EasyMP® Operation Guide

Multimedia Projector

PowerLite® 826W
PowerLite 825
PowerLite 85
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Introduction

This chapter provides information on functions that allow you to use your projector more effectively.
Making effective use of your projector

Making effective use of your projector

This projector is equipped with many useful functions to improve usability. As well as a computer cable, you can connect using various other interfaces such as a USB cable, a USB storage device, or a LAN connection. This allows for a wide range of image input sources depending on your usage environment.

Sending Images Via a Network (EMP NS Connection)

You can hold efficient meetings and presentations by connecting the projector to a network.

• Smooth progress

If the projector is connected to a network, you can share the projector from computers on the network. When projecting data from different computers during a meeting or presentation, you can progress smoothly without changing the signal cable between each computer. Even a distance between the projector and the computer does not cause any problems.

• Various screen transfer functions

• Distribution function p.11
• Switching function p.11
• Multi-screen display p.23
• Presentation Mode p.22

Monitor, configure, and control the projector from a remote location

The following convenient functions collectively manage projectors in various conference rooms.

• Receive an e-mail notification if a problem occurs p.46
• Monitor and detect problems from SNMP Manager on the network p.47
• Set and control the projector by using a standard computer Web browser p.44

Projecting directly from saved JPEG images on a USB device (Slideshow)

You can give presentations by using USB compatible digital cameras or hard disks. By connecting a USB memory to the projector, JPEG images stored on USB devices can be projected as a Slideshow. p.48
Connect a USB cable to your computer and project images from the computer screen (USB Display)

By using the supplied USB cable to connect to a Windows computer, you can project images from the computer. See your User’s Guide for more information.

Projecting a computer screen with the optional Quick Wireless Connection USB Key

Using the optional Quick Wireless Connection USB Key and Wireless LAN unit, you can quickly connect one projector to one computer for projection. See your User’s Guide for more information.

Not compatible with the "Network Projector" function which is a standard feature on Windows Vista.
Installing the Software

To use the Network functions, install the software from the supplied CD-ROM (either "EPSON Projector Software for Meeting & Monitoring" or "EPSON Projector Software for Monitoring") onto your computer.

Software Supplied

You can find the following software on the CD-ROM. For system requirements information about this software, see p.68

- EMP NS Connection
  Software for sending computer screen images to a connected projector via a network connection.

- EMP Monitor
  Software that lists the current status of Epson projectors connected to the network, and monitors and controls those projectors. You can collectively manage multiple projectors by using EMP Monitor.

Installing

Make sure you check the following points before starting installation.

- If the computer you are using is running Windows XP, Vista, or 2000 you must be logged on as the Administrator when installing.
- Make sure that you close all running applications before starting installation.

Procedure

For Windows

1. Turn on your computer.
2. Insert the CD-ROM into your computer.
   The installer starts automatically.
3. Click "Easy Install".
   To select software and install it individually, select Custom Install. To change the language in which the software is displayed, click Language.
4. Check the applications to be installed, and then click "Install".
5. When the License Agreement screen is displayed, click "Yes".
6. When the Add-Remove EPSON Virtual Display screen is displayed, click "OK".
   To use Multi-screen display you need to set up EPSON Virtual Display. If you do not want to set it up now, you can do so later. p.24
7. Click "Exit" to complete the installation.

   When EMP Monitor is selected, software is installed sequentially.

For Macintosh

1. Turn on your computer.
2. Insert the CD-ROM into your computer.
3 Double-click the "Installer for Mac OS X" icon in the EPSON window.
Installation starts.

4 Click "Exit" to complete the installation.

• When installation does not start automatically (Windows only)
Select Start - Run, and in the Run dialog box, type the letter for your CD-ROM drive followed by \EPsetup.exe and then click OK.

• Uninstalling
   For Windows
   Select Start - Settings - Control Panel - Add-Remove Programs or Add or Remove Programs and then remove EMP NS Connection.
   For Macintosh
   From Applications, delete the EMP NS Connection folder.
Connecting with EMP NS
Connection

This section explains how to connect the computer and the projector via a network in Advanced Connection Mode, and the procedure for projecting images of your computer screen with the projector.
There are two methods of connecting a computer and the projector via a network by using EMP NS Connection.

**Two Connection Modes and their Main Functions**

**Advanced Connection Mode**

Advanced Connection Mode is an infrastructure connection, and connects to an existing network system via a network cable. When connecting to a network via Wired LAN, connect the projector to the network hub with a commercially available LAN cable. If you install the optional Wireless LAN unit in the projector, you can connect to the network via a wireless LAN access point.

You can easily connect to a computer and project images from the computer without making network settings.

This lets you connect easily without a connector cable, and you can connect even if the projector and the computer are at remote locations.

**Quick Connection Mode (Only when the optional Wireless LAN unit is installed)**

Quick Connection Mode only runs when you install the optional Wireless LAN unit in the projector. Quick Connection Mode temporarily assigns the projector’s SSID to a computer creating an ad hoc connection, and restores the computer’s network settings after disconnecting. ( p.13

- You can easily connect to a computer and project images from the computer without making network settings.
- This lets you connect easily without a connector cable, and you can connect even if the projector and the computer are at remote locations.

**Main functions**

You can make meetings and presentations by using the following convenient functions.
Multi-screen display p.23
You can use different projectors to project a single image as a landscape screen allowing you to project long images such as reports.

Presentation Mode p.22
This function can project PowerPoint Slide Show running on a computer. You can give stylish presentations by projecting a black screen while making preparations and so on, and when not performing a Slide show.

Distribution function
The screen being displayed by a remote computer can be simultaneously displayed by up to four projectors on the same network.

Switching function
By using the meeting switching function, if EMP NS Connection is installed on all of the computers, the presenters can take turns and project their own images without changing cables.

Steps for Connecting in Advanced Connection Mode

Use the following procedure to connect and project in EMP NS Connection Advanced Connection Mode.
You need to perform steps 1 to 4 only the first time you connect.

1. Install EMP NS Connection on the computer to be connected. p.8

2. Make sure your computer is connected to the network. p.13

3. Select network settings on the projector and connect it to the network. See your User’s Guide for more information.

4. Start EMP NS Connection on the computer and connect with the projector. p.14

* For 2, normally when a computer is connected with the network and used, you do not need to make computer network settings.
Preparing to Connect

Use the following procedure to prepare the computer and the projector for connection.

Preparing the Computer

For Windows

If you are connecting the computer to the network wirelessly, select the computer’s network settings by using the utility software supplied with your wireless LAN adapter. For more information on the utility software, see the User's Guide supplied with the wireless LAN adapter. For example, as shown in the following illustration, when a red cross is displayed over the network icon, you cannot connect to the projector.

For Macintosh

Set the network port and communication status. For more details on setting the communication status, see the User’s Guides for your computer or the AirPort card.
## Connecting to a Projector on a Network and Projecting

### Operating the Projector

Before connecting, put the projector into connection standby status. Make sure the projector network settings are complete, and the projector is connected to network equipment such as a network hub via a commercially available network cable.

**Procedure**

1. **Press the [電] button on the Remote Control or the Control panel to turn the power on.**
   
2. **Press the [LAN] button on the Remote Control.**
   The LAN standby screen is displayed.

