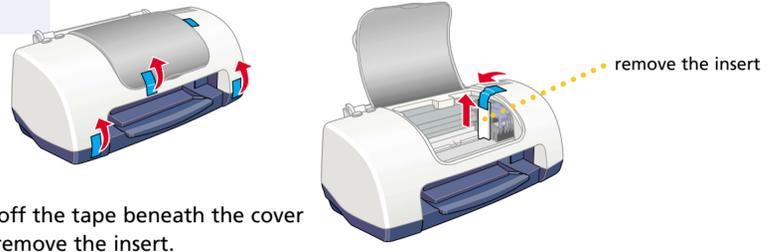


# EPSON Stylus® C40 Series Start Here

## 1 Unpack

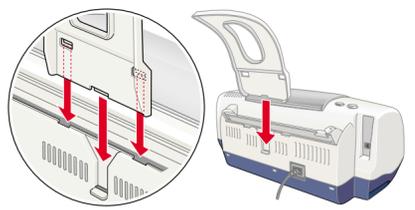
Before you begin, make sure your computer is set up completely.

- 1 Remove the tape and packing material from the printer.



- 2 Peel off the tape beneath the cover and remove the insert.

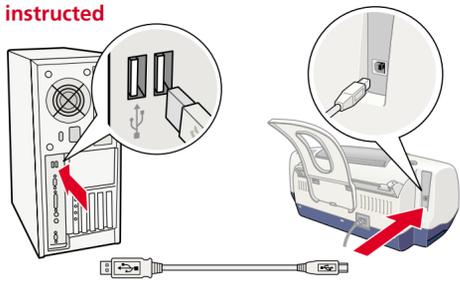
- 3 Insert the paper support into its three slots.



## 2 Attach the Cable

- 1 Shut down your computer before attaching the cable. In Windows®, click **Start** and select your **Shut Down** or **Turn Off** option. **Leave the computer turned off until instructed to turn it on in section 6.**

- 2 Connect your USB cable to the printer and a PC or Macintosh®.

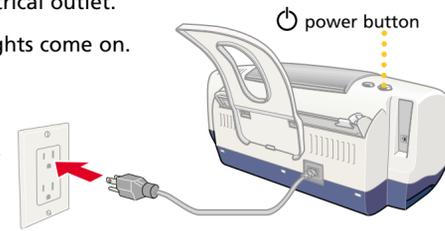


## 3 Power On

- 1 Plug the printer into a grounded electrical outlet.

- 2 Press the power button until the lights come on. **Don't turn on the computer yet.**

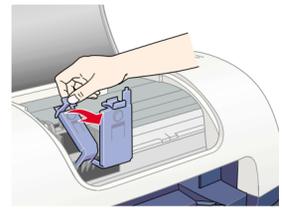
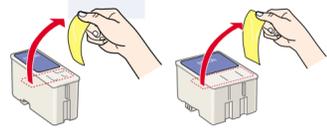
**CAUTION** Don't use an outlet controlled by a wall switch or timer. Never use a power strip switch to turn the printer on or off; use only the printer's power button.



## 4 Load Ink

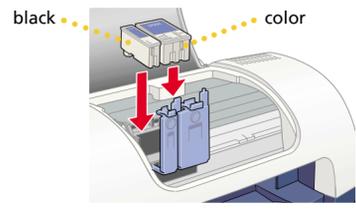
- 1 Open the cover and lift the ink cartridge clamps.

- 2 Unpack the ink cartridges that came with your printer and remove the yellow tape.



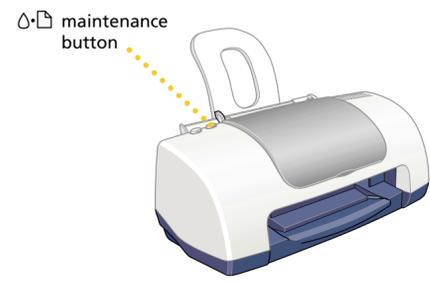
**CAUTION** Keep cartridges out of the reach of children.

- 3 Insert both cartridges as shown and close the clamps.



**CAUTION** You must install both cartridges or the printer won't work.

- 4 Press the maintenance button and close the printer cover. The power light flashes and you hear the printer charge its ink. Wait until ink charging is finished (the power light stops flashing).



