**Unpack Your Scanner**

1. Make sure you have everything:
   - CD-ROM with EPSON® software, and electronic manuals
   - USB cable
   - Film holder
   - AC adapter
   - Power cord
   - Scanner
   - Transportation lock

   See your on-screen Scanner Reference Guide for instructions on scanning slides and negatives.

2. Remove all the packing tape, but leave the yellow sticker in place for now.

3. Connect the Scanner

   Wait! You must install your software before connecting the scanner to your computer. The install process may take up to 15 minutes. Be sure to close all open programs and turn off any virus protection programs.

   **Windows**
   1. Insert the scanner software CD-ROM in the CD-ROM or DVD drive. The installer starts automatically.
   2. When you see a message asking you to disable antivirus software, click Continue.
   3. Read the license agreement, then click Agree.
   4. At the Software Installation screen, click Install.
   5. Follow the on-screen instructions to install each program. After each one is installed, click Next or Finish to continue. Note that EPSON Smart Panel installs in several steps. If you have PDA software on your computer, Presto! PixExpress will be installed.
   6. When your Macintosh restarts, double-click the CD-ROM icon to open it.
   7. Connect the power cord and AC adapter, as shown.
   8. When the Software Installation screen appears, click Install.
   9. When Presto! PixExpress is installed in several steps, if you have PDA software on your computer, Presto! PixExpress will be installed.

   **Macintosh**
   1. Insert the scanner software CD-ROM in the CD-ROM or DVD drive. If necessary, double-click the EPSON CD-ROM icon to open it.
   2. Double-click EPSON TWAIN 5 Installer.
   3. When you see a message asking you to disable antivirus software, click OK.
   4. Read the license agreement, then click Agree.
   5. When the Software Installation screen appears, click Install.
   6. Click Install.
   7. When the EPSON TWAIN installation is complete, click Restart. Don't remove your CD-ROM. After your Macintosh restarts, you can install the rest of your software.
   8. Click Install and follow the on-screen instructions to install each program. After each one is installed, click Quit to continue. Note that EPSON Smart Panel installs in several steps. If you have PDA software on your computer, Presto! PixExpress will be installed.
   9. When Adobe Premiere is installed, double-click the EPSON CD-ROM icon to open it.
   10. When Presto! PixExpress is installed in several steps, if you have PDA software on your computer, Presto! PixExpress will be installed.

4. Connect the AC adapter to the scanner.

5. Connect the Scanner

   After your software is installed, it's time to connect the scanner.
   1. Remove the yellow sticker from the back of the scanner.
   2. Connect the cable for the built-in transparency unit to the connector on the back of the scanner.
   3. Connect the power cord and AC adapter, as shown.
   4. Slide the transportation lock all the way to the right.
   5. Plug the other end of the power cord into an electrical outlet.
   6. Slide the transportation lock to the scanner.
   7. Plug the square end of the USB cable into the scanner's USB port.
   8. Plug the flat end of the cable into any available USB port on your computer.

   **NOTE:** Your system may not work correctly if you use a USB cable other than the one supplied by EPSON or if you connect to your computer through a hub.

   Now you're ready to start scanning! Turn this sheet over for step-by-step instructions.
Your First Scan

1. Raise the scanner lid and place your photo face down on the glass. Then close the lid.
2. Press the Start button on the scanner. EPSON Smart Panel opens on your computer.
3. If you want to scan another photo, place it on the scanner, close the glass, and place your photo face down on the glass.

Copy: Scan and automatically print a document—just like a copier.

1. Make sure your printer is turned on.
2. Press the button on the scanner.
3. Wait while your scanner and printer do their work. You can watch the copy process on your computer screen.

Scan to E-mail: Attach your photo to an e-mail.

1. Press the button on the scanner.
2. Click Finish. You see the Launch Assistant.
3. Select your e-mail program and click Launch. An e-mail window opens on your screen, with your photo attached.
4. Enter the address where you want to send the photo, type in a message, and click Send.

Scan to Web: Scan your photos to the EPSON PhotoCenter, a free photo-sharing website.

Before you start, click the EPSON PhotoCenter icon on your desktop (or go to http://photo.epson.com) and register. You also need to log on to AOL; you use it for the Internet.

1. Press the button on the scanner.
2. Click Finish. You see the Launch Assistant.
3. Select USA under Site Name, and enter the name User ID (your e-mail address) and Connection Password you used when you registered at the EPSON PhotoCenter.
4. Click Upload.
5. When you see a confirmation message, click OK to connect to the PhotoCenter. Your Internet browser opens and you see the EPSON PhotoCenter.