### Operating the Computer

In the following explanations, unless otherwise noted, Windows screen shots are used. You see the similar screens even when using Macintosh.

**Procedure**

1. **Start EMP NS Connection.**
   
   **For Windows**
   Select Start - Programs (or All Programs) - EPSON Projector - EMP NS Connection.
   
   **For Macintosh**
   Double-click the Applications folder of the hard drive volume in which EMP NS Connection is installed, and then double-click the EMP NS Connection icon.

2. **Select "Advanced Connection Mode" and then click "OK".**
   The projector search results are displayed. To always connect using Advanced Connection Mode, select Set the selected Connection Mode as the default mode for future connections.

3. **Select the projector you want to connect to, then click "Connect".**
   If the projector you want to connect to is not displayed in the search results, click the **Automatic search** button. The search takes about 30 seconds.
   For details on the connection screen, see Using the Connection Screen. p.16
When Projector keyword is set to "On" from the projector, the keyword entry screen is displayed. Enter the keyword displayed on the LAN standby screen, then click "OK".

When the connection is complete, the computer screen is projected. The following EMP NS Connection toolbar is displayed on the computer screen. You can use this toolbar to operate the projector and make settings, and to disconnect the network connection. For details on using the toolbar, see the following section.

When changing presenters and so on, and when continuously connecting from another computer, start EMP NS Connection from the computer you want to connect. The computer that is currently connected is disconnected, and it is then connected with the computer that is trying to connect now.
Connecting to a Projector on a Network and Projecting

Using the Connection Screen

Select EMP NS Connection to display the following screen. The operation of each button or item is described in the following table.

When the system starts in **Advanced Connection Mode**.

### Automatic search
In Advanced Connection Mode, you can search for available projectors on the network system that the computer is connected to.

In Quick Connection Mode, you can search for the projector based on the SSID.

### Manual search
In Advanced Connection Mode, you can search for a projector based on a specified IP address or Projector name.

In Quick Connection Mode, you can search for the projector based on the SSID selected from a list.
Connecting to a Projector on a Network and Projecting

3 Status
The following six icons indicate the status of the detected projectors.

- **Standby**: Select for connecting.
- **Busy**: Select for connecting. When you click **Connect**, the computer currently connected is disconnected and your computer is connected.
- **Busy (Disable interrupt connection)**: Cannot be selected. Disable interrupt connection is set on another computer which is already connected.
- **Currently in use by another application**: The projector’s configuration menu is open. You can select it after closing the configuration menu and running the search again.
- **Searching**: Displayed while running Manual search or Profile.
- **Not found**: Displayed when a projector cannot be found as a result of Manual search or Profile. In Quick Connection Mode, you can only select multiple projectors with the same SSID.

4 Projector name
The projector’s name is displayed.

5 Disable interrupt connection
Check the box to prevent an interrupt connection by other computers while connected to the selected projector.

6 Use multi-display
Check the box to use the Multi-screen display function. When this is selected, Display layout and Display properties are displayed at the bottom of the screen. p.23

7 Troubleshooting
If there is a problem and you cannot have a connection, press this button to open the EMP NS Connection Troubleshooting screen.

8 Connect
Connect to the projector you selected from the search results list. When a connection is made with a projector, a toolbar is displayed.

9 Set options
You can make general setting options such as the processing method when EMP NS Connection starts. For details, see p.40

10 Save in the profile
Saves the results of a search for projectors on the network as a Profile. p.35

11 Clear list
Deletes all search results.

12 IP address (Advanced Connection Mode only)
The projector’s IP address is displayed.

13 Display
(Select the number displayed when Use multi-display is selected. p.30

14 Profile
You can search for a projector on the network using a Profile saved using Save in the profile. p.35

15 SSID (Quick Connection Mode only)
The projector’s SSID is displayed.

16 Signal intensity
This is displayed when the connection is made in Quick Connection Mode. As the Signal intensity increases, so does the number of lit indicators.

17 Update list (Quick Connection Mode only)
Updates Status and Signal intensity.
Using the toolbar

The toolbar is displayed on the computer screen after EMP NS Connection starts and a connection is made with the projector. You can use this toolbar to operate and make settings for the projector.

Select target projector

Click to limit the projectors operated from the toolbar when projecting from multiple projectors using the distribution function or Multi-screen display. The indication below the icon shows the projectors that can be controlled. ALL indicates that all of the connected projectors can be controlled. For example, when “1, 3” is displayed, projectors No. 1 and No. 3 can be controlled.

Click to display the following screen.

1 Select the projector to be controlled.
2 Indicates the No. of an allocated projector. This No. indicates the No. of the projector that you can control from the toolbar.
3 Indicates the status of the projector.
Connecting to a Projector on a Network and Projecting

Stop
Stops projection while connected to the projector. A black screen is projected while stopped. Audio does not stop. To stop the audio, or to display a User's Logo while projection is stopped, use the A/V Mute function.

Show
Releases Stop or Pause.

Pause
Pauses projected images while connecting to the projector. Audio does not Pause.

Presentation Mode
Each time this is clicked, Presentation Mode switches between enabled/disabled. p.22

Projector control
While the projector is connected to the network, the projector's A/V Mute, Switch PC source and Switch video source functions can be controlled from the toolbar.

Click to display the following toolbar.

- **A/V Mute**

- **Switch PC source**
The Source alternates between Computer input port and LAN each time you click.

- **Switch video source**
The Source alternates between the S-Video input port and Video input port each time you click. The projector will not switch to the S-Video input if there is no cable connected to the port.
**Screen Preview**
Displays the multi-screen preview screen. Click ![image] to display a preview with the settings you have made. Click the displays to enlarge each Screen Preview to full-screen.

![Screen Preview Image]

**Set options**
Transmission performance during the transfer of computer images can be adjusted. ![image] p.40

**Movie Sending Mode**
Not enabled on this projector. The message "The connected projector cannot play back movies." is displayed.

**Disconnect**
Disconnects the connection to the projector.

**Signal intensity**
This is displayed when the connection is made in Quick Connection Mode. As the Signal intensity increases, so does the number of lit indicators.

---

**Switch toolbar display**
The toolbar display is switched as follows. The toolbar display remains as is until switched again.

Full

Normal

Simple
EMP NS Connection Useful Functions

This chapter explains those functions that may be useful in a meeting or presentation, such as the function which allows you to send images to multiple projectors from a single computer (Multi-Screen Display).
Projecting Only a PowerPoint Slide Show (Presentation Mode)

In Presentation Mode, the images are only displayed when performing a PowerPoint Slide Show on a computer. When you stop Slide Show, the projector displays a black screen. This is useful when you only want to display the Slide Show.

In addition to PowerPoint, Keynote is compatible with Presentation Mode for Macintosh.

Procedure

1. **If necessary, select the projector you want to control.**  
   ![p.18]

2. **Click the button on the toolbar.**
   Presentation Mode begins.

3. **Click the button again to exit Presentation Mode.**
Using Multi-Screen Display

Multi-screen display mode allows you to project different images from multiple projectors that are connected to a single computer. With Windows, multiple virtual displays can be set in the computer, and each image can be projected by the projector. This function is not available with Windows Vista due to restrictions in the Windows Vista specifications. For Macintosh, an external monitor must be connected to the computer to enable the function. While the following explanation refers to virtual display, in the case of Macintosh, the operation relates to the screens displayed on the physically connected monitor.

