EPSON Stylus® C40 Series
Start Here

1 Unpack
Before you begin, make sure your computer is set up completely.

1 Remove the tape and packing material from the printer.
2 Peel off the tape beneath the cover and remove the insert.
3 Insert the paper support into its three slots.

2 Attach the Cable
Shut down your computer before attaching the cable. In Windows®, click Start and select your Shut Down or Turn Off option.
Leave the computer turned off until instructed to turn it on in section 6.

1 Connect your USB cable to the printer and a PC or Macintosh®.
2 Press in the locking tab on the left edge of your screen.
3 Open the cover and lift the ink cartridge clamps.

3 Power On
Plug the printer into a grounded electrical outlet.
Press the power button until the lights come on.
Don’t turn on the computer yet.

1 Don’t turn on the computer until instructed to do so in section 6.
2 Don’t use an outlet controlled by a wall switch or timer. Never use a power strip switch to turn the printer on or off; use only the printer’s power button.

4 Load Ink
Open the cover and lift the ink cartridge clamps.
Unpack the ink cartridges that came with your printer and remove the yellow tape.
5 Load Paper
Load some paper behind the tab on the right edge guide.
Press in the locking tab on the left edge guide and slide it against the edge of the paper stack.
Pull out the output tray.

6 Install Software
If you’re using Windows, check to see which version you have, then follow the right set of instructions for your system.

Windows XP
Your computer may have the EPSON® printer software already installed. Make sure the printer is still turned on, then turn on your computer.

If you see this message in the bottom right corner of your screen
You’re ready to start printing!

If you see this screen
Your software is already installed. Click OK. You’re ready to start printing!

If you see a screen like this
Click Cancel. Then follow the steps below to install the printer software:

1 When you see the Windows icons on your monitor, put the EPSON CD-ROM in your CD-ROM or DVD drive.
2 Double-click My Computer, double-click EPSON, then double-click EPSON.
3 Read the license agreement and click Agree.
4 At the Main Menu, click Install Printer Driver.
The printer files install.
5 If you see this screen, make sure the printer is turned on and connected. Wait a few moments until the screen disappears. Click Retry if necessary.
6 At the last installation screen, click OK.
7 When you see the EPSON Registration screen, register your printer as instructed.
8 Close any open windows on your screen.
You’re ready to start printing!

Macintosh OS 8.5.1 to 9.x
If you’re using OS X, see the Read This First booklet for instructions.

1 Make sure your printer is still turned on, then turn on your Macintosh.
2 When you see your Macintosh icons, put the EPSON CD-ROM in your CD-ROM or DVD drive.
3 Double-click the EPSON CD-ROM icon, then double-click EPSON.
4 Read the license agreement and click Agree.
5 At the Main Menu, click Install Printer Driver.
6 At the installer screen, click Install.
7 Follow the on-screen instructions to complete installation and restart your Macintosh.
8 After your Macintosh restarts, you see the EPSON Registration screen. Register your printer as instructed.
9 Open the Chooser, click the C40 Series icon, click your USB port, and turn on background printing.
10 Close the Chooser. You’re ready to start printing!

Don’t turn off the printer or interrupt ink charging while the power light is flashing or you’ll use up more ink than necessary.

Insert both cartridges as shown and close the clamps.

You must install both cartridges or the printer won’t work.

You’re ready to start printing...
# How To Print

If you want to install some great photo organizing and printing software, check out the EPSON Print Shop Lite program on your CD-ROM. Just select Install EPSON Print Shop Lite from the Main Menu as described in the previous section. When you're ready to use the software, select Print Shop Lite in your Windows or Macintosh folder.

You'll also find an electronic printer manual on your CD-ROM. View EPSON Printer Software on the Main Menu, then click the View or Install option on the next screen.

## Printing from A to Z

### Windows

1. Open a letter-sized document in a program.
2. Click the File menu and select Print. **You see a screen like this:**
3. Click Properties or Preferences. Select these settings on your printer's screen:
   - **Select your paper type:**
   - **move lever to Quality**
   - **select your paper type**
   - **move lever to Quality**
4. Click OK or Print.
5. After a moment, printing begins. You see a window showing your print job progress.

You can also customize printing with your printer software. See the manual on your CD-ROM for more information.

### Macintosh

If you're using OS X, see the Read This First booklet for instructions.

1. Open a letter-sized document in a program.
2. Click the File menu and select Print. **You see this type of screen:**
3. Select the settings above, then click Print. **You see a window showing your print job progress.**

You can also customize printing with your printer software. See the manual on your CD-ROM for more information.

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### Periodic Maintenance

#### Cleaning the Print Head

If dots or lines are missing in your printout, clean the print head.

1. Make sure the **error light isn't flashing or on.** If it is, replace the ink cartridge instead.
2. Hold down the **maintenance button for 3 seconds, then release it.** The **power light starts flashing and the printer makes noise.**
3. When the **power light stops flashing, the cleaning cycle is finished.**
4. If print quality doesn't improve, repeat these steps. There are other ways to clean the print head and check the print quality. See the printer manual on your CD-ROM for more information.

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### Replacing an Ink Cartridge

To ensure good results, use genuine EPSON ink cartridges and don't refill them. Other products may cause damage to your printer not covered by EPSON's warranty.

