Follow the steps below to install the software for your operating system.

**Windows XP**

1. Make sure your printer is connected and turned on. To turn on your computer.
2. Wait for Windows to detect your printer and display a screen like this:
   - **Note:** DON'T CLICK ANY BUTTONS ON THIS SCREEN.
   - **Note:** If a screen like this doesn't appear, make sure your printer is turned on and connected.
3. Put the EPSON CD in your CD-ROM or DVD drive and wait a few seconds for the CD to be recognized.
4. Your printer software installs automatically and various messages appear on the screen.
5. When installation halts, click Finish.
6. You see the license agreement. Read the agreement and click Agree.
   - **You see the Options Menu. Continue with the instructions in “Finishing Windows Installation” to complete the software installation.**

**Windows Me and 98**

1. Make sure your printer is connected and turned on. To turn on your computer.
2. Wait for Windows to detect your printer and display a screen like this:
   - **Note:** DON'T CLICK ANY BUTTONS ON THIS SCREEN.
   - **Note:** If a screen like this doesn't appear, make sure your printer is turned on and connected.
3. Put the EPSON CD in your CD-ROM or DVD drive and wait a few seconds for the CD to be recognized.
4. Your printer software installs automatically and various messages appear on the screen.
5. When installation halts, click Finish.
6. You see the license agreement. Read the agreement and click Agree.
   - **You see the Options Menu. Continue with the instructions in “Finishing Windows Installation” to complete the software installation.**

---

### Install Ink Cartridges

1. Lower the printer's output tray, pull out the extension and open the cover.
2. Shake the package of ink cartridges four or five times. Then remove the cartridges from the package. (Don't shake them after removing the packaging.)
3. Open the cartridge cover.
4. Lower each ink cartridge into its holder with the green circuit board facing the front. Then gently push each ink cartridge down until it is firmly seated. The color of the cartridge label should match the marker on the holder.
5. Close the cartridge cover.

### Connect the Printer

1. Make sure your computer is turned off. Keep it turned off until section 6, “Install Software.”
2. Plug the square end of the cable into the USB port on your printer.
3. Plug the flat end of the cable into any available USB port on your computer.

### Load Paper

1. Fan a few sheets of paper and place them against the right edge guide. Make sure the paper is under the tabs on the edge guides.
2. Press in the side of the left edge guide and slide it against the paper, but not too tightly.

---

### Power On

1. Connect the printer's power cord to the printer, then plug it into a grounded electrical outlet.
2. Press the printer's power button until the green power light comes on. **Caution:** Do not touch the green power light.

---

### Install Software

### Windows

1. Make sure your printer is connected and turned on. To turn on your computer.
2. Wait for Windows to detect your printer and display a screen like this:
   - **Note:** DON'T CLICK ANY BUTTONS ON THIS SCREEN.
   - **Note:** If a screen like this doesn't appear, make sure your printer is turned on and connected.
3. Put the EPSON CD in your CD-ROM or DVD drive and wait a few seconds for the CD to be recognized.
4. Your printer software installs automatically and various messages appear on the screen.
5. When installation halts, click Finish.
6. You see the license agreement. Read the agreement and click Agree.
   - **You see the Options Menu. Continue with the instructions in “Finishing Windows Installation” to complete the software installation.**
Follow the steps below to install the software for your operating system.

**Windows XP**

1. Make sure your printer is connected and turned on. Then turn on your computer.
2. Wait for Windows to detect your printer and display a screen like this:
   - DON’T CLICK ANY BUTTONS ON THIS SCREEN.
   - Note: If a screen like this doesn’t appear, make sure your printer is turned on and connected.
3. Put the EPSON CD in your CD-ROM or DVD drive and wait a few seconds for the CD to be recognized.
4. Your printer software installs automatically and various messages appear on the screen.
5. When installation halts, click Finish.
6. You see the license agreement. Read the agreement and click Agree.
   - You see the Options Menu. Continue with the instructions in “Finishing Windows Installation” to complete the software installation.