- Actual monitor image
- Image of virtual display1
- Image of virtual display2
Example of Adjusting the Virtual Display

By arranging the virtual display allocation, you can project only the image that you want to show or project different images from left to right in a presentation.

**Arrangement example 1**

- Actual monitor image
- PowerPoint file

**Arrangement example 2**

- Image of virtual display
  - Excel file

1. Actual monitor image
   - PowerPoint file presenter tools
2. Image of virtual display
   - Slide Show using a PowerPoint file
Using Multi-Screen Display

Procedure before using the Multi-screen Display Function

1. Setting the Virtual Display  p.25
   In a Windows environment, enable the virtual display driver as necessary. And, for both Windows and Macintosh, set up the virtual display arrangement.

2. Allocating the image to be projected  p.30
   Open the file to be projected, and then move the screen to the virtual display according to the actual projection arrangement.

3. The allocated image is projected  p.30
   Allocate a virtual display number to a projector that is connected through the network, and then start projection.

Setting the Virtual Display

Enable the virtual display driver (Windows only)

Enable the virtual display driver. Those users listed below do not have to perform this operation.

- Those users who have enabled virtual displays installing EMP NS Connection.

- Those users who are using Macintosh computers.

Procedure

1. Start Windows on the computer, then select "Start" - "Programs" (or All Programs) - EPSON Projector - Add-Remove EPSON Virtual Display.
   The Add-Remove EPSON Virtual Display screen is displayed.

2. Select the virtual display you want to use.
   Up to four monitors can be added. In this example, a single virtual display is to be used. When setting multiple virtual displays, select as many displays as is necessary. Any one of the displays can be selected.

3. Click "OK".

When you click OK, the drivers for the virtual display are enabled. At this point, it is normal for the display to flicker. Wait for the Add-Remove EPSON Virtual Display screen to close.
Adjust the Virtual Display

After starting EMP NS Connection, the setup of the virtual displays varies between Windows and Macintosh. The procedures are explained separately below.

Check the following points before starting EMP NS Connection when connecting via Wireless LAN. If the following points are not set correctly, Multi-screen display cannot be used.

- The SSID for the computer and each projector must be the same.
- The Wireless LAN system for the computer and each projector’s Wireless LAN card must be the same.

You can modify the SSID and Wireless LAN system for the projector from the Network menu in the projector’s configuration menu. See your User’s Guide for more information.

Procedure

For Windows

1. Select "Start" - "Programs" (or All Programs) - "EPSON Projector" - EMP NS Connection to start EMP NS Connection.

2. Select the "Use multi-display" check box.

Display layout and Display properties are added at the bottom of the screen.
3. Click "Display properties".

The Display Properties screen will be displayed.

4. Click the "Settings" tab.

5. Drag the displayed monitor icon and place it where desired.

Here, the actual monitor (1) is placed on the left, while the virtual monitor (3) is placed on the right.

When the computer has multiple display output terminals, the numbers assigned to the virtual terminals will be sequential to those of the physical terminals.

- When an external monitor is connected as a secondary monitor, the image for that screen cannot be projected.
- Depending on the hardware, the number of the secondary monitor may be other than "2". When the monitor icon is displayed on the screen, click the icon and confirm that the monitor type shown under "Display" is other than "secondary".
Using Multi-Screen Display

- For Screen Resolution settings, see the following. p.56
  When the monitor icon is arranged, a virtual display is connected as the image like below.

6 Click the "OK" button. The Display Properties screen closes.
   Next, allocate the images you want to project. p.30

For Macintosh

Start EMP NS Connection. Double-click the "Applications" folder of the hard drive volume in which "EMP NS Connection" is installed, and then double-click the EMP NS Connection icon to start EMP NS Connection.
   Select Advanced Connection Mode and then perform startup.

2 Select the "Use multi-display" check box.
   Display layout and Display preferences are added at the bottom of the screen.
3 Click "Display preferences".

The display setting screen is displayed.

4 Click "Arrangement".

5 De-select "Mirror Displays".
Using Multi-Screen Display

6. Drag the displayed monitor icon and place it where desired.

7. Close the display setting screen.

Allocating the image to be projected

This section explains the virtual display for arrangement example 1.

Procedure

1. Open the file to be projected.
   Start the PowerPoint and Excel files.

2. Drag the window to the desired virtual display monitor, and allocate it where the image is to be projected.
   Drag the Excel window to the right until it cannot be seen. As a result, the PowerPoint window appears on the actual monitor, while the Excel window appears on the virtual display on the right.

Projecting the allocated images

This section explains the virtual display for arrangement example 1.

Procedure

1. Select the number of the virtual display to allocate on the Display, and set which image to be projected from which projector.
2. Click "Connect".

The image allocated to each projector is projected.

3. To terminate multi-screen display, click "Disconnect" on the toolbar.

In a Windows environment, if the virtual display driver has been enabled such that the mouse pointer can be moved outside the limits of the screen, there may be occasions when you lose track of the location of the pointer. When you are not using a virtual display, clear the check mark against the virtual display under Add-Remove EPSON Virtual Display, such that the mouse pointer cannot be moved outside the limits of the screen. To subsequently use multi-display again, place a check mark against the required display under Add-Remove EPSON Virtual Display. To clear a check mark, see the following. ☞ p.25

In a Windows environment, you cannot view the image being sent to a virtual display on the computer. To adjust the image on the virtual display, you must do so while viewing the projected image. To perform mouse-based operations on the virtual display, move the mouse pointer in the direction of the virtual display, such that the pointer appears on the virtual display.
Connecting to a Projector on a Different Subnet

This chapter explains how to connect a computer to a projector on a different sub-net via a Wired LAN or a wireless LAN access point on an existing network system.
By default, this application only searches for projectors on the same subnet as the computer. Therefore, even if you perform a search for projectors on the network, ones on a different subnet will not be found. You can, however, identify and connect to a projector on a different subnet as follows:

- Specify either an IP address or Projector Name and perform a search.
  The IP Address can be input directly. Also, provided the Projector name has been registered on the DNS server, you can perform a search simply by inputting that Projector Name. p.34

- Performing a search based on a Profile
  Once you have performed a search for a projector on a different subnet by specifying either an IP Address or a Projector Name, you can save the search as a Profile with an easy-to-remember name, and then use that Profile whenever you subsequently want to search for a projector on a different subnet. p.35

If a search fails to find a projector, the most likely causes are as follows. Proceed as appropriate, depending on the cause of the failure.

For both Windows and Macintosh

- The Wireless LAN signal is either out of range or weak.
  Check whether there is anything that could be interfering with the signal.

When the optional Wireless LAN unit is installed on the projector, and Macintosh is connected to a Wireless LAN

- AirPort: On is not set, or an appropriate access point is not selected.
  Check whether AirPort is set to On. Or, check whether an appropriate access point has been selected.
Specifying Either an IP Address or Projector Name and Performing a Search (Advanced Connection Mode Only)

In the following explanations, unless otherwise noted, Windows screen shots are used. You see the similar screens even when using Macintosh.

