free cloth (microfiber is recommended), moistened with a little glass cleaner.

**Caution:** Do not spray glass cleaner directly on the glass and do not press the glass surface with any force.

5. Clean the outer case and control panel with a soft, dry cloth. Do not use liquid or chemical cleansers.

**Parent topic:** Cleaning and Transporting Your Product

Transporting Your Product

If you need to ship your product or transport it a long distance, prepare it for transportation as described here.

**Caution:** During transportation and storage, follow these guidelines:

• Avoid tilting the product, placing it vertically, or turning it upside down; otherwise ink may leak.
• Leave the ink cartridges installed. Removing the cartridges can dry out the print head and may prevent the product from printing.
• Do not carry the product by its control panel; this may damage the product.

1. Turn off the product.
2. Lift up the scanner and check to see if the print head is in the far right position (the home position). If not, turn on the product, wait for the print head to move, then turn the product off again.
3. Lift up the scanner, remove the transportation lock from its storage position, and install it as shown.

4. Secure the transportation lock with tape.

5. Lower the scanner.
6. Remove all the paper from the product.
7. Unplug any connected cables.
8. Close the output tray.
9. Lower the control panel.
10. Place the product in its original packing materials, if possible, or use equivalent materials with cushioning around the product. Make sure the box adequately protects the product control panel. Keep the product level during transportation. Be sure to remove the tape and transportation lock, and store the transportation lock as shown before turning on your product.

If print quality has declined when you print again, clean and align the print head.

**Parent topic:** [Cleaning and Transporting Your Product](#)

**Related concepts**

- [Print Head Cleaning](#)
- [Print Head Alignment](#)
Solving Problems

Check these sections for solutions to problems you may have using your product.

Checking for Software Updates
Product Status Messages
Running a Product Check
Resetting Control Panel Defaults
Solving Setup Problems
Solving Network Problems
Solving Copying Problems
Solving Paper Problems
Solving Problems Printing from a Computer
Solving Page Layout and Content Problems
Solving Print Quality Problems
Solving Scanning Problems
Solving Scanned Image Quality Problems
Solving Memory Card Problems
When to Uninstall Your Product Software
Where to Get Help

Checking for Software Updates

Periodically, it's a good idea to check Epson's support website for free updates to your product software. You can select Download the Latest Software from the Home screen of this manual or visit Epson's driver download site (U.S. downloads or Canadian downloads).

With Windows, your printer software automatically checks for updates. You can also manually update the software by selecting Driver Update here:

- Right-clicking the product icon in the Windows taskbar
- On the Maintenance tab in the printer settings window
- In the EPSON program group under your product name

Parent topic: Solving Problems
Related tasks
Changing Automatic Update Options
### Product Status Messages

You can often diagnose problems with your product by checking the messages on its LCD screen. You can also press the 🏠 Home button and select the Problem Solver icon to view help topics.

<table>
<thead>
<tr>
<th>LCD screen message</th>
<th>Condition/solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Paper out</td>
<td>No paper is loaded. Load paper in the product.</td>
</tr>
<tr>
<td>Paper jam</td>
<td>Paper is jammed in the product. Remove the jammed paper, then press the ⇥ Start button or the ⬤ On button as instructed on the screen.</td>
</tr>
<tr>
<td>Cannot recognize photos. Make sure photos are placed correctly.</td>
<td>There is a problem with originals placed on the product. Check to make sure they are placed correctly and repeat the operation.</td>
</tr>
<tr>
<td>The combination of IP address and subnet mask is invalid</td>
<td>There is a problem with the network connection to your product.</td>
</tr>
<tr>
<td>A printer's ink pad is at the end of its service life</td>
<td>The ink pad is at the end of its service life. Turn off the product and contact Epson for support.</td>
</tr>
<tr>
<td>A printer's ink pad is nearing the end of its service life</td>
<td>The ink pads are near the end of their service life. Contact Epson for support. (To continue printing, press the ⇥ Start button.)</td>
</tr>
<tr>
<td>Communication error</td>
<td>Make sure the computer is connected to your product and your software is installed correctly.</td>
</tr>
<tr>
<td>Recovery mode</td>
<td>An error has occurred during firmware updating. Connect your product using a USB cable and try updating the firmware again. If you still receive this error message, contact Epson for support.</td>
</tr>
<tr>
<td>Printer error</td>
<td>A fatal error has occurred. Turn the product off and then back on again. If the error continues, make sure you removed the transportation lock. If the lock is removed and the error continues, contact Epson for support.</td>
</tr>
<tr>
<td>Backup Error</td>
<td>A problem occurred while backing up data to an external USB device. Note the displayed error code and contact Epson for support.</td>
</tr>
<tr>
<td>Error code XXXXX</td>
<td></td>
</tr>
</tbody>
</table>

Parent topic: Solving Problems
Running a Product Check

Running a product check helps you determine if your product is operating properly.

1. Disconnect any interface cables connected to your product.
2. Load plain paper in the product.
3. Press the Home button.
4. Select Setup and press the OK button.
5. Select Maintenance and press the OK button.
   You see this screen:
6. Press the **OK** button.
You see this screen:

![Nozzle check pattern. Load Letter/A4 paper in main tray. Press [ ].](image)

7. Press the **Start** button.
After the nozzle pattern prints, you see this screen:

![Finish Nozzle Check
Head Cleaning](image)

If any segments are missing from the printed pattern, clean the print head.

8. Do the following, depending on the results of the product check:
   - If the page prints and the nozzle check pattern is complete, the product is operating properly. Any operation problem you may have could be caused by your computer, cable, software, or selected
settings. Check the other solutions in this book or try uninstalling and reinstalling your printer software.

- If the page prints but the nozzle check pattern has gaps, clean or align the print head.
- If the page does not print, the product may have a problem. Check the other solutions in this manual. If they do not work, contact Epson.

Parent topic: Solving Problems

Related concepts
Print Head Cleaning
Print Head Alignment
When to Uninstall Your Product Software

Related references
Where to Get Help

Resetting Control Panel Defaults

If you have a problem with settings on the product control panel, you can reset them to their factory defaults. You can choose which settings to reset or reset them all.

1. Press the Home button.
2. Select Setup and press the OK button.
3. Select Restore Default Settings and press the OK button.

You see this screen:
4. Select one of these options and press the **OK** button:
   - **Wi-Fi/Network Settings**: Resets all network settings.
   - **All except Wi-Fi/Network Settings**: Resets all control panel settings, except for network settings.
   - **All Settings**: Resets all control panel settings.
   
   You see a confirmation screen.

5. Select **Yes** and press the **OK** button to reset the selected settings. (Select **No** and press the **OK** button if you want to cancel the operation.)

**Parent topic:** Solving Problems

### Solving Setup Problems

Check these sections if you have problems while setting up your product.

- **Noise After Ink Installation**
- **Software Installation Problems**
- **Control Panel Setup Problems**

**Parent topic:** Solving Problems

### Noise After Ink Installation

If you hear noises from your product after installing ink, try these solutions:

- The first time you install ink cartridges, the product must prime its print head. Wait until priming finishes before you turn off the product, or it may prime improperly and use excess ink the next time you turn it on. Your product is finished priming the print head when the blue status light stops flashing.

- If the product’s print head stops moving or making noise, and the charging process has not finished after 5 minutes, turn off your product. Turn it back on and check to see if charging is still in progress. If it is still in progress, contact Epson for help.