**Windows Me and 98**

1. Make sure your printer is connected and turned on. Then turn on your computer.
2. Wait for Windows to detect your printer and display a screen like this:
   - DON’T CLICK ANY BUTTONS ON THIS SCREEN.
   - Note: If a screen like this doesn’t appear, make sure your printer is turned on and connected.
3. Put the EPSON CD in your CD-ROM or DVD drive and wait a few seconds for the CD to be recognized.
4. Plug the square end of the cable into the USB port on your printer.
5. Plug the flat end of the cable into any available USB port on your computer.
6. You see the license agreement. Read the agreement and click Agree.
   - You see the Options Menu. Continue with the instructions in “Finishing Windows Installation” to complete the software installation.

**Install Software**

1. Make sure your computer is turned off. Keep it turned off until section 6, “Install Software.”
2. Plug the square end of the cable into the USB port on your printer.
3. Plug the flat end of the cable into any available USB port on your computer.
4. If you’re using Windows Me, go to step 9.
5. If you’re using Windows 98, continue with step 5.
Follow the steps below to install the software for your operating system.

**Windows XP**
1. Make sure your printer is connected and turned on. Then turn on your computer.
2. Wait for Windows to detect your printer and display a screen like this:
   
   
   Don't click any buttons on this screen.

   Note: If a screen like this doesn't appear, make sure your printer is turned on and connected.
3. Put the EPSON CD in your CD-ROM or DVD drive and wait a few seconds for the CD to be recognized.
4. When installation halts, click Finish.
5. You see the license agreement. Read the agreement and click Agree.
   
   You see the Options Menu. Continue with the instructions in "Finishing Windows Installation" to complete the software installation.

**Windows Me and 98**
1. Make sure your printer is connected and turned on. Then turn on your computer.
2. Wait for Windows to detect your printer and display a screen like this:
   
   
   Don't click any buttons on this screen.

   Note: If a screen like this doesn't appear, make sure your printer is turned on and connected.
3. Put the EPSON CD in your CD-ROM or DVD drive and wait a few seconds for the CD to be recognized.
4. When installation halts, click Next.
   
   (In Windows Me, you may not need to click Next.)
5. If you're using Windows Me, go to step 9.
   
   If you're using Windows 98, continue with step 5.
Follow the steps below to install the software for your operating system.

**Windows XP**

1. Make sure your printer is connected and turned on. Then turn on your computer.
2. Wait for Windows to detect your printer and display a screen like this:
   
   DON'T CLICK ANY BUTTONS ON THIS SCREEN.

   Note: If a screen like this doesn't appear, make sure your printer is turned on and connected.
3. Put the EPSON CD in your CD-ROM or DVD drive and wait a few seconds for the CD to be recognized.
4. Your printer software installs automatically and various messages appear on the screen.
5. When installation halts, click **Finish**.
6. You see the license agreement. Read the agreement and click **Agree**.
7. You see the Options Menu. Continue with the instructions in "Finishing Windows Installation" to complete the software installation.

**Windows Me and 98**

1. Make sure your printer is connected and turned on. Then turn on your computer.
2. Wait for Windows to detect your printer and display a screen like this:
   
   DON'T CLICK ANY BUTTONS ON THIS SCREEN.

   Note: If a screen like this doesn't appear, make sure your printer is turned on and connected.
3. Put the EPSON CD in your CD-ROM or DVD drive and wait a few seconds for the CD to be recognised.
4. Your printer software installs automatically and various messages appear on the screen.
5. When installation halts, click **Finish**.
6. You see the license agreement. Read the agreement and click **Agree**.
7. You see the Options Menu. Continue with the instructions in "Finishing Windows Installation" to complete the software installation.

**Install Software**

**Install Ink Cartridges**

1. Lower the printer's output tray, pull out the extension and open the cover.
2. Shake the package of ink cartridges four or five times. Then remove the cartridges from the package. (Don't shake them after removing the packaging.)
3. Open the cartridge cover.
4. Lower each ink cartridge into its holder with the green circuit board facing the front. Then gently push each ink cartridge down until it is firmly seated. The color of the cartridge label should match the marker on the holder.
5. Close the cartridge cover.

**Power On**

1. Connect the printer's power cord to the printer, then plug it into a grounded electrical outlet.
2. Press the printer's power **button until the green power light comes on.**
   
   Caution: Use only the printer’s **power button to turn the printer on and off.**

**Install the Printer**

1. Make sure your computer is turned off. Keep it turned off until section 6, “Install Software.”
2. Plug the square end of the cable into the USB port on your printer.
3. Plug the flat end of the cable into any available USB port on your computer.