Using the Scanner Buttons

- Start
- Copy
- Scan to E-mail
- Scan to Web

Recommended Settings

When you use the scanner buttons and EPSON Smart Panel, the software automatically selects the best settings for your scan. If you want to select settings yourself, see your on-screen Scanner Reference Guide for instructions. For the best scans, select a resolution setting (dpi) that balances quality with file size. The ideal resolution also depends on how you plan to use your scanned image.

To scan an image for:
- viewing on the Web, select 72 to 96 dpi.
- sending by e-mail, select 96 to 150 dpi.
- printing, select a higher resolution based on the image type, such as the following:

<table>
<thead>
<tr>
<th>Image type</th>
<th>Scanning resolution for printing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Photograph or magazine</td>
<td>300 dpi</td>
</tr>
<tr>
<td>Small photograph to be enlarged</td>
<td>300 dpi to 3200 dpi</td>
</tr>
<tr>
<td>Newspaper test only, text with images</td>
<td>400 dpi</td>
</tr>
<tr>
<td>Line drawings or artwork</td>
<td>300 to 3200 dpi</td>
</tr>
<tr>
<td>Slides or negatives</td>
<td>300 to 3200 dpi</td>
</tr>
</tbody>
</table>

**NOTE:** If you select the Scan to P.I.M. feature, make sure you print with PhotoImpression or another P.I.M.-enabled program that came with your P.I.M.-enabled printer.

Got Questions?

Here’s where to look for answers:

- On-screen Scanner Reference Guide
- Double-click the Scanner Reference Guide icon on your desktop.

- On-screen Help for Smart Panel, PhotoImpression, and EPSON TWAIN
- Click the Help button or question mark that appears on the screen when you’re using any of these programs.

EPSON Technical Support

EPSON provides technical assistance 24 hours a day through the electronic support services and automated telephone services described below:

- World Wide Web
  - From the Internet, you can reach EPSON Support at http://support.epson.com. At the site, you can download drivers and other files, look at product documentation, access troubleshooting information, and receive technical advice through e-mail.
  - Automated Telephone Services
    - A variety of automated help services are available 24 hours a day, seven days a week. To use these services, you must have a touch tone telephone and call (909) 922-8911. Your EPSON SoundAdvice™ Express Code is 70395. Use this code to quickly select your scanner in SoundAdvice.
    - To Speak to a Technical Support Representative
      - Dial (909) 276-4382 (U.S.) or (909) 709-3839 (Canada). 8 a.m. to 6 p.m. Pacific Time, Monday through Friday. Toll or long-distance charges may apply.
    - To Purchase an Optional Film Adapter or Other Accessories
      - Call the EPSON Store at (800) 873-7765 or visit our web site at www.epsonstore.com (U.S. Only). In Canada, please call (800) 922-8911 for dealer referral.

Software Technical Support

- Software Telephone
  - Telephone: (800) 922-8911
  - Fax-on-demand: (800) 922-8911

- Internet and E-mail
  - Support@epson.com

Problems?

- First, check the light on the scanner.
  - Flashing green
    - Warming up or scanning.
  - Green
    - Ready to scan.
  - Flashing red
    - Make sure the transportation lock is pushed all the way to the right. Try restarting your computer.
    - If the red light is still flashing, contact your dealer or EPSON.
  - Off
    - Make sure your scanner is connected to your computer and plugged into a power source.

If your problem is listed here, try these suggestions. For more information, see your software Help or your on-screen Scanner Reference Guide.

- The scanner doesn’t scan.
  - Make sure you’re using the USB cable that came with your scanner.
  - If you’re using a USB hub, try connecting the scanner directly to one of the USB ports on your computer.
  - If you see your scanner in the Windows Control Panel but you can’t scan, uninstall and reinstall EPSON TWAIN. See your on-screen Scanner Reference Guide for more information.

- The scanner software doesn’t work.
  - Make sure your computer has at least 128MB of memory (RAM), 256MB or more is even better, especially if you’re scanning a large image or scanning at a high resolution.
  - If you’re running software that didn’t come with the scanner, check the Help or documentation to make sure your computer has enough memory.
  - Try closing any programs that you don’t need for scanning.

- The printed image doesn’t look the same as the original.
  - Check your software settings and make sure they are correct for the type of scan or document you’re scanning.
  - Make sure the scanner glass and the inside of the lid are clean. If not, unplug the power cord and clean them with a soft, dry cloth.
  - Because your monitor and printer use different color technologies, your printed colors cannot exactly match the colors you see on the screen.

- The printed image is larger or smaller than the original.
  - You may have changed the resolution or image size in your software. The size on your screen doesn’t indicate the size of the printed image.

- You can’t select your e-mail program when you scan to E-mail.
  - For Scan to E-mail, you must use a MAPI-compliant program, such as Microsoft® Exchange or Outlook. If you use AOL, you need to use Scan to File and then send the file as an e-mail attachment.