**Unpack Your Scanner**

1. Remove everything from the box.

2. Remove all of the tape and packing material inside and around the scanner. Check carefully that you have removed all the tape.

**Install the Software**

**Windows®**

1. Insert the Scanner Software CD-ROM in your CD-ROM or DVD drive. The EPSON® Installation Program window appears.

2. Select Install Software, and then click the Install button.

3. Click Install.

4. Read the license agreement, and then click Accept. The following window appears.

5. Uncheck everything but EPSON Expression 1640XL, and then click Next. The installation completes.

6. Double-click Register Your Scanner in the EPSON installation Program window and follow the instructions.

7. Close the EPSON installation Program window and remove the CD-ROM.
Macintosh® OS X

1 Insert the Scanner Software CD-ROM in your CD-ROM or DVD drive.

2 Double-click the EPSON icon on the desktop. The following window appears.

3 Open the Mac OS X folder.

4 Open the English folder.

5 Double-click EPSON Scan Installer.

6 In the Authenticate dialog box, type your name and password and click OK.

7 Read the license agreement, and then click Accept. The EPSON Scan Installer window appears.

8 Click Easy Install, and then select EPSON Expression 1640XL from the list.

9 Click Install. The installation begins.

10 When installation is complete, click Quit, and close the installer.

11 Register your scanner. Open the E_reg folder in the Scanner Software CD-ROM, double-click EpsonReg, and follow the instructions.

12 Remove the CD-ROM and restart the computer.
1 Insert the EPSON Scan CD-ROM in your CD-ROM or DVD drive.

2 Double-click the EPSON icon on the desktop. The following window appears.

3 Double-click the EPSON icon. The EPSON Installation Program window appears.

4 Select Install Software, and then click the Install button.

5 Read the license agreement, and then click Accept. The EPSON Scan Installer window appears.

6 Click Easy Install, and then click EPSON Expression 1640XL from the list.

7 Click Install. The installation begins.

8 When the installation is complete, click Quit.

9 Double-click Register Your scanner in the EPSON Installation Program window and follow the instructions.

10 Close the EPSON Installation Program window and remove the CD-ROM.
Unpack Your Scanner

1. Remove everything from the box.
   - Scanner
   - Power cord
   - USB cable
   - Scanner Software CD-ROM
   - Adobe® Photoshop® Elements CD-ROM
   - ArcSoft® Suite CD-ROM
   - Microsoft® Excel 2.0 CD-ROM
   - LaserSoft SilverFast® Ai LE CD-ROM

2. Remove all of the tape and packing material inside and around the scanner. Check carefully that you have removed all the tape.

Install the Software

Windows®

1. Insert the Scanner Software CD-ROM in your CD-ROM or DVD drive. The EPSON® Installation Program window appears.
2. Double-click the EPSON® icon on the desktop. The following window appears.
3. Open the Mac OS X folder.
4. Open the English folder.
5. Double-click the EPSON Scan Installer.
6. In the Authenticate dialog box, type your name and password and click OK.
7. Read the license agreement, and then click Accept. The EPSON Scan Installer window appears.
8. Click Easy Install, and then select EPSON Expression 1640XL from the list.
9. Click Install. The installation begins.
10. When installation is complete, click Quit, and close the installer.
11. Register your scanner. Open the E_reg folder in the Scanner Software CD-ROM, double-click EpsonReg, and follow the instructions.
12. Remove the CD-ROM and restart the computer.

Macintosh OS X

1. Insert the Scanner Software CD-ROM in your CD-ROM or DVD drive.
2. Double-click the EPSON® icon on the desktop. The following window appears.
3. Open the Mac OS X folder.
4. Open the English folder.
5. Double-click the EPSON Scan Installer.
6. In the Authenticate dialog box, type your name and password and click OK.
7. Read the license agreement, and then click Accept. The EPSON Scan Installer window appears.
8. Click Easy Install, and then select EPSON Expression 1640XL from the list.
9. Click Install. The installation begins.
10. When installation is complete, click Quit, and close the installer.
11. Register your scanner. Open the E_reg folder in the Scanner Software CD-ROM, double-click EpsonReg, and follow the instructions.
12. Remove the CD-ROM and restart the computer.