**Load Paper**

1. Fan a few sheets of paper and place them against the right edge guide. Make sure the paper is under the tabs on the edge guides.
2. Press in the side of the left edge guide and slide it against the paper, but not too tightly.

**Settings**

1. Press the **ink button and close the printer cover.**
2. The green **power light flashes as your printer charges ink for several seconds.**
   
   Caution: Don't turn off the printer while the green **power light is flashing, unless the printer hasn't moved or made noise for more than 5 minutes.**

**Connect the Printer**

1. Make sure your computer is turned off. Keep it turned off until section 6, “Install Software.”
2. Plug the square end of the cable into the USB port on your printer.
3. Plug the flat end of the cable into any available USB port on your computer.

**Unpack**

1. Make sure you have all the parts shown here. If any parts are missing, contact EPSON as described on the back of this sheet.
2. Remove any tape and packing material inside and around the printer. The tape may be in slightly different places on your printer, so check carefully.
3. Slide the paper support into the slot on the back of the sheet feeder. The paper support should fit securely.

**Software**

1. Connect the printer's power cord to the printer, then plug it into a grounded electrical outlet.
2. Press the printer's power **button until the green power light comes on.**
   
   Caution: Use only the printer’s **power button to turn the printer on and off.**

**Load Paper**

1. Fan a few sheets of paper and place them against the right edge guide. Make sure the paper is under the tabs on the edge guides.
2. Press in the side of the left edge guide and slide it against the paper, but not too tightly.

**Select Language**

1. Press the **ink button and close the printer cover.**
2. The green **power light flashes as your printer charges ink for several seconds.**
   
   Caution: Don't turn off the printer while the green **power light is flashing, unless the printer hasn't moved or made noise for more than 5 minutes.**

**Install Software**

**Install the Printer**

1. Make sure your computer is turned off. Keep it turned off until section 6, “Install Software.”
2. Plug the square end of the cable into the USB port on your printer.
3. Plug the flat end of the cable into any available USB port on your computer.

**Install the Software**

1. Make sure your printer is connected and turned on. Then turn on your computer.
2. Wait for Windows to detect your printer and display a screen like this:
   
   DON'T CLICK ANY BUTTONS ON THIS SCREEN.

   Note: If a screen like this doesn't appear, make sure your printer is turned on and connected.
3. Put the EPSON CD in your CD-ROM or DVD drive and wait a few seconds for the CD to be recognised.
4. Your printer software installs automatically and various messages appear on the screen.
5. When installation halts, click **Finish**.
6. You see the license agreement. Read the agreement and click **Agree**.
7. You see the Options Menu. Continue with the instructions in "Finishing Windows Installation" to complete the software installation.

**Install the Printer**

1. Make sure your printer is connected and turned on. Then turn on your computer.
2. Wait for Windows to detect your printer and display a screen like this:
   
   DON'T CLICK ANY BUTTONS ON THIS SCREEN.

   Note: If a screen like this doesn't appear, make sure your printer is turned on and connected.
3. Put the EPSON CD in your CD-ROM or DVD drive and wait a few seconds for the CD to be recognised.
4. Click Next on the Add New Hardware Wizard Screen. (In Windows Me, you may not need to click Next.)
5. Select **Start Here**

**Start Here**

**EPSON Stylus C64**

1. Make sure you have all the parts shown here. If any parts are missing, contact EPSON as described on the back of this sheet.
2. Remove any tape and packing material inside and around the printer. The tape may be in slightly different places on your printer, so check carefully.
3. Slide the paper support into the slot on the back of the sheet feeder. The paper support should fit securely.
Click the Search for option, then click Next.

Click CD-ROM drive, then click Next. Make sure Specify a location is not checked.

At the next screen, click Next. Installation proceeds automatically.

When installation halts, click Finish.

You see the license agreement. Read the agreement and click Agree.

You see the Options Menu. Continue with the instructions in "Finishing Windows Installation" to complete the software installation.

Finishing Windows Installation

Make sure you have paper loaded in the printer. Then click Print a Test Page to check that your printer is set up correctly.

Click the Next on the next screen. The Add Printer Wizard screen appears; click Next.

Click Next on each of the four screens that follow.

