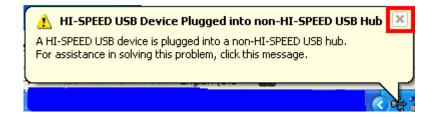
## **EPSON** PRODUCT SUPPORT BULLETIN

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**Product(s):** Stylus Photo 2200/R300/R300M/R800/RX500/RX600, and the Stylus CX6400

Subject: Windows XP warning message for HI-SPEED USB (USB 2.0) Devices

This bulletin was created to inform you of a Windows XP warning message that comes up when an EPSON HI-SPEED USB (USB 2.0) Printer or All-in-One device is connected to a non-HI-SPEED USB (USB 1.1) Port. The message is only an indication that Windows XP recognizes a USB 2.0 device is connected to a USB 1.1 port. This warning message appears the first time the printer is connected to the computer, and every time the printer is powered on. It is NOT an error message. The message cannot be disabled, but you can close it by clicking on the "X" as shown in the red box below.



If you click anywhere in the message box, you will see the screen below:



Click on the "Close" button to close the window.