- Turn off the product, then make sure the transportation lock has been removed and placed in the storage area as shown below. Wait a moment, then turn the product back on to clear the error.
Software Installation Problems

If you have problems while installing your product software, try these solutions:

• Make sure your product is turned on and the USB cable is securely connected at both ends. If you still have problems installing software, disconnect the cable and carefully follow the instructions on the Start Here sheet. Also make sure your system meets the requirements for your operating system.

• Close any other programs, including screen savers and virus protection software, and install your product software again.

• In Windows, make sure your product is selected as the default printer and the correct port is shown in the printer properties.

• If you see any error message or your software does not install correctly in Windows, you may not have software installation privileges. Contact your System Administrator.

Parent topic: Solving Setup Problems
Related concepts
When to Uninstall Your Product Software

Related references
Windows System Requirements
Mac System Requirements
Control Panel Setup Problems

If you have problems setting up the control panel, try these solutions:

- To view LCD screen text in a different language, you can select a different Language setting.
- To adjust the position of the control panel, carefully raise or lower it.

Parent topic: Solving Setup Problems

Related tasks

- Adjusting Control Panel Position
- Changing LCD Screen Language

Solving Network Problems

Check these solutions if you have problems setting up or using your product on a network.

Product Cannot Connect to a Wireless Router or Access Point

Network Software Cannot Find Product on a Network

Product Does Not Appear in Mac OS X Printer Window

Cannot Print Over a Network

Cannot Scan Over a Network

Printing a Network Status Sheet

Parent topic: Solving Problems

Product Cannot Connect to a Wireless Router or Access Point

If your product has trouble finding or connecting to a wireless router or access point, try these solutions:

- Make sure to place your product within contact range of your router or access point.

  Note: Avoid placing your product near a microwave oven, 2.4 GHz cordless phone, or large metal object, such as a filing cabinet.

- Verify that your router or access point is operating correctly by connecting to it from your computer or another device.
- You may need to disable the firewall and any anti-virus software on your wireless router or access point.
- Check to see if access restrictions, such as MAC address filtering, are set on the router or access point. If access restrictions are set, add your product’s MAC address to your router’s address list. To
obtain your product's MAC address, print a network status sheet. Then follow the instructions in your router or access point documentation to add the address to the list.

- If your router or access point does not broadcast its network name (SSID), follow the instructions that came with your product to enter your wireless network name manually.
- If your router or access point has security enabled, determine the kind of security it is using and any required password or passphrase for connection. Then make sure to enter the exact WEP key or WPA passphrase correctly.

**Parent topic:** Solving Network Problems

### Network Software Cannot Find Product on a Network

If EpsonNet Setup cannot find your product on a network, try these solutions:

- Make sure your product is turned on and connected to your network. Verify connection using your product control panel.
- If necessary, reinstall your product software and try running EpsonNet Setup again.

**Parent topic:** Solving Network Problems

### Related concepts

**When to Uninstall Your Product Software**

### Product Does Not Appear in Mac OS X Printer Window

If your product does not appear in the Mac OS X printer window, try these solutions:

- Turn your product off, wait 30 seconds, then turn it back on again.
- If you are connecting the product via EpsonNet Setup and the WiFi light on your product is not solid green, make sure your product software was installed correctly. If necessary, reinstall your software.

**Parent topic:** Solving Network Problems

### Cannot Print Over a Network

If you cannot print over a network, try these solutions:

- Make sure that your product is turned on.
- Make sure you install your product's network software as described in your product documentation.
- Print a network status sheet and verify that the network settings are correct. If the network status is **Disconnected**, check any cable connections and turn your product off and then on again.
• If you are using TCP/IP, make sure the product's IP address is set correctly for your network. If your network does not assign IP addresses using DHCP, set the IP address manually.
• Make sure your computer and product are both using the same wireless network.
• If network printing is slow, print a network status sheet and check the signal strength. If it is poor, place your product closer to your router or access point.

  **Note:** Avoid placing your product near a microwave oven, 2.4 GHz cordless phone, or large metal object, such as a filing cabinet.

• If you are connecting the product via EpsonNet setup and the WiFi light on your product is not solid green, make sure your product software was installed correctly. If necessary, reinstall your software.

**Parent topic:** Solving Network Problems

**Related tasks**

Printing a Network Status Sheet

**Cannot Scan Over a Network**

If you cannot start Epson Scan for scanning over a network, try these solutions:

• If you are scanning a large original at a high resolution, a network communication error may occur. Try scanning again at a lower resolution.
• If network communication was interrupted while starting Epson Scan, exit Epson Scan, wait a few seconds, and restart it. If Epson Scan cannot restart, turn off your product, turn it back on, and try restarting Epson Scan again.
• Make sure the option selected as the **Timeout Setting** in the Epson Scan Setting program is long enough to complete scanning over a network. See Epson Scan Help for details.
• You may need to disable the firewall and any anti-virus software on your wireless router or access point.

  **Note:** Epson Scan is not available for Mac OS X 10.6 or 10.7.

**Parent topic:** Solving Network Problems

**Related topics**

Scanning
Printing a Network Status Sheet

You can print a network status sheet to help you determine the causes of any problems you may have using your product on a network.

1. Press the  Home button.
2. Press the arrow buttons to select Setup and press the OK button.
3. Select Wi-Fi/Network Settings and press the OK button.

You see this screen:

4. Select Confirm Wi-Fi/Network Settings and press the OK button.
5. Press the Start button.
6. Press the Start button again to print the network status sheet.

(Press the Stop/Reset button if you want to cancel the operation.)

Examine the settings shown on the network status sheet to diagnose any problems you have.

Parent topic: Solving Network Problems

Solving Copying Problems

Check these solutions if you have problems copying with your product.

Product Makes Noise, But Nothing Copies
Product Makes Noise When It Sits for a While
Product Makes Noise, But Nothing Copies

If your product makes a noise, but nothing copies, try these solutions:

• Run a nozzle check to see if any of the print head nozzles are clogged. Then clean the print head, if necessary.
• If the nozzle check page does not print, but the product's On light is on, make sure your product software is installed correctly.
• Make sure your product is level (not tilted).

Parent topic: Solving Copying Problems

Related concepts
Print Head Nozzle Check
Print Head Cleaning

Product Makes Noise When It Sits for a While

Your product is performing routine maintenance. This is normal.

Parent topic: Solving Copying Problems

Solving Paper Problems

Check these sections if you have problems using paper with your product.

Paper Feeding Problems
Paper Jam Problems Inside the Product
Paper Jam Problems in the Main Tray
Paper Jam Problems in the Auto Duplexer
Paper Ejection Problems

Parent topic: Solving Problems

Paper Feeding Problems

If you have problems feeding paper, try these solutions:

• If paper does not feed for printing, remove it from the tray. Reload it against the right side, then adjust the edge guides. Make sure the paper stack is not above the tab on the edge guides inside the cassette.
• If multiple pages feed at once, remove the paper, fan the edges to separate the sheets, and reload it.
• Do not load more than the recommended number of sheets.
• If paper jams when you print on both sides of the paper, try loading fewer sheets.
• For best results, follow these guidelines:
  • Use new, smooth, high-quality paper that is not curled, creased, old, too thin, or too thick.
  • Load paper in the cassette printable side down.
  • Do not load paper with holes punched in it.
  • Follow any special loading instructions that came with the paper.