Macintosh OS 9.x

1. Insert the EPSON Scan CD-ROM in your CD-ROM or DVD drive.
2. Double-click the EPSON® icon on the desktop. The following window appears.
3. Double-click the EPSON® icon. The EPSON Installation Program window appears.
4. Select Install Software, and then click the OK install button.
5. Read the license agreement, and then click Accept. The EPSON Scan Installer window appears.
6. Click Easy Install, and then select EPSON Expression 1640XL from the list.
7. Click Install. The installation begins.
8. When the installation is complete, click Quit.
9. Double-click Register Your Scanner in the EPSON Installation Program window and follow the instructions.
10. Close the EPSON Installation Program window and remove the CD-ROM.

Connect the Scanner

1. Use a coin to turn the transportation lock counterclockwise to the unlocked position.
2. Connect the scanner to your computer.
   - If you’re using USB...
     - Plug the USB square end of the USB cable into the scanner’s USB port. Then plug the USB plug wide end into any available USB port on your computer or USB hub.
   - If you’re using IEEE 1394 (FireWire®)...
     - If you are using the optional FireWire interface, you must first install the interface card in your computer. See the instructions in the User’s Guide, and then return to this step.
     - Plug one end of the IEEE 1394 cable (not included) into the scanner’s IEEE 1394 port. Then plug the other end into the IEEE 1394 port on your computer.
   - If you’re using SCSI...
     - See the User’s Guide for instructions on SCSI connection, and then go to the next step.
     - Plug the scanner’s power cord into the back of the scanner. Then plug the cord into a grounded electrical outlet.
     - Press the POWER ON button on the front of the scanner to turn it on. The green READY light should blink for a few moments, and then stay on.

Cautions: If you turn off the scanner, wait at least 10 seconds before turning it back on.
Scanner Basics

Your First Scan

When you follow these steps, your scanner software recognizes the type of image you're scanning and adjusts settings for optimum scan quality.

1. Raise the scanner lid and place the item face down on the glass.
2. Start EPSON Scan. You can press the scanner’s green start button (Windows), or do one of the following:
   - Windows: Click Start > Programs > All Programs > EPSON Scan > EPSON Scan.
   - Mac OS X: Double-click the EPSON Scan icon in the Applications folder.
3. EPSON Scan starts, prescans, and recognizes the type of image you placed on the scanner.
4. The File Save Settings window appears.
5. Select your Image Type and Scanning Quality.
6. Select the Resolution.
   - Tip: Unless you plan to enlarge your image, 300 dpi is recommended. Higher resolutions increase the file size and the time it takes to print your image.
7. For Target Size, select the size of your printed output, or select Original if you want your printout to match the size of your scan.
   - Tip: If you don’t see the output size you want, select Customize and enter a width and height in the dialog box that appears. You can name and save this setting for future use.
8. Click the button to optimize your image’s exposure. This button automatically sets gammas, highlight, and shadow settings.
9. Click the Scan button, then OK on the File Save Settings window.

Transporting the Scanner

To move or transport the scanner safely, it’s important to secure the carriage.

1. Make sure the transportation lock is set to the unlocked position.
2. If you’re using a transparency unit or automatic document feeder, lift it up and place it safely.
3. Turn off the scanner and wait until the carriage moves to the home position as shown. Then turn off the scanner.

Questions?

Here’s where to look for answers:

User’s Guide
Use your hard-copy User’s Guide to get more information about using EPSON Scan, solving problems, and maintaining your scanner.

On-screen Help for EPSON Scan
Click the Help button or question mark that appears on the screen when you’re using EPSON Scan.

