Unlock the Scanner

1. Open the scanner lid, as shown. Remove the instruction sheet covering the scanner glass.
2. Slide the transportation lock to the unlocked position.

Caution: You must unlock the scanner, or it won’t work.

Store the Film Holder

1. Slide the document mat handle to the left and remove the document mat.
2. Hold the film holder so the labelling faces out and insert the tabs in the notches inside the scanner lid.
3. Place the tabs on the right side of the document mat in the notches inside the scanner lid. Then place the handle on the left inside the notch and slide the mat to the right to lock it in place.

Unlock the Printer

1. Lift up the entire scanner unit using the handles on the side.
2. Remove the orange plastic print head holder.

Caution: You must remove the orange print head holder or the RX500 won’t work.
3. Store the orange print head holder in the storage area.
4. Close the scanner unit.

Install Ink Cartridges

1. Press the Color button on the front of the RX500. The print head moves into loading position.
2. Lift up the entire scanner unit.
3. Open the cartridge cover by pulling it forward.
4. Remove the ink cartridges from their packages.

Caution: You must install all the cartridges and leave them installed for all types of printing. To avoid damaging the RX500, never move the print head by hand.
5. Lower each cartridge into the holder marked with the corresponding color.
6. Press down on each cartridge until it clicks into place. Then close the ink cartridge cover.

Caution: Don’t force the cartridge cover closed. If it doesn’t close easily, open it and make sure all the ink cartridges are firmly seated.
7. Lower the scanner unit.

The RX500 begins charging the ink delivery system.

Charging takes about 2 minutes. Initial charge appears on the RX500 screen.

Note: Don’t turn the RX500 off while you see the initial charge message or you’ll waste ink.

Load Paper

1. Insert the paper support into the two slots on the back of the RX500.
2. Connect the short cable leading from the scanner lid to the round connector on the back of the RX500.
3. Position the connector as shown here before pushing it in. Don’t force it.
4. Open the output tray.
5. Flip the feeder guard forward.
6. Place a stack of paper in the top of the RX500, between the edge guides and beneath their tabs. Then slide the left edge guide against the paper, but not too tightly.
7. Flip the feeder guard back over the stack of paper.

Note: If you forget to flip the feeder guard back, your paper may jam.

Press and hold the On button until the green Mode lights begin to flash.

Plug In and Turn On

1. Plug the RX500 into a grounded electrical outlet. Do not connect a USB cable yet.
2. Press and hold the On button until the green Mode lights begin to flash.

On button

Press down on each cartridge until it clicks into place. Then close the ink cartridge cover.

Caution: Don’t force the cartridge cover closed. If it doesn’t close easily, open it and make sure all the ink cartridges are firmly seated.
7. Lower the scanner unit.

The RX500 begins charging the ink delivery system.

Charging takes about 2 minutes. Initial charge appears on the RX500 screen.

Note: Don’t turn the RX500 off while you see the initial charge message or you’ll waste ink.

Press down on each cartridge until it clicks into place. Then close the ink cartridge cover.

Caution: Don’t force the cartridge cover closed. If it doesn’t close easily, open it and make sure all the ink cartridges are firmly seated.

Press and hold the On button until the green Mode lights begin to flash.

Press down on each cartridge until it clicks into place. Then close the ink cartridge cover.

Caution: Don’t force the cartridge cover closed. If it doesn’t close easily, open it and make sure all the ink cartridges are firmly seated.

Press and hold the On button until the green Mode lights begin to flash.

Press down on each cartridge until it clicks into place. Then close the ink cartridge cover.

Caution: Don’t force the cartridge cover closed. If it doesn’t close easily, open it and make sure all the ink cartridges are firmly seated.
1. **Unlock the Scanner**
   1. Open the scanner lid, as shown. Remove the instruction sheet covering the scanner glass.
   2. Slide the transportation lock to the unlock position.
   Caution: You must unlock the scanner, or it won’t work.

2. **Unlock the Printer**
   1. Lift up the entire scanner unit using the handle on the side.
   2. Remove the orange plastic print head holder.
   Caution: You must remove the orange print head holder or the RX500 won’t work.
   3. Store the orange print head holder in the storage area.
   4. Close the scanner unit.

3. **Store the Film Holder**
   1. Slide the document mat handle to the left and remove the document mat.
   2. Hold the film holder so the labelling faces out and insert the tabs in the notches inside the scanner lid.
   Caution: You must remove the orange print head holder or the RX500 won’t work.
   3. Place the tabs on the right side of the document mat in the notches inside the scanner lid. Then place the handle on the left inside the notch and slide the mat to the right to lock it in place.

