

# International Warranty Terms

The EPSON® multimedia projector you purchased includes EPSON's International Warranty, which allows you to obtain repair service for your product outside the country where you purchased it—all told, in over 45 countries throughout the world.

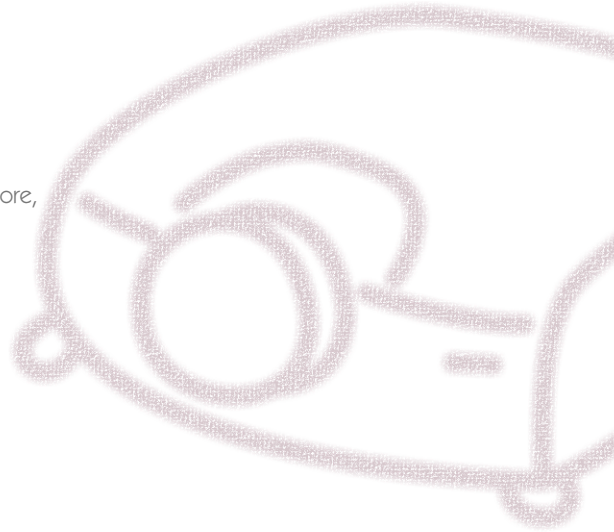
Please note that the terms stated in the warranty brochure included with your product, and not these International Warranty Terms, will apply to service sought in the country or countries covered by the brochure.

## **This warranty service is limited to the following countries:**

- **Europe**  
Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Luxemburg, Macedonia, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, United Kingdom and Yugoslavia
- **North, Central America and Caribbean Islands**  
Canada, Costa Rica, Mexico and U.S.A.
- **South America**  
Argentina, Brazil, Chile, Colombia, Peru and Venezuela
- **Asia and Oceania**  
Australia, China, Hong Kong, Japan, Korea, Malaysia, Singapore, Taiwan and Thailand

## **This warranty service is subject to the following terms and conditions:**

- 1) To obtain warranty service, you must present proof of the date you purchased your product, by showing the servicer either your purchase receipt or your warranty brochure (if the purchase date is shown on the brochure).
- 2) This warranty service will be implemented based on the warranty terms and conditions that have been established by EPSON (or its authorized servicer) in the country where service is sought. However, EPSON guarantees at least these service terms:
  - The period of warranty is 24 months from the day of purchase.
  - The warranty will cover at least the cost of parts and labor. EPSON cannot guarantee that the servicer will be able to provide you with a replacement product while your product is being repaired.



3) This warranty service will not apply in the following cases:

- a. Failures or defects in consumables such as lamps or optional equipment
- b. When the product was damaged due to inappropriate use or failure to use in accordance with instructions in the projector manual, or during transportation
- c. When the product was repaired or modified by any party other than EPSON or an EPSON-authorized servicer
- d. Problems caused by optional equipment or consumables, other than original EPSON product or product of the same quality

**Notice:**

The power supply cable packed with your projector is designed to function in the country where you purchased the projector. If the projector is used in any other country, please be sure to purchase an original EPSON power supply cable designed for that country.

## Service contacts for the EPSON international warranty on projectors

For the latest contact information, please refer to the Web home page given for the relevant country, or, if none is listed, refer to EPSON's main Web page at [www.epson.com](http://www.epson.com).

**Note:** In some countries, some geographical areas may be excluded from international warranty coverage.

### Europe

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**Austria:**

EPSON Support Center  
Austria  
Tech. Help Desk:  
00491805 235470  
Web Address:  
<http://www.epson.at>

**Croatia:**

Recro d.d.  
Trg. Sportova 11  
HR-10000 Zagreb  
Tel: 00385.1.6350.777  
Fax: 00385.1.6350.716  
E-mail: [recro@recro.hr](mailto:recro@recro.hr)  
Web Address:  
<http://www.recro.hr>