Online Reference Guide
Install this guide from the Scanner Software CD-ROM.

Windows
1. Insert the EPSON Software CD-ROM in the drive. The EPSON Installation Program window appears.
2. Double-click Install Online Reference Guide. The reference guide will be installed.
3. Close the EPSON Installation Program window and remove the CD-ROM.

Mac OS X
1. Insert the Scanner Software CD-ROM in the drive, and then open it on the desktop.
2. Open the Mac OS X folder and double-click Install Online Reference Guide. The reference guide will be installed.
3. Close the CD-ROM.
4. Mac S: Insert the Scanner Software CD-ROM in the drive, and then open it on the desktop.
5. Double-click the EPSON icon in the window, and then double-click Install Online Reference Guide. The reference guide will be installed.
6. Close the EPSON Installation Program window and remove the CD-ROM.

To open the reference guide:
Double-click the Exp1640XL Reference Guide icon on the desktop.

EPSON Technical Support
EPSON provides technical assistance 24 hours a day through the EPSON Technical Support Web site. EPSON provides technical assistance 24 hours a day through the EPSON Technical Support Web site.

Scanning With Photoshop

You can also import your scanned image into Adobe Photoshop, Photoshop Elements, or another TWAIN-compliant application. You can use the tools in these applications to modify the image before you save or print it.

1. Place your photo face down on the scanner glass. Then start Adobe Photoshop or Photoshop Elements.
2. Select File > Import > EPSON Expression 1640XL.
3. EPSON Scan starts and prescans your image.
   - Note: If you don’t like the preview, you can use EPSON Scan to fine-tune your image before scanning.
4. Click the Scan button. Your scanner software scans the image and opens it in Photoshop or Photoshop Elements.
5. Close EPSON Scan. Then make any changes you want with the Photoshop software.

Transporting the Scanner

To move or transport the scanner safely, it’s important to secure the carriage.

1. Make sure the transportation lock is set to the unlocked position.
2. If you’re using a transparency unit or automatic document feeder, lift it up and place it safely.
3. Turn off the scanner and wait until the carriage moves to the home position as shown. Then turn off the scanner.

Problems?

First, check the lights on the scanner.

READY
- Flashing green Warming up or scanning.
- Green Ready to scan.
ERROR
- Flashing red Make sure that the transportation lock is set to the unlocked position and the scanner is securely connected to your computer. Try restarting your computer and EPSON Scan again. If the problem persists, contact your dealer or EPSON.
- Or Make sure your scanner is plugged in to a working outlet and turned on.

If your problem is listed here, try these suggestions. For more information, see your software Help or your User’s Guide.

- The scanner doesn’t scan your image.
  - Make sure the transportation lock is in the unlocked position.
  - If you’re using a SCSI connection, make sure the SCSI-ID switch on the back of the scanner is not set to asterisk (*). Make sure it’s set to a number that doesn’t conflict with any other SCSI devices. If you need the SCSI-ID switch, turn the scanner off and then on again.
  - If you’re importing your image to a TWAIN-compliant application like Photoshop, make sure you select EPSON Expression 1640XL as your import source.

- An error message says the selected scan size is too large for this resolution.
  - Close any programs you don’t need. Also, try scanning at a lower resolution, or select part of the image to scan. If you’re running Mac OS 8.6 to 9.x, increase the memory of your computer.

- The printed image doesn’t look the same as the original.
  - If the scanner is smeared or dusty, turn the scanner off and unplug the power cord. Wipe the glass with a soft, dry cloth.
  - If your original document is dirty or wrinkled, it will show up in your scan. If the image is not aligned correctly (see “Your First Scan”), straight lines may come out jagged, or your printed image may look crooked.
  - Try printing a test page to make sure your printer is operating correctly.

- Because your monitor and printer use different color technologies, your printed colors may not match the colors on your screen exactly.