Parent topic: Solving Paper Problems
Related references
Paper Jam Problems Inside the Product
Paper Jam Problems in the Main Tray
Paper Jam Problems in the Auto Duplexer
Paper Loading Capacity

Related topics
Loading Paper

Paper Jam Problems Inside the Product
If you see a message that paper has jammed inside the product, try these solutions:
1. Cancel the print job from your computer, if necessary.
2. Press the OK button and follow the instructions on the LCD screen to clear the jam.
3. Lift the scanner and remove any jammed paper.
Caution: Do not touch the flat white cable inside the printer.

4. Pull back on the tabs to remove the cover inside the product and remove any jammed paper.
5. Reattach and close the cover inside the product.

6. Close the scanner.
7. Press the \textbf{Start} button to resume printing. If you still see a paper jam message, check the other paper jam solutions.
8. Carefully follow all paper loading instructions when you load new paper.

\textbf{Parent topic:} Solving Paper Problems
Related references
Paper Jam Problems in the Main Tray
Paper Jam Problems in the Auto Duplexer

Paper Jam Problems in the Main Tray
If you see a message that paper has jammed in the main tray, try these solutions:
1. Close the output tray.
2. Pull out the paper cassette.
3. Remove any jammed paper inside the cassette.

4. Remove any paper jammed inside the paper cassette slot.
5. Carefully follow all paper loading instructions when you load new paper.
6. Replace the paper cassette.
7. Press the \textbf{Start} button to resume printing. If you still see a paper jam message, continue with these steps.

8. Turn off the product and unplug it from the electrical outlet.

9. Close the output tray.

10. Pull out the paper cassette.

11. Close the front cover.

12. Turn the product over onto the side and remove any jammed paper beneath.
13. Open the front cover and replace the paper cassette.

14. Press the **Start** button to resume printing. If you still see a paper jam message, check the other paper jam solutions.

**Parent topic:** Solving Paper Problems

**Related references**
- Paper Jam Problems Inside the Product
- Paper Jam Problems in the Auto Duplexer

**Paper Jam Problems in the Auto Duplexer**

If you see a message that paper has jammed in the auto duplexer, try these solutions:

1. Cancel the print job from your computer, if necessary.

   **Note:** Do not turn off your product when performing the rest of these steps.

2. Press the **OK** button and follow the instructions on the LCD screen to clear the jam.

3. Press the buttons to release the auto duplexer and remove the duplexer from your product.
4. Press the button on the duplexer cover and open the cover.
5. Remove any jammed paper from the duplexer.

6. Remove any paper jammed inside the duplexer slot.
7. Replace the duplexer using the guides inside the duplexer slot.

8. Press the buttons on the duplexer as you press it into place on your product.
9. Press the Start button to resume printing. If you still see a paper jam message, check the other paper jam solutions.

Parent topic: Solving Paper Problems

Related references

Paper Jam Problems Inside the Product
Paper Jam Problems in the Main Tray

Paper Ejection Problems

If you have problems with paper ejecting properly, try these solutions:

- If paper does not eject fully, you may have set the wrong paper size. Cancel printing to eject the paper. Select the correct paper size when you reprint.
- If paper is wrinkled when it ejects, it may be damp or too thin. Load new paper and be sure to select the correct paper type setting when you reprint.

Parent topic: Solving Paper Problems

Related references

Paper Jam Problems Inside the Product
Paper Jam Problems in the Main Tray
Paper Jam Problems in the Auto Duplexer
Paper or Media Type Settings

Related tasks

Cancelling Printing Using a Product Button
Related topics
Loading Paper

Solving Problems Printing from a Computer
Check these sections if you have problems while printing from your computer.
Nothing Prints
Product Icon Does Not Appear in Windows Taskbar
Error After Cartridge Replacement
Printing is Slow
Parent topic: Solving Problems

Nothing Prints
If you have sent a print job and nothing prints, try these solutions:
• Make sure your product is turned on.
• Make sure any interface cables are connected securely at both ends.
• If you connected your product to a USB hub, make sure it is a first-tier hub. If it still does not print, connect your product directly to your computer instead of the hub.
• Run a product check to see if a test page prints. If the test page prints, check to see if your product software is installed correctly.
• In Windows, make sure your product is selected as the default printer.
• In Windows, clear any stalled print jobs from the Windows Spooler:
  • Windows 7: Click 📦 and select Devices and Printers. Right-click your product name, select See what’s printing, right-click the stalled print job, click Cancel, and click Yes.
  • Windows Vista: Click 📦 and select Control Panel. Click Printer under Hardware and Sound, right-click your product name, select Open, right click the stalled print job, click Cancel, and click Yes.
  • Windows XP: Click Start and select Printers and Faxes. (Or open the Control Panel, select Printers and Other Hardware if necessary, and select Printers and Faxes.) Right-click your product name, select Open, right-click the stalled print job, click Cancel, and click Yes.

Parent topic: Solving Problems Printing from a Computer
Related tasks
Running a Product Check

Product Icon Does Not Appear in Windows Taskbar
If you do not see your product icon in the Windows taskbar, first try restarting your computer. If that does not work, try this solution:

1. Do one of the following:
   - **Windows 7**: Click and select **Devices and Printers**.
   - **Windows Vista**: Click , select **Control Panel**, and click **Printer** under **Hardware and Sound**.
   - **Windows XP**: Click **Start** and select **Printers and Faxes**. (Or open the **Control Panel**, select **Printers and Other Hardware** if necessary, and **Printers and Faxes**.)
2. Right-click your product name, and select **Printing Preferences**.
3. Click the **Maintenance** tab.
4. Click the **Speed & Progress** button.
5. Click the **Monitoring Preferences** button.
6. Click the **Shortcut Icon** box.
7. Click **OK** to close the open program windows.

**Parent topic**: Solving Problems Printing from a Computer

Error After Cartridge Replacement
If you see an error light or error message after you replace an ink cartridge, try this solution:

1. Remove and reinsert the ink cartridge you replaced, making sure to push it all the way into its slot.
2. Complete the ink cartridge installation steps.

**Parent topic**: Solving Problems Printing from a Computer

Related topics
Replacing Ink Cartridges
Printing is Slow

If printing becomes slow, try these solutions:

• Make sure your system meets the requirements for your operating system. If you are printing a high-resolution image, you may need more than the minimum requirements. If necessary, increase your system's memory.
• Clear space on your hard drive or run a defragmentation utility to free up existing space.
• Close any programs you are not using when you print.
• If your product is connected to a USB hub, connect it directly to your computer instead.
• If printing becomes slower after printing continuously for a long time, the product may have automatically slowed down to protect the print mechanism from overheating or becoming damaged. Let the product rest with the power on for 30 minutes, then try printing again.

For the fastest printing, select the following settings in your product software:

• Make sure the paper type setting matches the type of paper you loaded.
• Turn on any high speed settings in your product software.
• Select a lower print quality setting.
• **Windows**: Click the **Maintenance** tab, select **Speed & Progress**, and select the following settings:
  • **High Speed Copies**
  • **Always spool RAW datatype**
  • **Page Rendering Mode**
  • **Print as Bitmap**

Parent topic: Solving Problems Printing from a Computer

Related references

Windows System Requirements
Mac System Requirements
Paper or Media Type Settings

Related tasks

Selecting Basic Print Settings - Windows
Selecting Basic Print Settings - Mac OS X 10.5/10.6/10.7
Selecting Basic Print Settings - Mac OS X 10.4
Solving Page Layout and Content Problems

Check these sections if you have problems with the layout or content of your printed pages.

