

## Order Timers

### About this Guide:

This guide consists of 2 sections:

- **Overview** – A description of what Order Timers are.
- **How to Configure Order Timers** – A procedure that can be followed to configure this in a Single or Multi-Station KDS system. This guide assumes that you already have a KDS setup.

This guide is relevant for:

KDS FW: **v2.30 and above**

KDS Utility (Windows): **v2.3.1.0 and above**

## Overview

Order timers allow the order tile header color to change at configured time intervals. The header supports 3 colors: **Normal** – for incoming orders, **Priority**, and **Rush**. Colors are configurable in the Tile Configuration for that display and different times can be configured for each display in your system.

Rush	Priority	Normal
0	Kitchen	Mon Nov 16 10:59 AM 2024
1 Steaphanie Smith 03:00 Tbi 1 CK# 0203	2 Steaphanie Smith 02:32 Tbi 1 CK# 0204	3 Steaphanie Smith 00:26 Tbi 1 CK# 0206
1 Cheeseburger Onions Lettuce Mustard	1 Veggie Burger Pickles Extra Tomatoes Extra Onions Extra Lettuce	1 Juice
1 Cheeseburger Extra Ketchup Extra Onions	1 Cheeseburger Extra Ketchup Extra Onions	
2 French Fries	2 POP	
2 POP		

Figure 0.1 – Kitchen Display Timers

# How to Configure Order Timers

This guide assumes that you already have a KDS setup however this procedure can be referenced for any Epson KDS.

## Step 1: Configure Order Timers

1. Select the **Displays** configuration.
2. Select desired display you wish to configure.
3. Under **Priority Time**, set the time (minutes and/or seconds) that will prompt the **Display Tile** to change to the Priority color.
4. Under **Rush Time**, set the time (minutes and/or seconds) that will prompt the **Display Tile** to change to the Rush color.
5. **Apply KDS Settings**.

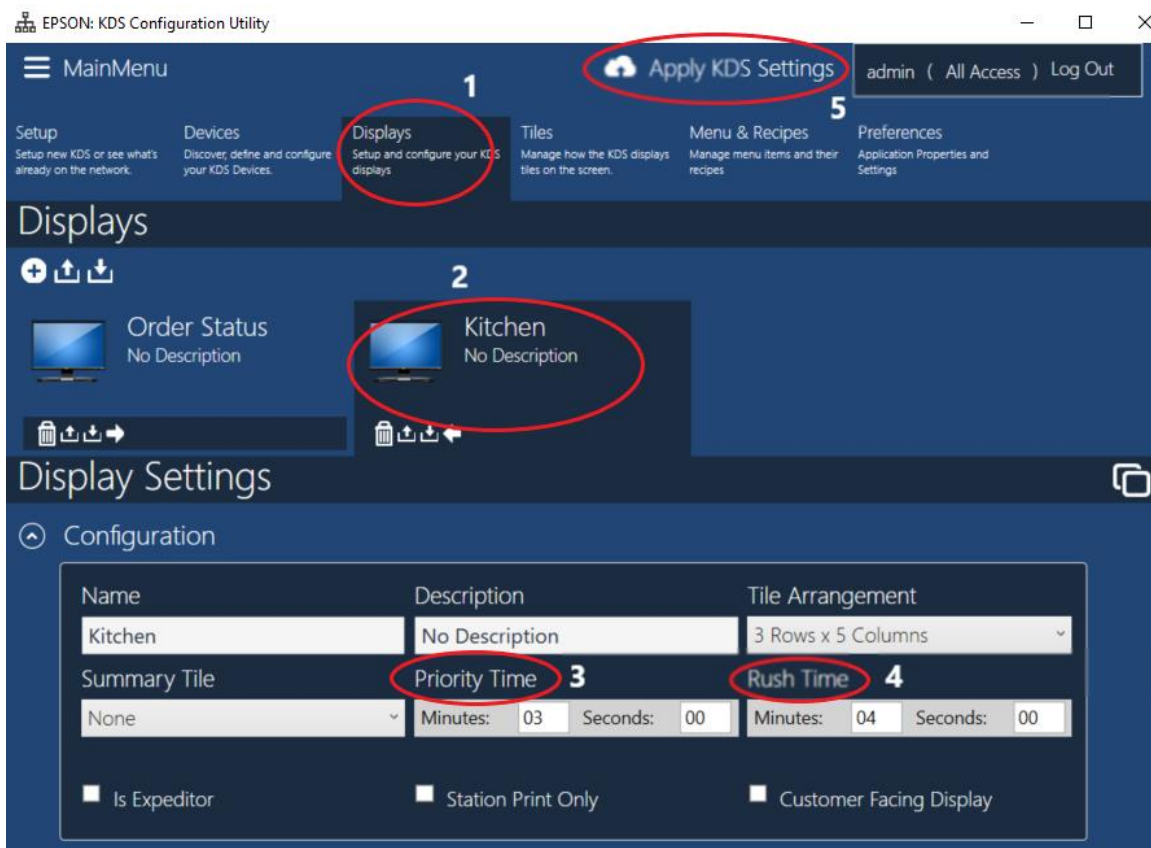


Figure 1.1 – Configuring Kitchen Display Timers