

Consider Orders Unique

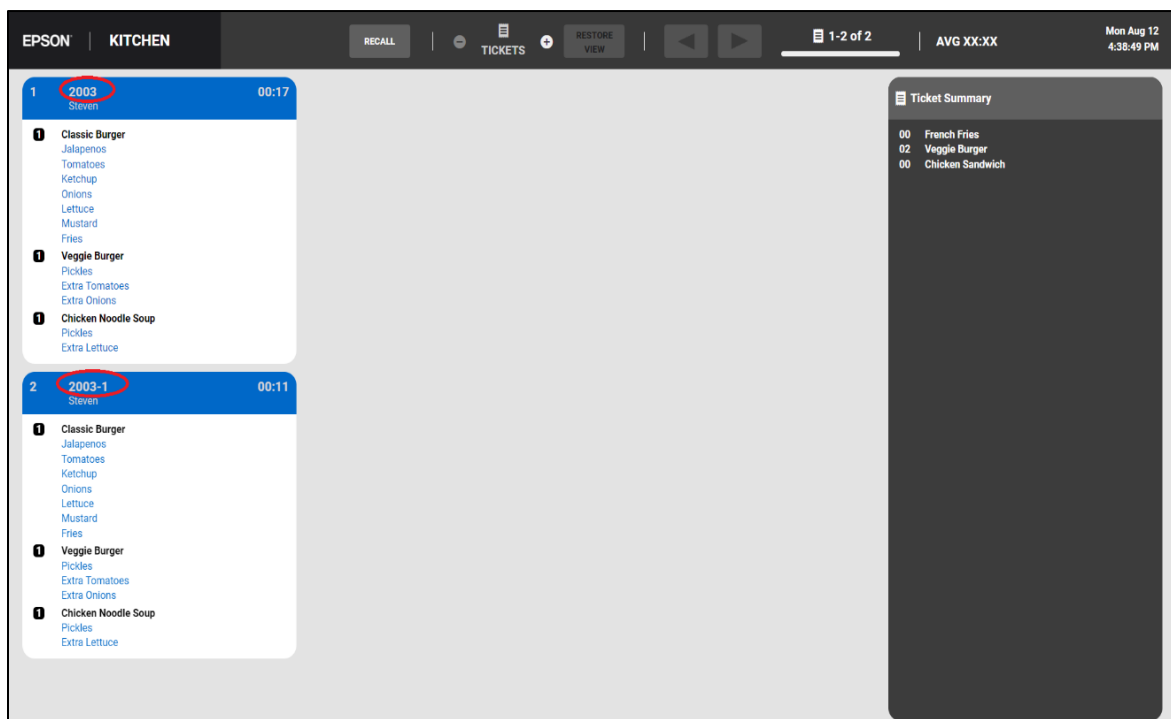
About this Guide

This guide consists of 2 sections:

- **Overview** – A description of what Consider Orders Unique functionality is in a TrueOrder™ Kitchen Display System (KDS).
- **How to Configure** – How to enable this in an Epson TrueOrder KDS.

Overview

When TrueOrder KDS receives multiple orders with the same Check # these orders are usually merged together; subsequent orders are appended to the original so that the entire order displays on the same ticket. The **Consider Orders Unique** configuration option allows every order sent to the KDS to be treated as a unique separate order showing up in its own ticket, even if there is a matching order number already in the system. Appends to that order are not performed. TrueOrder KDS appends a -1, -2, -3... to the Check # to distinguish it in the system.



How to Configure

This guide assumes that you already have a Single-Station setup as described in the TrueOrder KDS Single-Station Quick Start Guide. However, these steps can be followed to apply this to any KDS configuration.

1. Click **Application Settings**.
2. Select the **POS Connected Device** to apply function to.
3. Click **“Consider Orders Unique”**.
4. Click **Save**.
5. Click **Publish**.

The screenshot shows the 'KDS Configuration Utility' interface. At the top, there is a navigation bar with tabs for STATIONS, LAYOUT, MENU & RECIPES, APPLICATION SETTINGS (circled with a red line and labeled 1), PUBLISH (circled with a red line and labeled 5), and a user profile icon. Below the navigation bar, the 'Application Settings' section is active. On the left, there is a sidebar with options: SITE WIDE (selected), WIZARD, and DISPLAY LOGOS. The main content area is titled 'Site wide' and 'Define settings for the application'. It contains several configuration sections: 'CONFIGURATION' with fields for Name (Test Site1), POS Type (EpsonKDS Version 3.2), and POS Connected Device (Kitchen, circled with a red line and labeled 2); 'Menu Routing' with a dropdown for KDS Menu Routing; 'Daily Maintenance Time' set to 07:00 AM; and a checkbox for 'Consider Orders Unique' (checked, circled with a red line and labeled 3). Below these are 'TIME SETTINGS' for Time Zone (America/New_York) and NTP Time Server (time.google.com). At the bottom, there are buttons for 'SET CURRENT KDS TIME' and 'SET CURRENT TIME ZONE AND TIME'. A 'PRINTING ON BUMP' section at the very bottom has fields for Ticket Header Text and Ticket Footer Text. A 'RESTORE' button is also visible near the top right, and a 'SAVE' button (circled with a red line and labeled 4) is at the bottom right.