

Independent Displays

About this guide:

This guide consists of 2 sections:

- **Overview** – A detailed description of what this configuration option does in a TrueOrder™ Kitchen Display System (KDS).
- **How to Configure** – A procedure to be followed within any KDS setup.

Overview

The **Independent Displays** configuration option allows items in an order to be treated independently from other same items in the order when those items are sent to different displays. If a Classic Burger is sent to station1, and the same Classic Burger is sent to station2, then they are not matched by the KDS and are considered different Hamburgers. Bumping from station 1 will not cause the Hamburger to be crossed out on station 2.

Note: This ability (option) is only selectable when the KDS is configured for POS Menu Routing.

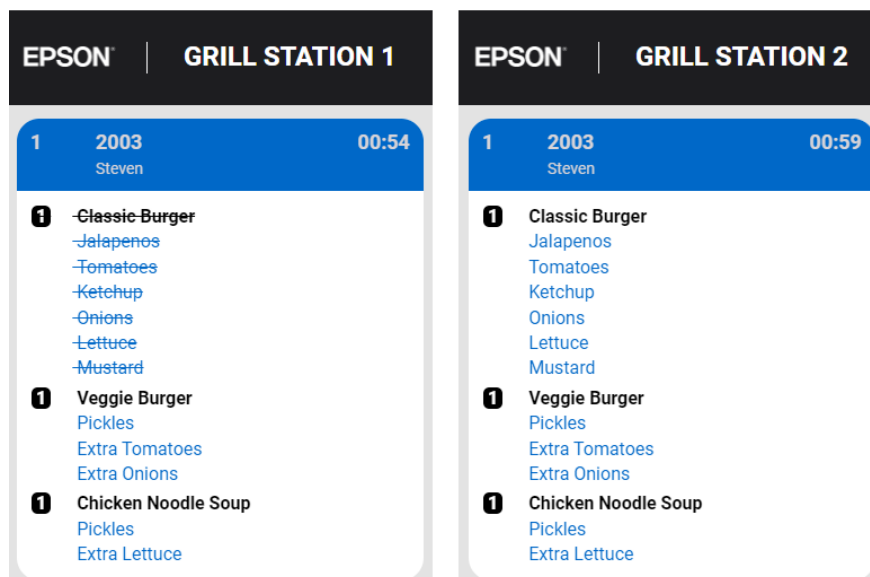


Figure 1: Same item sent to 2 different stations are handled independently

How to Configure

This guide assumes that you have a KDS already setup as described in the TrueOrder KDS Quick Start Guides.

1. Select “**APPLICATION SETTINGS**”.
2. Select “**SITE WIDE**”.
3. Ensure “**POS Menu Routing**” is enabled.
4. Enable “**Independent Displays**”.
5. Click “**SAVE**”.
6. Click “**PUBLISH**”.

KDS Configuration Utility

STATIONS LAYOUT MENU & RECIPES **APPLICATION SETTINGS** PUBLISH E

Application Settings
Application Properties and Settings

SITE WIDE WIZARD DISPLAY LOGOS

Site wide
Define settings for the application

CONFIGURATION

Name: Site1

POS Type: EpsonKDS Version 3.2

POS Connected Device: Master

Menu Routing: **POS Menu Routing**

Daily Maintenance Time: 07:00 AM

☒ Independent Displays

RESTORE SAVE

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