Procedure

1. Click "Manual search" on the EMP NS Connection projector selection screen.

2. Enter the IP Address or the Projector Name for the projector you want to connect to, and click "OK".

The search results are displayed on the EMP NS Connection projector selection screen. Provided the target projector has been identified, select that projector, and then click Connect to establish a connection.

When you will always be using that projector, save the search as a Profile, so that you do not have to specify the relevant details every time you perform a search. p.35

When you use Manual search in Quick Connection Mode, you can specify the SSID. When there are a lot of projectors you can narrow the search field by using SSID.
Performing a Search with a Profile

You can save a search for a frequently used projector as a Profile. A Profile is a file containing all of the information pertaining to a given projector, such as the Projector Name, its IP Address, and SSID. By specifying the profile each time you perform a search, there is no need to enter IP Address or Projector Name. The target projectors can be found quickly by creating groups of profiles, managing them with folders, for each place where projectors are set up.

Making a Profile

Profiles are made by saving search results. For details on how to edit a previously saved Profile, see the following section. p.37

Procedure

1. When the projector is displayed on the EMP NS Connection projector selection screen, click "Save in the profile".

   The Save in the profile screen will be displayed.
Performing a Search with a Profile

2. Enter a Profile name and then click "Add".

For details on how to create a folder for a Profile, see the following section. p.37

Searching by Specifying a Profile

You can search by specifying the Profile you created.
Performing a Search with a Profile

Procedure

1. **Click “Profile” on the EMP NS Connection projector selection screen.**
   
   If no Profile is registered, you cannot select Profile.

2. **From the menu that is displayed, select the projector you want to connect to.**

   The search results are displayed on the EMP NS Connection projector selection screen. Provided the target projector has been identified, select that projector, and then click **Connect** to establish a connection.

Managing a Profile

You can change the name and the hierarchical structure of the Profile.

Procedure

1. **Click “Set options” on the EMP NS Connection main screen.**
   
   The Set options screen is displayed.

2. **Click “Edit profile”.**

   The Edit profile screen is displayed.
Performing a Search with a Profile

Edit the contents registered in the Profile.

Profile

<table>
<thead>
<tr>
<th>Item</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Profile</td>
<td>You can display the registered Profile. You can manage it by creating a folder. You can change the order of the Profile or the folder by dragging &amp; dropping.</td>
</tr>
</tbody>
</table>

Profile

<table>
<thead>
<tr>
<th>Item</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Copy</td>
<td>You can Copy the Profile. The copied Profile is saved in the same folder as the original with the same name.</td>
</tr>
<tr>
<td>Delete</td>
<td>You can Delete the Profile or the folder.</td>
</tr>
<tr>
<td>Rename</td>
<td>You can display the Rename dialog box and rename the folder or the Profile. You can enter up to 32 characters in the Rename dialog box.</td>
</tr>
<tr>
<td>Create folder</td>
<td>You can create a new folder.</td>
</tr>
<tr>
<td>Export</td>
<td>You can export a profile.</td>
</tr>
<tr>
<td>Import</td>
<td>Used when you want to read and use an exported Profile.</td>
</tr>
</tbody>
</table>

Information on selected profile

<table>
<thead>
<tr>
<th>Item</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Projector name, IP address</td>
<td>You can display the projector information registered in the Profile.</td>
</tr>
<tr>
<td>Delete</td>
<td>You can delete the information for the selected projector. When all projector information is deleted, the profile is also deleted.</td>
</tr>
</tbody>
</table>

Click “OK”.

Saves your edits and closes the Edit profile screen.
Setting the EMP NS Connection Operation

You can make setting options such as the processing method when EMP NS Connection starts.
Using Set options

You can make setting options such as the processing method when EMP NS Connection starts.
Call the Set options from the EMP NS Connection main screen.

Procedure

1. Click "Set options" on the EMP NS Connection main screen.

   - The Set options screen is displayed.

2. Set each of the items.

   - Confirm the details of the set items in the next step. When you have made all the necessary settings, click OK to close the Set options screen.

General settings Tab

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Use full-screen video transfer</td>
<td>Not enabled on this projector.</td>
</tr>
<tr>
<td>Encrypt communications</td>
<td>Select to Encrypt and transmit data. Even if data is intercepted, it cannot be decrypted. When using Quick Connection Mode, make sure you always select this checkbox.</td>
</tr>
<tr>
<td>Display Connection Mode Selection window on startup</td>
<td>Set whether or not the Quick Connection Mode/Advanced Connection Mode screen is displayed when EMP NS Connection starts. Clear this checkbox once you have settled on a regular startup method.</td>
</tr>
</tbody>
</table>
### Search method on startup
- Select from the following projector search methods executed when EMP NS Connection is started.
  - Automatic search on startup
  - Specify search method after startup
  - Search with the last network configuration

### Edit profile
The Edit profile dialog box is displayed. ❘ p.37

### Switch LAN
Windows only
The Switch Network Adapter dialog box is displayed. This is used when it is necessary to switch the network adapter to be used for a search when a computer has multiple adapters.
By default, all of the network adapters are used to perform a search. When a Wired LAN is always used as the connection method, select a Wired LAN adapter.

---

### Adjust performance Tab

#### Performance adjustment slider
The performance can be set to Fast, Normal, and Fine.
Set to Fast when movie projections are interrupted.
Using Set options

| **Transfer layered window** | Windows only (excluding Windows Vista)  
Set whether or not to transfer a layered window.  
The layered window is in use when contents such as messages displayed on the computer are not projected by the projector. Select this checkbox to project contents such as messages that use the layered window. |

💡 When you click 🔍 on the toolbar, only the Adjust performance tab is displayed.
Using a Computer to Set Up, Monitor and Control Projectors

This chapter explains how to use a computer that is connected to the network to change projector settings and to control the projector.
You can set up and control the projector from a computer by using the Web browser of a computer that is connected to the projector via a network. Setup and control operations can be performed remotely if this function is used. In addition, since you can use the computer’s keyboard, entering characters required for the setup is easier.

Use Microsoft Internet Explorer 6.0 or later as the Web browser. If using a Macintosh, you can also use Safari. If, however, you are using Safari under Macintosh 10.2.8, some of the Web control radio buttons may not display properly.

Setup and control with a Web browser are possible if Communication On is set from the Extended menu of the projector’s configuration menu, even if the projector is in Standby Mode (when the power is off).

Displaying Web Control

Display Web Control with the following procedure.

If your Web browser is set up to connect via a proxy server, Web Control cannot be displayed. To use Web Control, you need to make network connection settings with a device other than a proxy server.

Entering the IP address of the projector

Web Control can be opened by specifying the IP address of the projector as follows when using Advanced Connection Mode.

Procedure

1. Start the Web browser on the computer.

2. Enter the IP address of the projector in the address input box of the Web browser, and press the [Enter] key on the computer’s keyboard.

Web Control is displayed.

When Web Control Password is set in the Network menu from the projector’s configuration menu, enter the User name and Password.

Projector Setup

You can set items that are usually set in the projector’s configuration menu. The contents set are reflected in the configuration menu. There are also items that can only be set in the Web browser.

Items in the configuration menu that cannot be set by the web browser

All items in the configuration menu can be set with the exception of the following items.

