

EPSON AMERICA, INC.

LIMITED WARRANTY

What Is Covered: Epson America, Inc. (“EPSON”) warrants to the first end user customer of the EPSON product enclosed with this limited warranty statement that the product, if purchased and used in the United States or Canada, conforms to the manufacturer’s specifications and will be free from defects in workmanship and materials for a period of two years from the date of original purchase. EPSON also warrants that the consumable ribbon enclosed with the product will perform to the manufacturer’s specified usage, which usage may expire before the expiration of the limited warranty for the EPSON product.

What EPSON Will Do To Correct Problems: Should your EPSON product prove defective during the warranty period, please call the EPSON Connection at 562-276-4322 or (905) 709-2170 (Canada) for warranty repair instructions and return authorization, if required. EPSON will, at its option, repair or replace on an exchange basis the defective unit, without charge for parts or labor. When warranty service involves the exchange of the product or of a part, the item replaced becomes EPSON property. The exchanged product or part may be new or previously repaired to the EPSON standard of quality. Exchange or replacement products or parts assume the remaining warranty period of the product covered by this limited warranty. For warranty service, you must provide proof of the date of original purchase.

What This Warranty Does Not Cover: This warranty covers only normal consumer use in the United States and Canada. This warranty is not transferable and will not apply to products purchased from an end user. This warranty does not cover damage to the Epson printer caused by parts and supplies not manufactured, distributed or certified by Epson. This warranty does not cover ribbon or third party parts, components or peripheral devices added to the EPSON product after its shipment from EPSON, e.g., dealer-added boards or chips. EPSON is not responsible for warranty service should the EPSON label or logo or the rating label or serial number be removed or should the product fail to be properly maintained or fail to function properly as a result of misuse, abuse, improper installation, neglect, improper shipping, damage caused by disasters such as fire, flood, and lightning, improper electrical current, software problems, interaction with non-EPSON products, or service other than by an EPSON Authorized Servicer. Packaging, postage, insurance and shipping costs incurred in presenting your EPSON product for warranty service are your responsibility. If a claimed defect cannot be identified or reproduced in service, you will be held responsible for costs incurred.

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This warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

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