1. **Unpack**
   - Remove all protective materials.
   - Open the top cover and remove any tape inside.

2. **Install ink cartridges**
   - Open the printer cover, then open the ink cartridge cover.
   - Shake the ink cartridges gently 4 or 5 times, then unpack them.
   - Remove only the yellow tape from each cartridge.

3. **Load paper**
   - Sheet feeder
     - You can load plain paper, and most glossy and matte papers, in the sheet feeder.
     - Open the paper support and pull up the extensions.
   - Rear manual feed slot
     - You can print on these paper types using the single sheet guide and the rear manual feed slot:
       - Epson Hot Press Bright
       - Epson Hot Press Natural
       - Epson Cold Press Bright
       - Epson Cold Press Natural
       - Epson Velvet Fine Art Paper
       - Epson Matte Scrapbook Photo Paper

   - Load paper against the right edge and behind the tab. Then squeeze the edge guide and slide it to the edge of the paper.

4. **Insert the cartridges in the holder for each color.**
   - Press the cartridges down until they click.

5. **Close the cartridge cover, then close the printer cover.**

6. **Press the ink button to begin priming the ink delivery system.** This takes about 4 minutes. Do not turn off the printer, load paper, or open any covers until the process is complete.

7. **Caution:** Don’t turn off the printer while it is priming or you’ll waste ink.

8. **Start Here**
   - Epson Stylus Photo R2000 Series
   - Read these instructions before using your product.

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1. **Connect the power cable.**
   - Do not connect to your computer yet.

2. **Press the power button.**

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1. **Load paper against the right edge and behind the tab. Then squeeze the edge guide and slide it to the edge of the paper.**

2. **Rear manual feed slot**
   - You can print on these paper types using the single sheet guide and the rear manual feed slot:
     - Epson Hot Press Bright
     - Epson Hot Press Natural
     - Epson Cold Press Bright
     - Epson Cold Press Natural
     - Epson Velvet Fine Art Paper
     - Epson Matte Scrapbook Photo Paper

   - Remove any paper from the sheet feeder and close the paper support.

   - Make sure the output tray is open and the extensions are pulled out.

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1. **Insert the cartridges in the holder for each color.**
   - Press the cartridges down until they click.

2. **Close the cartridge cover, then close the printer cover.**

---

1. **Connect the power cable.**
   - Do not connect to your computer yet.

2. **Press the power button.**

---

1. **Open the paper support and pull up the extensions.**

2. **Open the output tray and pull out the extensions.**

---

1. **Open the paper support and pull up the extensions.**

2. **Attach the single sheet guide by aligning the notches on its base with the slots on the back of the printer. Then hook the tabs over the top of the slot (marked with orange triangles).**

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Start Here

Epson Stylus Photo R2000 Series

Read these instructions before using your product.

1 Unpack

Caution: Do not open ink cartridge packages until you are ready to install the ink. Cartridges are vacuum packed to maintain reliability.
1 Remove all protective materials.
2 Open the top cover and remove any tape inside.

2 Turn on

1 Connect the power cable.
2 Press the power button.

Caution: Do not connect to your computer yet.

3 Install ink cartridges

1 Open the printer cover, then open the ink cartridge cover.
2 Shake the ink cartridges gently 4 or 5 times, then unpack them.
3 Remove only the yellow tape from each cartridge.

Caution: Don’t remove any other tape or the cartridges may leak.

4 Insert the cartridges in the holder for each color.

5 Press the cartridges down until they click.

6 Close the cartridge cover, then close the printer cover.

7 Press the ink button to begin priming the ink delivery system. This takes about 4 minutes. Do not turn off the printer, load paper, or open any covers until the process is complete.

Caution: Don’t turn off the printer while it is printing or you’ll waste ink.

8 Load paper

Sheet feeder
You can load plain paper, and most glossy and matte papers, in the sheet feeder.
1 Open the paper support and pull up the extensions.
2 Open the output tray and pull out the extensions.

Rear manual feed slot
You can print on these paper types using the single sheet guide and the rear manual feed slot:
- Epson Hot Press Bright
- Epson Hot Press Natural
- Epson Cold Press Bright
- Epson Cold Press Natural
- Epson Velvet Fine Art Paper
- Epson Matte Scrapbook Photo Paper

1 Remove any paper from the sheet feeder and close the paper support.
2 Make sure the output tray is open and the extensions are pulled out.

3 Load paper against the right edge and behind the tab. Then squeeze the edge guide and slide it to the edge of the paper.

Note: Don’t load the paper sideways. Always load it short edge first.

4 Attach the single sheet guide by aligning the notches on its base with the slots on the back of the printer. Then hook the tabs over the top of the slot (marked with orange triangles).
Wi-Fi button to connect to your network.

Make sure you have an Ethernet network cable (not included). You must conform to the 802.11n standard. Earlier standards (802.11a/b/g) are not supported. After a print job is done, you will be prompted to remove the cable.

You must install the software on every computer from which you want to print. See the online User’s Guide. You can also watch a video tutorial at: epson.com/support/wireless

Any problems?

