**EPSON**®

# Consider Orders Unique

## About this Guide

This guide consists of 2 sections:

- **Overview** – A description of what Consider Orders Unique functionality is in a TrueOrder™ Kitchen Display System (KDS).

- **How to Configure** – How to enable this in an Epson TrueOrder KDS.

# Overview

When TrueOrder KDS receives multiple orders with the same Check # these orders are usually merged together; subsequent orders are appended to the original so that the entire order displays on the same ticket.   The **Consider Orders Unique** configuration option allows every order sent to the KDS to be treated as a unique separate order showing up in its own ticket, even if there is a matching order number already in the system.  Appends to that order are not performed. TrueOrder KDS appends a -1, -2, -3… to the Check # to distinguish it in the system.
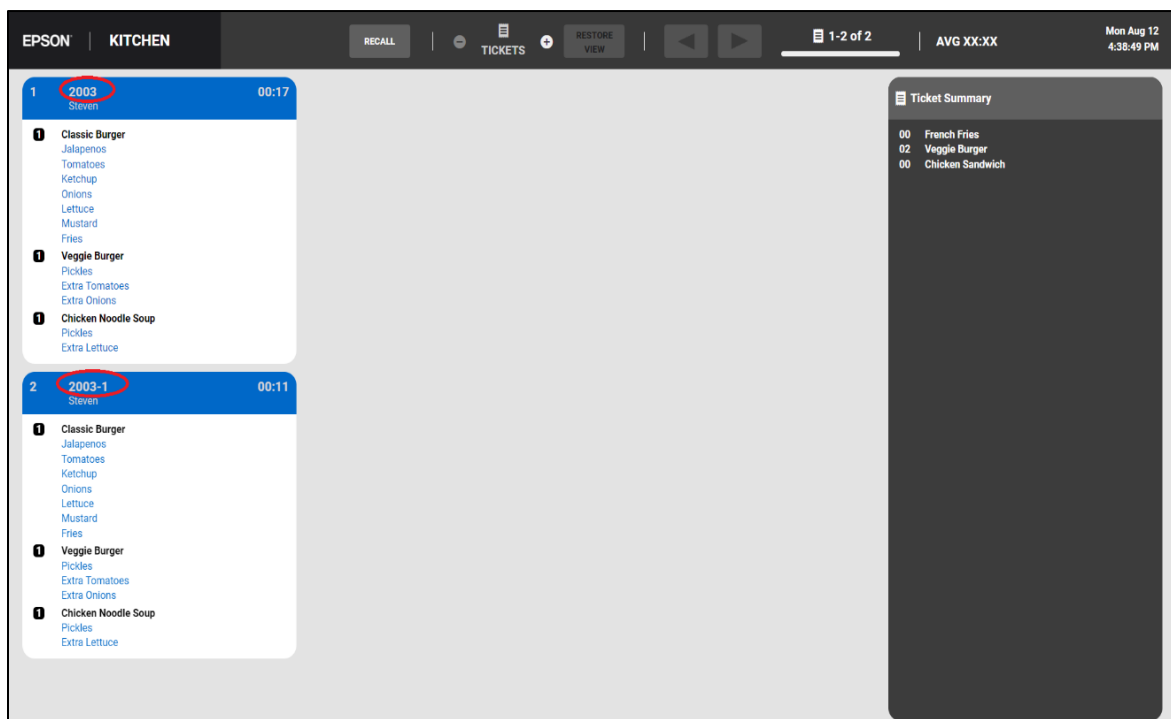
# How to Configure

This guide assumes that you already have a Single-Station setup as described in the TrueOrder KDS Single-Station Quick Start Guide. However, these steps can be followed to apply this to any KDS configuration.

1. Click **Application Settings.**
2. Select the **POS Connected Device** to apply function to.
3. Click "**Consider Orders Unique**".
4. Click **Save**.
5. Click **Publish**.