

## Order Timers

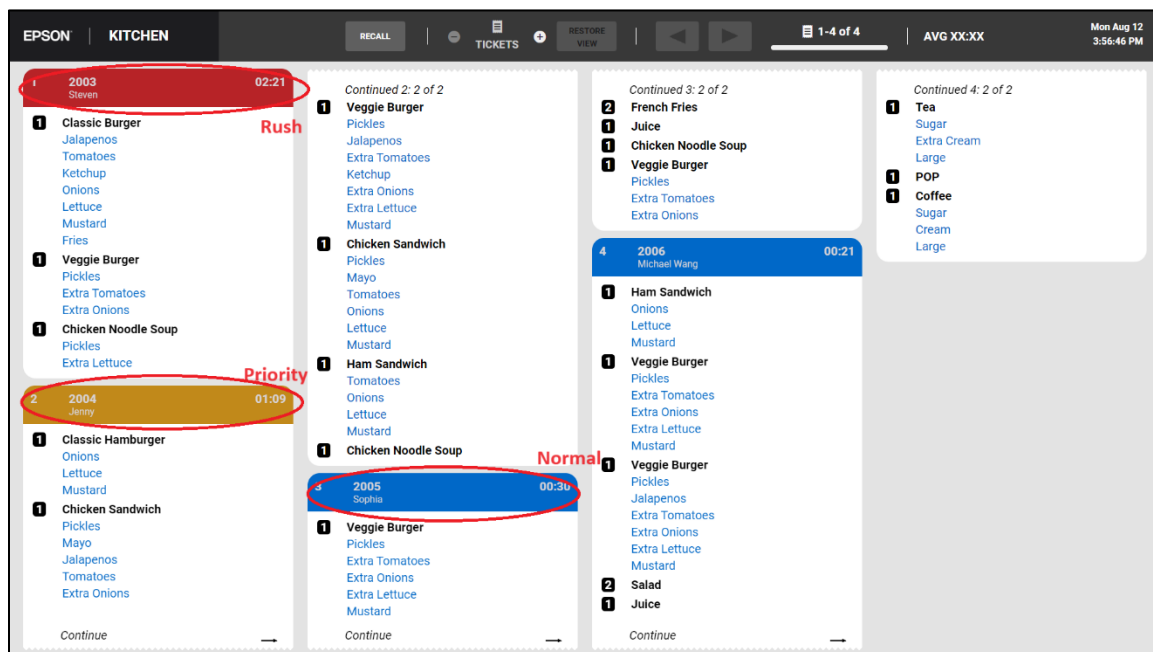
### About this Guide:

This guide consists of 2 sections:

- **Overview** – A description of what Order Timers are in a TrueOrder™ Kitchen Display System (KDS).
- **How to Configure Order Timers** – A procedure that can be followed to configure this in a Single or Multi-Station KDS system.

## Overview

Order timers allow the order tile header color to change at configured time intervals. The header supports 3 colors: **Normal** – for incoming orders, **Priority**, and **Rush**. Colors are configurable in the Ticket Configuration for that display and different times can be configured for each display in your system.

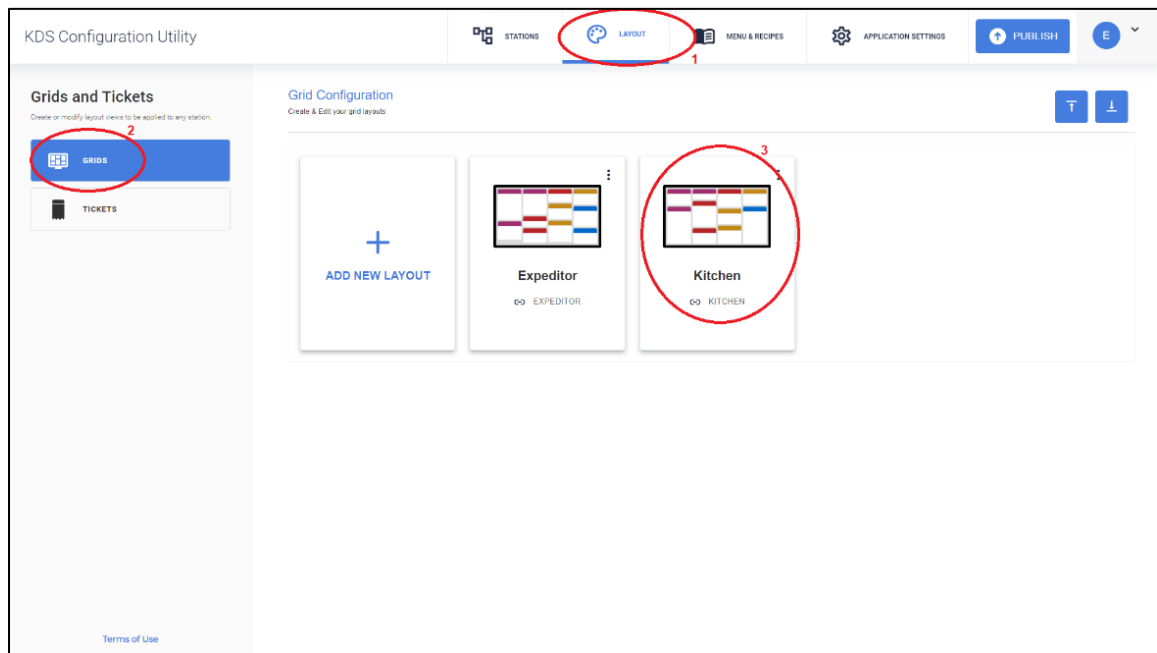


# How to Configure Order Timers

This guide assumes that you already have a Multi-Station setup as described in the TrueOrder KDS Multi-Station Quick Start Guide. However, the steps can be followed to apply this to displays in other KDS configurations.

## 1. Configure Order Timer

1. Select **Layout**.
2. Select **Grids**.
3. Choose the Grid you want to configure (e.g., Kitchen).



4. Scroll down to **Actions**.
5. Under **Priority Time**, set the time (minutes and/or seconds) that will prompt the Display Tile to change to the Priority color.
6. Under **Rush Time**, set the time (minutes and/or seconds) that will prompt the Display Tile to change to the Rush color.
7. Click **Save**.
8. Click **Publish**.