- You can’t judge the size of the printed image by what you see on your screen. The Target Size setting in EPSON Scan, or the size image setting in Photoshop or other TWAIN-compliant software, determines the size of the printed image.

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Scanner Basics

Your First Scan

1. Raise the scanner lid and place the item face down on the glass.
2. Select the mode drop-down list.
3. Click the Preview button to preview your scan.
4. Select your Image Type and Scanning Quality.
5. Select the Resolution.
6. For Target Size, select the size of your printed output, or select Original if you want your printout to match the size of your scan.
7. If you don’t see the output size you want, select Customizes and enter a width and height in the dialog box that appears. You can name and save this setting for future use.
8. Click the button to optimize your image’s exposure. This button automatically sets gamma, highlight, and shadow settings.
9. Click the Scan button, then OK on the File Save Settings window.

Customizing Your Scan

1. Place your photo face down on the scanner glass. Then start EPSON Scan, as described in “Your First Scan.”
2. Select Professional Mode from the mode drop-down list.
3. Click the Preview button to preview your scan.
4. Select your Image Type and Scanning Quality.
5. Select the Resolution.
6. Tip: Unless you plan to enlarge your image, 300 dpi is recommended. Higher resolutions increase the file size and the time it takes to print your image.
7. For Target Size, select the size of your printed output, or select Original if you want your printout to match the size of your scan.
8. If you don’t see the output size you want, select Customizes and enter a width and height in the dialog box that appears. You can name and save this setting for future use.
9. Click the button to optimize your image’s exposure. This button automatically sets gamma, highlight, and shadow settings.
10. Click the Scan button, then OK on the File Save Settings window.

Transporting the Scanner

To move or transport the scanner safely, it’s important to secure the carriage.
1. Make sure the transportation lock is set to the locked position and the scanner is securely connected to your computer. Try restarting your computer and try scanning and printing again. If the EPSON icon is still flashing, contact your dealer or EPSON.
2. Make sure your scanner is plugged in to a working outlet and turned on.

Questions?

Here’s where to look for answers:

User’s Guide

Use your hard-copy User’s Guide to get more information about using EPSON Scan, solving problems, and maintaining your scanner.

On-screen Help for EPSON Scan

Click the Help button or question mark that appears on the screen when you’re using EPSON Scan.

Online Reference Guide

Install this guide from the Scanner Software CD-ROM.
1. Insert the Scanner Software CD-ROM in the drive.
2. Double-click Install Online Reference Guide. The reference guide will be installed.
3. Close the EPSON Installation Program window and remove the CD-ROM.
4. Mac OS X
   1. Insert the Scanner Software CD-ROM in the drive.
   2. Open the Mac OS X folder and double-click Install Online Reference Guide. The reference guide will be installed.
   3. Remove the CD-ROM.

Mac OS 9

1. Insert the Scanner Software CD-ROM in the drive.
2. Close the EPSON Installation Program window and remove the CD-ROM.
3. Open the reference guide by double-clicking the EPSON Expression Guide icon on the desktop.

EPSON Technical Support

EPSON provides technical assistance 24 hours a day through the EPSON Support web site.
1. Visit the EPSON Express website at support.epson.com.
2. Follow the prompts to get the help you need.

Troubleshooting

If your problem is listed here, try these suggestions. For more information, see your software Help or your User’s Guide.

Transporting the Scanner

To move or transport the scanner safely, it’s important to secure the carriage.
1. Make sure the transportation lock is set to the locked position and the scanner is securely connected to your computer. Try restarting your computer and try scanning and printing again. If the EPSON icon is still flashing, contact your dealer or EPSON.
2. Make sure your scanner is plugged in to a working outlet and turned on.

If your problem is listed here, try these suggestions. For more information, see your software Help or your User’s Guide.

Problems?

First, check the lights on the scanner.

READY Flashing green

Warming up or scanning.

