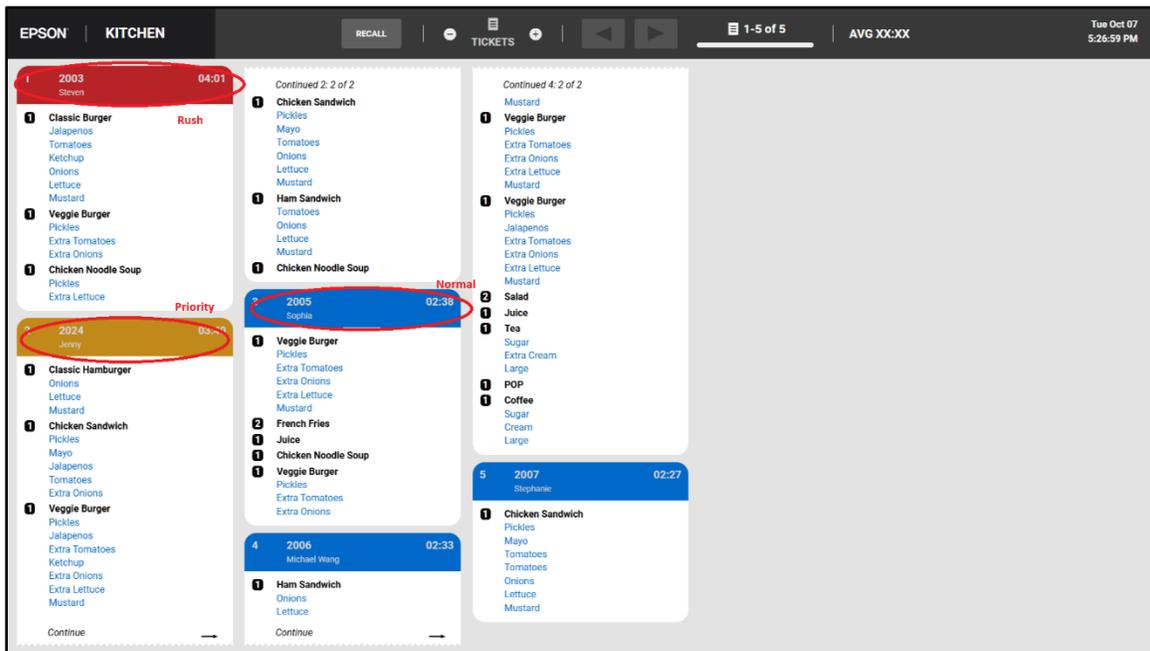**EPSON**®

Order Timers

About this Guide:

This guide consists of 2 sections:

- **Overview** – A description of what Order Timers are in a TrueOrder™ Kitchen Display System (KDS).

- **How to Configure Order Timers** – A procedure to configure this in a Single or Multi-Station KDS system.