- Settings Menu - Pointer Shape
- Settings Menu - Test Pattern
- Settings Menu - User Button
- Registering a User’s Logo using Extended - User’s Logo
- Extended Menu - Language
- Extended Menu - Operation - High Altitude Mode
- Extended Menu - Operation - Lens Cover Timer
- Reset Menu - Reset All, and Reset Lamp Hours
Items that can only be set in the Web browser

The following items can be set only in a Web browser.
• SNMP Community Name
• WEP Authentication Method (Open/Shared)
Using the Mail Notification Function to Report Problems

By setting the Mail Notification function from the projector's configuration menu, notification messages will be sent to the preset Email Addresses when a problem or warning occurs with a projector. This will enable the operator to be notified of problems with projectors even at locations away from the projectors. See your User's Guide for more information.

- Up to a maximum of three notification destinations (Addresses) can be recorded, and notification messages can be sent to all three destinations at once.
- If a projector develops a critical problem and suddenly stops working, it may not be able to send a message notifying an operator of the problem.
- Monitoring is possible if Communication On is set from the Extended menu of the projector’s configuration menu, even if the projector is in Standby Mode (when the power is off).
Management Using SNMP

By setting SNMP from the projector's configuration menu, notification messages are sent to preset e-mail addresses when a problem or warning occurs with a projector. This is useful when controlling projectors collectively at a point distant from them. See your User's Guide for more information.

- **SNMP should be managed by a network administrator or someone who is familiar with the network.**
- **The SNMP function to monitor projectors requires SNMP Manager to be installed on the computer.**
- **The managing function using SNMP cannot be used via a Wireless LAN in Quick Connection Mode.**
- **Up to two destination IP addresses can be saved.**
Presentations Using Slideshow

This chapter explains how to project image files stored on USB devices directly from the projector as a Slideshow.
Files that can be Projected Using Slideshow

You can use Slideshow to directly project files stored in digital cameras and USB storage devices that are connected to the projector.

USB storage devices that incorporate security functions sometimes cannot be used.

### Specifications for Files that can be Projected Using Slideshow

<table>
<thead>
<tr>
<th>Type</th>
<th>File Type (Extension)</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Image</td>
<td>.jpg</td>
<td>The following cannot be projected.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- CMYK color mode formats</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Progressive formats</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Images with a resolution greater than 4608x3072</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Files with the extension &quot;.jpeg&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Normally, the image may not be projected clearly if compression is set too high.</td>
</tr>
</tbody>
</table>

- When using a USB hard disk, we recommend using an AC adapter power supply.
- The projector does not support media formatted on some file systems. If you have trouble with projecting, use media formatted under Windows.
- Format the media using the FAT16/32 file system.

### Slideshow Examples

**Projecting images from a USB storage device**

- Example 1: Prepare multiple images and project them continuously (Slide show) p.53
- Example 2: Select image files one at a time and project p.52
Slideshow lets you play back and project image files stored on digital cameras and USB storage devices. This section explains the basic operation of Slideshow.

Starting and Closing Slideshow

**Starting Slideshow**

**Procedure**

1. Press the [USB] button on the remote control or the [Source Search] button on the projector’s control panel.
2. When a USB storage device is connected to the projector, Slideshow starts. See your User’s Guide for more information on connecting a USB storage device.

**Closing Slideshow**

**Procedure**

To close Slideshow, turn off the USB storage device if necessary, then disconnect the device.

Slideshow Basic Operations

The following describes the procedures for playing images using Slideshow, and projection operations.
If all files and folders cannot be displayed at the same time in the current window, press the [ ▲ ] button on the remote control or move the cursor to the Next page button and press the [Enter] button. To return to the previous screen, press the [ ▼ ] button, or position the cursor on the Previous page button and press the [Enter] button.

2 Press [Enter].
The selected image is displayed.
When a folder is selected, the files in the selected folder are displayed. Select Back to Top on the screen that opened and press the [Enter] button to return to the previous screen.

Rotating the Image
You can rotate JPEG images in 90° increments when playing them with Slideshow.

Procedure
1 Play images in JPEG format, or perform a Slideshow.
   To play JPEG images p.52
   To play Slideshows p.53

2 While projecting a JPEG image, press the [ ▲ ] button or the [ ▼ ] button.
You can also operate with the [ ▼ ] button on the Control panel.
Projecting Image Files

Image files from a digital camera and image files stored on a USB storage device can be projected using Slideshow by either of the following two methods.

- Projecting selected image files
  This is a function for projecting single files.

- Projecting all image files in a folder in sequence (Slideshow)
  This is a function for projecting the file contents of a folder in order, one file at a time.

Attention
Do not disconnect the USB storage device while it is being accessed. Slideshow may not operate correctly.

You can perform the following operations on the remote control or the Control panel.

Projecting Images

Procedure

1. Start Slideshow. p.50
   The content of the connected digital camera or USB storage device is displayed.

2. Press the [ ], [ ], [ ], [ ], or [ ] buttons on the Control panel to position the cursor on the image file you want to project.

3. Press [Enter].
   The image starts to play back.
### Projecting all Image Files in a Folder in Sequence (Slideshow)

You can project the image files in a folder in sequence, one at a time. This function is called Slideshow. Perform the Slideshow by the following procedure.

1. **Start Slideshow.**
   - The content of the connected digital camera or USB storage device is displayed.

2. **Press the [ ], [ ], [ ], or [ ] buttons or the [ ], [ ], [ ], or [ ] buttons on the Control panel to position the cursor over the folder for Slideshow, and then press the [Enter] button.

3. **Select Slideshow from the file list screen, and then press the [Enter] button.**
   - The Slideshow starts.
   - When the last file is projected, the file list is displayed again automatically. If you set **Continuous Play** to **On** in the Option window, projection will start from the beginning again when the end is reached. p.54
   - You can proceed to the next screen, return to the previous screen, or stop playback during the projection of a Slideshow.
   - If the **Screen switching time** setting has been set to **No**, the files will not change automatically when you Play Slideshow. Press the [Enter] or [ ] button on the Remote Control to continue to the next file.

4. **The following operation returns you to the file list.**
   - While projecting still images: Press the [Esc] button.
Setting Image Display Conditions

You can set the display condition for the Play Slideshow function.

**Procedure**

1. Press the [ ], [ ], [ ], or [ ] buttons or the [ ], [ ], [ ], or [ ] buttons on the Control panel to position the cursor over the folder where you want to set display conditions, then press the [Esc] button. Select "Option" from the menu displayed, then press the [Enter] button.

2. Set each of the items.
   - Enable settings by positioning the cursor on the target item and pressing the Enter button.
   - Details of the items are given below.

<table>
<thead>
<tr>
<th><strong>Display order</strong></th>
<th>You can set the order of the files to be displayed. You can sort into file name order or date last accessed order.</th>
</tr>
</thead>
</table>

3. Press the [ ], [ ], [ ], or [ ] buttons or the [ ], [ ], [ ], or [ ] buttons on the Control panel to position the cursor over OK and press the [Enter] button.

The settings are applied.
If you do not want to apply the settings, position the cursor on Cancel and press the [Enter] button.

### Continuous Play
You can determine whether to repeat the Slideshow.

### Screen switching time
You can set the time for a single file to be displayed in Play Slideshow. You can set a time between No (0) and 60 Seconds. When you set No seconds, auto play is disabled.
Appendix
Connection Limitations

When projecting computer images while running EMP NS Connection, the following restrictions apply.