- Inverted Image
- Too Many Copies Print
- Blank Pages Print
- Incorrect Margins on Printout
- Border Appears on Borderless Prints
- Incorrect Characters Print
- Incorrect Image Size or Position
- Slanted Printout

Parent topic: Solving Problems

Inverted Image

If your printed image is inverted unexpectedly, try these solutions:

- Turn off any mirror or inversion settings in your printing application.
- Turn off the Mirror Image, Flip horizontally, or Reverse page orientation settings in your printer software. (This option has different names, depending on your operating system version.)

Note: Leave these options turned on when you print on transfer paper, if available for your product.

Parent topic: Solving Page Layout and Content Problems

Related tasks
Selecting Print Layout Options - Windows
Selecting Basic Print Settings - Mac OS X 10.5/10.6/10.7
Selecting Basic Print Settings - Mac OS X 10.4

Too Many Copies Print

Make sure that the Copies setting in your printing program or printer software is not set for multiple copies.

Parent topic: Solving Page Layout and Content Problems
Related tasks
Selecting Print Layout Options - Windows
Blank Pages Print

If blank pages print unexpectedly, try these solutions:

- Make sure you selected the correct paper size settings in your printing program and printer software.
- If a blank page exists in a document you are printing and you want to skip printing it, select the **Skip Blank Page** setting in your printer software.
- Run a print head nozzle check to see if any of the nozzles are clogged. Then clean the print head, if necessary.
- Make sure your product is selected as the printer in your printing program.

**Parent topic:** Solving Page Layout and Content Problems

**Related concepts**
Print Head Nozzle Check
Print Head Cleaning

**Related tasks**
Selecting Basic Print Settings - Windows
Selecting Basic Print Settings - Mac OS X 10.5/10.6/10.7
Selecting Printing Preferences - Mac OS X 10.5/10.6/10.7
Selecting Basic Print Settings - Mac OS X 10.4
Selecting Printing Preferences - Mac OS X 10.4

Incorrect Margins on Printout

If your printed page has incorrect margins, try these solutions:

- Make sure you selected the correct paper size settings in your printing program and printer software.
- Make sure you selected the correct margins for your paper size in your printing program.
- Make sure your paper is positioned correctly for feeding into the printer.

You can use the preview option in your printer software to check your margins before you print.

**Parent topic:** Solving Page Layout and Content Problems

**Related tasks**
Selecting Basic Print Settings - Windows
Border Appears on Borderless Prints

If you see a border on borderless prints, try these solutions:

- Make sure you are printing on a compatible borderless paper type and size.

  **Note:** Do not select a custom paper size for borderless prints.

- **Windows:** Make sure you selected the **Borderless** setting in your printer software.
- **Mac OS X:** Make sure you selected a paper size with a **(Borderless)** option in your printer software.
- Adjust the **Expansion** setting to adjust the amount of image expansion on the edges of borderless prints.

**Parent topic:** Solving Page Layout and Content Problems

**Related references**

- Borderless Paper Type Compatibility

**Related tasks**

- Selecting Basic Print Settings - Windows
- Selecting Print Layout Options - Windows
- Selecting Basic Print Settings - Mac OS X 10.5/10.6/10.7
- Selecting Page Setup Settings - Mac OS X 10.4
- Selecting Basic Print Settings - Mac OS X 10.4

Incorrect Characters Print

If incorrect characters appear in your prints, try these solutions before reprinting:

- Make sure any interface cables are securely connected at both ends.
- In Windows, clear any stalled print jobs from the Windows Spooler:
  
  - **Windows 7:** Click ![printer_icon] and select **Devices and Printers.** Right-click your product name, select **See what's printing,** right-click the stalled print job, click **Cancel,** and click **Yes.**
• **Windows Vista**: Click ⚙️ and select **Control Panel**. Click **Printer** under **Hardware and Sound**. Right-click your product name, select **Open**, right-click the stalled print job, click **Cancel**, and click **Yes**.

• **Windows XP**: Click **Start** and select **Printers and Faxes**. (Or open the **Control Panel**, select **Printers and Other Hardware** if necessary, and select **Printers and Faxes**.) Right-click your product name, select **Open**, right-click the stalled print job, click **Cancel**, and click **Yes**.

  • Make sure your product is selected as the printer in your printing program.
  • If your product is connected to a USB hub, connect it directly to your computer instead.

**Parent topic**: Solving Page Layout and Content Problems

## Incorrect Image Size or Position

If your printed image is the wrong size or in the wrong position, try these solutions:

• Make sure you selected the correct paper size and layout settings in your printing program and printer software.

• Make sure your paper is positioned correctly for feeding into the printer.

You can use the preview option in your printer software to check your margins before you print.

**Parent topic**: Solving Page Layout and Content Problems

**Related tasks**

- Selecting Basic Print Settings - Windows
- Selecting Print Layout Options - Windows
- Selecting Basic Print Settings - Mac OS X 10.5/10.6/10.7
- Selecting Print Layout Options - Mac OS X 10.5/10.6/10.7
- Selecting Page Setup Settings - Mac OS X 10.4
- Selecting Print Layout Options - Mac OS X 10.4

**Related topics**

- Loading Paper

## Slanted Printout

If your printouts are slanted, try these solutions:

• Slide the edge guides against the edges of the paper.

• Select a higher print quality setting in your printer software.
**Solving Print Quality Problems**

Check these sections if your printouts have problems with print quality, but your image looks fine on your computer screen.

- **White or Dark Lines in Printout**
- **Blurry or Smeared Printout**
- **Faint Printout or Printout Has Gaps**
- **Grainy Printout**
- **Incorrect Colors**

**White or Dark Lines in Printout**

If you notice white or dark lines in your prints (also called banding), try these solutions before you reprint:

- Clean the print head.
- Make sure the paper type setting matches the type of paper you loaded.
- Make sure you loaded the printable side of the paper facedown in the cassette.
- Turn off any high speed settings in your product software.
- Align the print head.
- You may need to replace the ink cartridges.

**Parent topic:** Solving Print Quality Problems

**Related concepts**

- Print Head Cleaning
- Print Head Alignment
Blurry or Smeared Printout

If your printouts are blurry or smeared, try these solutions:

- Make sure your paper is not damp, curled, old, or loaded faceup in the cassette (the printable side should be facedown).
- Use a support sheet with special paper, or load special paper one sheet at a time.
- Make sure your paper meets the specifications for your product.
- Use Epson papers to ensure proper saturation and absorption of genuine Epson inks.
- Make sure the paper type setting in your product software matches the type of paper you loaded.
- Remove each sheet from the output tray as it is printed.
- Avoid handling printouts on glossy paper right after printing to allow the ink to set.
- Turn off any high speed settings in your product software.
- If you print on both sides of a sheet of paper, smudges may appear on the reverse side of heavily saturated or dark images. If one side of a sheet will contain a lighter image or text, print that side first. Adjust the Print Density and/or Ink Drying Time settings.
- Clean the print head.
- Align the print head.
- Clean the paper path.

Note: Your product will not operate properly while tilted at an angle. Place it on a flat, stable surface that extends beyond the base of the product in all directions.

Parent topic: Solving Print Quality Problems
Faint Printout or Printout Has Gaps

If your printouts are faint or have gaps, try these solutions:

- Clean the print head.
- The ink cartridges may be old or low on ink, and you may need to replace them.
- Make sure the paper type setting matches the type of paper you loaded.
- Make sure your paper is not damp, curled, old, or loaded faceup in the cassette (the printable side should be facedown).
- Clean the paper path.

