

# EPSON PRODUCT SUPPORT BULLETIN

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<b>Product(s):</b>	PowerLite 8100i/8100NL/9100i /9100NL		
<b>Subject:</b>	Firmware Update To Version 2.14		

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This bulletin was created to inform Epson Resellers and Epson Customers of the availability of a firmware update for some early production PowerLite 8100i and PowerLite 9100i projectors.

Some of the initial release of the PowerLite 8100i and PowerLite 9100i projectors may experience difficulty retaining ceiling mount and rear projection menu settings. Symptoms of the difficulty are choosing ceiling mount, or rear projection configuration in the projector menu only to have that setting not retained the next time power is applied to the projector.

Projectors starting with the following serial numbers have already received the firmware update:

PowerLite 8100i	PowerLite 8100NL	PowerLite 9100i	PowerLite 9100NL
CXA0120020K and later	N/A	CY80130002K and later	N/A

If you have a projector needing the firmware update, please contact Epson Support for assistance. Epson Resellers should use the Epson Reseller Support Line and Epson Customers should use the support number listed on their Private Line cards.