ERROR Flashing red

Make sure that the transportation lock is set to the unlocked position and the scanner is securely connected to your computer. Try restarting your computer and try scanning and printing again. If the EPSON icon is still flashing, contact your dealer or EPSON.

READY Or

Make sure your scanner is plugged in to a working outlet and turned on.

If your problem is listed here, try these suggestions. For more information, see your software Help or your User’s Guide.

Transporting the Scanner

To move or transport the scanner safely, it’s important to secure the carriage.
1. Make sure the transportation lock is set to the locked position and the scanner is securely connected to your computer. Try restarting your computer and try scanning and printing again. If the EPSON icon is still flashing, contact your dealer or EPSON.
2. Make sure your scanner is plugged in to a working outlet and turned on.

If your problem is listed here, try these suggestions. For more information, see your software Help or your User’s Guide.

Problems?

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READY Flashing green

Warming up or scanning.

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Make sure that the transportation lock is set to the unlocked position and the scanner is securely connected to your computer. Try restarting your computer and try scanning and printing again. If the EPSON icon is still flashing, contact your dealer or EPSON.

READY Or

Make sure your scanner is plugged in to a working outlet and turned on.

If your problem is listed here, try these suggestions. For more information, see your software Help or your User’s Guide.

Scanning With Photoshop

You can also import your scanned image into Adobe Photoshop, Photoshop Elements, or another TWAIN-compliant application. You can use the tools in these applications to modify the image before you save or print it.

1. Place your photo face down on the scanner glass. Then start Adobe Photoshop or Photoshop Elements.
2. Select File > Import > EPSON Expression 1640XL.
3. EPSON Scan starts and previews your image.
4. If you don’t see the preview, you can use EPSON Scan to fine-tune your image before scanning.
5. Click the Scan button. Your software software scans the image and opens it in Photoshop or Photoshop Elements.
6. Close EPSON Scan. Then make any changes you want with the Photoshop software.

Scanning With Photoshop

You can also import your scanned image into Adobe Photoshop, Photoshop Elements, or another TWAIN-compliant application. You can use the tools in these applications to modify the image before you save or print it.

1. Place your photo face down on the scanner glass. Then start Adobe Photoshop or Photoshop Elements.
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3. EPSON Scan starts and previews your image.
4. If you don’t see the preview, you can use EPSON Scan to fine-tune your image before scanning.
5. Click the Scan button. Your software software scans the image and opens it in Photoshop or Photoshop Elements.
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Scanning With Photoshop

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1. Place your photo face down on the scanner glass. Then start Adobe Photoshop or Photoshop Elements.
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3. EPSON Scan starts and previews your image.
4. If you don’t see the preview, you can use EPSON Scan to fine-tune your image before scanning.
5. Click the Scan button. Your software software scans the image and opens it in Photoshop or Photoshop Elements.
6. Close EPSON Scan. Then make any changes you want with the Photoshop software.
Scanner Basics

Your First Scan

1. Raise the scanner lid and place the item face down on the glass.
2. Start EPSON Scan. You can press the scanner's green Start button (Windows), or do one of the following:
   - Windows: Click Start > Programs > All Programs > EPSON Scan > EPSON Scan.
   - Mac OS X: Double-click the EPSON Scan icon in the Applications folder.
3. EPSON Scan starts, pre-scans, and recognizes the type of image you placed on the scanner.
4. Click the Preview button to preview your scan.
5. Select your Image Type and Scanning Quality.
6. Select the Resolution. Tip: Unless you plan to enlarge your image, 300 dpi is recommended. Higher resolutions increase the file size and the time it takes to print your image.
7. For Target Size, select the size of your printed output, or select Original if you want your printout to match the size of your scan.
   - If you don’t see the output size you want, select CustomSize and enter a width and height in the dialog box that appears. You can name and save this setting for future use.
8. Click the button to optimize your image’s exposure. This button automatically sets gamma, highlight, and shadow settings.
9. Click the Scan button, then click OK on the File Save Settings window.