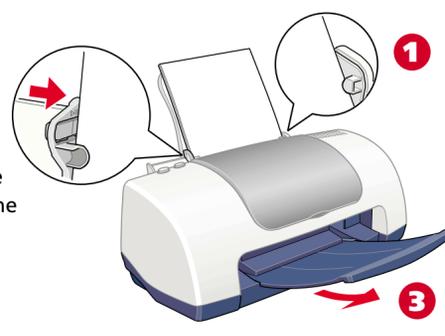
**CAUTION** Don't turn off the printer or interrupt ink charging while the power light is flashing or you'll use up more ink than necessary.

## 5 Load Paper

- 1 Load some paper behind the tab on the right edge guide.

- 2 Press in the locking tab on the left edge guide and slide it against the edge of the paper stack.

- 3 Pull out the output tray.



## 6 Install Software

If you're using Windows, check to see which version you have, then follow the right set of instructions for your system.

### Windows XP

Your computer may have the EPSON® printer software already installed. **Make sure the printer is still turned on, then turn on your computer.**

**If you see this message in the bottom right corner of your screen** You're ready to start printing!



**If you see this screen** Click **Cancel**. Then follow the steps below to install the printer software:

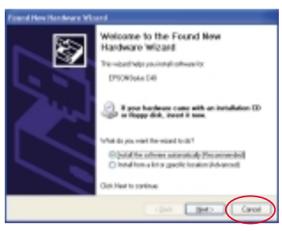
- 1 When you see the Windows icons on your monitor, put the EPSON CD-ROM in your CD-ROM or DVD drive.

- 2 If you see a screen asking **What do you want Windows to do?**, click **Cancel**.

- 3 Click **Start**, click **My Computer**, double-click **EPSON**, then double-click **EPSON**.

- 4 Read the license agreement and click **Agree**.

- 5 At the Main Menu, click **Install Printer Driver**. The printer files install.



- 6 If you see this screen, make sure the printer is connected and turned on. Wait a few moments until the screen disappears. Click **Retry** if necessary.

- 7 When you see a message that setup is complete, click **OK**.

- 8 When you see the EPSON Product Registration screen, register your printer as instructed.

- 9 Close any open windows on your screen. You're ready to start printing!



### Windows 98, Me, and 2000

Your computer may have the EPSON printer software already installed. **Make sure the printer is still turned on, then turn on your computer.**

**If you see this screen** Your software is already installed. Click **OK**. You're ready to start printing!



**If you see a screen like this** Click **Cancel**. Then follow the steps below to install the printer software:

- 1 When you see the Windows icons on your monitor, put the EPSON CD-ROM in your CD-ROM or DVD drive.

- 2 Double-click **My Computer**, double-click **EPSON**, then double-click **EPSON**.

- 3 Read the license agreement and click **Agree**.

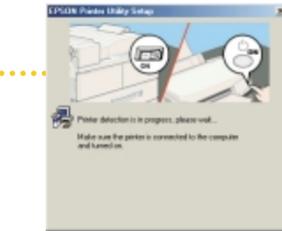
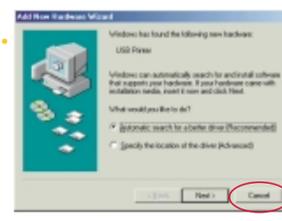
- 4 At the Main Menu, click **Install Printer Driver**. The printer files install.

- 5 If you see this screen, make sure the printer is turned on and connected. Wait a few moments until the screen disappears. Click **Retry** if necessary.

- 6 At the last installation screen, click **OK**.

- 7 When you see the EPSON Registration screen, register your printer as instructed.

- 8 Close any open windows on your screen. You're ready to start printing!



### Macintosh OS 8.5.1 to 9.x

If you're using OS X, see the *Read This First* booklet for instructions.

- 1 Make sure your printer is still turned on, then turn on your Macintosh.

- 2 When you see your Macintosh icons, put the EPSON CD-ROM in your CD-ROM or DVD drive.

- 3 Double-click the **EPSON** CD-ROM icon, then double-click **EPSON**.

- 4 Read the license agreement and click **Agree**.

- 5 At the Main Menu, click **Install Printer Driver**.

- 6 At the installer screen, click **Install**.

- 7 Follow the on-screen instructions to complete installation and restart your Macintosh.

- 8 After your Macintosh restarts, you see the EPSON Registration screen. Register your printer as instructed.

