

# Notices

## Important Safety Instructions

Before using your EPSON product, read and follow these safety instructions:

- Be sure to follow all warnings and instructions marked on the product.
- Use only the type of power source indicated on the product label.
- Use only the power cord that comes with the product. Use of another cord may cause fires or electric shock. Do not use the cord with any other equipment.
- Place the product near a wall outlet where the plug can be easily unplugged.
- If you won't be using the product for a long period, unplug the power cord from the electrical outlet.
- Always turn off the product using the  power button, and wait until the  power light stops flashing before unplugging the product or cutting off power to the electrical outlet.
- Avoid plugging the product into an outlet on the same circuit as a photocopier or air conditioning system that regularly switches on and off, or on an outlet controlled by a wall switch or timer.
- Do not let the power cord become damaged or frayed. Place it to avoid abrasions, cuts, fraying, crimping, and kinking. Do not place objects on top of it and do not allow it to be stepped on or run over. Be careful to keep the cord straight at each end.
- If you use an extension cord with the product, make sure the total ampere rating of the devices plugged into the extension cord does not exceed the cord's ampere rating. Also, make sure the total ampere rating of all devices plugged into the wall outlet does not exceed the wall outlet's ampere rating.
- When connecting the product to a computer or other device with a cable, ensure the correct orientation of the connectors. Each connector has only one correct orientation. Inserting a connector in the wrong orientation may damage both devices connected by the cable.
- Place the product on a flat, stable surface that extends beyond its base in all directions. It will not operate properly if it is tilted or at an angle.
- Avoid locations that are subject to high temperature or humidity, rapid changes in temperature or humidity, shocks or vibrations, or dust or dirt.
- Do not place or store the product outdoors.
- Do not place the product near heat sources, strong light, or in direct sunlight.
- Keep the product away from potential sources of electromagnetic interference, such as loudspeakers or the base units of cordless phones.
- Leave enough space behind the product for the cable(s), above the product so that you can fully raise the document cover, and in front of the product for the paper to be fully ejected. Make sure the back of the product is at least 4 inches (10 cm) away from the wall.
- Do not block or cover openings in the product case or insert objects through the slots.

- Do not use aerosol products that contain flammable gases inside or around the product. Doing so may cause fire.
- Do not press too hard on the scanner glass when placing the originals.
- Do not open the scanner section while the product is copying, printing, scanning, or performing any other functions.
- Be careful not to trap your fingers when closing the document cover or scanner.
- Do not touch the flat white cable inside the product.
- Do not spill liquid on the product. Do not use the product near water. Do not use with wet hands.
- Unplug the product and refer servicing to qualified service personnel under the following conditions: if the power cord or plug is damaged; if liquid has entered the product; if the product has been dropped or the case damaged; if the product does not operate normally or exhibits a distinct change in performance.
- Never disassemble, modify, or attempt to repair any part of the product by yourself, except as specifically explained in the documentation. Do not adjust controls that are not covered by the operating instructions.
- When storing or transporting the product, do not tilt it, stand it on its side, or turn it upside down; otherwise ink may leak from the cartridges.

## ***LCD Screen Safety***

- Use only a dry, soft cloth to clean the LCD screen. Do not use liquid or chemical cleansers.
- If the LCD screen is damaged, contact Epson. Do not touch or attempt to remove any broken pieces. If the liquid crystal solution gets on your hands, wash them thoroughly with soap and water. If the liquid crystal solution gets into your eyes, flush them immediately with water. If discomfort or vision problems remain after a thorough flushing, see a doctor immediately.

## ***Wireless Network Safety***

To avoid adversely affecting the operation of the following equipment and causing an accident, do not use the product: near medical equipment in a medical facility; within 9 inches (22 cm) of a cardiac pacemaker; near automatically controlled devices, such as automatic doors or fire alarms.

## ***Ink Cartridge Safety***

- Keep ink cartridges out of the reach of children.
- Be careful when you handle used ink cartridges; there may be ink remaining around the ink supply port. If ink gets on your skin, wash it off with soap and water. If ink gets into your eyes, flush them immediately with water. If ink gets in your mouth, spit it out and see a doctor right away.
- Do not put your hand inside the product or touch any cartridges during printing.

