

Consider Orders Unique

About this Guide

This guide consists of 2 sections:

- **Overview** – A detailed description of what the Consider Orders Unique configuration is and its functionality.
- **How to Configure** – A procedure to be followed within any KDS Setup. This guide assumes that you have a KDS already setup as described by the Epson KDS Quick Start Guides.

This guide is relevant for:

KDS FW: **v2.30 and above**

KDS Utility (Windows): **v2.3.1.0 and above**

Overview

The **Consider Orders Unique** configuration option allows every order sent to the KDS to be treated as a separate order, showing up in a new tile; even if there is a matching order number already in the system - appends to that order are not be performed. We append a -1, -2, -3... to the order number to distinguish in the system.

| 0 < RECALL | | Kitchen | | Wed Feb 17 10:30 AM 2021 | | AVG Time MM:SS | | > 0 | |
|------------|---|---------|---------------------------------------|--------------------------|--|----------------|--|-----|--|
| 1 | John Smith Tbl 1 CK# 0318 01:09 | 2 | John Smith Tbl 1 CK# 0318-1 00:42 | 3 | John Smith Tbl 1 CK# 0318-2 00:22 | 4 | | 5 | |
| 1 | Cheeseburger Extra Ketchup Extra Onions | 2 | French Fries 1 Chicken Noodle Soup | 1 | Ham Sandwich Onions Lettuce Mustard | | | | |
| 1 | Classic Hamburger Onions Lettuce Mustard | | | 1 | Salad | | | | |
| 2 | Salad | | | 1 | Coffee | | | | |
| 1 | Juice | | | | Sugar | | | | |
| 1 | POP | | | | Cream | | | | |
| | | | | | Large | | | | |
| 6 | | 7 | | 8 | | 9 | | 10 | |
| | | | | | | | | | |

Figure 0.1 – Check #318 was sent in 3 parts.

How to Configure

Step 1: Enable “Considers Order Unique” Function.

1. Click “Setup”.
2. Check the box for “Consider Orders Unique”
3. Apply KDS Settings

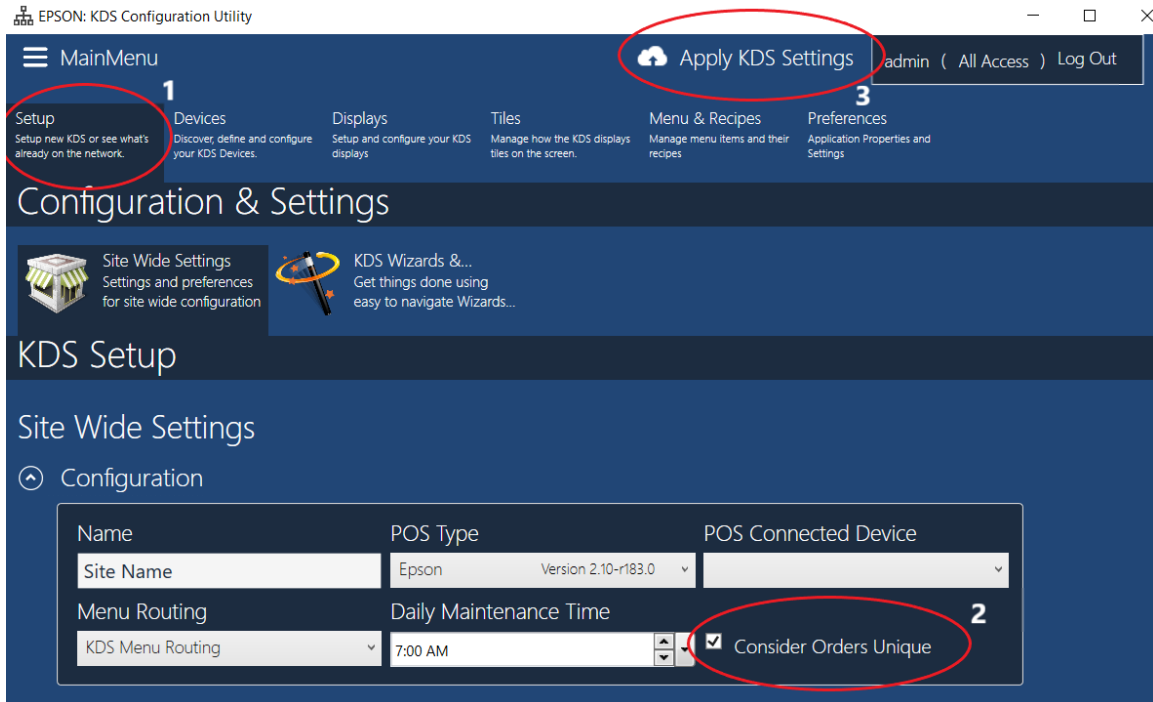


Figure 1.1 – Enabling “Considers Order Unique” Function

Every order into the system will now show up in a new tile.