4. **Load Paper**
   1. Insert the paper support into the two slots on the back of the RX500.
   2. Connect the short cable leading from the scanner lid to the round connector on the back of the RX500.
   Position the connector as shown here before pushing it in. Don’t force it.
   3. Open the output tray.
   4. Flip the feeder guard forward.
   5. Place a stack of paper in the top of the RX500, between the edge guides and beneath their tabs. Then slide the left edge guide against the paper, but not too tightly.
   6. Flip the feeder guard back over the stack of paper.
   Note: If you forget to flip the feeder guard back, your paper may jam.

5. **Plug In and Turn On**
   1. Plug the RX500 into a grounded electrical outlet. Do not connect a USB cable yet.
   2. Press and hold the On button until the green Mode lights begin to flash.
   3. Open the cartridge cover by pulling it forward.
   4. Remove the ink cartridges from their packages.
   Caution: You must install all the cartridges and leave them installed for all types of printing. To avoid damaging the RX500, never move the print head by hand.
   5. Lower each cartridge into the holder marked with the corresponding color.
   6. Press down on each cartridge until it clicks into place. Then close the ink cartridge cover.
   Caution: Don’t force the cartridge cover closed. If it doesn’t close easily, open it and make sure all the ink cartridges are firmly seated.
   7. Lower the scanner unit.
   The RX500 begins charging the ink delivery system.
   Charging takes about 2 minutes. Initial charge appears on the RX500 screen.
   Note: Don’t turn the RX500 off while you see the initial charge message or you’ll waste ink.

6. **Install Ink Cartridges**
   1. Press the Color button on the front of the RX500. The print head moves into loading position.
   2. Lift up the entire scanner unit.
   3. Open the cartridge cover by pulling it forward.
   4. Remove the ink cartridges from their packages.
   Caution: You must install all the cartridges and leave them installed for all types of printing. To avoid damaging the RX500, never move the print head by hand.
   5. Lower each cartridge into the holder marked with the corresponding color.
   6. Press down on each cartridge until it clicks into place. Then close the ink cartridge cover.
   Caution: Don’t force the cartridge cover closed. If it doesn’t close easily, open it and make sure all the ink cartridges are firmly seated.
   7. Lower the scanner unit.
   The RX500 begins charging the ink delivery system.
   Charging takes about 2 minutes. Initial charge appears on the RX500 screen.
   Note: Don’t turn the RX500 off while you see the initial charge message or you’ll waste ink.
1 Unlock the Scanner
1. Open the scanner lid, as shown. Remove the instruction sheet covering the scanner glass.
2. Slide the transportation lock to the Unlocked position.
   Caution: You must unlock the scanner, or it won’t work.

2 Store the Film Holder
1. Slide the document mat handle to the left and remove the document mat.
2. Hold the film holder so the labelling faces out and insert the tabs in the notches inside the scanner lid.
3. Place the tabs on the right side of the document mat in the notches inside the scanner lid. Then place the handle on the left inside the notch and slide the mat to the right to lock it in place.
4. Close the scanner lid.

3 Load Paper
1. Press the Color button on the front of the RX500. The print head moves into launch position.
2. Lift up the entire scanner unit using the handles on the side.
3. Remove the orange plastic print head holder.
   Caution: You must remove the orange print head holder or the RX500 won’t work.
4. Store the orange print head holder in the storage area.
5. Close the scanner unit.

4 Install Ink Cartridges
1. Press the Color button on the front of the RX500. The print head moves into loading position.
2. Lift up the entire scanner unit.
3. Open the cartridge cover by pulling it forward.
4. Remove the ink cartridges from their packages.
   Caution: You must install all the cartridges and leave them installed for all types of printing. To avoid damaging the RX500, never move the print head by hand.
5. Lower each cartridge into the holder marked with the corresponding color.
6. Press down on each cartridge until it clicks into place. Then close the ink cartridge cover.
   Caution: Don’t force the cartridge cover closed. If it doesn’t close easily, open it and make sure all the ink cartridges are firmly seated.
7. Lower the scanner unit.
   The RX500 begins charging the ink delivery system.
   Charging takes about 2 minutes. Initial charge appears on the RX500 screen.
   Note: Don’t turn the RX500 off while you see the initial charge message or you’ll waste ink.

5 Plug In and Turn On
1. Plug the RX500 into a grounded electrical outlet. Do not connect a USB cable yet.
2. Press and hold the On button until the green Mode lights begin to flash.
3. Open the output tray.
4. Flip the feeder guard forward.
5. Place a stack of paper in the top of the RX500, between the edge guides and beneath their tabs.
   Then slide the left edge guide against the paper, but not too tightly.
6. Flip the feeder guard back over the stack of paper.
   Note: If you forget to flip the feeder guard back, your paper may jam.
1 Unpack

- Make sure you have all the parts shown here. If any parts are missing, contact Epson® as described on the back of this sheet.