**Czech Republic:**

EPRINT s.r.o.  
Stresovicka 49  
CZ-16200 Praha 6  
Tel: 00420.2.20180610  
Fax: 00420.2.20180611  
E-mail: [eprint@mbox.vol.cz](mailto:eprint@mbox.vol.cz)

**Germany:**

EPSON Deutschland  
GmbH  
Zupicher Strasse 6  
40549 Dusseldorf  
Tech. Help Desk: 01805235470  
Web Address:  
<http://www.epson.de>

**Belgium:**

EPSON Support Center  
BeNeLux  
Tech. Help Desk: 032 70222082  
Web Address:  
<http://www.epson.be>

**Cyprus:**

CTC- INFOCOM  
6a. Ionos Str., Engomi  
P. O. Box 1744  
2406 Nicosia, Cyprus  
Tel: 00357.2.458477  
Fax: 00357.2.668490

**Denmark:**

Tech. Help Desk: 80881127

**Finland:**

Tech. Help Desk: 0800.523010  
(note: some geographical  
areas excluded)

**Greece:**

Pouliadis Ass. Corp.  
Aristotelous St. 3  
GR-19674 Athens  
Tel: 0030.1.9242072  
Fax: 0030.1.9441066

**Bulgaria:**

PROSOFT  
6. Al Jendov Str.  
BG-1113 Sofia  
Tel: 00359.2.730.231  
Fax: 00359.2.9711049  
E-mail: [Prosoft@internet-BG.BG](mailto:Prosoft@internet-BG.BG)

**France:**

EPSON France,  
68 bis rue Marjolin, F-92300  
Levallois,  
Tech. Help Desk:  
0.836.686.687  
Web Address:  
<http://www.epson.fr>

**Hungary:**

R.A. Trade Kft.  
Petofi Sandor u. 64  
H-2040 Budaor  
Tel: 0036.23.415.317  
Fax: 0036.23.417.310

## Europe (continued)

### Ireland:

Tech. Help Desk: 01.6799016

### Italy:

EPSON Italia s.p.a.  
Assistenza e Servizio Clienti  
Viale F. Lli Casiragi, 427  
20099 Sesto  
San Giovanni (MI)  
Tech. Help Desk: 02.29400341  
Web Address:  
<http://www.epson.it>

### Luxemburg:

EPSON Support Center  
BeNeLux  
Tech. Help Desk:  
0032 70 222082  
Web Address:  
<http://www.epson.be>

### Macedonia:

Rema Kompjuteri d.o.o.  
St. Naroden Front 19a  
Iok 16  
91000 Skopje/ Macedonia  
Tel: 00389.91.118159  
Fax: 00389.91.118159

### Netherlands:

EPSON Support Center  
BeNeLux  
Tech. Help Desk: 043 3515752  
Web Address:  
<http://www.epson.nl>

### Norway:

Tech. Help Desk: 800.11828

### Poland:

FOR EVER Sp. z.o.o.  
Ul. Frankciska Kawy 44  
PL- 01-496 Warszawa  
Tel: 0048.22.638.9782  
Fax: 0048.22.638.9786  
E-mail: [office@for-ever.com.pl](mailto:office@for-ever.com.pl)

### Portugal:

EPSON Portugal, S.A.  
Rua do Progresso, 471-1  
Perafita-Apartado 5132  
Tech. Help Desk: 0808 200015  
Web Address:  
<http://www.epson.pt>

### Romania:

MB Distribution S.R. L.  
162, Barbu Vacarescu Blvd.  
Sector 2  
RO- 71422 Bucharest  
Tel: 0040.1.2300314  
Fax: 0040.1.2300313  
E-mail: [office@mbd-epson.ro](mailto:office@mbd-epson.ro)

### Slovakia:

Print Trade spol. s.r.o.  
Cajkovskeho 8  
SK-98401 Lucenec  
Tel: 00421.863.4331517  
Fax: 00421.863.4325656  
E-mail: [Prntrd@lc.psg.SK](mailto:Prntrd@lc.psg.SK)  
Web Address:  
<http://www.printtrade.sk>

