**EPSON**®

Ticket Arrangement

About this Guide

This guide consists of 2 sections:

• **Overview –** A description of what ticket arrangement is in an TrueOrder™ KDS (Kitchen Display System).

• **How to Configure the Ticket Arrangement –** A procedure that can be followed to configure this in a Single or Multi-Station KDS system.

Overview

Orders are displayed as Tickets on the KDS display, and the **Ticket Arrangement** is how these tickets are organized. Tickets can be in a fixed grid formation or a "flex grid" formation. Furthermore, screens can be setup in landscape or portrait orientation. The ticket arrangement can be configured differently for each display in the system.
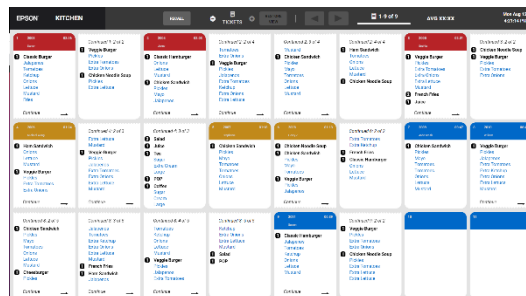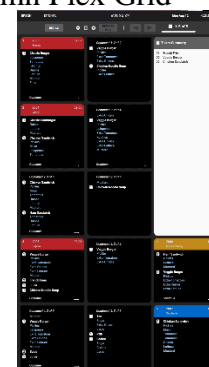
Sample Arrangements
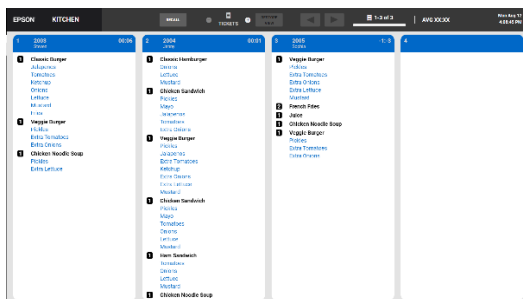
1x4 Fixed Grid
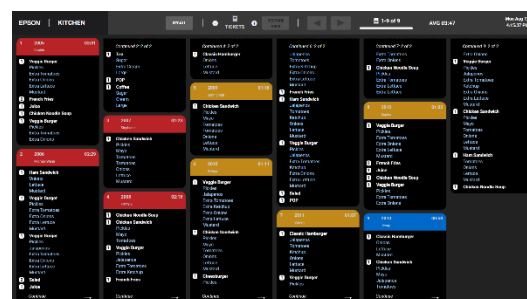
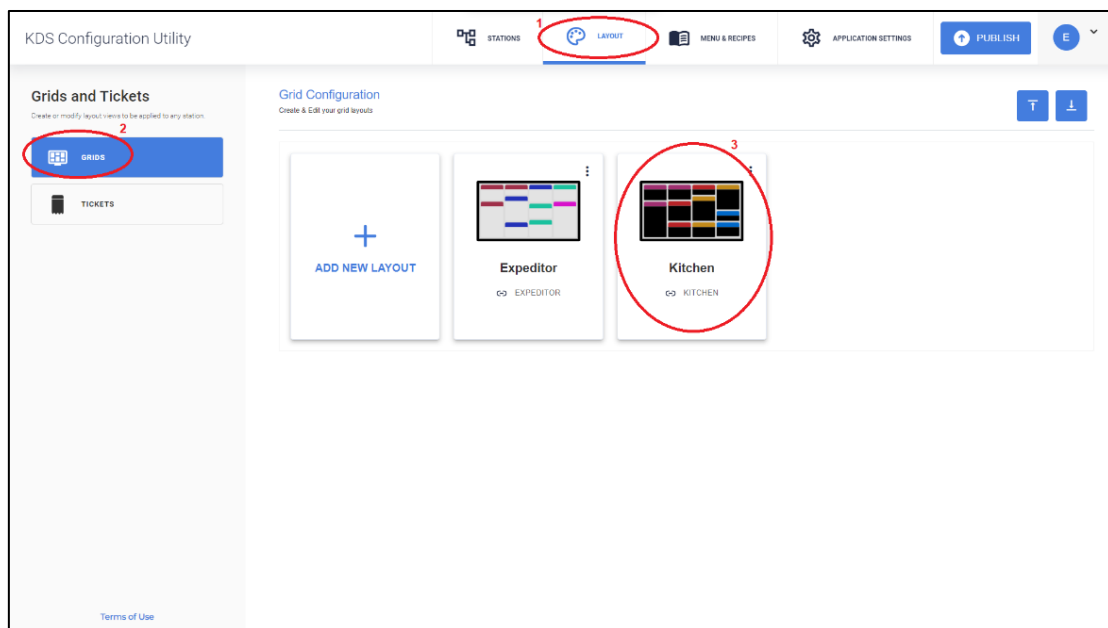6 Column Flex Grid

3x8 Fixed Grid

5x3 fixed in Portrait Mode

How to Configure the Ticket Arrangement

This guide assumes that you already have a Multi-Station KDS setup as described in the TrueOrder KDS Multi-Station Quick Start Guide.

1. Configure Ticket Arrangement

1. Click **Layout**.
2. Click **Grids**.
3. Choose which **Grid** you want to configure.

4. Choose **Grid Type** – Flexible or Fixed.   (2 column grid is for the Customer Facing Display only.)
5. Chose **View Mode –** Landscape or Portrait.
6. Choose **Ticket Arrangement**.
7. Click **Save**.
8. Click **Publish**.