

EPSON AMERICA, INC. LIMITED WARRANTY

What is Covered: Epson America, Inc. ("Epson") warrants to the first end-user customer that the EPSON printer covered by this limited warranty statement, if purchased and used in the United States or Canada, conforms to the manufacturer's specifications and will be free from defects in workmanship and materials for a period of one year from the date of original purchase. Epson also warrants that the consumable inkcartridges enclosed with the printer will perform to the manufacturer's specified usage, which usage may expire before the expiration of the limited warranty for the EPSON printer.

What Epson Will Do To Correct Problems: Should your EPSON printer prove defective during the warranty period, please call the EPSON Connection at (310) 787-6346 (US.) or (905) 709-2567 (Canada) for warranty repair instructions and return authorization. An Epson service technician will provide telephone diagnostic service to determine whether the unit requires repair. If repair is required, you can choose to send your printer to Epson for an exchange unit which Epson will ship to you overnight, or to have Epson repair your unit and return it to you. If you choose to have a replacement unit shipped by Epson, you must provide a credit card number to secure the cost of the replacement unit. No charge will be billed to your card unless you fail to return the original printer. Epson will exchange the same model product as your original unit, or, at Epson's option, will exchange another model with equivalent features. It is your responsibility to securely package the printer in its original container or an equivalent and provide proof of the date of original purchase. Epson will be responsible for shipping costs to and from the Epson repair facility. When warranty service involves the exchange of the product or of a part, the item replaced becomes Epson property. The exchanged product or part may be new or refurbished to the Epson standard of quality. Exchange products and parts assume the remaining warranty period of the original product covered by this limited warranty.

What This Warranty Does Not Cover: This warranty covers only normal use in the United States and Canada. This warranty does not cover ink cartridges or third party parts, components, or peripheral devices added to the EPSON product after its shipment from Epson, e.g., dealer or user-added boards or components. Epson is not responsible for warranty service should the Epson label or logo or the rating label or serial number be removed or should the product fail to be properly maintained or fail to function properly as a result of misuse, abuse, improper installation, neglect, improper shipping, damage caused by disasters such as fire, flood, and lightning, improper electrical current, software problems, interaction with non-Epson products, or service other than by an Epson Authorized Servicer.

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