Warranty

Epson America, Inc. Limited Warranty

Basic Two-Year Warranty and 90-Day Lamp Warranty

What Is Covered: Epson America, Inc. (“EPSON”) warrants to the first end user customer of the EPSON product enclosed with this limited warranty statement that the product, if purchased and used in the United States or Canada, conforms to the manufacturer’s specifications and will be free from defects in workmanship and materials for a period of two (2) years from the date of original purchase (except that the warranty period is 90 days for projector lamps).

What EPSON Will Do To Correct Problems: If you elect carry-in warranty service, please bring the product securely packaged in its original container or an equivalent, along with proof of the date of original purchase, to your EPSON Dealer or EPSON Customer Care Center. EPSON will, at its option, repair or replace on an exchange basis the defective unit, without charge for parts or labor. When warranty service involves the exchange of the product or of a part, the item replaced becomes EPSON property. The exchanged product or part may be new or previously repaired to the EPSON standard of quality. Exchange or replacement products or parts assume the remaining warranty period of the product covered by this limited warranty. However, each replacement lamp carries the limited 90-day warranty stated above.

What This Warranty Does Not Cover: This warranty covers only normal consumer use in the United States and Canada. For lamps, 24-hour-per-day use causes unusual strain and is not considered normal use. This warranty does not cover consumables (e.g., fuses), other than lamps. EPSON is not responsible for warranty service should the EPSON label or logo or the rating label or serial number be removed or should the product fail to be properly maintained or fail to function properly as a result of misuse, abuse, improper installation, neglect, improper shipping, damage caused by disasters such as fire, flood, and lightning, improper electrical current, software problems, interaction with non-EPSON products, or service other than by an EPSON Authorized Servicer. Postage, insurance, or shipping costs incurred in presenting your EPSON product for carry-in warranty service are your responsibility. If a claimed defect cannot be identified or reproduced in service, you will be held responsible for costs incurred.

THE WARRANTY AND REMEDY PROVIDED ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS
FOR A PARTICULAR PURPOSE. SOME LAWS DO NOT ALLOW
THE EXCLUSION OF IMPLIED WARRANTIES. IF THESE LAWS
APPLY, THEN ALL EXPRESS AND IMPLIED WARRANTIES ARE
LIMITED TO THE WARRANTY PERIOD IDENTIFIED ABOVE.
UNLESS STATED HEREIN, ANY STATEMENTS OR
REPRESENTATIONS MADE BY ANY OTHER PERSON OR FIRM
ARE VOID. EXCEPT AS PROVIDED IN THIS WRITTEN
WARRANTY, NEITHER EPSON AMERICA, INC. NOR ITS
AFFILIATES SHALL BE LIABLE FOR ANY LOSS, INCONVENIENCE,
OR DAMAGE, INCLUDING DIRECT, SPECIAL, INCIDENTAL OR
CONSEQUENTIAL DAMAGES, RESULTING FROM THE USE OR
INABILITY TO USE THE EPSON PRODUCT, WHETHER
RESULTING FROM BREACH OF WARRANTY OR ANY OTHER
LEGAL THEORY. IF THE REMEDY ABOVE FAILS, EPSON’S
ENTIRE LIABILITY SHALL BE LIMITED TO A REFUND OF THE
PRICE PAID FOR THE EPSON PRODUCTS COVERED BY THIS
LIMITED WARRANTY.

In Canada, warranties include both warranties and conditions.

Some jurisdictions do not allow limitations on how long an implied warranty
lasts and some jurisdictions do not allow the exclusion or limitation of
incidental or consequential damages, so the above limitations and exclusions
may not apply to you.

This warranty gives you specific legal rights, and you may also have other
rights, which vary from jurisdiction to jurisdiction.

To locate the Authorized EPSON Servicer nearest you, call the EPSON
ConnectionSM at (800) 637-7661 + PIN or (562) 276-4394 in the U.S. and
(905) 709-3839 in Canada or write to: Epson America, Inc., P.O. Box
93012, Long Beach, CA 90809-3012.