



EPSON® **EXCHANGE WARRANTY**

If you have a problem, call EPSON first!

Epson's *Exchange Warranty* program provides the high quality standard of customer support and service that you have come to expect from Epson.

The EPSON Stylus® Photo 870/875DC/1270 printer you have just purchased was built to meet the exceptionally high quality standards of Epson products. Should you have a problem with your printer within one year of the date of purchase, please call the Epson Technical Support number below. Our helpful staff will apply their expertise and attempt to solve your problem. If repair is needed, Epson gives you these options:

- **Exchange** - you can choose to have a replacement unit sent to you. Please be ready to provide your credit card number to secure the cost of the replacement printer that will be sent to you. No charge will be billed to your card unless you fail to return your original printer. (You can use the box the replacement unit is sent in to ship the original defective printer to Epson.) Replacement units will be the same model or another model of equivalent features and may be new or refurbished to the Epson standard of quality. Replacement units assume the remaining warranty period of your original unit.
- **Repair** - you can also choose to have Epson repair your unit. Just send your unit to Epson or its authorized service center, as directed by Epson, and it will be fixed and sent back right away.
- See the reverse side for the details. It's that simple.

Epson Technical Support:
(562) 276-7214 U.S.
(905) 709-2567 Canada

EPSON AMERICA, INC. WARRANTY

What is Covered: Epson America, Inc. ("Epson") warrants to the first end-user customer that the EPSON printer covered by this limited warranty statement, if purchased and used in the United States or Canada, conforms to the manufacturer's specifications and will be free from defects in workmanship and materials for a period of one year from the date of original purchase. Epson also warrants that the consumable ink cartridges enclosed with the printer will perform to the manufacturer's specified usage, which usage may expire before the expiration of the limited warranty for the EPSON printer.

What Epson Will Do To Correct Problems: Should your EPSON printer prove defective during the warranty period, please call the EPSON Connection at (562) 276-7214 (U.S.) or (905) 709-2567 (Canada) for warranty repair instructions and return authorization. An Epson service technician will provide telephone diagnostic service to determine whether the unit requires repair. If service is needed during the warranty period, Epson will, at its option, exchange or repair the unit without charge for parts or labor. If Epson authorizes an exchange for the defective unit, Epson will ship a replacement printer to you, freight prepaid. You are responsible for securely packaging the defective printer and returning it to Epson within five (5) working days of receipt of the replacement unit. You must provide a credit card number to secure the cost of the replacement printer in the event that you fail to return the defective one. If your printer is being repaired, Epson will direct you to send your printer to Epson or its authorized service center. The printer will be fixed and sent back to you. You are responsible for packing the printer and for shipping costs to and from the Epson authorized service center. When warranty service involves the exchange of the product or of a part, the item replaced becomes Epson property. The exchanged product or part may be new or refurbished to the Epson standard of quality. Exchange products or parts assume the remaining warranty period of your original product covered by this limited warranty. For all warranty service, you must provide proof of the date of original purchase.

What This Warranty Does Not Cover: This warranty covers only normal use in the United States and Canada. This warranty does not cover ink cartridges or third party parts, components, or peripheral devices added to the EPSON product after its shipment from Epson, e.g., dealer or user-added boards or components. Epson is not responsible for warranty service should the Epson label or logo or the rating label or serial number be removed or should the product fail to be properly maintained or fail to function properly as a result of misuse, abuse, improper installation, neglect, improper shipping, damage caused by disasters such as fire, flood, and lightning, improper electrical current, software problems, interaction with non-Epson products, or service other than as authorized by Epson. If a claimed defect cannot be identified or reproduced in service, you will be responsible for costs incurred.

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In Canada, warranties include both warranties and conditions.

Some jurisdictions do not allow limitations on how long an implied warranty lasts, and some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights and you may have other rights which vary from jurisdiction to jurisdiction.

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