2 Unlock the Scanner

1 Open the scanner lid, as shown. Remove the instruction sheet covering the scanner glass.
2 Slide the transportation lock to the unlocked position. Caution: You must unlock the scanner, or it won’t work.

3 Store the Film Holder

1 Slide the document mat handle to the left and remove the document mat.
2 Hold the film holder so the labelling faces out and insert the tabs in the notches inside the scanner lid.
3 Place the tabs on the right side of the document mat in the notches inside the scanner lid. Then place the handle on the left inside the notch and slide the mat to the right to lock it in place.

4 Unlock the Printer

1 Lift up the entire scanner unit using the handles on the side.
2 Remove the orange plastic print head holder. Caution: You must remove the orange print head holder or the RX500 won’t work.
3 Store the orange print head holder in the storage area.
4 Close the scanner unit.

5 Plug In and Turn On

1 Plug the RX500 into a grounded electrical outlet. Do not connect a USB cable yet.
2 Press and hold the On button until the green Mode lights begin to flash.

6 Install Ink Cartridges

1 Press the Color button on the front of the RX500. The print head moves into loading position.
2 Lift up the entire scanner unit.
3 Open the cartridge cover by pulling it forward. Caution: You must install all the cartridges and leave them installed for all types of printing. To avoid damaging the RX500, never move the print head by hand.
4 Remove the ink cartridges from their packages. Lower each cartridge into the holder marked with the corresponding color.
5 Place a stack of paper in the top of the RX500, between the edge guides and beneath their tabs. Then slide the left edge guide against the paper, but not too tightly.
6 Flip the feeder guard back over the stack of paper. Note: If you forget to flip the feeder guard back, your paper may jam.

7 Load Paper

1 Insert the paper support into the two slots on the back of the RX500.
2 Connect the short cable leading from the scanner lid to the round connector on the back of the RX500. Position the connector as shown here before pushing it in. Don’t force it.
3 Open the output tray.
4 Flip the feeder guard forward.
5 Flip down on each cartridge until it clicks into place. Then close the ink cartridge cover.
6 Press down on each cartridge until it clicks into place. Then close the ink cartridge cover. Caution: Don’t force the cartridge cover closed. If it doesn’t close easily, open it and make sure all the ink cartridges are firmly seated.
7 Lower the scanner unit. The RX500 begins charging the ink delivery system. Charging takes about 2 minutes. Initial charge appears on the RX500 screen. Note: Don’t turn the RX500 off while you see the initial Charge message or you’ll waste ink.
8 Install Software and Connect to Your Computer

The software works with Windows® 98, Me, 2000, and XP and Macintosh® OS 8.6 to 9.x and OS X 10.2 to 10.3.

Windows

1 Make sure the RX500 is not connected to your computer, then turn on your computer.
2 Insert the Epson CD-ROM in your CD-ROM or DVD drive.
3 When you see this screen, click Install.
4 If this screen doesn’t open automatically, double-click the My Computer icon (or click Start > My Computer). Then double-click the CD-ROM icon.
5 When you see this screen, remove the yellow sticker and plug the square end of a USB cable into any available USB port on your computer. Then route the cable in the slot as shown.
6 Remove the yellow sticker and plug the square end of a USB cable into the USB port on the RX500. Then route the cable in the slot as shown.

Caution: Make sure the USB cable fits securely into the slot. The USB connector may snap if the cable is not routed correctly and the scanner is closed with force.

7 Close the scanner carefully.
8 Plug the flat end of the cable into any available USB port on your computer. Several messages appear on the screen. Wait for all the screens to disappear.
Note: If the blue USB screen doesn’t disappear, make sure the RX500 is turned on and securely connected to your computer.

9 When you see a message that you have successfully installed the RX500 drivers, click Next.
10 Continue following the instructions on the screen to install the rest of your software.
Note: Installation may take several minutes. Don’t cancel the installation or start other programs.
11 When installation is finished, click Print Test Page to make sure your software is installed correctly.
12 After the test print page, click Exit.
13 Register your RX500 as instructed, then remove the CD-ROM.
Now you’re ready to copy, scan, and print. See “Any Questions?” to the right to find out how.