When installation halts, click Finish.

You see the license agreement. Read the agreement and click Agree.

You see the Options Menu. Continue with the instructions in "Finishing Windows Installation" in the next column to complete the software installation.

Windows 2000

Make sure your printer is connected and turned on.

Then turn on your computer.

Wait for Windows to detect your printer and display a screen like this:

DONT CLICK ANY BUTTONS ON THIS SCREEN.

Note: If a screen like this doesn’t appear, make sure your printer is turned on and connected.

Put the EPSON CD in your CD-ROM or DVD drive and wait a few seconds for the CD to be recognized.

Click Next on the Found New Hardware Wizard screen.

Click the Search for option, then click Next.

Click CD-ROM drive, then click Next. Make sure Specify a location is not checked.

At the next screen, click Next. Installation proceeds automatically.

When installation halts, click Finish.

You see the license agreement. Read the agreement and click Agree.

You see the Options Menu. Continue with the instructions in “Finishing Windows Installation” to complete the software installation.

Finishing Windows Installation

Make sure you have paper loaded in the printer. Then click Print a Test Page to check that your printer is set up correctly.

Click the Next on the next screen. The Add Printer Wizard screen appears; click Next.

Click Next on each of the four screens that follow.

When installation halts, click Finish.

You see the license agreement. Read the agreement and click Agree.

You see the Options Menu. Continue with the instructions in “Finishing Windows Installation” in the next column to complete the software installation.

Mac OS X

Open the Applications folder on your hard drive, then open the Utilities folder and select Print Center.

Select Stylus C64 in the Printer List window and click the Add icon.

Note: If you don’t see your printer in the Printer List, make sure your printer is turned on and connected.

Select EPSON USB from the pull-down list, click Stylus C64, then select All from the Page Setup drop-down list.

Click Add. You see the printer list with the Stylus C64 and Stylus C64/Sheet Feeder - Borderless printer options.

Close the Print Center.

You’re ready to print! See your Quick Guide for details.

Mac OS 9.1 or Earlier

Open the Apple menu and select Chooser.

Click the C64 Series icon, click your USB port, and turn on Background printing.

Close the Chooser.

You’re ready to print! See your Quick Guide for details.

Questions?

Here’s where to look for answers:

On-screen EPSON Printer Information Center

Double-click the EPSON Printer Information Center icon on your desktop to view Print Show Animations and your EPSON User’s Guide.

On-screen Help for EPSON Software’s™ Film Factory

Click the Help button or question mark that appears on the screen when you’re using the program. You can also go to Start > Programs (or All Programs) > Film Factory > Getting Started Guide.

EPSON Technical Support

• World Wide Web

For the Internet, you can reach EPSON Support at http://support.epson.com. Here you can download drivers and other files, look at product documentation and troubleshooting information, and receive technical advice through e-mail.

• Automated Telephone Services

A variety of automated help services are available 24 hours a day, 7 days a week. To use these services, you must have a touch tone telephone and call (800) 821-8000. Your EPSON SoundAdvice Express Code is 70430. Use this code to quickly select the EPSON Stylus C64 in SoundAdvice.

How To Get Paper and Ink

Use genuine EPSON inks and paper to get the best results from your EPSON printer! You can purchase ink cartridges, paper, and accessories from your local retailer or from the EPSONStoreSM at (800) 873-7766, or visit www.epsonstore.com (U.S. sales only). In Canada, please call (800) 463-7766 for dealer referral.

Look for these cartridges and paper:

T044120 Cyan Ink Cartridge
T044220 Black Ink Cartridge
T044420 Magenta Ink Cartridge
T044520 Yellow Ink Cartridge

Premium Bright White Paper
Premium Bright White Paper has a sleek, ultra-smooth surface, and 108% brightness. This paper delivers crisp black text and vivid, colorful images. It’s perfect for everyday printing—especially two-sided documents.

Double-Sided Matte Paper
Double-Sided Matte Paper is coated on both sides with a flat matte finish for photographic quality output. It’s the ideal media when you need high-quality double-sided printing for brochures, newsletters, or flyers.

DuraBrite Ink Glossy Photo Paper
DuraBrite Ink Glossy Photo Paper is a high-gloss, heavyweight paper that is optimized for use with DuraBrite inks. This paper is perfect for reprints, snapshots, and enlargements. Also available in 4 x 6” size.