### Slovenia:

Repro Ljubljana d.o.o.  
Smartinska 106  
SLO-1001 Ljubljana  
Tel: 00386.61.1853411  
Fax: 00386.61.1400126

### Spain:

EPSON IBERICA, S.A.  
Avda. Roma 18-26,  
08290 Cerdanyola del Valles,  
Barcelona, SPAIN  
Tech. Help Desk: 902.404142  
E-mail: [soporte@epson.es](mailto:soporte@epson.es)  
Web Address:  
<http://www.epson.es>

### Sweden:

Tech. Help Desk: 08 445 1258

### Switzerland:

EXCOM Service AG  
Moosacher Str. 6  
CH-8820 Wädenswil  
Tel: 01.7822111  
Fax: 01.7822349  
Web Address:  
<http://www.excom.ch>

### Turkey:

Romar Pazarlama  
Sanayi ve TIC. A.S.  
Rihtim Cad. No. 201  
Tahir Han  
TR-Karakoy-Istanbul  
Tel: 0090.212.2520809  
Fax: 0090.212.2580804

### United Kingdom:

EPSON (UK) Ltd.  
Campus 100, Maylands Avenue  
Hemel Hempstead,  
Herts, HP2 7TJ  
Tech. Help Desk: 0990 133640  
Web Address:  
<http://www.epson.co.uk>

### Yugoslavia:

BS Procesor d.o.o.  
Hadzi Nikole Zivkovicica 2  
11000 Beograd  
Tel: 00381.11.639610  
Fax: 00381.11.639610

## North, Central America and Caribbean Islands

### Canada:

Epson Canada, Ltd.  
100 Mural Street, Suite 300  
Richmond Hill, Ontario  
CANADA L4B 1J3  
Tel: (905) 709-3839  
Web Address:  
<http://www.epson.com>

### Costa Rica:

Epson Costa Rica, S.A.  
Embajada Americana,  
200 Sur y 300 Oeste  
San Jose, Costa Rica  
Tel: (50 6) 296-6222  
Web Address:  
<http://www.epsoncr.com>

### Mexico:

Epson Mexico, S.A. de C.V.  
AV. Sonora #150  
Mexico, 06100, DF  
Tel: (52 5) 328-4008  
Web Address:  
<http://www.epson.com.mx>

### U. S. A.:

Epson America, Inc.  
3840 Kilroy Airport Way  
Long Beach, CA 90806  
Tel: (562) 276-4394  
Web Address:  
<http://www.epson.com>

## South America

### Argentina:

Epson Argentina S.A.  
Avenida Belgrano 964/970  
(1192), Buenos Aires  
Tel: (54 11) 4346-0300  
Web Address:  
<http://www.epson.com.ar>

### Brazil:

Epson Do Brasil Ltda.  
Av. Tucunare, 720  
Tambore Barueri,  
Sao Paulo, SP 06460-020  
Tel: (55 11) 7295-1757  
Web Address: <http://www.epson.com.br>

### Chile:

Epson Chile S.A.  
La Concepcion 322  
Providencia, Santiago  
Tel: (562) 236-2543  
Web Address: <http://www.epson.cl>

### Colombia:

Epson Colombia Ltda.  
Diagonal 109, 15-49  
Bogota, Colombia  
Tel: (57 1) 523-5000  
Web Address: <http://www.epson.com.co>

### Peru:

Epson Peru S.A.  
Av. Del Parque Sur #400  
San Isidro, Lima, Peru  
Tel: (51 1) 224-2336  
Web Address: <http://www.epson.com>

### Venezuela:

Epson Venezuela S.A.  
Calle 4 con Calle 11-1  
La Urbina Sur  
Caracas, Venezuela  
Tel: (58 2) 241-0433  
Web Address:  
<http://www.epson.com.ve>

## Asia and Oceania

### Australia:

EPSON AUSTRALIA PTY LIMITED  
70 Gibbes Street Chatswood  
NSW 2067 AUSTRALIA  
Tel: 1300 361 054  
Web Address: <http://www.epson.com.au>