- 9 Open the Chooser, click the **C40 Series** icon, click your USB port, and turn on background printing.

- 10 Close the Chooser. You're ready to start printing!



Turn this over to start printing . . .

# How To Print

## Check Out the Extras

If you want to install some great photo organizing and printing software, check out the EPSON Software™ Film Factory™ Lite program on your CD-ROM. Just select **Install EPSON Film Factory Lite** from the Main Menu as described in the previous section. When you're ready to use the software, select **Film Factory** in your Windows or Macintosh folder.

You'll also find an electronic printer manual on your CD-ROM. Click **View EPSON Manual** on the Main Menu, then click the **View** or **Install** option on the next screen.



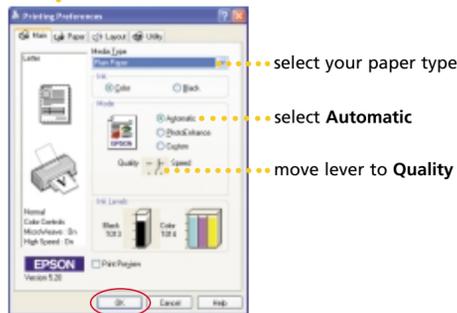
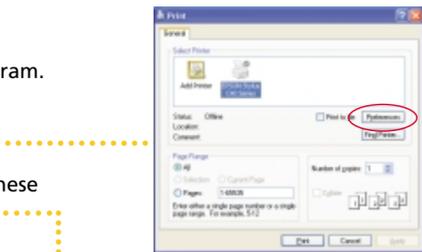
**NOTE** You need Microsoft® Internet Explorer or Netscape Navigator® (version 3.0 or later) to view your manual.

## Printing from A to Z

### Windows

- 1 Open a letter-sized document in a program.
- 2 Click the **File** menu and select **Print**. You see a screen like this:
- 3 Click **Properties** or **Preferences**. Select these settings on your printer's screen:
- 4 Click **OK** or **Print**.
- 5 After a moment, printing begins. You see a window showing your print job progress.

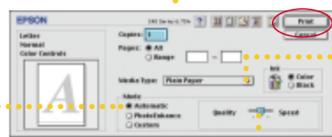
You can also customize printing with your printer software. See the manual on your CD-ROM for more information.



### Macintosh

If you're using OS X, see the *Read This First* booklet for instructions.

- 1 Open a letter-sized document in a program.
- 2 Click the **File** menu and select **Print**. You see this type of screen:



- 3 Select the settings above, then click **Print**. After a moment, printing begins. You see a window showing your print job progress.

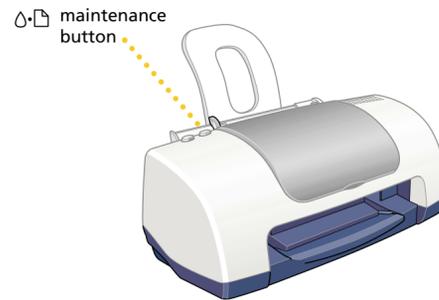
You can also customize printing with your printer software. See the manual on your CD-ROM for more information.

## Periodic Maintenance

### Cleaning the Print Head

If dots or lines are missing in your printout, clean the print head.

- 1 Make sure the error light isn't flashing or on. If it is, replace the ink cartridge instead.
- 2 Hold down the maintenance button for 3 seconds, then release it. The power light starts flashing and the printer makes noise.



**CAUTION** Don't turn off the printer while the power light is flashing.

- 3 When the power light stops flashing, the cleaning cycle is finished.
- 4 If print quality doesn't improve, repeat these steps.

There are other ways to clean the print head and check the print quality. See the printer manual on your CD-ROM for more information.

### Replacing an Ink Cartridge



Black cartridge: T013201

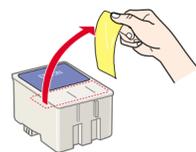


Color cartridge: T014201

**CAUTION** To ensure good results, use genuine EPSON ink cartridges and don't refill them. Other products may cause damage to your printer not covered by EPSON's warranty.

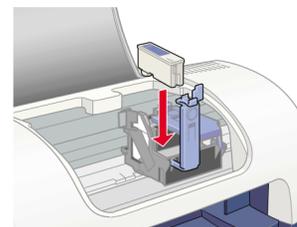
- Low ink:** error light flashes and a status screen appears telling you which cartridge is low.
- Empty cartridge:** error light stays lit and the empty cartridge is indicated on the screen; you must replace it to continue printing.