Macintosh

1 Insert the Epson CD-ROM in your CD-ROM or DVD drive.
2 Mac® OS X: Double-click the EPSON CD-ROM icon, then double-click the EPSON Installer icon.
3 Mac OS 8.6 to 9.x: Double-click the Installer icon.
4 When you see this screen, click Install.
5 Read the license agreement and click Agree to continue.
6 Follow the instructions on the screen to install the software. You may need to enter your administrator password.
Note: Installation may take several minutes. Don’t cancel the installation or start other programs.
6 When prompted, restart your Macintosh. Then double-click your EPSON CD-ROM icon, if necessary, and double-click your installer icon to continue with installation.
7 When you see this screen, click Install to finish installing your software.
Note: Installation may take several minutes. Don’t cancel the installation or start other programs.
8 At the end of installation, click Exit.
9 Register your RX500 as instructed, then remove the CD-ROM.
10 Make sure the RX500 is turned on, then lift up the scanner.
11 Remove the yellow sticker and plug the square end of a USB cable into the USB port on the RX500. Then route the cable in the slot as shown.

Caution: Make sure the USB cable fits securely into the slot. The USB connector may snap if the cable is not routed correctly and the scanner is closed with force.

Close the scanner carefully.
13 Plug the flat end of the cable into any available USB port on your Macintosh.

Any Questions?

Here’s where to look for answers:

How To Copy and Print
Quick steps for copying and printing without your computer.
EPSON Stylus Photo RX500 User’s Guide
Comprehensive instructions for everything you can do with the RX500.
On-screen EPSON Stylus Photo RX500 Reference Guide
Additional details about your RX500. Double-click the SP RX500 Reference Guide icon on your desktop to view your Reference Guide.
On-screen Help For Your Software
Click Help or ? when it appears on your screen for help with your software.
Epson Technical Support (for the RX500 or Epson Scan)
• World Wide Web
http://support.epson.com
• Automated Telephone Service
To use these services, you must have a touch tone telephone and call (800) 922-8911. Your Epson SoundAdvice® Express Code is 70485. Use this code to quickly select your product in SoundAdvice.
• To Speak to a Technical Support Representative
Dial (928) 775-4820 (U.S.) or (954) 773-3839 (Canada), 6 a.m. to 6 p.m., Pacific Time, Monday through Friday.
Software Technical Support

Selecting the RX500 in Mac OS X

1 Open the OS X Applications folder, then open the Utilities folder and start Print Center or the Printer Setup Utility.
2 On the next screen, select EPSON USB from the pull-down menu.
3 Click Stylus Photo RX500.
Note: If the RX500 doesn’t appear, make sure it is turned on and securely connected to your Macintosh.
4 Open the Page Setup menu at the bottom of the screen and select All.
5 Click the Add button. The Printer List includes two entries for your printer.
6 Close Print Center or the Printer Setup Utility.
7 Now start up your Macintosh in OS 8.9. Follow the instructions in the previous column to install the OS 8.9 drivers and optional software for Macintosh Classic programs.

Selecting the RX500 in Mac OS 8.6 to 9.x

1 Open the Chooser from the Apple menu.
2 Select the SP RX500 Series icon, then select your USB port and turn on background printing.
3 Close the Chooser.
Now you’re ready to copy, scan, and print. See “Any Questions?” to the right to find out how.

Any Problems?

If the red error light is on, check the messages on the RX500 LCD screen. They give you guidance for solving problems.

If your problem is listed here, try these suggestions. For more information, see your software Help, User’s Guide, or your on-screen Reference Guide.

A New Hardware Wizard appears on your screen.

You see an error message when you print or scan.

Make sure your RX500 is connected to your computer, plugged into a power source, and turned on.
Try turning the printer off and then back on to clear the error.

The RX500 doesn’t work.
Unlock the printer by removing and storing the orange plastic print head holder. See section 4. Slide the transportation lock under the lid to unlock the scanner. See section 2.
Make sure the ink cartridges are pushed all the way down. See section 6.
Try connecting the USB cable to a different USB port on your computer. See section 4.
If it still doesn’t work, try reinstalling the software. See section 6.

Need Paper and Ink?

For the best prints and copies, use genuine Epson ink and paper. You can buy them from your local store, or from the Epson Store® (1-800-873-7766 or www.epsonstore.com) (U.S. sales only). In Canada, please call (800) 463-7766 for dealer referral.

Look for these cartridges and paper:

T048000 Black
T048120 Cyan
T048220 Magenta
T048320 Yellow
T048420 Light Cyan
T048520 Light Magenta

Glossy Photo Paper
A smooth, glossy finish for your everyday photos. Choose Glossy on the LCD screen, and Glossy Photo Paper as the Type or Media Type setting in your printer software.

Borderless Premium Glossy Photo Paper
Heavyweight paper with a high gloss finish that lets you create borderless photos with no perforated edges. Choose Prem. Glossy on the LCD screen, or Premium Glossy as the Type or Media Type setting in your printer software.