Parent topic: Solving Print Quality Problems

Related concepts
Print Head Cleaning
Grainy Printout

If your printouts are grainy, try these solutions:

- Make sure you loaded the printable side of the paper facedown in the cassette.
- Select a higher print quality setting and turn off any high speed settings in your product software.
- Clean the print head.
- Align the print head.
- You may need to increase the image resolution or print a smaller size; see your software documentation.

Parent topic: Solving Print Quality Problems

Related concepts
Print Head Alignment

Related tasks
Selecting Advanced Print Settings - Windows
Selecting Basic Print Settings - Mac OS X 10.5/10.6/10.7
Selecting Printing Preferences - Mac OS X 10.5/10.6/10.7
Selecting Basic Print Settings - Mac OS X 10.4
Selecting Printing Preferences - Mac OS X 10.4

Related topics
Loading Paper
Incorrect Colors

If your printouts have incorrect colors, try these solutions:

• Make sure the Black/Grayscale or Grayscale setting is not selected in your printer software.
• Clean the print head.
• The ink cartridges may be old or low on ink, and you may need to replace them.
• Your printed colors can never exactly match your on-screen colors. However, you can use a color management system to get as close as possible. Try using the color management options in your printer software.
• For best results, use genuine Epson ink and paper.

Parent topic: Solving Print Quality Problems

Related concepts
Print Head Cleaning

Related references
Available Epson Papers

Related tasks
Selecting Advanced Print Settings - Windows
Managing Color - Mac OS X 10.5/10.6/10.7
Managing Color - Mac OS X 10.4

Related topics
Replacing Ink Cartridges

Solving Scanning Problems

Check these solutions if you have problems scanning with your product.

Scanning Software Does Not Operate Correctly
Cannot Start Epson Scan

Parent topic: Solving Problems

Scanning Software Does Not Operate Correctly

If your scanning software does not operate correctly, try these solutions:

• Make sure your computer has adequate memory and meets the system requirements for your operating system.
• Make sure your computer is not running in a power-saving mode, such as sleep or standby. If so, wake your system and restart your scanning software.
• If you upgraded your operating system but did not reinstall your scanning software, try reinstalling it.

  Note: Epson Scan is not available for Mac OS X 10.6/10.7.

Parent topic: Solving Scanning Problems

Related references
Windows System Requirements
Mac System Requirements

Cannot Start Epson Scan
If you cannot start Epson Scan, try these solutions:
• Make sure your product is turned on and any interface cables are securely connected at both ends.
• Make sure Epson Scan is selected in your scanning program.
• Make sure your computer is not running in a power-saving mode, such as sleep or standby. If so, wake your system and restart Epson Scan.
• If you upgraded your operating system but did not reinstall Epson Scan, try reinstalling it.

  Note: Epson Scan is not available for Mac OS X 10.6/10.7.

Parent topic: Solving Scanning Problems

Related tasks
Scanning with Mac OS X 10.6/10.7

Related topics
Starting a Scan

Solving Scanned Image Quality Problems
Check these sections if a scanned image on your computer screen has a quality problem.

  Image Consists of a Few Dots Only
  Line of Dots Appears in All Scanned Images
  Straight Lines in an Image Appear Crooked
  Image is Distorted or Blurry
Image Colors are Patchy at the Edges
Image is Too Dark
Back of Original Image Appears in Scanned Image
Ripple Patterns Appear in an Image
Image is Scanned Upside-Down
Scanned Image Colors Do Not Match Original Colors
Scan Area is Not Adjustable in Thumbnail Preview
Scanned Image Edges are Cropped

Parent topic: Solving Problems

Related topics
Solving Print Quality Problems

Image Consists of a Few Dots Only

If your scanned image consists only of a few dots, try these solutions:

• Make sure you placed your original for scanning facing the correct way.
• If you are scanning using the Epson Scan Black & White setting, adjust the Threshold setting and scan again.

Parent topic: Solving Scanned Image Quality Problems

Related references
Available Image Adjustments - Home Mode
Available Image Adjustments - Office Mode
Available Image Adjustments - Professional Mode

Related topics
Placing Originals on the Product

Line of Dots Appears in All Scanned Images

If a line of dots appears in all your scanned images, clean the scanner glass with a soft, dry, lint-free cloth or use a small amount of glass cleaner on the cloth, if necessary. Paper towels are not recommended.

Caution: Do not spray glass cleaner directly on the scanner glass.

Parent topic: Solving Scanned Image Quality Problems
Related tasks
Cleaning Your Product

Straight Lines in an Image Appear Crooked
If straight lines in an original appear crooked in a scanned image, make sure to place your original straight when you scan it.

Parent topic: Solving Scanned Image Quality Problems
Related topics
Placing Originals on the Product

Image is Distorted or Blurry
If a scanned image appears distorted or blurry, try these solutions:

- Make sure your original is not wrinkled or warped. This may prevent the original from laying flat on the scanner glass.
- Do not move your original or your product during scanning.
- Your product will not operate properly while tilted at an angle. Place it on a flat, stable surface that extends beyond the base of the product in all directions.
- Adjust these Epson Scan settings (if available) and try scanning again:
  - Select the **Unsharp Mask** setting.
  - Adjust the **Auto Exposure** setting.
  - Increase the **Resolution** setting.

Parent topic: Solving Scanned Image Quality Problems
Related topics
Selecting Epson Scan Settings

Image Colors are Patchy at the Edges
If you are scanning a thick or warped original, cover its edges with paper to block external light as you scan it.

Parent topic: Solving Scanned Image Quality Problems
Image is Too Dark
If your scanned image is too dark, try these solutions:
• Adjust these Epson Scan settings (if available) and try scanning again:
  • Auto Exposure
  • Brightness
  • Histogram Adjustment
• Check the brightness and contrast settings of your computer monitor.

Parent topic: Solving Scanned Image Quality Problems
Related topics
Selecting Epson Scan Settings

Back of Original Image Appears in Scanned Image
If an image from the back of a thin original appears in your scanned image, place a piece of black paper on the back of the original and scan it again.

Parent topic: Solving Scanned Image Quality Problems

Ripple Patterns Appear in an Image
You may see a ripple pattern (called a moiré) in scanned images of printed documents. This is caused by interference from differing pitches in the scanner's screen and your original's halftone screen. To reduce this effect, adjust these Epson Scan settings (if available) and try scanning again:
• Select the Descreening setting.
• Select a lower Resolution setting.

Parent topic: Solving Scanned Image Quality Problems
Related topics
Selecting Epson Scan Settings

Image is Scanned Upside-Down
Your product scans using the Auto Photo Orientation setting. This setting checks the preview image for faces, the sky, and other features, and then correctly rotates the photo when it is scanned, if necessary. If your photo is not oriented correctly using this option, deselect the Auto Photo Orientation setting and scan again.

Parent topic: Solving Scanned Image Quality Problems
Related tasks
Scanning in Full Auto Mode

Scanned Image Colors Do Not Match Original Colors

Printed colors can never exactly match the colors on your computer monitor because printers and monitors use different color systems: monitors use RGB (red, green, and blue) and printers typically use CMYK (cyan, magenta, yellow, and black).

Check the color matching and color management capabilities of your computer, display adapter, and the software you are using to see if they are affecting the palette of colors you see on your screen.