- 1 Open the printer cover and press the maintenance button for 6 seconds. The print head moves to the cartridge's replacement position. (If both cartridges need replacement, it moves to the black cartridge position first.)
- 2 Lift the ink cartridge clamp and remove the cartridge.
- 3 Unpack the new ink cartridge and remove the yellow tab.



**WARNING** If ink gets on your hands, wash them with soap and water. If it gets in your eyes, flush them immediately with water.

- 4 Insert the new cartridge and close the clamp.
- 5 Press the maintenance button and close the printer cover. (If the other cartridge needs replacement, the print head moves into loading position. Repeat steps 2 through 5.)
- 6 Wait until ink charging is finished (the power light stops flashing and the error light goes out).



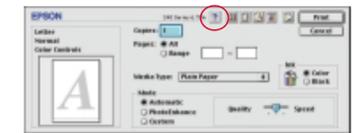
## Solving Problems

Here are solutions to a few problems you may encounter. For more solutions, see the printer manual on your CD-ROM.

Problem	Solution
error light is on	Paper is out, loaded incorrectly, or jammed in the printer. Remove any paper in the sheet feeder, press the maintenance button to eject any paper in the paper path, then load new paper as described on the other side of this sheet. If the light is still on, check inside the printer for any remaining paper pieces and remove them.
Printer software not installed	<b>Windows:</b> Select <b>EPSON Printer Software Uninstall</b> in the <b>Epson</b> or <b>Epson Printers</b> program group to uninstall the software. Restart your computer. Then reinstall the software following the instructions on the front of this sheet. <b>Macintosh:</b> For OS 8.5.1 to 9.x, follow steps 1 to 5 in the software installation section, then select <b>Uninstall</b> in the pull-down list and click <b>Uninstall</b> . Reinstall the software following the instructions on the front of this sheet. For OS X, see the <i>Read This First</i> booklet.
Printout is missing dots or lines	Clean the print head as described to the left. Also be sure to select the correct paper type and other printer software settings, as shown in "Printing from A to Z." For more details, click <b>Help</b> or <b>?</b> on the printer software screen, as described below.
Nothing prints	Make sure your cables are securely connected and try again. If nothing prints, turn off the printer, hold down the maintenance button, and turn on the printer. Release the maintenance button when a test page begins printing. If nothing prints, contact EPSON as described below.

## Finding More Info

For help while using your printer software, click **Help** or **?**.



The manual on your CD-ROM provides detailed information about your printer. View or install it using the instructions in "Check Out the Extras" to the left. After you install it on your hard drive, do the following to view it.

**Windows:** Select **Start, Programs** or **All Programs, Epson** or **Epson Printers**, and click **ES C40 Guide**.

**Macintosh:** Open the **EPSON Stylus C40** folder and double-click **View Reference Guide**. (OS 8.5.1 to 9.x only)

## Purchasing Ink and Paper

You can purchase ink cartridges, paper, and accessories from the EPSON Store™ at (800) 873-7766 or visit [www.epsonstore.com](http://www.epsonstore.com) (U.S. sales only). In Canada, please call (800) 873-7766 for dealer referral.

## Getting Help

EPSON provides technical assistance 24 hours a day through the electronic support services and automated telephone services listed in the following table:

Service	Access
World Wide Web	From the Internet, you can reach EPSON Support at <a href="http://support.epson.com">http://support.epson.com</a> . At this site, you can download drivers and other files, look at product documentation, access troubleshooting information, and receive technical advice through e-mail.
Automated Telephone Services	A variety of automated help services are available 24 hours a day, 7 days a week. To use these services, you must have a touch tone telephone and call (800) 922-8911. Your EPSON SoundAdvice™ Express Code is 69740. Use this code to quickly select the EPSON Stylus C40 Series in SoundAdvice.

EPSON and EPSON Stylus are registered trademarks of SEIKO EPSON CORPORATION. EPSON Software is a trademark, and SoundAdvice and EPSON Store are service marks, of Epson America, Inc. General Notice: Other product names are for identification purposes only and may be trademarks of their respective owners. EPSON disclaims any and all rights in those marks.