Problems?

If your problem is listed here, try these suggestions. For more information, see your software Help, your Quick Guide or your on-screen EPSON Printer Information Center.

You don’t see the Found New Hardware screen when installing the Windows printer software.

Make sure your printer is on and the USB cable is securely connected to your printer’s USB port. If you still don’t see the screen, try connecting your printer to a different USB port on your computer.

The red paper light is on (nothing prints).

If paper is out, load more paper and press the paper button to resume printing.

If paper is jammed, press the paper button to eject it.

If the paper doesn’t eject, turn off the printer, open the cover, and pull the paper out from the front. Then reload paper, turn the printer on, and press the paper button.

Paper jams frequently.

Use new, smooth, high-quality paper. Don’t load paper above the arrow mark inside the left edge guide. Place paper below the tabs. Slide the left edge guide against the paper, but not too tightly.
Click the Search for option, then click Next.

Click CD-ROM drive, then click Next. Make sure Specify a location is not checked.

At the next screen, click Next. Installation proceeds automatically.

When installation halts, click Finish.

You see the license agreement. Read the agreement and click Agree.

You see the Options Menu. Continue with the instructions in “Finishing Windows Installation” to complete the software installation.

Finishing Windows Installation

Make sure you have paper loaded in the printer. Then click Print a Test Page to check that your printer is set up correctly.

2 Click Install EPSON Software Film Factory and follow the instructions on the screen.

3 Click Install Printer Manual and Movies and follow the instructions on the screen to install the EPSON Printer Information Center on your desktop. Important: You need a browser—such as Microsoft Internet Explorer 4.0 or later or Netscape Navigator 4.0 or later—to view the guide.

4 When you're finished, click Exit to close the Options Menu.

5 When you see the EPSON Product Registration screen, register your printer as instructed, then remove the EPSON CD. Continue with the instructions below for your operating system.

Mac OS X

1 Open the Applications folder on your hard drive, then open the Utilities folder and select Print Center.

2 Select Stylus C64 in the Printer List window and click the Add icon.

Note: If you don’t see your printer in the Printer List, make sure your printer is turned on and connected.

3 Select EPSON USB from the pull-down list, then Stylus C64, then select All from the Page Setup drop-down list.

4 Click Add. You see the printer list with the Stylus C64 and Stylus C64 Sheet Feeder - Borderless printer options.

5 Close the Print Center.

You're ready to print! See your Quick Guide for details.

Mac OS 9.x or Earlier

1 Open the Apple menu and select Chooser.

2 Click the C64 Series icon, click your USB port, and turn on Background printing.

3 Close the Chooser.

You're ready to print! See your Quick Guide for details.

Mac OS 8.6 or Earlier

1 Click the Options Menu, then click Print Center.

2 Select Stylus C64 in the Printer List window and click the Add icon.

Note: If you don’t see your printer in the Printer List, make sure your printer is turned on and connected.

3 Select EPSON USB from the pull-down list, then Stylus C64, then select All from the Page Setup drop-down list.

4 Click Add. You see the printer list with the Stylus C64 and Stylus C64 Sheet Feeder - Borderless printer options.

5 Close the Print Center.

You're ready to print! See your Quick Guide for details.

How To Get Paper and Ink

Use genuine EPSON inks and paper to get the best results from your EPSON printer! You can purchase ink cartridges, paper, and accessories from your local retailer or from the EPSON Store® at (800) 873-7766, or visit www.epsonstore.com (U.S. only). In Canada, please call (866) 453-7766 for dealer referral.

Look for these cartridges and paper:

Premium Bright White Paper
Premium Bright White Paper has a sleek, ultra-smooth surface, and 100% brightness. This paper delivers crisp black text and vivid, colorful images. It's perfect for everyday printing—especially two-sided documents.

Double-Sided Matte Paper
Double-Sided Matte Paper is coated on both sides with a flat matt finish for photographic quality output. It's the ideal media when you need high-quality double-sided printing for brochures, newsletters, or flyers.

DuraBrite Glossy Photo Paper
DuraBrite® Ink Glossy Photo Paper is a high-gloss, heavyweight paper that is optimized for use with DuraBrite inks. This paper is perfect for reprints, snapshots, and enlargements. Also available in 4 x 6" size.