To adjust the colors in your scanned image, adjust these Epson Scan settings (if available) and try scanning again:

- Change the **Image Type** setting and experiment with different combinations of the next settings.
- Adjust the **Tone Correction** setting.
- Adjust the **Auto Exposure** setting.

Parent topic: Solving Scanned Image Quality Problems

Related topics
Selecting Epson Scan Settings

Scan Area is Not Adjustable in Thumbnail Preview

If you cannot adjust the scan area while viewing a Thumbnail preview in Epson Scan, try these solutions:

- Create a scan area by drawing a marquee on your preview image and adjusting it as necessary.
- Switch to Normal preview mode, if available, and preview your image again.

Parent topic: Solving Scanned Image Quality Problems

Related concepts
Image Preview Guidelines

Related tasks
Selecting a Scan Area - Home Mode
Selecting a Scan Area - Office Mode
Selecting a Scan Area - Professional Mode

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Scanned Image Edges are Cropped
If the edges of a scanned image are cropped, make sure your original is placed correctly for scanning. If necessary, move your original away from the edges of the scanner glass slightly.

Parent topic: Solving Scanned Image Quality Problems
Related topics
Placing Originals on the Product

Solving Memory Card Problems
Check these solutions if you have problems using memory cards with your product.

Memory Card Does Not Fit Into a Slot
If a memory card does not fit properly in a slot, do not force it in. You may need to use an adapter with your memory card.

Parent topic: Solving Memory Card Problems
Related references
Memory Card Types
Memory Card Types

Cannot View or Print Photos from a Memory Card
If you cannot view or print photos from a memory card inserted in your product, try these solutions:

• Make sure you have inserted only one memory card at a time.
• Make sure your memory card is compatible with the product.
• Make sure the files on your memory card are in the correct format.
• If you have too many photos on your memory card, you may not see all the photos you expect or may be prompted to select a group of photos by date. Reduce the number of photos on your card or select...
one group of photos at a time. Check the memory card specifications for the maximum number of photos.

**Parent topic:** Solving Memory Card Problems

**Related references**
- Memory Card Types
- Memory Card File Specifications

### Cannot Transfer Photos To or From a Memory Card

If you have problems transferring photos to or from a memory card inserted in your product, try these solutions:

- Make sure you have inserted only one memory card at a time.
- Make sure your memory card is compatible with the product.
- Make sure your product is securely connected to your computer.
- If you are transferring photos to the memory card, check the memory card's write-protect tab to make sure it is set to allow writing to the card.
- If you are using your product on a network, make sure that the network File Sharing setting for your product is set to allow write access over the network.

**Parent topic:** Solving Memory Card Problems

**Related references**
- Memory Card Types
- Memory Card File Specifications

**Related topics**
- Transferring Photos on a Memory Card

### When to Uninstall Your Product Software

If you have a problem that requires you to uninstall and re-install your software, follow the instructions for your operating system.

- Uninstalling Product Software - Windows
- Uninstalling Product Software - Mac OS X

**Parent topic:** Solving Problems
Uninstalling Product Software - Windows

You can uninstall and then re-install your product software to solve certain problems.

1. Turn off the product.
2. Disconnect any interface cables.
3. Click or Start, and select All Programs or Programs.
4. Select EPSON, select your product, then click EPSON Printer Software Uninstall.

   Note: If you see a User Account Control window, click Yes or Continue.

5. In the next window, select your product and click OK. Then follow any on-screen instructions.
6. Open the Windows Control Panel utility.
7. Do one of the following to uninstall Epson Event Manager, then follow any on-screen instructions:
   • Windows 7 or Windows Vista: Select Programs and Features. (In Classic view, select Programs and click Uninstall a program.) Select Epson Event Manager and click Uninstall/Change.
   • Windows XP: Double-click Add or Remove Programs. Select Epson Event Manager and click Change/Remove.
8. Do one of the following to uninstall Epson Scan, then follow any on-screen instructions:
   • Windows 7 or Windows Vista: Select Epson Scan and click Uninstall/Change.
   • Windows XP: Select Epson Scan and click Change/Remove.
9. Restart your computer, then see the Start Here sheet to re-install your software.

   Note: If you find that re-installing your product software does not solve a problem, contact Epson.

Parent topic: When to Uninstall Your Product Software

Uninstalling Product Software - Mac OS X

In most cases, you do not need to uninstall your product software before re-installing it. However, you can download the Uninstall Center utility from the Epson support website to uninstall your product software as described here.

Note: If you find that re-installing your product software does not solve a problem, contact Epson.
1. To download the Uninstall Center utility, visit the Epson download site (U.S. downloads or Canadian downloads).
2. Extract the contents of the zip file you downloaded onto your hard drive.
3. Quit all applications currently running on your Mac.
4. Open the **Applications > Epson Software** folder.
5. Double-click the **Uninstall Center** icon.
6. Select the checkbox for each software program you want to uninstall.
7. Click **Uninstall**.
8. Follow the on-screen instructions to uninstall the software.
9. To reinstall your product software, see the **Start Here** sheet for instructions.

**Note:** If you uninstall the printer driver and your product name remains in the Print & Fax or Print & Scan window, select your product name and click the – (remove) icon to remove it.

**Parent topic:** When to Uninstall Your Product Software

### Where to Get Help

If you need to contact Epson for technical support services, use the following support options.

**Internet Support**

Visit Epson’s support website at [www.epson.com/support](http://www.epson.com/support) (U.S.) or [www.epson.ca/support](http://www.epson.ca/support) (Canada) for solutions to common problems. You can download drivers and documentation, get FAQs and troubleshooting advice, or e-mail Epson with your questions.

**Speak to a Support Representative**

Before you call Epson for support, please have the following information ready:

- Product name
- Product serial number (located on a label on the product)
- Proof of purchase (such as a store receipt) and date of purchase
- Computer configuration
- Description of the problem
Then call:

- U.S.: (562) 276-4382, 6 AM to 8 PM, Pacific Time, Monday through Friday, and 7 AM to 4 PM, Pacific Time, Saturday
- Canada: (905) 709-3839, 6 AM to 8 PM, Pacific Time, Monday through Friday

Days and hours of support are subject to change without notice. Toll or long distance charges may apply.

Purchase Supplies and Accessories

You can purchase genuine Epson ink and paper at Epson Supplies Central at www.epson.com/ink3 (U.S. sales) or www.epson.ca (Canadian sales). You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

Parent topic: Solving Problems
Technical Specifications

These sections list the technical specifications for your product.

**Note:** Epson offers a recycling program for end of life products. Please go to [www.epson.com/recycle](http://www.epson.com/recycle) for information on how to return your products for proper disposal.

Windows System Requirements
Mac System Requirements
Printing Specifications
Scanning Specifications
Paper Specifications
Printable Area Specifications
Ink Cartridge Specifications
Memory Card Specifications
Dimension Specifications
Electrical Specifications
Environmental Specifications
Interface Specifications
External USB Device Specifications
Network Interface Specifications
Safety and Approvals Specifications

**Windows System Requirements**

To use your product and its software, your computer should use one of these operating systems:

- Microsoft Windows 7
- Windows Vista
- Windows XP Professional x64 Edition
- Windows XP SP1 or higher

**Note:** Visit Epson’s support website at [www.epson.com/support](http://www.epson.com/support) (U.S.) or [www.epson.ca/support](http://www.epson.ca/support) (Canada) for the latest in compatibility and drivers for your product.
Mac System Requirements

To use your product and its software, your Mac should use one of these operating systems:

- Mac OS X 10.4.11
- Mac OS X 10.5.8
- Mac OS X 10.6.x
- Mac OS X 10.7

Note: Visit Epson's support website at www.epson.com/support (U.S.) or www.epson.ca/support (Canada) for the latest in compatibility and drivers for your product.