Overview

Order timers allow the order tile header color to change at configured time intervals. The header supports 3 colors: **Normal** (for incoming/new orders), **Priority**, and **Rush**. Colors are configurable in the Ticket Configuration for that display and different times can be configured for each display in your system.
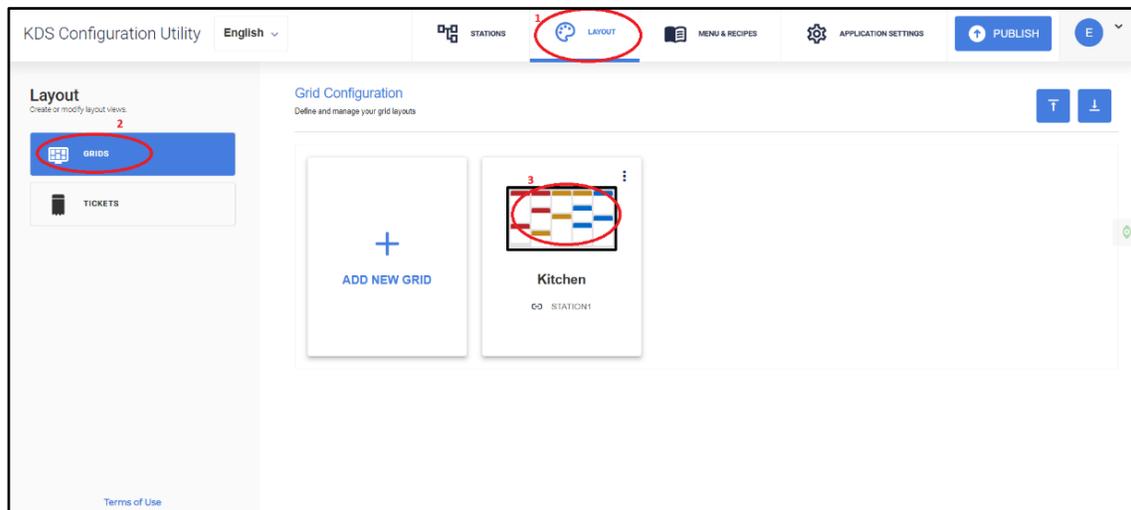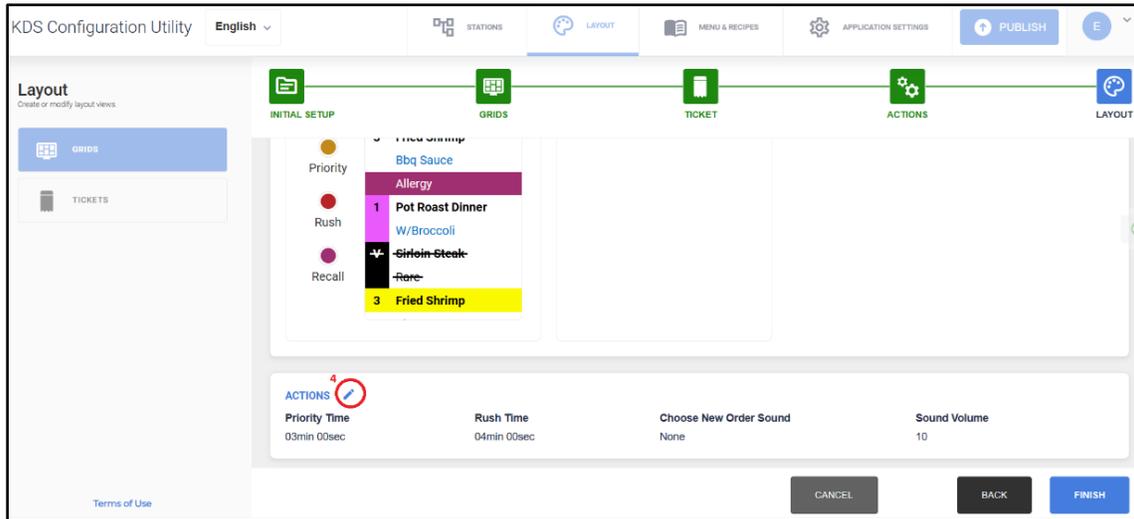
How to Configure Order Timers

This guide assumes that you already have a Multi-Station setup as described in the TrueOrder KDS Multi-Station Quick Start Guide. However, the steps can be followed to apply this to displays in other KDS configurations.
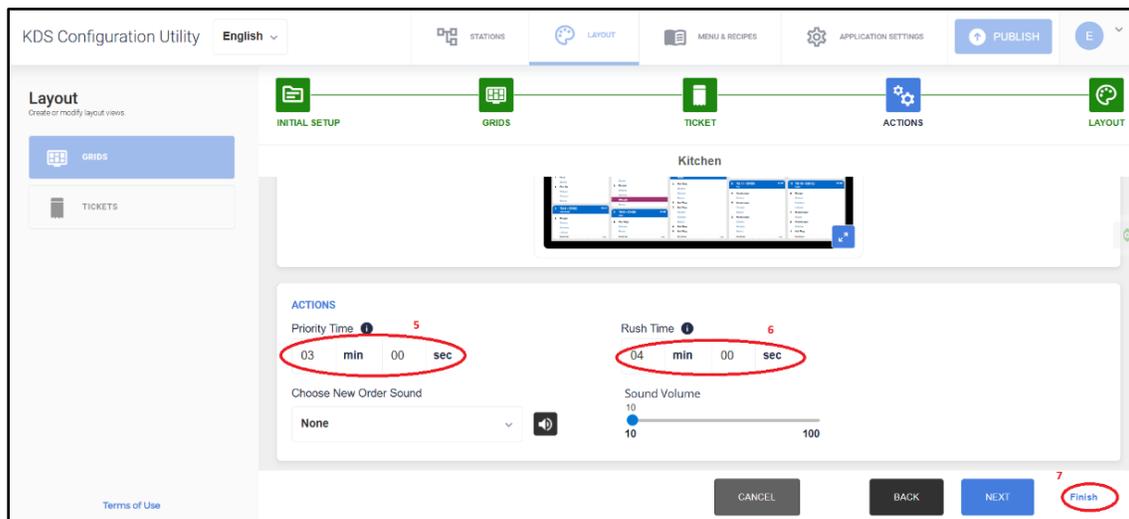
1. Configure Order Timer

1. Select **Layout**.
2. Select **Grids**.
3. Choose the Grid you want to configure (e.g., Kitchen).

4. Scroll down to the bottom, click the pencil icon beside **Actions**.

5. Under **Priority Time**, set the time (minutes and/or seconds) that will prompt the Display Tile to change to the Priority color.
6. Under **Rush Time**, set the time (minutes and/or seconds) that will prompt the Display Tile to change to the Rush color.
7. Click **Finish**.

8. Click [PUBLISH] to publish settings.