Order Recall

About this Guide

This guide consists of 4 sections:

- **Overview** – A detailed description of the Order Recall functionality.
- **Order Recall with the KB1700** – KB1700 Bump bar operation.
- **Order Recall with the KB9000** – KB9000 Bump bar operation.
- **Order Recall with a Touchscreen** – Touchscreen operation.

This guide is relevant for:

KDS FW: **v2.50 and above**
KDS Utility (Windows): **v2.5.0.0 and above**
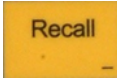
Overview

Orders that have already been bumped can be viewed in an Order History Window and recalled back to the main screen if necessary. When recalled, the order will re-appear at the front of the order queue and be highlighted.
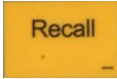

Figure 1 – CK# 0412 and 0413 have been recalled

Order Recall with the KB1700

Opening/Closing the Order Recall Window

From the main screen, press [Recall] to open/close the Order Recall Window. Bumped orders appear in a list with the last bumped order at the top and highlighted.

Order	Server
Tbl 1 CK# 0395	John Smith
Tbl 1 CK# 0398	John Smith
Tbl 1 CK# 0393	John Smith
Tbl 1 CK# 0392	John Smith

Figure 2

Selecting Orders

To select the next order press   To select the previous order press:

[Home]   [Mode]

Recalling an Order

To recall an order, select the desired order and press:

[↵]

To exit back to the main screen press:

[Recall]

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Order Recall with the KB9000

Opening/Closing the Order Recall Window

From the main screen press `RECALL` to open/close the Order Recall Window. Bumped orders appear in a list with the last bumped order at the top and highlighted.
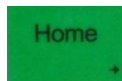

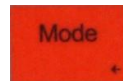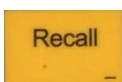| Order	Server
Tbl 1 CK# 0395	John Smith
Tbl 1 CK# 0398	John Smith
Tbl 1 CK# 0393	John Smith
Tbl 1 CK# 0392	John Smith

Figure 3

Selecting Orders

To select the next order press: `↓`

To select the previous order press: `↑`

Recalling an Order

To recall an order, select the desired order and press: `REDRAW`

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Order Recall with a Touchscreen

If using a touchscreen as a display, the **RECALL** button is located on the top left of the screen. When orders are bumped off the Prep Station, they can be Recalled by touching this **RECALL** button.
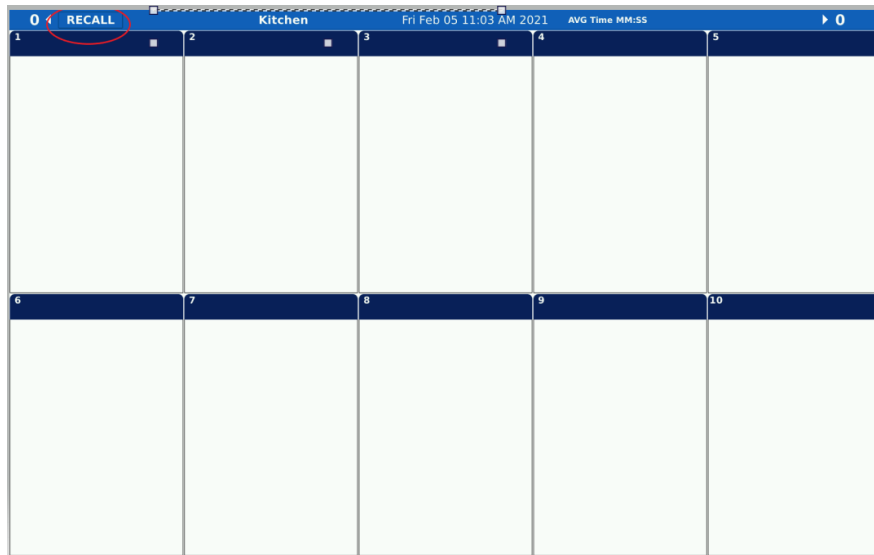

Figure 4 – Recall button on a touchscreen

Bumped orders appear in a list – with the last bumped order at the top. Orders are not highlighted in this window when using a touchscreen as any order can simply be touched to recall it.

Figure 1.4 - Recall Window on a touchscreen showing bumped orders

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To scroll the block of bumped orders, press the arrows to go up and down.

The numbers to the left and right of the "**Order Recall**" header indicate how many orders are in the queue but not on screen. Orders are shown in **blocks** of 8 and as you scroll through the list these numbers will update accordingly.
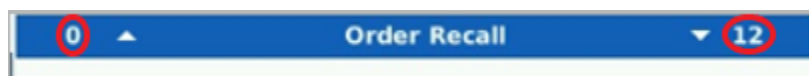

Figure 1.5 – Numbers indicating how many orders
are off screen

To Exit the window, simply press "**Close**".