If you experience problems during setup, see below:

Network setup was unsuccessful.

You must select the right network name.

If you see a firewall alert message, click Unblock or Allow to let setup continue.

If your network has security enabled, make sure you enter your network password (WEP key or WPA passphrase) correctly. If this opens any (WEP) or lower-case (WPA) letters, make sure you enter them correctly.

If you made a mistake or left out a letter, try again. If you cannot find the MAC address of the printer, you can enter the MAC address shown on the Network Information sheet to obtain the MAC address. Then, save your router’s manual for instructions.

Print a Network Status Sheet to see what network settings are currently enabled in the printer. (Press the Network Information button to print a network status sheet.)

Remove and reinstall the CD to reinstall your product software.

If you are using a WPS-compatible wireless router, make sure you press the WPS button on your router within 2 minutes of each other.

The product’s Wi-Fi light is on but you cannot print.

Your router might not be assigning an IP address automatically using DHCP. If it isn’t, you will need to set the product’s IP address manually. Make sure it is set correctly for your network.

Setup is unable to find my printer after connecting it with a USB cable.

Make sure it is securely connected as shown:

Installing software

1. Make sure the printer is NOT CONNECTED to your computer.

2. Insert your product CD.

Windows®: If you see the Found New Hardware window, click Cancel and disconnect the USB cable. You can’t install your software that way.

Maximizing: Double-click the dialog box icon.

3. Windows: Click Install and follow the on-screen instructions.

Explore Technical Support
Visit epson.com/support/1200 (U.S.) or epson.ca/support/1200 (Canada) where you can identify drivers, view manuals, get FAQs, or e-mail Epson. You may also speak with a support specialist by calling:

- U.S.: (866) 272-7737, 6 a.m. to 6 p.m., Pacific Time, Monday through Friday, 7 a.m. to 4 p.m. on Saturday
- Canada: (905) 709-2677, 6 a.m. to 6 p.m., Pacific Time, Monday through Friday

Days and hours of support are subject to change without notice. Toll or long distance charges may apply.

Any questions?

Network Setup

Follow the on-screen instructions when you insert your product CD. You can also watch a video tutorial at epson.com/support/wireless.

Basic instructions for loading paper, printing, and maintenance.

On-screen help with your software

Select Help or ? when you’re using your software.

User’s Guide

Click the Help button in the application or in the Applications/Epson Software/ User’s Guide/Basic Guide, software Downloads, Epson Supplies Central®, and manuals (requires an Internet connection).

Printing Problems

- Make sure the size of paper you loaded matches the paper size selected in your printer software.

- Printing stops when an ink cartridge is expended. If a cartridge is expended, you must replace it to continue printing.

Paper Feeding Problems

If paper doesn’t feed correctly, remove the paper and fluff the sheets, then reload them. Don’t load paper above the tabs on the edge guides.

Print Quality Problems

- For the best print quality, use Epson papers and genuine Epson ink cartridges.

- Make sure the type of paper you loaded matches the type setting in your printer software. See the online User’s Guide for more information.

- If you notice light or dark bands across your printouts or they are too thin, be sure to check to see that the print head needs cleaning. See the online User’s Guide for more information.

- If you notice jagged vertical lines, you may need to align the print head. See the printed Basics guide for instructions.

- If the ink cartridges may be low on ink. Check your cartridge levels and replace cartridges, if necessary. See the online User’s Guide for more information.

- For problems printing on metal objects such as a microwave oven, 2.4 GHz cordless phone, or large metal object such as a refrigerator. You may need to move your printer to a different location. Avoid placing it next to a microwave oven, a 2.4 GHz cordless phone, or large metal object such as a refrigerator.

- For any problems, see the online User’s Guide. You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 866-GO-EPSON (866-463-7766).
Install software

1. Make sure the printer is NOT CONNECTED to your computer.
2. Insert your product CD.
   - Windows: If you see the AutoPlay window, click Run Setup.exe. If you see the User Account Control screen, click Yes or Continue.
   - Mac: Double-click the Epson installer.
3. Welcome to your Epson Printer Installation:
   - Maximize, Select the items you want to install, then click Install.
   - Follow the on-screen instructions.

Any problems?

If you experience problems during setup, see below:

Network setup was unsuccessful:
   - Make sure you select the right network name.
   - If you see a firewall message, click Unblock or Allow to set up setup continue.
   - If your network has security enabled, make sure you enter your network password (WEP key or WPA passphrase) correctly. If this appears in all caps (no lowercase) letters, make sure you enter it correctly.
   - If you are using the product at a different location, avoid placing it near to a microwave oven, 2.4 GHz cordless phone, or large metal object such as a filing cabinet.
   - If your wireless router doesn’t broadcast its network name (SSID) manually enter your wireless network name. Make sure there isn’t any access restrictions such as an MAC address filtering set on the printer or network if access restrictions are set, register your product’s MAC address (found on the network setup sheet) below to obtain the MAC address. Then enter your router’s manual for instructions.
   - Print a Network Status Sheet to see what network settings are currently enabled in the printer. Please the Network Information button to print a network status sheet.
   - Remove and reinstall the CD to reinstall your product software.
   - If you’re using the Wi-Fi button to connect to your router, make sure you press the Wi-Fi button on your router within 2 minutes of each other.

