

Consider Orders Unique

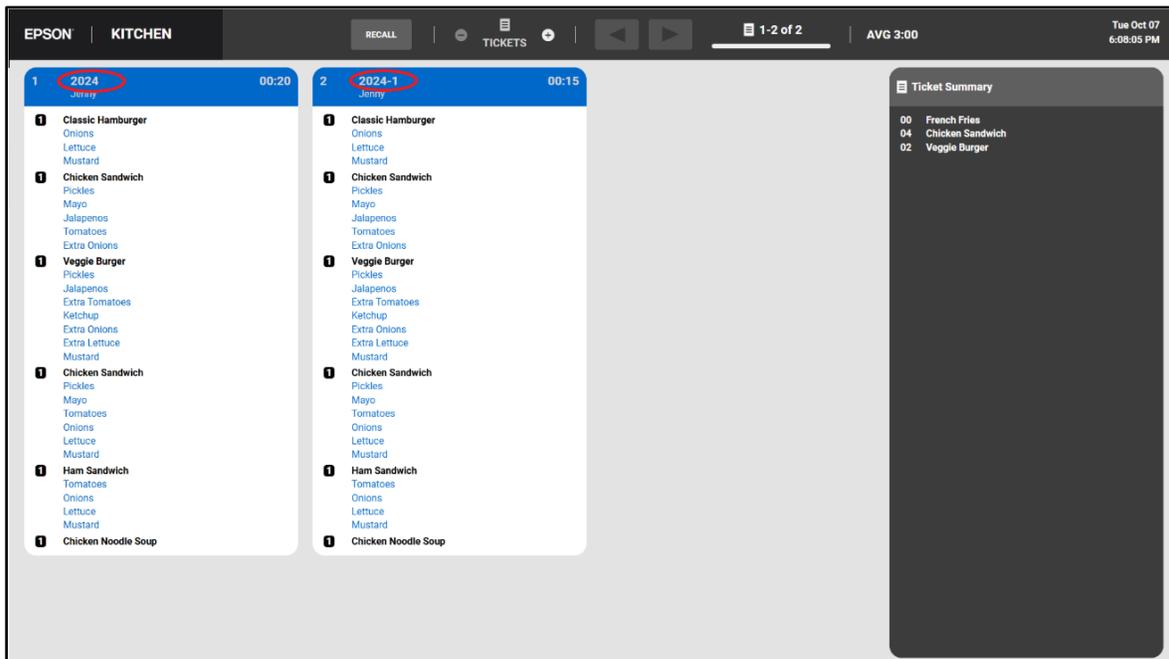
About this Guide

This guide consists of 2 sections:

- **Overview** – A description of what Consider Orders Unique functionality is in a TrueOrder™ Kitchen Display System (KDS).
- **How to Configure** – How to enable this in an Epson TrueOrder KDS.

Overview

When TrueOrder KDS receives multiple orders with the same Check # these orders are usually merged; subsequent orders are appended to the original so that the entire order displays on the same ticket. The **Consider Orders Unique** configuration option allows every order sent to the KDS to be treated as a unique separate order showing up in its own ticket, even if there is a matching order number already in the system. Appends to that order are not performed. TrueOrder KDS adds a -1, -2, -3... to the Check # to distinguish it in the system.



How to Configure

This guide assumes that you already have a Single-Station setup as described in the TrueOrder KDS Single-Station Quick Start Guide. However, these steps can be followed to apply this to any KDS configuration.

1. Click **Application Settings**.
2. Select the **POS Connected Device** to apply function to.
3. Select “**Consider Orders Unique**”.
4. Click **Publish**.