Matte Paper Heavyweight
Perfect for high quality photo reprints and enlargements. Choose Matte on the LCD screen, or Matte Paper-Heavyweight as the Type or Media Type setting in your printer software.

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Printed in XXXXXX XX.XX-XX
Install Software and Connect to Your Computer

The software works with Windows® 98, Me, 2000, and XP, and Macintosh® OS 8.6 to 9.x and OS X 10.2 to 10.3.

Windows

1. Make sure the RX500 is not connected to your computer, then turn on your computer.
   Note: If your RX500 is turned on and connected, you may see several New Hardware screens. Click Cancel for each one and disconnect the RX500. You can’t install your software that way.

2. Insert the Epson CD-ROM in your CD-ROM or DVD drive.
   Note: With Windows XP, if you see a message asking what you want to do, click Cancel.

3. When you see this screen, click Install.
   If this screen doesn’t open automatically, double-click My Computer (or click Start > My Computer). Then double-click the EPSON CD-ROM icon.

4. Read the license agreement and click Agree to continue. The installer copies files to your computer.

5. When you see this screen, make sure the RX500 is turned on, then lift up the scanner.

6. Remove the yellow sticker and plug the square end of a USB cable into the USB port on the RX500. Then route the cable into the slot as shown.

7. Close the scanner carefully.

8. Plug the flat end of the cable into any available USB port on your computer. Several messages may appear on the screen. Wait for all the screens to disappear.
   Note: If the blue USB screen doesn’t disappear, make sure the RX500 is turned on and securely connected to your computer.

9. When you see a message that you have successfully installed the RX500 drivers, click Next.
10. Continue following the instructions on the screen to install the rest of your software.
    Note: Installation may take several minutes. Don’t cancel the installation or start other programs.

11. When installation is finished, click Print Test Page to make sure your software is installed correctly.

12. After the test page prints, click Exit.
13. Register your RX500 as instructed, then remove the CD-ROM.

14. When you’re ready to copy, scan, and print, see “Any Questions?” to the right to find out how.

Macintosh

1. Insert the Epson CD-ROM in your CD-ROM or DVD drive.
2. Mac® OS X: Double-click the EPSON CD-ROM icon, then double-click the EPSON OS X Installer icon.
3. Mac OS 8.6 to 9.x: Double-click the Installer icon.
4. When you see this screen, click Install.
5. Read the license agreement and click Agree to continue.
6. Follow the instructions on the screen to install the software. You may need to enter your administrator password.
   Note: Installation may take several minutes. Don’t cancel the installation or start other programs.
7. When prompted, restart your Macintosh. Then double-click your EPSON CD-ROM icon, if necessary, and double-click your installer icon to continue with installation.
8. When you see this screen, click Install to finish installing your software.
   Note: Installation may take several minutes. Don’t cancel the installation or start other programs.
9. At the end of installation, click Exit.
10. Register your RX500 as instructed, then remove the CD-ROM.

11. Make sure the RX500 is turned on, then lift up the scanner.
12. Remove the yellow sticker and plug the square end of a USB cable into the USB port on the RX500. Then route the cable in the slot as shown.

13. Close the scanner carefully.

Selecting the RX500 in Mac OS X

1. Open the OS X Applications folder, then open the Utilities folder and start Print Center or the Printer Setup Utility.
2. Click StyleWriter Photo RX500.
   Note: If the RX500 doesn’t appear, make sure it is turned on and securely connected to your Macintosh.
3. Open the Page Setup menu at the bottom of the screen and select All.
4. Click the Add button. The Printer List includes two entries for your printer.
5. Close Print Center or the Printer Setup Utility.
6. Now start your Macintosh in OS X. Follow the instructions in the previous column to install the OS 9.x drivers and optional software for Macintosh Classic programs.

Selecting the RX500 in Mac OS 8.6 to 9.x

1. Open the Chooser from the Apple menu.
2. Select the SP RX500 Series icon, then select your USB port and turn on background printing.
3. Close the Chooser.
4. Now you’re ready to copy, scan, and print. See “Any Questions?” to the right to find out how.

Any Problems?

If the red error light is on, check the messages on the RX500 LCD screen. They give you guidance for solving problems.

If your problem is listed here, try these suggestions. For more information, see your software Help, User’s Guide, or your on-screen Reference Guide. They give you guidance for solving problems.

A New Hardware Wizard appears on your screen.

Click Cancel and follow the steps in section 6. Disconnect the RX500 before installing the software.

You see an error message when you print or scan.

Make sure your RX500 is connected to your computer, plugged into a power source, and turned on.

Try turning the printer off and then back on to clear the error.

The RX500 doesn’t work.

Unlock the printer by removing and storing the orange plastic print head holder. See section 4.

