

Ticket Arrangement

About this Guide

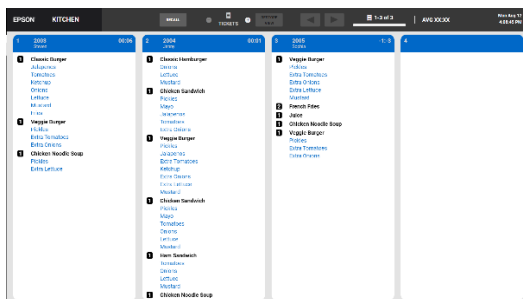
This guide consists of 2 sections:

- **Overview** – A description of what ticket arrangement is in an TrueOrder™ KDS (Kitchen Display System).
- **How to Configure the Ticket Arrangement** – A procedure that can be followed to configure this in a Single or Multi-Station KDS system.

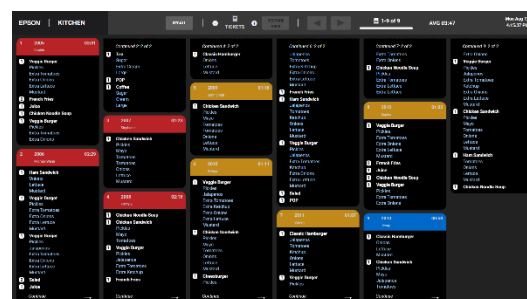
Overview

Orders are displayed as Tickets on the KDS display, and the **Ticket Arrangement** is how these tickets are organized. Tickets can be in a fixed grid formation or a “flex grid” formation. Furthermore, screens can be setup in landscape or portrait orientation. The ticket arrangement can be configured differently for each display in the system.

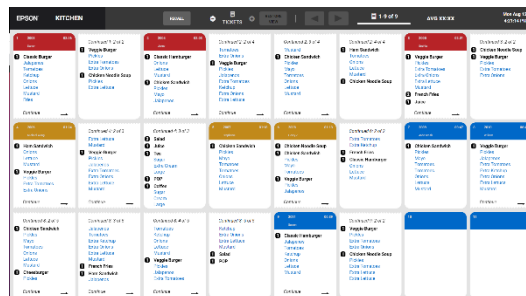
Sample Arrangements



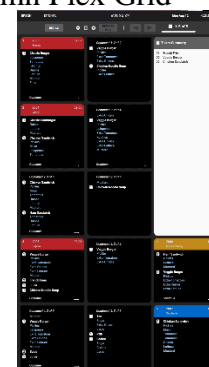
1x4 Fixed Grid



6 Column Flex Grid



3x8 Fixed Grid



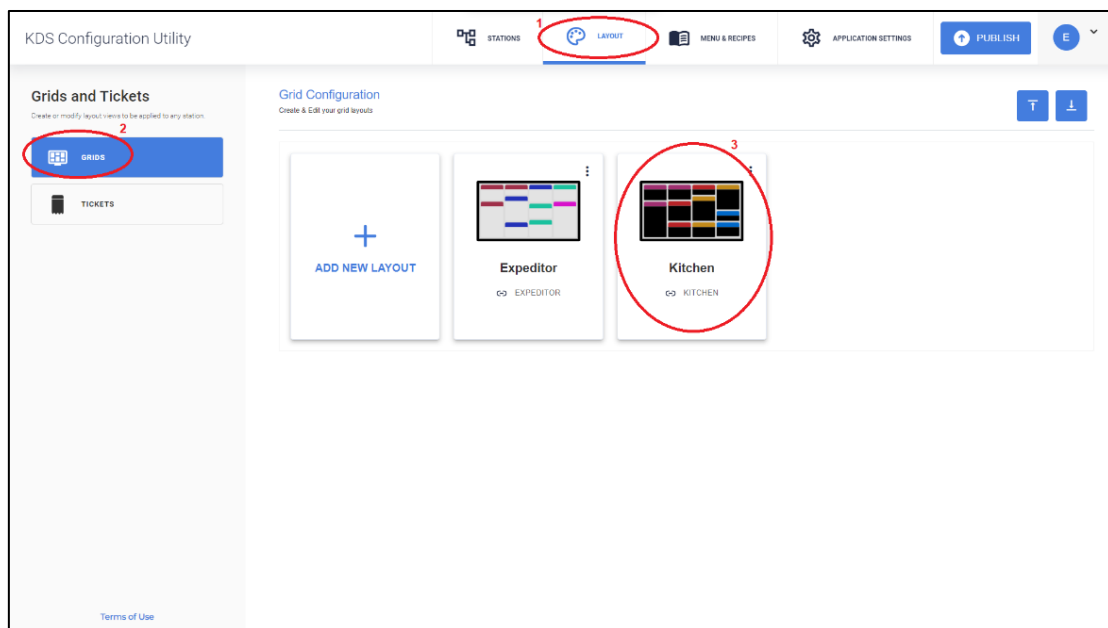
5x3 fixed in Portrait Mode

How to Configure the Ticket Arrangement

This guide assumes that you already have a Multi-Station KDS setup as described in the TrueOrder KDS Multi-Station Quick Start Guide.

1. Configure Ticket Arrangement

1. Click **Layout**.
2. Click **Grids**.
3. Choose which **Grid** you want to configure.



4. Choose **Grid Type** – Flexible or Fixed. (2 column grid is for the Customer Facing Display only.)
5. Chose **View Mode** – Landscape or Portrait.
6. Choose **Ticket Arrangement**.
7. Click **Save**.
8. Click **Publish**.

KDS Configuration Utility

STATIONS LAYOUT MENU & RECIPES APPLICATION SETTINGS PUBLISH E

Grids and Tickets

Create or modify layout views to be applied to any station.

GRIDS

TICKETS

All Grids < Edit Layout

Here you can edit your data.

RESTORE LIVE PREVIEW SAVE

CONFIGURATION

Name Kitchen Description (Optional)

Grid Type

☒ Flexible grid ☐ Fixed grid ☐ 2 Column grid ⓘ

View Mode

☒ Landscape ☐ Portrait

Ticket Arrangement

4 Columns Summary Ticket None