When you're using the program. You can also go to EPSON Stylus C64 in SoundAdvice.

Here's where to look for answers:

On-screen EPSON Printer Information Center
Double-click the EPSON Printer Information Center icon on your desktop to view Print Show Animations and your EPSON User's Guide.

On-screen Help for EPSON Software Film Factory™
Click the Help button or question mark that appears on the screen when you're using the program. You can also go to Start > Programs (or All Programs) > Film Factory > Getting Started Guide.

EPSON Technical Support

• World Wide Web

For the Internet, you can reach EPSON Support at http://support.epson.com. Here you can download drivers and other files, look at product documentation and troubleshooting information, and receive technical advice through e-mail.

• Automated Telephonic Services

A variety of automated help services are available 24 hours a day, 7 days a week. To use these services, you must have a touch tone telephone and call (800) 922-8911. Your EPSON SoundAdvice® Express Code is 70430. Use this code to quickly select the EPSON Stylus C64 in SoundAdvice.

Premium Bright White Paper
Premium Bright White Paper has a sleek, ultra-smooth surface, and 100% brightness. This paper delivers crisp black text and vivid, colorful images. It's perfect for everyday printing—especially two-sided documents.

Double-Sided Matte Paper
Double-Sided Matte Paper is coated on both sides with a flat matt finish for photographic quality output. It's the ideal media when you need high-quality double-sided printing for brochures, newsletters, or flyers.

DuraBrite Glossy Photo Paper
DuraBrite® Ink Glossy Photo Paper is a high-gloss, heavyweight paper that is optimized for use with DuraBrite inks. This paper is perfect for reprints, snapshots, and enlargements. Also available in 4 x 6" size.

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For the Internet, you can reach EPSON Support at http://support.epson.com. Here you can download drivers and other files, look at product documentation and troubleshooting information, and receive technical advice through e-mail.

A variety of automated help services are available 24 hours a day, 7 days a week. To use these services, you must have a touch tone telephone and call (800) 922-8911. Your EPSON SoundAdvice® Express Code is 70430. Use this code to quickly select the EPSON Stylus C64 in SoundAdvice.

Don't click any buttons on this screen.

Note: If a screen like this doesn't appear, make sure your printer is turned on and connected.

Put the EPSON CD in your CD-ROM or DVD drive and wait a few seconds for the CD to be recognized.

If the CD-ROM window doesn’t open automatically, double-click the EPSON CD-ROM icon. Then double-click the EPSON installer.

You see the license agreement. Read the agreement and click Agree.

You see the Main Menu. Click Install Printer Driver. In Mac OS X, enter your administrator password and click OK.

Follow the instructions on the screen to install the software and restart your Macintosh.

If you're using the program. You can also go to EPSON Stylus C64 in SoundAdvice.

Here's where to look for answers:

On-screen EPSON Printer Information Center
Double-click the EPSON Printer Information Center icon on your desktop to view Print Show Animations and your EPSON User’s Guide.

On-screen Help for EPSON Software Film Factory™
Click the Help button or question mark that appears on the screen when you're using the program. You can also go to Start > Programs (or All Programs) > Film Factory > Getting Started Guide.

EPSON Technical Support

• World Wide Web

For the Internet, you can reach EPSON Support at http://support.epson.com. Here you can download drivers and other files, look at product documentation and troubleshooting information, and receive technical advice through e-mail.

• Automated Telephonic Services

A variety of automated help services are available 24 hours a day, 7 days a week. To use these services, you must have a touch tone telephone and call (800) 922-8911. Your EPSON SoundAdvice® Express Code is 70430. Use this code to quickly select the EPSON Stylus C64 in SoundAdvice.

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Double-Sided Matte Paper
Double-Sided Matte Paper is coated on both sides with a flat matt finish for photographic quality output. It's the ideal media when you need high-quality double-sided printing for brochures, newsletters, or flyers.

DuraBrite Glossy Photo Paper
DuraBrite® Ink Glossy Photo Paper is a high-gloss, heavyweight paper that is optimized for use with DuraBrite inks. This paper is perfect for reprints, snapshots, and enlargements. Also available in 4 x 6" size.

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5. Click the Search for option, then click Next.

