

Order Timers

About this Guide:

This guide consists of 2 sections:

- **Overview** – A description of what Order Timers are.
- **How to Configure Order Timers** – A procedure that can be followed to configure this in a Single or Multi-Station KDS system. This guide assumes that you already have a KDS setup.

This guide is relevant for:

KDS FW: **v2.50 and above**

KDS Utility (Windows): **v2.5.0.0 and above**

Overview

Order timers allow the order tile header color to change at configured time intervals. The header supports 3 colors: **Normal** – for incoming orders, **Priority**, and **Rush**. Colors are configurable in the Tile Configuration for that display and different times can be configured for each display in your system.

Rush		Priority		Normal	
0	←	Kitchen		Mon Nov 16 10:59 AM 2021	
1	Steaphanie Smith 03:00 Tbi 1 CK# 0203	2	Steaphanie Smith 02:32 Tbi 1 CK# 0204	3	Steaphanie Smith 00:26 Tbi 1 CK# 0206
1	Classic Macaburger	1	Veggie Burger	1	Juicy
	Onions		Pickles		
	Lettuce		Extra Tomatoes		
	Mustard		Extra Onions		
1	Cheeseburger		Extra Lettuce		
	Extra Ketchup	1	Cheeseburger		
	Extra Onions		Extra Ketchup		
2	French Fries		Extra Onions		
2	POP	2	POP		

Figure 0.1 – Kitchen Display Timers

How to Configure Order Timers

This guide assumes that you already have a KDS setup however this procedure can be referenced for any Epson KDS.

Step 1: Configure Order Timers

1. Select the **Displays** configuration.
2. Select desired display you wish to configure.
3. Under **Priority Time**, set the time (minutes and/or seconds) that will prompt the **Display Tile** to change to the Priority color.
4. Under **Rush Time**, set the time (minutes and/or seconds) that will prompt the **Display Tile** to change to the Rush color.
5. **Apply KDS Settings**.

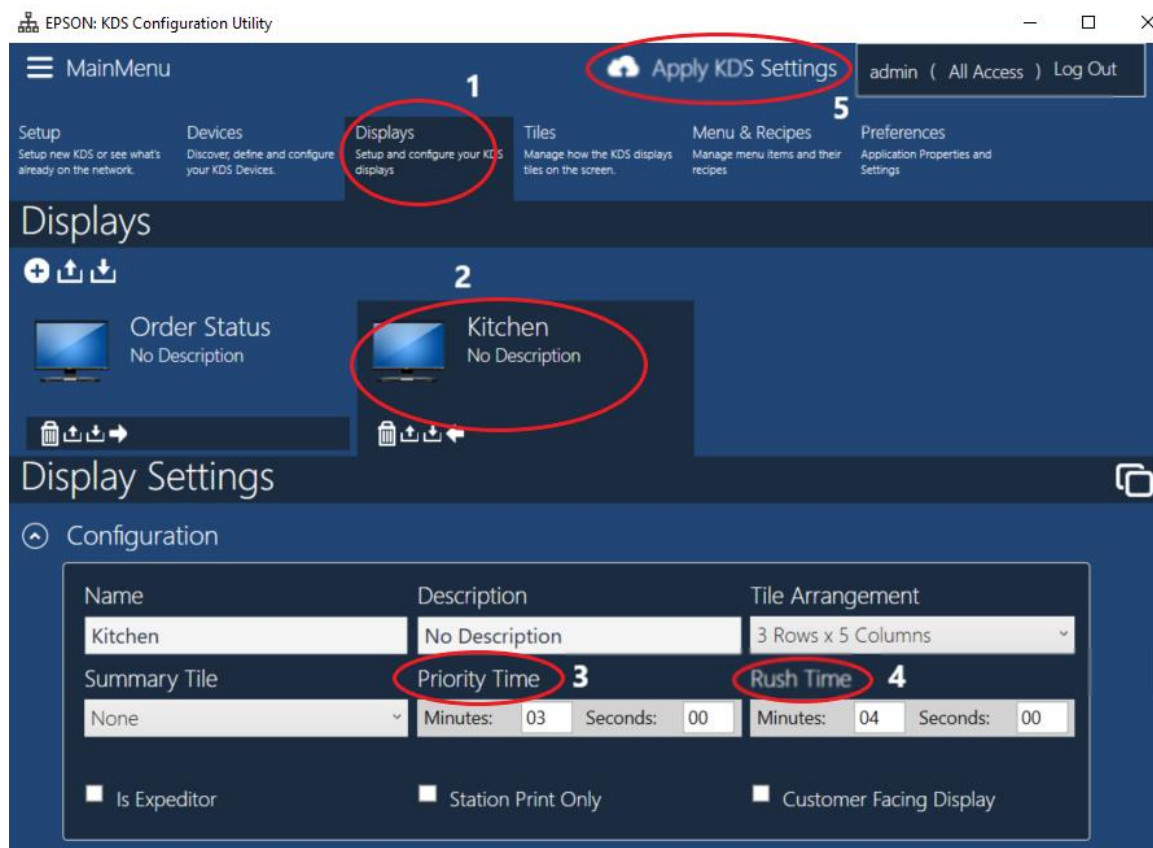


Figure 1.1 – Configuring Kitchen Display Timers