**Low ink:**
- **error light flashes and a status screen appears telling you which cartridge is low.
**Empty cartridge:**
- **error light stays lit and the empty cartridge is indicated on the screen; you must replace it to continue printing.**

1. Open the printer cover and press the **maintenance button for 6 seconds.** The print head moves to the cartridge's replacement position. (If both cartridges need replacement, it moves to the black cartridge position first.)
2. Lift the ink cartridge clamp and remove the cartridge.
3. Unpack the new ink cartridge and remove the yellow tab.
4. Insert the new cartridge and close the clamp.
5. Press the **maintenance button and close the printer cover. (If the other cartridge needs replacement, the print head moves into loading position. Repeat steps 2 through 5.)**
6. Wait until ink charging is finished (the **power light stops flashing and the error light goes out).**

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### Solving Problems

Here are solutions to a few problems you may encounter. For more solutions, see the printer manual on your CD-ROM.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Error light is on</strong></td>
<td>Paper is out, loaded incorrectly, or jammed in the printer. Remove any paper in the sheet feeder, press the **maintenance button to eject any paper in the path, then load new paper as described on the other side of this sheet. If the light is still on, check inside the printer for any remaining paper pieces and remove them.</td>
</tr>
<tr>
<td><strong>Printer software not installed</strong></td>
<td>Windows: Select <strong>Epson Printer Software Uninstall</strong> in the <strong>Epson or Printer Programs</strong> program group to uninstall the software. Restart your computer. Then reinstall the software following the instructions on the front of this sheet. Macintosh: For OS 8.5.1 to 9.x, follow steps 1 to 5 in the software installation section, then select <strong>Uninstall</strong> in the pull-down list and click <strong>Uninstall.</strong> Reinstall the software following the instructions on the front of this sheet. For OS 9.x, see the Read This First booklet.</td>
</tr>
<tr>
<td><strong>Printout is missing dots or lines</strong></td>
<td>Clean the print head as described to the left. Also be sure to select the correct paper type and other printer software settings, as shown in &quot;Printing from A to Z.&quot; For more details, click Help or ? from the printer software screen, as described below.</td>
</tr>
<tr>
<td><strong>Nothing prints</strong></td>
<td>Make sure your cables are securely connected and try again. If nothing prints, turn off the printer, hold down the **maintenance button, then turn on the printer. Release the **maintenance button when a test page begins printing. If nothing prints, contact EPSON as described below.</td>
</tr>
</tbody>
</table>

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### Finding More Info

For help while using your printer software, click Help or ?.

The manual on your CD-ROM provides detailed information about your printer. View or install it using the instructions in "Check Out the Extras" to the left. After you install it on your hard drive, do the following to view it.

| Windows | Select Start, Programs or All Programs, Epson or Epson Printers, and click **ES C40 Guide.** |
| Macintosh | Open the **EPSON Stylus C40** folder and double-click **View Reference Guide. (OS 8.5.1 to 9.x only)** |

### Purchasing Ink and Paper

You can purchase ink cartridges, paper, and accessories from the EPSON Store® at (800) 873-7766 or visit www.epsonstore.com (U.S. sales only). In Canada, please call (800) 873-7766 for dealer referral.

### Getting Help

EPSON provides technical assistance 24 hours a day through the electronic support services and automated telephone services listed in the following table:

<table>
<thead>
<tr>
<th>Service</th>
<th>Access</th>
</tr>
</thead>
<tbody>
<tr>
<td>World Wide Web</td>
<td>From the Internet, you can reach EPSON Support at <a href="http://support.epson.com">http://support.epson.com</a>. At this site, you can download drivers and other files, look at product documentation, access troubleshooting information, and receive technical advice through e-mail.</td>
</tr>
<tr>
<td>Automated Telephone Services</td>
<td>A variety of automated help services are available 24 hours a day, 7 days a week. To use these services, you must have a touch tone telephone and call (800) 922-8911. Your EPSON SoundAdvice® Express Code is 89740. Use this code to quickly select the EPSON Stylus C40 Series in SoundAdvice.</td>
</tr>
</tbody>
</table>

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**Replacing an Ink Cartridge**

- **Black cartridge:** T013201
- **Color cartridge:** T014201

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**Cleaning the Print Head**

- **Error light is on**
- **Printer software not installed**
- **Printout is missing dots or lines**
- **Nothing prints**

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**Other products may cause damage to your printer not covered by EPSON’s warranty.**

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**Low ink:**
- **Error light flashes and a status screen appears telling you which cartridge is low.**

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**Empty cartridge:**
- **Error light stays lit and the empty cartridge is indicated on the screen; you must replace it to continue printing.**

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**Insert the new cartridge and close the clamp.**

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**Periodic Maintenance**

**Cleaning the Print Head**

- **If dots or lines are missing in your printout, clean the print head.**
- **If it is, replace the ink cartridge instead.**
- **Hold down the **maintenance button for 3 seconds, then release it.** The **power light starts flashing and the printer makes noise.**
- **When the **power light stops flashing, the cleaning cycle is finished.**
- **If print quality doesn’t improve, repeat these steps.**

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**Replacing an Ink Cartridge**

- **To ensure good results, use genuine EPSON ink cartridges and don’t refill them.**
- **Other products may cause damage to your printer not covered by EPSON’s warranty.**

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**Empty cartridge:**
- **Error light stays lit and the empty cartridge is indicated on the screen; you must replace it to continue printing.**

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**Insert the new cartridge and close the clamp.**

---

**Press the **maintenance button and close the printer cover. (If the other cartridge needs replacement, the print head moves into loading position. Repeat steps 2 through 5.)**

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**Wait until ink charging is finished (the **power light stops flashing and the error light goes out).**

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**Don’t turn off the printer while the **power light is flashing.**

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**Other products may cause damage to your printer not covered by EPSON’s warranty.**

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**Cleaning the Print Head**

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