Slide the transportation lock under the lid to unlock the scanner. See section 2.

Make sure the ink cartridges are pushed all the way down. See section 6.

If it still doesn’t work, try reinstalling the software. See section 8.

Need Paper and Ink?

For the best prints and copies, use genuine Epson ink and paper. You can buy them from your local store, or from the Epson Store® at (800) 873-7766 or www.epsonstore.com (U.S. sales only). In Canada, please call (800) 463-7766 for dealer referral.

Look for these cartridges and paper:

- T048120: Black
- T048220: Cyan
- T048320: Magenta
- T048420: Light Magenta
- T048520: Yellow
- T048620: Photo Black
- T048920: Photo Cyan
- T049020: Photo Magenta
- T049120: Photo Light Magenta
- Photo Paper: Heavyweight paper with a high gloss finish that lets you create borderless photos with no perforated edges. Choose Premium Glossy on the LCD screen, or Premium Glossy Photo Paper as the Type or Media Type setting in your printer software.
- Matte Paper: Heavyweight Perfect for high quality photo reprints and enlargements. Choose Matte on the LCD screen, or Matte Paper-Heavyweight as the Type or Media Type setting in your printer software.

Epson and Epson Style are registered trademarks, and EPSON Smart Panel is a trademark of Seiko Epson Corporation. Epson Store and SoundAdvice are service marks of Epson America, Inc., General Notice: Other product names used herein are for identification purposes only and may be trademarks of their respective owners. Epson disclaims any and all rights in those marks.
Install Software and Connect to Your Computer

The software works with Windows® 98, Me, 2000, and XP, and Macintosh® OS 8.6 to 9.x and OS X 10.2 to 10.3.

1. Make sure the RX500 is not connected to your computer, then turn on your computer.

2. Insert the CD-ROM in your CD-ROM or DVD drive.

3. When you see this screen, click Install.

4. If this screen doesn't open automatically, double-click My Computer (or click Start > My Computer). Then double-click the EPSON CD-ROM icon.

5. Follow the instructions on the screen to install the software. You may need to enter your administrator password.

Note: Installation may take several minutes. Don't cancel the installation or start other programs.

6. When prompted, restart your Macintosh. Then double-click your EPSON CD-ROM icon, if necessary, and double-click the installer icon to continue with installation.

7. When you see this screen, click Install to finish installing your software.

Caution: Make sure the RX500 is turned on and plugged into a power source, and the scanner is closed with force.

8. When the RX500 is turned on, lift up the scanner.

9. When you see a message that you have successfully installed the RX500 drivers, click Next.

10. Continue following the instructions on the screen to install the rest of your software.

Caution: Make sure the USB cable fits securely into the slot. The USB connector may snap if the cable is not routed correctly and the scanner may not print or scan.

Windows

Note: If your RX500 is turned on and connected, you may see several New Hardware Wizard messages appear on the screen. Wait for all the messages to disappear.

Remove the yellow sticker and plug the square end of a USB cable into the USB port on the RX500. Then route the cable in the slot as shown.

Caution: Make sure the USB cable fits securely into the slot. The USB connector may snap if the cable is not routed correctly and the scanner may not print or scan.

Caution: Make sure the RX500 is turned on and connected to your computer.

Note: The blue USB screen doesn't disappear; make sure the RX500 is turned on and securely connected to your computer.

Close Print Center or the Printer Setup Utility.

Open the Utilities folder, then open the Printer Setup Utility.

5. Double-click the EPSON CD-ROM icon at the desktop to view your Reference Guide.

7. Now set up your Macintosh in OS 9.x. Follow the instructions in the previous column to install the OS 9.x drivers and optional software for Macintosh Classic programs.

Selecting the RX500 in Mac OS 8.6 to 9.x

1. Open the Chooser from the Apple menu.

2. Select the SP RX500 Series icon, then select your USB port and turn on background printing.

3. Close the Chooser.

4. Now you're ready to copy, scan, and print. See "Any Questions?" to the right to find out how.

Before you print or scan, follow these steps:

1. Click the EPSON OS X Installer icon, then double-click the EPSON OS X Installer icon.

2. Mac® OS X: Double-click the EPSON CD-ROM icon, then double-click the EPSON OS X Installer icon.

3. Mac OS 8.6 to 9.x: Double-click the Installer icon.

4. When you see this screen, click Install.

5. The software works with Windows® 98, Me, 2000, and XP, and Macintosh® OS X.

Caution: Make sure your RX500 is connected to your computer, plugged into a power source, and make sure it is turned on and background printing is on.

Selecting the RX500 in Mac OS X

1. Open the OS X Applications folder, then open the Utilities folder, then click Print Center or the Printer Setup Utility.