Supported Resolutions

The following computer screen resolutions can be projected. You cannot connect to a computer with a resolution greater than UXGA.

- VGA (640x480)
- SVGA (800x600)*
- XGA (1024x768)*
- SXGA (1280x960)
- SXGA (1280x1024)*
- SXGA+ (1400x1050)*
- WXGA (1280x768)
- WXGA (1280x800)
- WXGA+ (1440x900)
- UXGA (1600x1200)

* Supported resolutions when multi-screen display function is on.

If a computer with a special screen size is used where the ratio of height and width is not represented, a screen resolution closest to the width is selected from the list of 10 above.

In this case, in wide screen the horizontal margins are projected, in narrow screen the empty vertical margins are black.

Display Color

The number of colors for computer screens that can be projected.

<table>
<thead>
<tr>
<th></th>
<th>Windows</th>
<th>Macintosh</th>
</tr>
</thead>
<tbody>
<tr>
<td>16-bit color</td>
<td>About 32,000 colors</td>
<td>(16-bit)</td>
</tr>
<tr>
<td>32-bit color</td>
<td>About 16.7 million</td>
<td>colors (32-bit)</td>
</tr>
</tbody>
</table>

The operational guarantee for multi-screen display is 16-bit and 32-bit color.

Connection Number

You can connect up to four projectors to one computer and project simultaneously.

You cannot connect multiple computers to one projector simultaneously.

Others

- If the transmission speed of the Wireless LAN is low, the network might be cut off unexpectedly.
- Audio is not transmitted.
- When videos are played back, they do not play back as smoothly as when displayed on the computer.
- Applications that use part of DirectX functions may not be displayed correctly. (Windows only)
- Cannot project full screen MS-DOS prompts. (Windows only)
• There are times when the image on the computer screen and the image projected by the projector may not match exactly.

**When Using Windows Vista**

Note the following points when using EMP NS Connection with a computer running Windows Vista.

**Limitations when projecting from Windows Photo Gallery**

Note the following two limitations when launching Windows Photo Gallery when EMP NS Connection is running.

• Slide shows are played back in simple mode when projecting from Windows Photo Gallery.
  Because the toolbar is not displayed, you cannot make changes while playing a Theme (effects), regardless of the Windows Experience Index rating.
  Once simple mode has started, you cannot change modes while Windows Photo Gallery is running even if you close EMP NS Connection. Restart Windows Photo Gallery.

• You cannot play movies.

**Limitations in Windows Aero**

Note the following two limitations when the window design for your computer is Windows Aero.

• The layered window is projected regardless of the Transfer layered window setting in from Set options in EMP NS Connection.
  For example, when the Transfer layered window for the EMP NS Connection toolbar is disabled, it should not be displayed on the computer screen, however the toolbar is projected.

• A few minutes after you connect a computer to the projector over a network with EMP NS Connection, the following message is displayed. It is recommended that you select *Keep the current color scheme, and don't show this message again*. This selection is enabled until the computer is restarted.
Troubleshooting

If any of the following problems occur, refer to the pages given for each problem.

Problems concerning network functions

"Cannot connect using EMP NS Connection"  p.59
"When a connection is made using EMP NS Connection, the projected image remains as is, and a connection cannot be made from another computer."  p.59
"The projector is not found when EMP NS Connection is started."  p.60
"Cannot connect in Advanced Connection Mode or Wired LAN connection"  p.61
"The Slide show cannot be displayed on the desired display when the multi-screen display function is being executed."  p.61
"Applications are no longer displayed from the computer screen when the multi-screen display function is executed."  p.62
"The mouse cursor is not displayed on the computer screen."  p.62
"When connecting with EMP NS Connection the image is not displayed or the image is slow to appear."  p.62
"When a connection is made using EMP NS Connection, a PowerPoint Slide show cannot be started."  p.63
"When a connection has been made using EMP NS Connection, the screen will not be refreshed when using an Office application."  p.63
"Error message when starting up EMP NS Connection"  p.63
"Network settings are not restored after cutting the connection to the computer with EMP NS Connection."  p.65
"Cannot project with Quick Wireless Connection (When using the optional Quick Wireless Connection USB Key)"  p.65
"Problem with Quick Wireless Connection USB Key (When using the optional Quick Wireless Connection USB Key)"  p.66

Problems concerning monitoring and control

"Mail is not sent even if a problem occurs in the projector."  p.66
Problems concerning network functions

Cannot connect using EMP NS Connection

Check the message on the screen and then apply the following countermeasures.

<table>
<thead>
<tr>
<th>Error Messages</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>The application version used is not supported. Install the latest version of</td>
<td>You are using an old version of EMP NS Connection. A connection cannot</td>
</tr>
<tr>
<td>the application on your computer.</td>
<td>be made. Install the current version from the EPSON Projector Software</td>
</tr>
<tr>
<td></td>
<td>for Meeting &amp; Monitoring CD-ROM supplied with the projector.</td>
</tr>
</tbody>
</table>

When a connection is made using EMP NS Connection, the projected image remains as is, and a connection cannot be made from another computer.

<table>
<thead>
<tr>
<th>Check</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Did the presenter leave the conference room without cutting off the network connection?</td>
<td>With EMP NS Connection, the connection with the computer that was previously connected can be cut off when another computer tries to connect with the projector, and it connects with the computer that is trying to connect. Therefore, when a Projector keyword is not set for the projector, or if you know the Projector keyword, you can cut off the current connection and, if you perform a connection operation, you can connect to the projector. When a Projector keyword is set for the projector, if you do not know the Projector keyword, restart the projector and reconnect.</td>
</tr>
</tbody>
</table>
## Troubleshooting

The projector is not found when EMP NS Connection is started.

<table>
<thead>
<tr>
<th>Check</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is the Wireless LAN unit connected? For Wireless LAN</td>
<td>Check that the optional Wireless LAN unit is securely connected.</td>
</tr>
<tr>
<td>Is the projector's configuration menu open?</td>
<td>While the configuration menu is displayed, network connection becomes invalid. Close the configuration menu and return to the LAN standby screen.</td>
</tr>
<tr>
<td>Are the computer’s LAN card and the built-in LAN function available?</td>
<td>Check that LAN is valid by checking Control Panel - System in the device manager and so on.</td>
</tr>
<tr>
<td>Is the SSID the same as that of the access point? Quick Connection Mode</td>
<td>Set an SSID that is different from that of the access point. See your User’s Guide for more information.</td>
</tr>
<tr>
<td>Is the DHCP function for Wired LAN turned On? Quick Connection Mode</td>
<td>Turn Off the DHCP setting for Wired LAN from the configuration menu. See your User’s Guide for more information.</td>
</tr>
<tr>
<td>Was the network adapter used selected correctly with EMP NS Connection?</td>
<td>If the computer has multiple LAN environments, it cannot connect unless the network adapter is selected correctly. When using a computer running Windows, start EMP NS Connection, and select the network adapter you are using from Set options - Switch LAN. p.40</td>
</tr>
<tr>
<td>For Wireless LAN connection, is the Wireless LAN setting enabled when the computer is in power save mode?</td>
<td>Enable the Wireless LAN.</td>
</tr>
<tr>
<td>Are there any obstacles between the access point and the computer or projector? For Wireless LAN</td>
<td>Sometimes interference prevents the projector from being found in a search. Check for any obstacles between the access point and the computer or projector, and change their position to lessen potential interference.</td>
</tr>
<tr>
<td>Is the computer’s Wireless LAN electromagnetic wave strength set to low?</td>
<td>Set the electromagnetic wave strength to maximum.</td>
</tr>
<tr>
<td>Does the Wireless LAN conform to 802.11g, 802.11b, or 802.11a?</td>
<td>The optional wireless LAN unit is only compatible with standards 802.11g, 802.11b, and 802.11a, and not with other standards such as 802.11.</td>
</tr>
<tr>
<td>Is the firewall turned off, or has the firewall been registered as an exception?</td>
<td>When you do not wish to turn off the firewall or register the firewall as an exception, make the necessary settings to open the ports. The ports used by EMP NS Connection are &quot;3620&quot;, &quot;3621&quot;, and &quot;3629&quot;.</td>
</tr>
</tbody>
</table>
## Troubleshooting