Customizing Your Scan

1. Place your photo face down on the scanner glass. Then start EPSON Scan, as described in “Your First Scan.”
2. Select Professional Mode from the Mode drop-down list.
   - Then click here

Transporting the Scanner

To move or transport the scanner safely, it’s important to secure the carriage. The carriage moves from the unlocked position to the locked position.
1. Make sure the transportation lock is set to the unlocked position and the scanner is securely connected to your computer. By resetting your scanner and computer, you can move the carriage to the locked position.
2. If the scanner is in the locked position, the carriage moves to the unlocked position and the scanner is ready to scan.
3. Turn on the scanner and wait until the carriage moves to the home position as shown. Then turn off the scanner.
4. Close the transportation lock to the locked position.
5. Close any programs you don’t need. Also, try scanning at a lower resolution, or select part of the image to scan. If you’re running Mac OS X, increase the memory of your computer.
6. If you’re using a SCSI connection, make sure the SCSI ID switch, turn the scanner off and then on again.
7. If you’re using a USB hub, connect the scanner directly to one of the USB ports on your computer.

Questions?

Here’s where to look for answers:

- On-screen Help for EPSON Scan: Click the Help button or question mark that appears on the screen when you’re using EPSON Scan.
- Online Reference Guide: Install this guide from the Scanner Software CD-ROM.
  - Windows: Insert the Scanner Software CD-ROM in the drive, then double-click the Setup.exe icon in the EPSON Scan Setup folder, and follow the on-screen instructions.
  - Mac OS X: Insert the Scanner Software CD-ROM in the drive, then double-click the Setup icon in the EPSON Scan Setup folder, and follow the on-screen instructions.

Scanning With Photoshop

You can also import your scanned image into Adobe Photoshop, Photoshop Elements, or another TWAIN-compliant application. You can use the tools in these applications to modify the image before you save or print it.
1. Place your photo face down on the scanner glass. Then start Adobe Photoshop or Photoshop Elements.
2. Select File > Import > EPSON Expression 1640XL.

Problems?

First, check the lights on the scanner.

- READY Green: Warming up or scanning.
- ERROR Red: Ready to scan.
- Flashing Green: Make sure that the transportation lock is set to the unlocked position and the scanner is securely connected to your computer. Try resetting your computer and scanner, and then try scanning again.
- Flashing Red: If the EPSON light is still flashing, contact your dealer or EPSON.

If your problem is listed here, try these suggestions. For more information, see your software Help or your User’s Guide.

- You see an error message that EPSON Scan cannot be started.
- The scanner doesn’t scan your image.
- An error message says the selected image is too large for this resolution.
- The printed image doesn’t look the same as the original.

To open the reference guide described below:
- Double-click the EPSON Expression 1640XL Reference Guide icon on the desktop.

EPSON Technical Support

EPSON provides technical assistance 24 hours a day through the electronic support services and automated telephone services described below:

- Automated Telephone Services: To use Automated Telephone Services, you must have a touch tone telephone and call 800-922-8000. For technical support, call 800-873-7766, or visit our web site at www.epsonstore.com (U.S. sales only). In Canada, please call 800-405-7705 for dealer referral.

If your original document is dirty or wrinkled, it will show up in your scan. If the image file is not aligned correctly (see “Your First Scan”), straight lines may come out jagged, or your printed image may look crooked.

To purchase optional accessories, you can purchase a variety of optional accessories, including a transparency unit for scanning film and slides, or an automatic document feeder for scanning multiple-page documents, and an IEEE-1394 FireWire camera for TWAIN-compliant software. Just call the EPSON StoreSM at (800) 873-7766, or visit our web site at www.epsonstore.com (U.S. sales only). In Canada, please call (800) 405-7705 for dealer referral.