The product’s Wi-Fi light is on but you cannot print.
Your router might not be assigning IP addresses automatically using DHCP. If it isn’t, you will need to set the product’s IP address manually. Make sure it is set correctly for your network.

Setup is unable to find my printer after connecting it with a USB cable.
Make sure it is securely connected as shown:

Choose your connection

You can connect your printer to your existing network (wired or wireless) or directly to your computer using a USB cable (not included). See below for instructions.

Wireless Connection (802.11n)

Note: You need to connect your printer to your wireless router before you can print. For the first installation, we recommend using a USB cable (not included) to connect the printer to your computer, then you can be prompted to remove the cable. Make sure you know your network name (SSID) and network password:

- Make sure the type of paper you loaded matches the paper type setting in your printer software. See the online User’s Guide for more information.
- If you notice light or dark bands across your printouts or they are too light, be sure to check to see if the print head needs cleaning. See the online User’s Guide for instructions.
- If you notice jagged vertical lines, you may need to adjust the print head. See the product Basics guide for instructions.
- The ink cartridges may be low on ink. Check your cartridge levels and replace cartridges, if necessary. See the online User’s Guide for more information.
- If the ink cartridges are low on ink, Epson’s inkjet cartridges are designed to alert you before you run out of ink. This gives you time to purchase replacement ink cartridges. If you continue to print, ink levels may be depleted and the print quality may suffer. Use genuine Epson cartridges; other cartridges and ink tanks may damage your printer and void your warranty.

On-screen help with your software:
Select Help or “?” when you’re using your software.

Print Quality Problems

- Make sure the size of paper you loaded matches the paper size selected in your printer software.
- Printing stops when an ink cartridge is expended. If a cartridge is expended, you must replace it to continue printing.

Printing Problems

- Make sure you see your Epson Printer (Network) icon, click Setup, and follow the on-screen instructions.
- If you see the AutoPlay window, click Run Setup.exe. If you see the User Account Control screen, click Yes or Continue.
- If you see a firewall message, click Unblock or Allow to set up setup continue.
- If you see an error message, such as “Cannot connect to printer,” check the printer connection and make sure the Ethernet network cable is securely connected as shown:

Basic instructions for loading paper, printing, and maintenance.

Print problems:
- Make sure you see your Epson Printer (Network) icon, click Setup, and follow the on-screen instructions.
- If you see the AutoPlay window, click Run Setup.exe. If you see the User Account Control screen, click Yes or Continue.
- If you see a firewall message, click Unblock or Allow to set up setup continue.
- If you see an error message, such as “Cannot connect to printer,” check the printer connection and make sure the Ethernet network cable is securely connected as shown:

Any problems?

If you experience problems during setup, see below:

Network setup was unsuccessful:
   - Make sure you select the right network name.
   - If you see a firewall message, click Unblock or Allow to set up setup continue.
   - If your network has security enabled, make sure you enter your network password (WEP key or WPA passphrase) correctly. If this appears in all caps (no lowercase) letters, make sure you enter it correctly.
   - If you are using the product at a different location, avoid placing it near to a microwave oven, 2.4 GHz cordless phone, or large metal object such as a filing cabinet.
   - If your wireless router doesn’t broadcast its network name (SSID) manually enter your wireless network name. Make sure there isn’t any access restrictions such as an MAC address filtering set on the printer or network if access restrictions are set, registering your product’s MAC address below to obtain the MAC address. Then enter your router’s manual for instructions.
   - Print a Network Status Sheet to see what network settings are currently enabled in the printer. Please the Network Information button to print a network status sheet.
   - Remove and reinstall the CD to reinstall your product software.
   - If you’re using the Wi-Fi button to connect to your router, make sure you press the Wi-Fi button on your router within 2 minutes of each other.

The product’s Wi-Fi light is on but you cannot print.
Your router might not be assigning IP addresses automatically using DHCP. If it isn’t, you will need to set the product’s IP address manually. Make sure it is set correctly for your network.

Setup is unable to find my printer after connecting it with a USB cable.
Make sure it is securely connected as shown:

Choose your connection

You can connect your printer to your existing network (wired or wireless) or directly to your computer using a USB cable (not included). See below for instructions.

Wireless Connection (802.11n)

You must install the software on every computer from which you want to print. Make sure you have an Ethernet network cable (not included). You must Wired Ethernet to your computer until you’re instructed to do so.

Direct USB Connection

You can connect your printer to your existing network (wireless or wired) or directly to your computer using a USB cable (not included). See below for instructions.

Notifications

Don’t load paper sideways. Always load it short edge first.

Push the paper into the printer until it meets resistance and hold it there until the printer pulls it in slightly. When the printer begins feeding the paper, let go of it.

Note: Don’t load paper sideways. Always load it short edge first.

Push the paper into the printer until it meets resistance and hold it there until the printer pulls it in slightly. When the printer begins feeding the paper, let go of it.

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