Note: If you see a screen asking if you'd like to add a printer, click Add.

2. On the next screen, select EPSON USB from the pull-down menu.

3. Click Styles Photo RX500.

Note: If the RX500 doesn't appear, make sure it is turned on and securely connected to your Macintosh.

4. Open the Page Setup menu at the bottom of the screen and select All.

5. Click the Add button. The Printer List includes two entries for your printer.

6. Close Print Center or the Printer Setup Utility.

Any Questions?

Here's where to look for answers:

How To Copy and Print

Quick steps for copying and printing without your computer.

1. Click the Smart Photo RX500 icon to do, click Print Test Page.

2. Cancel

3. EPSON Stylist Photo RX500 User’s Guide

Comprehensive instructions for everything you can do with the RX500.

On-screen EPSON Styles Photo RX500 Reference Guide

Additional details about your RX500. Double-click the SP RX500 Reference Guide icon on your desktop to view your Reference Guide.

On-screen Help For Your Software

Click Help or ? when it appears on your screen for help with your software.

Technical Support

For the best print and copies, use genuine Epson ink and paper. You can buy them from your local store, or from the Epson Store® (800) 873-7766 or www.epsonstore.com (U.S. sales only). In Canada, please call (800) 463-7766 for dealer referral.

Look for these cartridges and paper:

• Automated Telephone Services

• Fax

• Direct Mail

• Data Entry

• Grey Photo Paper

• A smooth, glossy finish for your everyday photos.

• Choose Grey on the LCD screen, and Grey on the LCD screen, or Glossy on the LCD screen, or Glossy Paper as the Type or Media Type setting in your printer software.

• Borderless Premium Glossy Photo Paper

Heavyweight paper with a high gloss finish that lets you create borderless photos with no perforated edges. Choose Premium, Glossy, or Premium Glossy as the Type or Media Type setting in your printer software.

• Matte Paper Heavyweight

Perfect for high quality photo reprints and enlargements. Choose Matte on the LCD screen, or Matte Paper-Heavyweight as the Type or Media Type setting in your printer software.

www.epson.com/support

Software Technical Support

Software Telephone Internet and E-mail

EPSON Smart Panel™ (510) 445-8616 www.epsonstore.com

ArcSoft® PhotoImpression™ (510) 440-9901 6:30 AM to 5:30 PM, PT Monday–Friday www.arcsoft.com

ABBYY® FineReader® Sprint support@abbyyusa.com

www.abbyysusa.com

Any Problems?

If the red error light is on, check the messages on the RX500 LCD screen. They give you guidance for solving problems.

If your problem is listed here, try these suggestions. For more information, see your printer Help, User’s Guide, or your on-screen Reference Guide.

A New Hardware Wizard appears on your screen.

You see an error message when you print or scan.

Make sure your RX500 is connected to your computer, plugged into a power source, and turned on.

Turn the printer off and then back on to clear the error.

The RX500 doesn’t work.

Unlock the printer by removing and storing the orange plastic print head holder. See section 4.

Slide the transportation lock under the lid to unlock the scanner. See section 2.

Make sure the ink cartridges are pushed all the way down. See section 6.

Try connecting the USB cable to a different USB port on your computer. See section 8.

If it still doesn’t work, try reinstalling the software. See section 8.

Software Telephone Internet and E-mail

EPSON Smart Panel™ (510) 445-8616 www.epsonstore.com

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ABBYY® FineReader® Sprint support@abbyyusa.com

www.abbyysusa.com

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Look for these cartridges and paper:

• T048220 Black

• T048320 Cyan

• T048420 Magenta

• T048520 Yellow

• T048620 Light Cyan

• T048720 Light Magenta

• Mat Paper Heavyweight

Perfect for high quality photo reprints and enlargements. Choose Matte on the LCD screen, or Matte Paper-Heavyweight as the Type or Media Type setting in your printer software.

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Printed in XXXXIX.XX.XX-XX
8 Install Software and Connect to Your Computer

The software works with Windows® 98, Me, 2000, and XP, and Macintosh OS 8.6 to 9.x and OS X 10.2 to 10.3.

Windows

1 Make sure the RX500 is not connected to your computer, then turn on your computer.

Note: If your RX500 is turned on and connected, you may see several New Hardware Wizard messages. Click Cancel for each one and disconnect the RX500. You can't install your software that way.

2 Insert the Epson CD-ROM in your CD-ROM or DVD drive.

Note: With Windows XP, if you see a message asking what you want Windows to do, click Cancel.

3 When you see this screen, click Install.

Caution: If this screen doesn't open automatically, double-click My Computer (or click Start > My Computer). Then double-click the EPSON CD-ROM icon.