Printing Specifications

<table>
<thead>
<tr>
<th>Paper path</th>
<th>Front paper cassette, front entry</th>
</tr>
</thead>
<tbody>
<tr>
<td>Paper cassette capacity</td>
<td>Approximately 120 sheets at 17 to 24 lb (64 to 90 g/m²)</td>
</tr>
</tbody>
</table>

Scanning Specifications

<table>
<thead>
<tr>
<th>Scanner type</th>
<th>Flatbed, color</th>
</tr>
</thead>
<tbody>
<tr>
<td>Photoelectric device</td>
<td>CIS</td>
</tr>
<tr>
<td>Effective pixels</td>
<td>20,400 x 28,080 pixels at 2400 dpi</td>
</tr>
<tr>
<td>Document size</td>
<td>Maximum: 8.5 x 11.7 inches (216 x 297 mm)</td>
</tr>
<tr>
<td></td>
<td>Scanner glass: US letter or A4</td>
</tr>
<tr>
<td>Scanning resolution</td>
<td>2400 dpi (main scan)</td>
</tr>
<tr>
<td></td>
<td>4800 dpi (sub scan)</td>
</tr>
<tr>
<td>Output resolution</td>
<td>50 to 4800, 7200, and 9600 dpi</td>
</tr>
<tr>
<td></td>
<td>(50 to 4800 dpi in 1 dpi increments)</td>
</tr>
</tbody>
</table>
Paper Specifications

Use paper under normal conditions:
- Temperature: 59 to 77 °F (15 to 25 °C)
- Humidity: 40 to 60% RH

Note: Since the quality of any particular brand or type of paper may be changed by the manufacturer at any time, Epson cannot guarantee the quality of any non-Epson brand or type of paper. Always test a sample of paper stock before purchasing large quantities or printing large jobs.

Single-sheets

Size
- A4 (8.3 × 11.7 inches [210 × 297 mm])
- A6 (4.1 × 5.8 inches [105 × 148 mm])
- Letter (8.5 × 11 inches [216 × 279 mm])
- Legal (8.5 × 14 inches [216 × 357 mm])
- 4 × 6 inches (102 × 152 mm)
- 5 × 7 inches (127 × 178 mm)
- 8 × 10 inches (203 × 254 mm)
- 16:9 wide (4 × 17.1 inches [102 × 434 mm])

Paper types
- Plain paper and paper distributed by Epson

Thickness
- 0.003 to 0.004 inch (0.08 to 0.11 mm)

Weight
- 17 lb (64 g/m²) to 24 lb (90 g/m²)

Envelopes

Size
- No. 10 (4.1 × 9.5 inches [105 × 241 mm])
**Paper types**
Plain bond paper

**Weight**
20 lb (75 g/m²) to 24 lb (90 g/m²)

**Parent topic:** Technical Specifications

## Printable Area Specifications

**Note:** When printing borderless, quality may decline in the expanded printable area.

### Single sheets

<table>
<thead>
<tr>
<th>Number</th>
<th>Measurement</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Top: 0.12 inch (3 mm) minimum</td>
</tr>
<tr>
<td>2</td>
<td>Left: 0.12 inch (3 mm) minimum</td>
</tr>
<tr>
<td>3</td>
<td>Right: 0.12 inch (3 mm) minimum</td>
</tr>
<tr>
<td>4</td>
<td>Bottom: 0.12 inch (3 mm) minimum</td>
</tr>
</tbody>
</table>
Envelopes

1. Left: 0.12 inch (3 mm) minimum
2. Bottom: 0.20 inch (5 mm) minimum
3. Top: 0.20 inch (5 mm) minimum
4. Right: 0.78 inch (20 mm) minimum

CD/DVDs

12-cm CD/DVDs
1 0.7 inch (18 mm) minimum inner margin
2 4.7 inch (120 mm) maximum outer margin

8-cm CD/DVDs

1 0.7 inch (18 mm) minimum inner margin
2 3.2 inch (80 mm) maximum outer margin

Note: Avoid printing in the clear plastic areas of discs to prevent staining the disc with ink.
Ink Cartridge Specifications

**Note:** We recommend that you use genuine Epson cartridges and do not refill them. The use of other products may affect your print quality and could result in printer damage.

The printer ships with full cartridges and part of the ink from this first set of cartridges is used for priming the printer. Yields vary considerably based on images printed, print settings, paper type, frequency of use, and temperature. For print quality, a variable amount of ink remains in the cartridge after the "replace cartridge" indicator comes on.

<table>
<thead>
<tr>
<th>Color</th>
<th>Cyan, Magenta, Yellow, Black, Light Cyan, Light Magenta</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Cartridge life</strong></td>
<td></td>
</tr>
<tr>
<td>Opened package: 6 months</td>
<td></td>
</tr>
<tr>
<td>Unopened package: do not use if the date on the package has expired</td>
<td></td>
</tr>
</tbody>
</table>

| **Temperature** |
| Storage: –4 to 104 ºF (–20 to 40 ºC) |
| 1 month at 104 ºF (40 ºC) |
| Ink freezes at 3.2 ºF (–16 ºC) |
| Ink thaws and is usable after 3 hours at 77 ºF (25 ºC) |

**Note:** For best printing results, use up a cartridge within 6 months of opening the package.

**Note:** Ink cartridges may contain recycled materials. This does not affect product function or performance.

Parent topic: Technical Specifications

Related references

Ink Cartridge Part Numbers

Memory Card Specifications

**Note:** Cards marked with an asterisk (*) require an adapter; consult your adapter documentation for details on using it.
Compatible types

- CompactFlash
- Microdrive
- Memory Stick
- Memory Stick PRO
- Memory Stick Duo*
- Memory Stick PRO Duo*
- Memory Stick Micro*
- MagicGate Memory Stick
- MagicGate Memory Stick Duo*
- SDXC
- SDHC
- SD
- MultiMediaCard
- MMCplus
- MMCmobile*
- MMCmicro*
- miniSDHC*
- miniSD*
- microSDHC*
- microSD*
- xD-Picture Card
- xD-Picture Card Type M
- xD-Picture Card Type M*
- xD-Picture Card Type H

Media format DCF

DCF (Design rule for Camera File system) version 1.0 or 2.0 compliant

Voltage requirements

3.3 V

Maximum current: 500 mA
Dimension Specifications

<table>
<thead>
<tr>
<th>Specification</th>
<th>Stored</th>
<th>Printing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Height</td>
<td>5.9 inches (150 mm)</td>
<td>5.9 inches (150 mm)</td>
</tr>
<tr>
<td>Width</td>
<td>17.6 inches (446 mm)</td>
<td>17.6 inches (446 mm)</td>
</tr>
<tr>
<td>Depth</td>
<td>18.0 inches (458 mm)</td>
<td>25.8 inches (655 mm)</td>
</tr>
<tr>
<td>Weight</td>
<td>21.2 lb (9.6 kg)</td>
<td>(without ink cartridges)</td>
</tr>
</tbody>
</table>