### CHINA:

Beijing TOYOU OPTICS &  
ELECTRONICS CO., LTD  
Unit 301 Huazhong Building,  
No. 4 Zhongguancunnanlu,  
Haidian, Beijing, China 100080  
Tel: 086-10-6257 1633  
Fax: 086-10-6264 5944

Hong Kong Rarestar Co., LTD  
Beijing Office  
Room 5538, Building 3,  
XIYUAN Hotel  
No. 1 Sanlihe Road,  
Beijing, CHINA 100044  
Tel: 086-10-6830 3686/87/88  
Fax: 086-10-6836 2341

Beijing PEONY Electronics  
Information Co., Ltd  
5 Office Building,  
172# Xizhimen Street,  
Xicheng District, Beijing, China 100035  
Tel: 086-10-6612 0416  
Fax: 086-10-6615 5430

Sunrise IT System Co., Ltd  
Room 3113, Everybright TTIC Bldg.,  
No. 15 Bai shi qiao Road,  
Hai dian District, Beijing, China 100081  
Tel: 086-10-6848 6898  
Fax: 086-10-6848 6771

China service centers are managed by:  
EPSON (Beijing) Technology  
Service Co., Ltd (EBTS)  
Room 102, North  
The Grand Pacific Garden Mansion,  
8A Guanghua Road,  
Chaoyang District, Beijing, China 100026  
Tel: 086-10-6581 4301  
Fax: 086-10-6581 4265  
<http://www.172.24.2.98>

### Hong Kong:

EPSON Technical Support Centre  
(Information Centre)  
Rooms 4706-4710,  
China Resources Building,  
26 Harbour Road, Wan Chai, Hong Kong  
Tech. Hot Line: (852) 2585 4399  
Fax: (852) 2827 4383  
Web Address: <http://www.epson.com.hk>

### Japan:

SEIKO EPSON CORPORATION  
SHIMAUCHI PLANT  
VD Customer Support Group:  
4897 Shimauchi, Matsumoto-shi,  
Nagano-ken, 390-8640 JAPAN  
Tel: 0263-48-5438 • Fax: 0263-48-5680  
Web Address:  
<http://www.i-love-epson.co.jp>

### Korea:

EPSON KOREA CO., LTD  
17F HANSOL Bldg., 736-1,  
Yaoksam-dong Kangnam-gu,  
Seoul, 135-080, KOREA  
Tel: 2-553-3515 • Fax: 2-5584271  
Web Address: <http://www.epson.co.kr>

### Malaysia:

EPSON TRADING (MALAYSIA) SDN. BHD.  
No. 21 Jalan U 1/19, Seksyen U1,  
Hicom-grenmarie Industrial Park,  
40150 Shan Alam, Selangor Darul Ehsan  
Tel: 03-5191366 • Fax: 03-5191386

### Singapore:

EPSON SINGAPORE PTE. LTD.  
401 Commonwealth Drive  
#01-01 Haw Par Technocentre  
SINGAPORE 149598  
Tel: 4722822 • Fax: 4726408

### Taiwan:

EPSON Taiwan Technology & Trading Ltd.  
10F, No.287, Nanking East Road,  
Section 3, Taipei, Taiwan, R. O. C.  
Tel: 02-2717-7360 ext. 327  
Fax: 02-2713-2155  
Web Address:  
<http://www.epson.com.tw>

### Thailand:

EPSON (Thailand) Co. Ltd.  
24th Floor Empire Tower,  
195 South Sathorn Road, Yannawa,  
Sathorn, Bangkok 10120, Thailand  
Tel: 6700680 Ext. 309, 316, 317  
Fax: 6700688  
Web Address: <http://www.epson.co.th>

EPSON Technical Center  
21st Floor, Payathai Tower,  
128/227 Payathai Road, Rachatawee,  
Bangkok 10400, Thailand  
Tel: 6120291~3 • Fax: 2165005  
Web Address: <http://www.epson-tech.in.th>