6. Click CD-ROM drive, then click Next. Make sure Specify a location is not checked.

7. At the next screen, click Next. Installation proceeds automatically.

8. When installation halts, click Finish.

9. You see the license agreement. Read the agreement and click Agree.

10. You see the Options Menu. Continue with the instructions in "Finishing Windows Installation" to complete the software installation.

Finishing Windows Installation

1. Make sure you have paper loaded in the printer. Then click Print a Test Page to check that your printer is set up correctly.

2. Click Install EPSON Software Film Factory and follow the instructions on the screen.

3. Click Install Printer Manual and Movies and follow the instructions on the screen to install the EPSON Printer Information Center on your desktop.

4. If you're finished, click Exit to close the Options Menu.

5. When you see the EPSON Product Registration screen, register your printer as instructed, then remove the EPSON CD.

6. You're ready to print! See your Quick Guide for details.

Mac OS X

1. Open the Applications folder on your hard drive, then open the Utilities folder and select Print Center.

2. Select Stylus C64 in the Printer List window and click the Add button.

3. Select EPSON USB from the pull-down list, and then select Add from the Page Setup drop-down list.

4. Click Add. You see the printer list with the Stylus C64 and Stylus C64(Sheet Feeder - Borderless) printer options.

5. Close the Print Center.

6. You're ready to print! See your Quick Guide for details.

Mac OS 9.x or Earlier

1. Open the Apple menu and select Chooser.

2. Click the C64 Series icon, click your USB port, and turn on Background printing.

3. Close the Chooser.

4. You're ready to print! See your Quick Guide for details.

Questions?

Here's where to look for answers:

On-screen EPSON Printer Information Center

- Double-click the EPSON Printer Information Center icon on your desktop to view Show Awnomelations and your EPSON User's Guide.

On-screen Help for EPSON "Software Factory"

- Click the Help button or question mark that appears on the screen when you're using the program. You can also go to Start > Programs (or All Programs) > Film Factory > Getting Started Guide.

EPSON Technical Support

- World Wide Web
  - For the Internet, you can reach EPSON Support at http://support.epson.com. Here you can download drivers and other files, look at product documentation and troubleshooting information.
  - For technical advice through e-mail, you can reach EPSON Support at tech-advice@epson.com.

- Automated Telephone Services
  - A variety of automated help services are available 24 hours a day, 7 days a week. To use these services, you must have a touch tone telephone and call (800) 922-8911. Your EPSON SoundAdviceSM Express Code is 70430. Use this code to quickly select the EPSON Stylus C64 in SoundAdvice.

How To Get Paper and Ink

- Use genuine EPSON inks and paper to get the best results from your EPSON printer! You can purchase ink cartridges, paper, and accessories from your local retailer or from the EPSON Store at (800) 873-7766, or visit www.epsonstore.com (U.S. sales only). In Canada, please call (800) 873-7766 for dealer referral.

- Look for these cartridges and paper:

  - T044120 Black Ink Cartridge
  - T044220 Cyan Ink Cartridge
  - T044320 Magenta Ink Cartridge
  - T044420 Yellow Ink Cartridge

Print a Guide to close the Options Menu.

Problems?

If your problem is listed here, try these suggestions. For more information, see your software Help, your Quick Guide or your on-screen EPSON Printer Information Center.

You don't see the Found (Add New Hardware) screen when installing the Windows printer software.

1. Make sure your printer is on and the USB cable is securely connected to your printer's USB port. If you still don't see the screen, try connecting your printer to a different USB port on your computer.

2. Paper jams frequently.

   - Don’t load paper above the arrow mark inside the left edge guide. Place paper behind the tabs. Slide the left edge guide against the paper, but not too tightly.

   - Use new, smooth, high-quality paper. Don’t load paper above the arrow mark.

How To Get Paper and Ink

- Premium Bright White Paper
  - Premium Bright White Paper has a sleek, ultra-smooth surface, and 10K brightness. This paper delivers crisp black text and vivid, colorful images. It's perfect for everyday printing—especially two-sided documents.

- Double-Sided Matte Paper
  - Double-Sided Matte Paper is coated on both sides with a flat matte finish for photographic quality output. It's the ideal media when you need high-quality double-sided printing for brochures, newsletters, or engravings. Also available in 4 x 6" size.