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Scanner Basics

Customizing Your Scan

Questions?

Here’s where to look for answers:

User’s Guide
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On-screen Help for EPSON Scan
Click the Help button or question mark that appears on the screen when you’re using EPSON Scan.

Online Reference Guide
Install this guide from the Scanner Software CD-ROM.

Windows
1. Insert the Scanner Software CD-ROM in the drive.
2. Double-click Install Online Reference Guide. The reference guide will be installed.
3. Close the EPSON Installation Program window and remove the CD-ROM.

Mac OS X
1. Insert the Scanner Software CD-ROM in the drive, and then open its window on the desktop.
2. Open the Mac OS X folder and double-click Install Online Reference Guide. The reference guide will be installed.
3. Remove the CD-ROM.

Mac 9.x
1. Insert the Scanner Software CD-ROM in the drive, and then open its window on the desktop.
2. Double-click the EPSON icon in the window, and then double-click Install Online Reference Guide. The reference guide will be installed.
3. Close the EPSON Installation Program window and remove the CD-ROM.

To open the reference guide:
Double-click the Exp1640XL Reference Guide icon on the desktop.

EPSON Technical Support
EPSON provides technical assistance 24 hours a day through the telephone and World Wide Web.

To Speak to a Technical Support Representative
Call 1-800-922-8911. Your EPSON SoundAdviceSM Express Code is 65200. Use it to quickly select your scanner in the Express Code field on the New Hardware Wizard.

Problems?

First, check the lights on the scanner.

READY
Flashing green
Warming up or scanning.

READY
Green
Ready to scan.

ERROR
Flashing red
Make sure that the transportation lock is set to the unlocked position and the scanner is securely connected to your computer. Try restarting your computer and scanning again.

READY
Or
Make sure your scanner is plugged in to a working outlet and turned on.

If your problem is listed here, try these suggestions. For more information, see your software Help or your User’s Guide.

The New Hardware Wizard appears on your screen.
If you have not yet installed the software, click Cancel and disconnect the scanner. Follow the steps on the other side of this sheet.

You see an error message that EPSON Scan cannot be started.
Make sure your scanner is on. If it was off, turn the scanner on first, then restart your computer before you try to scan.

Make sure the scanner’s power plug is connected to a working outlet. Wait until the green READY light stops flashing and remains on, then try again.

Make sure your cable is securely connected. If you have a USB connection, use the USB cable that came with the scanner.

If you’re using a USB hub, connect the scanner directly to one of the USB ports on your computer.

The scanner doesn’t scan your image.
Make sure the transportation lock is in the unlocked position.

If you’re using a SCSI connection, make sure the SCSI ID switch on the back of the scanner is not set to the asterisk (*). Make sure it’s set to a number that doesn’t conflict with any other SCSI devices. If you read the SCSI ID switch, turn the scanner off and then on again.

If you’re importing your image into a TWAIN-compliant application like Photoshop, make sure you select EPSON Expression 1640XL as your import source.

An error message says the selected area is too large for this resolution.
Close any programs you don’t need. Also, try scanning at a lower resolution, or select part of the image to scan. If you’re running Mac OS 8.6 to 9.x, increase the memory of your host application.

The printed image doesn’t look the same as the original.
If the scanner glass is smudged or dusty, turn the scanner off and unplug the power cord. Wipe the glass with a soft, dry cloth.

If your original document is dirty or wrinkled, it will show up in your scan. If the document is not aligned correctly (see “Your First Scan”), straight lines may come out jagged, or your printed image may look crooked.

Try printing a test page to make sure your printer is operating correctly. Because your monitor and printer use different color technologies, your printed colors can’t match the colors on your screen exactly.

The printed image is larger or smaller than the original.
You can’t judge the size of the printed image by what you see on your screen. The Target Size setting in EPSON Scan, or the image size setting in Photoshop or other TWAIN-compliant software, determines the size of the printed image.

Click here

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