### Cannot connect in Advanced Connection Mode or Wired LAN connection

<table>
<thead>
<tr>
<th>Check</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is the network cable connected correctly?</td>
<td>Check that the network cable is connected correctly. Reconnect it if it is not connected or not connected properly.</td>
</tr>
<tr>
<td><strong>For Wired LAN</strong></td>
<td></td>
</tr>
<tr>
<td>Are the SSID settings for the computer, access point, and projector different?</td>
<td>Set the computer, the access point, and the projector to the same SSID. See your User's Guide for more information.</td>
</tr>
<tr>
<td>Are the WEP keys set properly?</td>
<td>When selecting WEP from Security, set the access point, the computer, and the projector to the same WEP key. See your User's Guide for more information.</td>
</tr>
<tr>
<td>Are the connection denial functions, such as MAC Address restrictions and port restrictions, set correctly at the access point?</td>
<td>Set the projector to allow connections from the access point.</td>
</tr>
<tr>
<td>Are the IP address, the Subnet Mask, and the Gateway Address for the access point and the projector set correctly?</td>
<td>When not using a DHCP, adjust each setting. See your User's Guide for more information.</td>
</tr>
<tr>
<td>Are the access point and the projector's subnet different?</td>
<td>Select Manual search from EMP NS Connection, specify the IP address, and connect.</td>
</tr>
</tbody>
</table>

### The Slide show cannot be displayed on the desired display when the multi-screen display function is being executed.

<table>
<thead>
<tr>
<th>Check</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Are you using PowerPoint 2002 or an earlier version?</td>
<td>To set and use two or more virtual displays, use PowerPoint 2003 or later, or limit the number of virtual displays to one before displaying the Slide show.</td>
</tr>
</tbody>
</table>
Applications are no longer displayed from the computer screen when the multi-screen display function is executed.

<table>
<thead>
<tr>
<th>Check</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is another application running on the virtual display?</td>
<td>When EPSON Virtual Display is installed, another application sometimes runs on the virtual display. In this case, set EPSON Virtual Display to &quot;Off&quot; at &quot;Screen properties&quot;.</td>
</tr>
</tbody>
</table>

The mouse cursor is not displayed on the computer screen.

<table>
<thead>
<tr>
<th>Check</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is EPSON Virtual Display installed?</td>
<td>The mouse cursor was moved onto the virtual display. When the virtual display checkbox is cleared on the <strong>Add-Remove EPSON Virtual Display</strong> screen, the mouse pointer returns to the screen display area.</td>
</tr>
</tbody>
</table>

When connecting with EMP NS Connection the image is not displayed or the image is slow to appear.

<table>
<thead>
<tr>
<th>Check</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Did you try to play back movies with Media Player or try to operate the screen saver preview?</td>
<td>Depending on the computer, the movie playback screen in Media Player may not be displayed, and the screen saver preview may not be displayed normally.</td>
</tr>
<tr>
<td>Is WEP encryption enabled, or are multiple projectors connected?</td>
<td>The display speed decreases when WEP encryption is effective or multiple projectors are connected.</td>
</tr>
<tr>
<td>Have you enabled DHCP?</td>
<td>When <strong>DHCP</strong> is set to <strong>On</strong> in Advanced Connection Mode or Wired LAN connection, if an available DHCP server is not found, it takes time to enter LAN standby status.</td>
</tr>
<tr>
<td>Is Wireless LAN 802.11g/b being used in Quick Connection Mode?</td>
<td>If there is interference, there are times when the image and sound for movies may stop. Try using Advanced Connection Mode or Wireless LAN 802.11a in Quick Connection Mode.</td>
</tr>
</tbody>
</table>
When a connection is made using EMP NS Connection, a PowerPoint Slide show cannot be started.

<table>
<thead>
<tr>
<th>Check</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Was EMP NS Connection started while PowerPoint was starting?</td>
<td>When connecting with EMP NS Connection, make sure you close PowerPoint first. Slide show might not run if you start PowerPoint before EMP NS Connection.</td>
</tr>
<tr>
<td>For Windows</td>
<td></td>
</tr>
</tbody>
</table>

When a connection has been made using EMP NS Connection, the screen will not be refreshed when using an Office application.

<table>
<thead>
<tr>
<th>Check</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is the mouse moved continuously?</td>
<td>When you stop moving the mouse cursor, the screen is updated. If the screen does not update quickly, stop moving the mouse cursor.</td>
</tr>
</tbody>
</table>

Error message when starting up EMP NS Connection

<table>
<thead>
<tr>
<th>Error Messages</th>
<th>Remedy</th>
</tr>
</thead>
</table>
| Connection to the projector failed. | Try to connect again. If it still does not connect, check the network settings on the computer and the network settings for the projector.  
For details on the network settings to be made on the projector, see your User’s Guide. |
<p>| The keyword does not match. Re-enter the keyword displayed on the projector screen. | Check the Projector keyword displayed on the LAN standby screen, and enter the Projector keyword.                                    |</p>
<table>
<thead>
<tr>
<th>Error Messages</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>The selected projector is busy. Do you want to continue the connection process?</td>
<td>You tried to connect to a projector that is connected to another computer. When the Yes button is clicked, it connects to the projector. The connection between the projector and the other computer is cut off. When the No button is clicked, it does not connect to the projector. The connection between the projector and the other computer is maintained.</td>
</tr>
<tr>
<td>EMP NS Connection initialization failed.</td>
<td>Restart EMP NS Connection. If the message still appears, uninstall and then reinstall EMP NS Connection.</td>
</tr>
<tr>
<td>Connection failed due to keyword mismatch.</td>
<td>When connecting to a projector for which a Projector keyword has been set, the wrong Projector keyword is entered. Check the Projector keyword that is displayed on the projector’s connection standby screen. After the connection is cut off and then reconnected, enter the Projector keyword on the keyword entry screen that is displayed.</td>
</tr>
<tr>
<td>Network adapter information could not be obtained.</td>
<td>Check the following point. Is a network adapter installed on the computer? Is the driver for the network adapter used installed on the computer? After checking, restart the computer and connect again. If you still cannot connect, check the following. Check the network settings on the computer and the network settings on the projector. For details on the network settings to be made on the projector, see your <em>User's Guide</em>.</td>
</tr>
<tr>
<td>One or more connected projectors do not support resolutions greater than SXGA.</td>
<td>There is an ELP-735 projector in the connection destination. Change the computer screen resolution to SXGA (1280x1024) or less.</td>
</tr>
<tr>
<td>Enter the keyword displayed on the projector screen.</td>
<td>Check the Projector keyword displayed on the LAN standby screen, and enter the Projector keyword.</td>
</tr>
<tr>
<td>One or more projectors are not responding.</td>
<td>You cannot connect to multiple projectors simultaneously. Check the network settings on the computer and the network settings on the projector. For details on the network settings to be made on the projector, see your <em>User’s Guide</em>.</td>
</tr>
</tbody>
</table>
### Troubleshooting