Electrical Specifications

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power supply rating</td>
<td>100 to 120 V</td>
</tr>
<tr>
<td>Input voltage range</td>
<td>100 to 120 V model: 90 to 132 V</td>
</tr>
<tr>
<td>Rated frequency range</td>
<td>50/60 Hz</td>
</tr>
<tr>
<td>Input frequency range</td>
<td>49.5/60.5 Hz</td>
</tr>
<tr>
<td>Rated current</td>
<td>100 to 120 V model: 0.7 A</td>
</tr>
<tr>
<td>Power consumption</td>
<td>Standalone copying mode: Approx. 23 W (ISO/IEC24712)</td>
</tr>
<tr>
<td>(100 to 120 V model)</td>
<td>Ready mode: Approx. 10 W</td>
</tr>
<tr>
<td></td>
<td>Sleep mode: Approx. 4.5 W</td>
</tr>
<tr>
<td></td>
<td>Power off mode: Approx. 0.3 W</td>
</tr>
</tbody>
</table>
Environmental Specifications

Temperature
- Operating: 50 to 95 ºF (10 to 35ºC)
- Storage: –4 to 104 ºF (~20 to 40 ºC)
- 1 month at 104 ºF (40 ºC)

Humidity
- Operating: 20 to 80% RH (non-condensing)
- Storage: 5 to 85% RH

Parent topic: Technical Specifications

Interface Specifications

Interface type
- Hi-Speed USB (Device class for computers)
- Hi-Speed USB (for PictBridge-compliant devices/mass storage class for external storage)

Note: Epson cannot guarantee the operation of externally connected devices.

Parent topic: Technical Specifications

External USB Device Specifications

Note: Use only external storage devices with independent AC power sources. External storage devices that are powered via USB are not recommended.

- **CD-R drive**: 700MB maximum capacity
  - CD-RW is not supported

- **DVD-R drive**: 4.7GB maximum capacity
  - DVD-RW, DVD+R, and DVD+RW are not supported

- **Magneto-optical drive**: 1.3GB

- **Hard disk and USB flash drives**: 2TB
  - Formatted in FAT, FAT32, or exFAT.
Network Interface Specifications

- **Wireless LAN standard**: IEEE 802.11 b/g/n
- **Wireless security**: WPA-PSK (TKIP/AES) WPA2 compliant
  - WEP (64/128 bit)
- **Frequency band**: 2.4 GHz
- **Communication mode**: Infrastructure mode
  - Ad hoc mode
- **Ethernet standard**: 100BASE-TX/10BASE-T

*Note:* Wireless LAN standard complies with either IEEE 802.11 b/g or IEEE 802.11 b/g/n, depending on purchase location.

Safety and Approvals Specifications

- **United States**
  - Safety: UL60950-1
  - EMC: FCC part 15 Subpart B class B
- **Canada**
  - Safety: CAN/CSA C22.2 No. 60950-1
  - EMC: CAN/CSA-CEI/IEC CISPR 22 Class B

This equipment contains the following wireless module:

- Manufacturer: Marvell Semiconductor Inc.
- Type: SP88W8786-MD0-2C2T00

This product conforms to Part 15 of FCC Rules and RSS-210 of the IC Rules. Epson cannot accept responsibility for any failure to satisfy the protection requirements resulting from a non-recommended modification of the product. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation of the device.
To prevent radio interference to the licensed service, this device is intended to be operated indoors and away from windows to provide maximum shielding. Equipment (or its transmit antenna) that is installed outdoors is subject to licensing.

**Parent topic:** Technical Specifications
Notices

Check these sections for important notices about your product.

**Note:** Epson offers a recycling program for end of life products. Please go to www.epson.com/recycle for information on how to return your products for proper disposal.

FCC Compliance Statement
Software Notices
Trademarks
Copyright Notice

FCC Compliance Statement

**For United States Users**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio and television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**WARNING**

The connection of a non-shielded equipment interface cable to this equipment will invalidate the FCC Certification or Declaration of this device and may cause interference levels which exceed the limits established by the FCC for this equipment. It is the responsibility of the user to obtain and use a shielded equipment interface cable with this device. If this equipment has more than one interface connector, do not leave cables connected to unused interfaces. Changes or modifications not expressly approved by the manufacturer could void the user’s authority to operate the equipment.
For Canadian Users
This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de la classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

Parent topic: Notices

Software Notices

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1. This printer product includes open source software programs listed in Section 6) according to the license terms of each open source software program.

2. We provide the source code of the GPL Programs, LGPL Programs and Apple Public Source License Programs (each is defined in Section 6) until five (5) years after the discontinuation of same model of this printer product. If you desire to receive the source code above, please contact Epson customer support for your region. You shall comply with the license terms of each open source software program.

3. The open source software programs are WITHOUT ANY WARRANTY; without even the implied warranty of MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. See the license agreements of each open source software program for more details, which are described in OSS.pdf on your Printer Software CD.

4. OpenSSL toolkit
   This printer product includes software developed by the OpenSSL project for use in the OpenSSL Toolkit (http://www.openssl.org/).
   This product includes cryptographic software written by Eric Young (eay@cryptsoft.com).

5. The license terms of each open source software program are described in OSS.pdf on your Printer Software CD.

6. The list of open source software programs which this printer product includes are as follows.

   GNU GPL
   This printer product includes the open source software programs which apply the GNU General Public License Version 2 or later version (“GPL Programs”).
   The list of GPL Programs:
   busybox_1.7.2
This printer product includes the open source software programs which apply the GNU Lesser General Public License Version 2 or later version ("LGPL Programs").

The list of LGPL Programs:
- inetutils-ftpdl_1.4.2
- libc6_2.3.6
- procps_3.1.14
- sysvinit-2.85
- zeroconf 0.6.1-1
Apple Public Source License

This printer product includes the open source software programs which apply the Apple Public Source License Version 1.2 or its latest version ("Apple Public Source License Programs").

Apple Public Source License Programs:

Bonjour

Net-SNMP license

This printer product includes the open source software program "Net-SNMP" which applies the terms and conditions provided by owner of the copyright to the "Net-SNMP".

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This printer product includes the open source software program "OpenSSL toolkit" which applies the license terms of OpenSSL License and Original SSLeay License.

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This printer product includes the open source software programs which apply the Berkeley Software Distribution License ("BSD Programs").

The list of BSD Programs:

busybox_1.7.2
coreutils_5.2.1
ftp_0.17
libc6_2.3.6
inetutils-ftpdc_1.4.2
linux-ftpdc-0.17
module-init-tools-1.60.9
netkit-inetd_0.10
netkit-ping_0.10
portmap_5-2.1
util-linux-2.12

Sun RPC License

This printer product includes the open source software programs which apply the Sun RPC License ("Sun RPC Programs").
The list of Sun RPC Programs:
libc6_2.3.6
netkit-inetd_0.10
netkit-ping_0.10
portmap_5-2.1

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The list of "glibc" Programs:
libc6_2.3.6

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"TCP Wrappers" Program:
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telnetd_0.17.21

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"ARC4" Program:
ARC4

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"json_parser" Program:
json_parser

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"MD5" Program:
MD5 1.6
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"AES" Program:
AES

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"SHA1" Program:
SHA1

Parent topic: Notices

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Parent topic: Notices

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**Default Delay Times for Power Management for Epson Products**

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Parent topic: Notices

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Default Delay Times for Power Management for Epson Products

This product will enter sleep mode after a period of nonuse. The time interval has been set at the factory to ensure that the product meets Energy Star standards of energy efficiency, and cannot be modified by the consumer.

Parent topic: Copyright Notice

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9/11

CPD-34190R1

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