EPSON®

Master Device

About this Guide:

This guide consists of 3 sections:

- **Overview** – Describes the Master Device selection in a TrueOrder™ Kitchen Display System (KDS).

- **How to Select the Master Device** – A procedure to be followed to select Master Device within a Multi-Station KDS Setup.

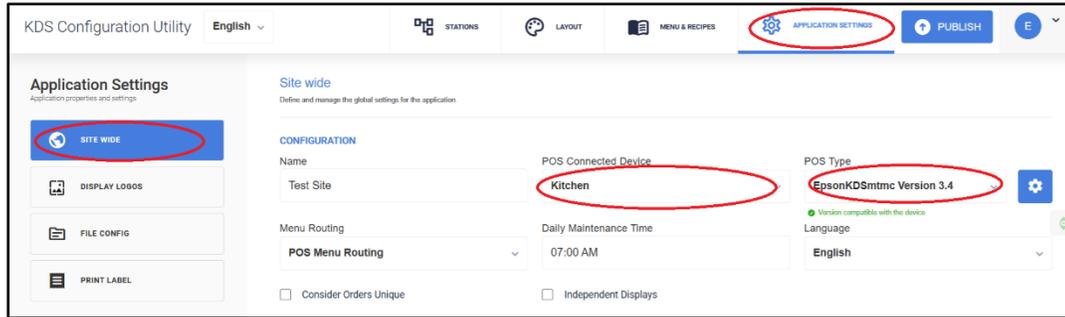- **Appendix** – System diagrams for KDS and POS menu routing.

Overview

Every TrueOrder KDS must have one device designated as the Master aka *POS Connected* Device. In systems with just one device the choice is automatic and there is nothing to configure. In multi-station systems that have more than 1 device one needs to be designated as the Master, *POS Connected* Device. Which one to configure depends on your multi-station routing method:

- **KDS Menu Routing** – All print jobs are sent directly to a main device. The menu configuration and routing determine which stations items in an order are sent to. This device needs to be the Master, *POS Attached* Device.

- **POS Menu Routing** – All print jobs are sent from the POS directly to their intended display stations. The POS determines which items are sent where and all menu management remains on the POS. Any device can be designated as the Master, POS Attached Device.

How to Select the Master Device

1. Click **APPLICATION SETTINGS** -> **SITE WIDE**, select the master device from "POS Connected Device" drop-down list, and select the POS parser from the **POS Type** drop-down.

IMPORTANT: The POS parser gets installed on the selected POS Connected device and is different for each hardware model. By default, every device ships with a full list of parsers built for itself. The parser name and corresponding IPK filename have the hardware variant in them. For example, in the above picture the POS Type "EpsonKDSmtmc Version 3.4" contains "mtmc", which means MicroTouch Mach platform. Below is the list of supported hardware platforms for each hardware variant.

Supported hardware platforms for POS parsers with name mtic:
- MicroTouch AIO 21.5" Touchscreen Part#: IC-215P-AA2-A016
- MicroTouch Media Player Part#: MP-000-AA2-A017

Supported hardware platforms for POS parsers with name ls89:
- Logic Controls Controller Part#: LS8900-Epson

Supported hardware platforms for POS parsers with name eloi:
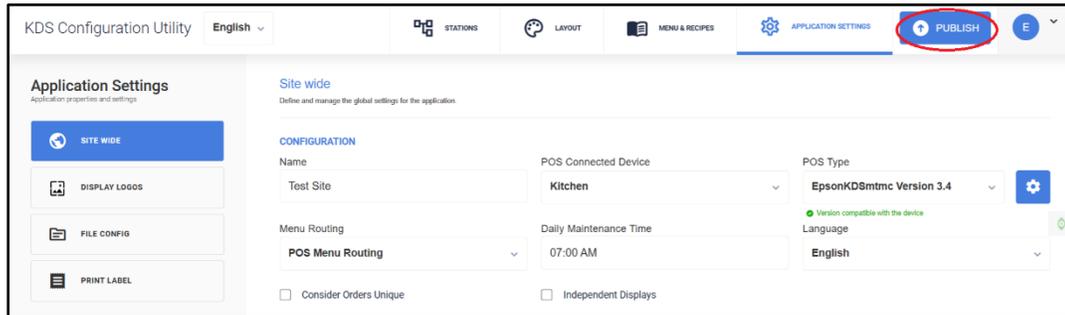- ELO AIO 21.5" Touchscreen Part#: E166526
- ELO Backpack Part#: E166712