<table>
<thead>
<tr>
<th>Error Messages</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cannot start this application while EPSON USB Display is running.</td>
<td>Close USB Display and then start EMP NS Connection.</td>
</tr>
<tr>
<td>Cannot start this application while Quick Wireless Connection is running.</td>
<td>Close Quick Wireless Connection and then start EMP NS Connection.</td>
</tr>
<tr>
<td>Cannot connect to the projector using this version of EMP NS Connection.</td>
<td>Install the latest version of EMP NS Connection.</td>
</tr>
</tbody>
</table>

Network settings are not restored after cutting the connection to the computer with EMP NS Connection.

<table>
<thead>
<tr>
<th>Check</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Are you manually connecting to a Wireless LAN when the computer starts up?</td>
<td>Try connecting to the Wireless LAN manually.</td>
</tr>
</tbody>
</table>

Cannot project with Quick Wireless Connection (When using the optional Quick Wireless Connection USB Key)

<table>
<thead>
<tr>
<th>Check</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is the Wireless LAN unit connected?</td>
<td>Check that the optional Wireless LAN unit is securely connected.</td>
</tr>
<tr>
<td><strong>For Wireless LAN</strong></td>
<td></td>
</tr>
<tr>
<td>Is the projector turned on?</td>
<td>Turn on your projector.</td>
</tr>
<tr>
<td>Is the projector information stored in the USB Key?</td>
<td>First store the projector information in the USB Key, then connect the USB Key to your computer.</td>
</tr>
<tr>
<td>Is the USB Key connected to the computer?</td>
<td>Connect the USB Key to the computer. If the USB Key is already connected, disconnect once and then reconnect it. If projection fails even then, the information stored in the USB Key may have been erased. Contact Epson. See your User's Guide for more information.</td>
</tr>
</tbody>
</table>
### Troubleshooting 66

#### Problem with Quick Wireless Connection USB Key (When using the optional Quick Wireless Connection USB Key)

<table>
<thead>
<tr>
<th>Check</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Have you changed the projector settings after you stored the projector information in the USB Key?</td>
<td>Store the projector information again in the USB Key. Then connect the USB Key to the computer.</td>
</tr>
<tr>
<td>While projector information was being stored in the USB Key, was there any message, saving or finished, displayed on the screen?</td>
<td>If any message was not displayed, the stored information in the USB key may have been erased. Contact Epson. See your User’s Guide for more information.</td>
</tr>
</tbody>
</table>

#### Problems concerning monitoring and control

**Mail is not sent even if a problem occurs in the projector.**

<table>
<thead>
<tr>
<th>Check</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is the Wireless LAN unit connected?</td>
<td>Check that the optional Wireless LAN unit is securely connected.</td>
</tr>
<tr>
<td><strong>For Wireless LAN</strong></td>
<td></td>
</tr>
<tr>
<td>Is the network connect setting correct?</td>
<td>Check the projector's network settings. See your User’s Guide for more information.</td>
</tr>
<tr>
<td><strong>Is Standby Mode set to Communication On?</strong></td>
<td>To use the Mail Notification function when the projector is in standby, set Communication On in Standby Mode from the configuration menu. See your User’s Guide for more information.</td>
</tr>
<tr>
<td>Did a fatal abnormality occur and the projector come to a sudden stop?</td>
<td>When the projector comes to a sudden stop, mail cannot be sent. If, after checking the projector, the abnormal state continues, contact Epson. See your User’s Guide for more information.</td>
</tr>
<tr>
<td>Is power being supplied to the projector?</td>
<td>Check that your electrical outlet or power source is functioning correctly.</td>
</tr>
<tr>
<td>Check</td>
<td>Remedy</td>
</tr>
<tr>
<td>--------------------------------------------</td>
<td>------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Is the network cable connected correctly?</td>
<td>Check that the network cable is connected correctly. Reconnect it if it is not connected or not connected properly.</td>
</tr>
<tr>
<td><strong>For Wired LAN</strong></td>
<td></td>
</tr>
</tbody>
</table>

**Troubleshooting**
System Requirements

The software supplied with the projector or the optional accessories runs on computers that meet the following requirements.

<table>
<thead>
<tr>
<th>EMP NS Connection</th>
<th>EMP Monitor</th>
<th>USB Display</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>OS</strong></td>
<td>Windows 98 SE SP1/Me/NT4.0 SP6/2000SP4/XP 32Bit (HomeEdition/Professional) SP1 or later Vista/VistaSP1*</td>
<td>Windows 2000 SP4/XP SP1/XP SP2/XP SP3/Vista/Vista SP1</td>
</tr>
<tr>
<td></td>
<td>Windows 2000 SP4/XP SP1/XP SP2/XP SP3/Vista/Vista SP1</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Windows 2000 SP4/XP SP1/XP SP2/XP SP3/Vista/Vista SP1</td>
<td></td>
</tr>
<tr>
<td><strong>CPU</strong></td>
<td>Mobile Pentium III 1.2GHz or faster Power PC G3 900MHz or faster Recommended: Pentium M1.6GHz or faster CoreDuo 1.5GHz or faster</td>
<td>Recommended: Pentium MMX166MHz or faster Recommended: Pentium II233MHz or faster Mobile Pentium III 1.2GHz or faster Recommended: Pentium M 1.6GHz or faster</td>
</tr>
<tr>
<td></td>
<td>Mobile Pentium III 1.2GHz or faster Power PC G3 900MHz or faster Recommended: Pentium M1.6GHz or faster CoreDuo 1.5GHz or faster</td>
<td>Mobile Pentium III 1.2GHz or faster Recommended: Pentium M 1.6GHz or faster</td>
</tr>
<tr>
<td><strong>Amount of Memory</strong></td>
<td>256MB or more Recommended: 512MB or more</td>
<td>64MB or more 256MB or more Recommended: 512MB or more</td>
</tr>
<tr>
<td><strong>Hard Disk Free space</strong></td>
<td>20MB or more</td>
<td>50MB or more 20MB or more</td>
</tr>
<tr>
<td><strong>Display</strong></td>
<td>Resolution greater than XGA (1024x768) Display color of approx. 32000 colors more than 16 bit colors</td>
<td>Resolution greater than SVGA (800x600) Display color in 32 bit full-color or greater Display Color Resolution greater than XGA (1024x768) Display color of approx. 32000 colors more than 16 bit colors</td>
</tr>
</tbody>
</table>

* Internet Explorer Ver.5 or later installed, and a user with Administrator authority
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