4 Read the license agreement and click Agree to continue. The computer installer copies files to your computer.

5 When you see this screen, make sure the RX500 is turned on, then lift up the scanner.

6 Remove the yellow sticker and plug the square end of a USB cable into the USB port on the RX500. Then route the cable in the slot as shown.

7 Close the scanner carefully.

8 Plug the flat end of the cable into your computer. Several messages appear on the screen. Wait for all the screens to disappear.

Note: If the blue USB screen doesn't disappear, make sure the RX500 is turned on and securely connected to your computer.

9 When you see a message that you have successfully installed the RX500 drivers, click Next.

10 Continue following the instructions on the screen to install the rest of your software.

Note: Installation may take several minutes. Don't cancel the installation or start other programs.

11 When installation is finished, click Print Test Page to make sure your software is installed correctly.

12 After the test page prints, click Exit.

13 Register your RX500 as instructed, then remove the CD-ROM.

Now you're ready to copy, scan, and print. See “Any Questions?” to the right to find out how.

Macintosh

1 Insert the Epson CD-ROM in your CD-ROM or DVD drive.

2 Mac® OS X: Double-click the EPSON CD-ROM icon, then double-click the EPSON OS X Installer icon.

Mac OS 8.6 to 9.x: Double-click the Installer icon.

3 When you see this screen, click Install.

4 Read the license agreement and click Agree to continue.

5 Follow the instructions on the screen to install the software. You may need to enter your administrator password.

Note: Installation may take several minutes. Don't cancel the installation or start other programs.

6 When prompted, restart your Macintosh. Then double-click your EPSON CD-ROM icon, if necessary, and double-click your installer icon to continue with installation.

7 When you see this screen, click Install to finish installing your software.

Note: Installation may take several minutes. Don't cancel the installation or start other programs.

8 At the end of installation, click Exit.

9 Register your RX500 as instructed, then remove the CD-ROM.

10 Make sure the RX500 is turned on, then lift up the scanner.

11 Remove the yellow sticker and plug the square end of a USB cable into the USB port on the RX500. Then route the cable in the slot as shown.

Caution: Make sure the USB cable fits securely into the slot. The USB connector may snap if the cable is not routed correctly and the scanner is closed with force.

12 Close the scanner carefully.

13 Plug the flat end of the cable into any available USB port on your Macintosh.

You're ready to copy, scan, and print. See “Any Questions?” to the right to find out how.

Selecting the RX500 in Mac OS X

1 Open the OS X Applications folder, then open the Utilities folder and select Print Center or the Printer Setup Utility.

Note: If you see a screen asking if you'd like to add a printer, click Add.

2 On the next screen, select EPSON USB from the pull-down menu.

3 Click Styles Photo RX500.

Note: If the RX500 doesn't appear, make sure it is turned on and securely connected to your Macintosh.

4 Open the Page Setup menu at the bottom of the screen and select All.

5 Click the Add button. The Printer List includes two entries for your printer.

6 Close Print Center or the Printer Setup Utility.

7 Now start up your Macintosh in OS 9.x. Follow the instructions in the previous column to install the OS 9.x drivers and optional software for Macintosh Classic programs.

Selecting the RX500 in Mac OS 8.6 to 9.x

1 Open the Chooser from the Apple menu.

2 Select the SP RX500 Series icon, then select your USB port and turn on background printing.

3 Close the Chooser.

Now you're ready to copy, scan, and print. See “Any Questions?” to the right to find out how.

Any Problems?

If the red error light is on, check the messages on the RX500 LCD screen. They give you guidance for solving problems.

If your problem is listed here, try these suggestions. For more information, see your software Help, User's Guide, or your on-screen Reference Guide. They give you guidance for solving problems.

1 A New Hardware Wizard appears on your screen.

Click Cancel and follow the steps in section 6. Disconnect the RX500 before installing the software.

2 You see an error message when you print or scan.

Make sure your RX500 is connected to your computer, plugged into a power source, and turned on.

Try turning the printer off and then back on to clear the error.

The RX500 doesn't work.

Unlock the printer by removing and storing the orange plastic print head holder. See section 4. Slide the transportation lock under the lid to unlock the scanner. See section 2.

Make sure the ink cartridges are pushed all the way down. See section 2.

Try connecting the USB cable to a different USB port on your computer. See section 4.

If it still doesn't work, try reinstalling the software. See section 6.

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Look for these cartridges and paper:

- T048120 Black
- T048220 Cyan
- T048320 Magenta
- T048420 Light Cyan
- T048620 Yellow
- T048720 Light Magenta
- T048820 Matte Paper Heavyweight

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