Supported hardware platforms for POS parsers with name mtmc:
- MicroTouch All-In-One Touchscreens Part#:
   - M1-215IC-AA2-A037   M1-215IC-AA3-A038 (PoE)
   - M1-156IC-AA2-A040   M1-156IC-AA3-A041 (PoE)
- MicroTouch Mach Media Player Part#:
   - M1-MP-AA2-A039

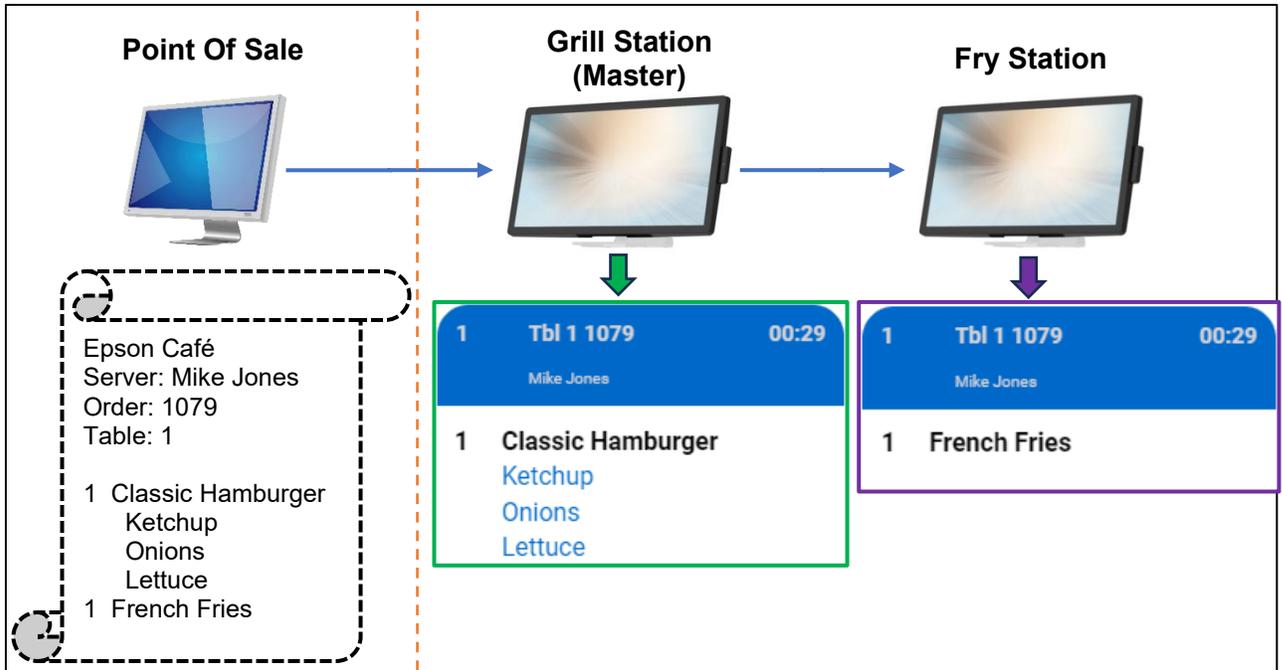Supported hardware platforms for POS parsers with name ka06:

- Kitchen Armor All-in-One Touchscreen Part#:
  - TBD based on KA-22PCAPCAIO6

2. Click **PUBLISH** to apply the settings.

Appendix: Menu Routing Diagrams

KDS Menu Routing

Point Of Sale

Grill Station (Master)

Fry Station

Epson Café
Server: Mike Jones
Order: 1079
Table: 1

1 Classic Hamburger
   Ketchup
   Onions
   Lettuce
1 French Fries

1	Tbl 1 1079	00:29
	Mike Jones	

1 **Classic Hamburger**
   Ketchup
   Onions
   Lettuce

1	Tbl 1 1079	00:29
	Mike Jones	

1 **French Fries**

POS Menu Routing

Point Of Sale

Epson Café
Server: Mike Jones
Order: 1079
Table: 1

1 Classic Hamburger
   Ketchup
   Onions
   Lettuce

Grill Station (Master)

1	Tbl 1 1079	00:29
	Mike Jones	

1 **Classic Hamburger**
   Ketchup
   Onions
   Lettuce

Epson Café
Server: Mike Jones
Order: 1079
Table: 1

1 French Fries

Fry Station

1	Tbl 1 1079	00:29
	Mike Jones	

1 **French Fries**