

Important Information For DFX-9000 Users

To take full advantage of the special features unique to the DFX-9000 printer when used with the EpsonNet 10/100 BaseTX Multiprotocol Ethernet interface board (C12C823912) and to maintain compatibility with other devices on the network, a firmware update for the Ethernet interface is required.

Updating the Firmware for the EpsonNet Multiprotocol Ethernet Interface (C12C823912)

To download the firmware update and instructions, follow these steps:

1. Go to <http://support.epson.com>.
2. From the product categories, click **Other Products**, then select **Connectivity Products**.
3. In the Connectivity Products list that appears, click **C12C823912**.
4. Under **Drivers & Downloads**, click **Windows**.
5. Download the **Firmware Update 2.34** and **WinAssist 4.1a** utility files.
6. Follow the instructions included with the firmware update file to perform the update.

If you need help from a technical support representative, dial:

- U.S.: (562) 276-4322, 6 AM to 6 PM, Pacific Time, Monday through Friday.
- Canada: (905) 709-2170, 6 AM to 6 PM, Pacific Time, Monday through Friday.

Toll or long distance charges may apply. Before you call, please have the following information ready: product name (Epson DFX-9000), product serial number (located on the back of the printer), proof of purchase (such as a store receipt) and date of purchase, and computer configuration.