

EPSON AMERICA, INC. LIMITED WARRANTY

What Is Covered: Epson America, Inc. (“Epson”) warrants to the first end user customer that the EPSON product covered by this limited warranty statement, if purchased and used in the United States or Canada, conforms to the manufacturer’s specifications and will be free from defects in workmanship and materials for a period of one year from the date of original purchase. EPSON also warrants that the consumable ink cartridges enclosed with the product will perform to the manufacturer’s specified usage, which usage may expire before the expiration of the limited warranty for the EPSON printer.

What Epson Will Do To Correct Problems: Should your EPSON product prove defective during the warranty period, please call the EPSON Connection at (562) 276-4382 (U.S.) or (905) 709-2567 (Canada) for warranty repair instructions and return authorization. An Epson service technician will provide telephone diagnostic service to determine whether the unit requires repair. If service is needed during the warranty period, Epson will, at its option, exchange or repair the unit, without charge for parts or labor. If Epson authorizes sending a replacement unit in exchange for the defective unit, Epson will ship the replacement product, freight prepaid. You are responsible for securely packaging the defective unit and returning it to Epson within five (5) working days of receipt of the replacement. You must provide a credit card number to secure the cost of the replacement unit, in the event that you fail to return the original product. Epson will exchange the same model product as your original unit, or, at Epson’s option, will exchange another model with equivalent features. If your product is being repaired, Epson will direct you where to send the unit. You will be responsible for packing the product and for shipping costs to and from the Epson authorized service center. When warranty service involves the exchange of the product or of a part, the item replaced becomes Epson property. The exchanged product or part may be new or refurbished to the Epson standard of quality. Exchange products and parts assume the remaining warranty period of the product covered by this limited warranty. For all warranty service, you must provide proof of the date of original purchase.

What This Warranty Does Not Cover: This warranty covers only normal use in the United States and Canada. This warranty does not cover damage to the EPSON product caused by parts or supplies not manufactured, distributed or certified by Epson. This warranty does not cover ink cartridges or third party parts, components, or peripheral devices added to the EPSON product after its shipment from Epson, e.g., dealer or user-added boards or components. Epson is not responsible for warranty service should the Epson label or logo or the rating label or serial number be removed or should the product fail to be properly maintained or fail to function properly as a result of misuse, abuse, improper installation, neglect, improper shipping, damage caused by disasters such as fire, flood, and lightning, improper electrical current, software problems, interaction with non-Epson products, or service other than as authorized by Epson. If a claimed defect cannot be identified or reproduced in service, you will be responsible for costs incurred.

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