- DuraBrite Ink Glossy Paper Photo Paper
  - DuraBrite Ink Glossy Photo Paper is a high-gloss, heavyweight paper that is optimized for use with DuraBrite inks. This paper is perfect for reprints, snapshots, and engravings. Also available in 4 x 6" size.

- On-screen EPSON Software Film Factory
  - Click the Help button or question mark that appears on the screen when you're using the program. You can also go to Start > Programs (or All Programs) > Film Factory > Getting Started Guide.

- EPSON Technical Support
  - World Wide Web
    - For the Internet, you can reach EPSON Support at http://support.epson.com. Here you can download drivers and other files, look at product documentation and troubleshooting information.
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Click the Search for option, then click Next.

Click CD-ROM drive, then click Next. Make sure Specify a location is not checked.

At the next screen, click Next. Installation proceeds automatically.

When installation halts, click Finish.

You see the license agreement. Read the agreement and click Agree. You see the Options Menu. Continue with the instructions in “Finishing Windows Installation” to complete the software installation.

Make sure you have paper loaded in the printer. Then click Print a Test Page to check that your printer is set up correctly.

You see the Options Menu. Continue with the instructions in "Finishing Windows Installation" to complete the software installation.

When installation halts, click Finish.

Your computer detects your printer again. Do one of the following:

Click Next on the next screen. The Add Printer Wizard screen appears; click Finish.

Click Next on each of the four screens that follow.

You see the license agreement. Read the agreement and click Agree. You see the Options Menu. Continue with the instructions in “Finishing Windows Installation” to complete the software installation.

Click the Start button, then click Run. Type "Setup.exe" and press Enter.

When you're finished, click Exit to close the Options Menu.

You're ready to print! See your Quick Guide for details.

Make sure your printer is on and the USB cable is securely connected to your printer's USB port. If you still don't see the screen, try connecting your printer to a different USB port on your computer.

If paper is out, load more paper and press the paper button to resume printing.

If paper is jammed, press the paper button to eject it.

If the paper doesn't eject, turn off the printer, open the cover, and pull the paper out from the front. Then reload paper, turn the printer on, and press the paper button.

Use new, smooth, high-quality paper. Don't load paper above the arrow mark inside the left edge guide. Place paper behind the tabs. Slide the left edge guide against the paper, but not too tightly.

You see the license agreement. Read the agreement and click Agree. You see the Options Menu. Continue with the instructions in "Finishing Windows Installation” to complete the software installation.

Make sure your printer is connected and turned on. Then turn on your computer.

Wait for Windows to detect your printer and display a screen like this:

You see the Windows installer. Follow the steps below in OS X, then restart your Macintosh.

You're ready to print! See your Quick Guide for details.

Mac OS 9.x or Earlier

Open the Apple menu and select Chooser.

Click the C64 Series icon, click your USB port, and turn on Background printing.

Close the Chooser.

You're ready to print! See your Quick Guide for details.

Click the CD-ROM drive, then click Next. Make sure Specify a location is not checked.

At the next screen, click Next. Installation proceeds automatically.

When installation halts, click Finish.

You see the license agreement. Read the agreement and click Agree.

You see the Main Menu. Click Install Printer Driver.

In Mac OS X, enter your administrator password and click OK.

Follow the instructions on the screen to install the software and restart your Macintosh.

If you don't see your printer in the Printer List, make sure your printer is turned on and connected.

Select EPSON USB from the pop-down list, then click OK.

Click Add. You see the printer list with the Style C64 and Style C64 Self-Fed Printer listed.

Close the Print Center.

You're ready to print! See your Quick Guide for details.

Follow the instructions on the screen to install the software and restart your Macintosh.

You see the license agreement. Read the agreement and click Agree. You see the Options Menu. Continue with the instructions in “Finishing Windows Installation” to complete the software installation.

Make sure your printer is on and the USB cable is securely connected to your printer’s USB port. If you still don’t see the screen, try connecting your printer to a different USB port on your computer.

If paper is out, load more paper and press the paper button to resume printing.

If paper is jammed, press the paper button to eject it.

If the paper doesn’t eject, turn off the printer, open the cover, and pull the paper out from the front. Then reload paper, turn the printer on, and press the paper button.

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