- Do not try to move the print head by hand, or you may damage the product.
- Before transporting the product, make sure the print head is in the home (far right) position and the ink cartridges are in place.
- Install a new ink cartridge immediately after removing a used one. Leaving cartridges uninstalled can dry out the print head and may prevent the product from printing.
- Do not shake ink cartridges too vigorously or after opening their packages; this can cause them to leak.
- Be careful not to break the hooks on the side of the ink cartridge when you remove it from the package.
- Do not touch the green IC chip or the small window on the side of the cartridge. This may prevent normal operation.
- Remove the yellow tape from the cartridge before installing it; otherwise, print quality may decline or you may not be able to print.
- Do not remove or tear the label on the cartridge; this can cause leakage. Do not remove the transparent seal from the bottom of the cartridge; otherwise, the cartridge may become unusable.
- If you remove an ink cartridge for later use, protect the ink supply area from dirt and dust and store it in the same environment as the product. Note that there is a valve in the ink supply port, making covers or plugs unnecessary, but care is needed to prevent the ink from staining items that the cartridge touches. Do not touch the ink cartridge ink supply port or surrounding area.
- Store ink cartridges with their labels facing upward. Do not store cartridges upside down.
- Do not disassemble or remodel an ink cartridge; otherwise, you may not be able to print normally.
- Use an ink cartridge before the date printed on its package.
- Store ink cartridges in a cool, dark place.
- You cannot use the cartridges that came with the product for replacement.
- Although the ink cartridges may contain recycled materials, this does not affect product function or performance.
- When printing in monochrome or grayscale, color inks instead of black ink may be used depending on the paper type or print quality settings. This is because a mixture of color inks is used to create black.

## ***Telephone Equipment Safety***

When using telephone equipment, you should always follow basic safety precautions to reduce the risk of fire, electric shock, and personal injury, including the following:

- Avoid using a telephone during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use a telephone to report a gas leak in the vicinity of the leak.

# Declaration of Conformity

According to 47CFR, Part 2 and 15 for: Class B Personal Computers and Peripherals; and/or CPU Boards and Power Supplies used with Class B Personal Computers:

We: Epson America, Inc.  
Located at: MS 3-13  
3840 Kilroy Airport Way  
Long Beach, CA 90806  
Telephone: (562) 981-38404

Declare under sole responsibility that the product identified herein, complies with 47CFR Part 2 and 15 of the FCC rules as a Class B digital device. Each product marketed is identical to the representative unit tested and found to be compliant with the standards. Records maintained continue to reflect the equipment being produced can be expected to be within the variation accepted, due to quantity production and testing on a statistical basis as required by 47CFR §2.909. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Trade Name: Epson  
Type of Product: Multifunction printer  
Model: C471D, C471B, C481B  
Marketing Name: WF-2512, WF-2532, WF-3532

## Limited Warranty

### 1. Limited Warranty for Epson Products

Epson products are covered by warranty against defects in workmanship and materials when operated under normal use and handling conditions, as indicated in the product documentation, for the period specified in section “Limited Warranty Coverage”. Coverage begins as of the date of delivery to the purchaser by Epson or by an authorized Epson dealer (see “Epson Subsidiaries and Offices in Latin America”), in the country of purchase.

Epson also guarantees that the consumables (ink cartridges, toner, batteries) included with the product, will perform according to the usage specifications as long as they are used prior to the expiration of their warranty period.

### 2. Scope of Warranty

Should Epson receive notice of a defect during the warranty period, it may, at its discretion, repair or replace the defective product at no cost to the purchaser. In the event of a replacement, the replaced equipment will become property of Epson. The replaced item may be new or previously repaired to the Epson standard of quality, and will assume the remaining warranty period of the product that was originally purchased.

This warranty does not include any compensation or damages whatsoever, resulting from the operating failures of the Epson product. In any event, Epson’s maximum liability toward the purchaser will be limited to the purchase price paid to Epson or to the authorized dealer.

Epson's warranty does not cover any software not manufactured by Epson, even when delivered with an Epson product. The software may have a warranty provided by the manufacturer, as indicated in the documentation attached thereto.

### **3. Limitations and Exclusions**

The warranty will be invalid in the following cases:

- 3.1 When the product's serial number has been removed or altered.
- 3.2 When the product has been misused, has undergone unauthorized modifications, has been used or stored in ways that are not in compliance with the environmental specifications of the product.
- 3.3 When the damage resulted from the use of refilled supplies or consumables, or when damages are the result of use of media that does not meet the product's specifications.
- 3.4 When damages resulted from the inappropriate transport of the equipment (packaging, installation, maintenance, transportation).
- 3.5 When damages were caused by natural or intentional disasters (fire, floods, lightning, earthquakes, etc.), power surges, or interaction with other brand products.
- 3.6 When the product has been totally or partially disassembled, or has been repaired other than by an Epson Authorized Service Center.
- 3.7 When substances have been spilled on the product.
- 3.8 When the external plastic case has been scratched or abused.
- 3.9 When damages resulted from inappropriate tests, installation, maintenance or adjustments.

The warranty does not extend to accessories (lids, covers, trays) or replenishing supplies and consumables (ink cartridges, toner, ink ribbons, batteries, photosensitive units, knobs, print heads, lamps), which, due to their nature, must be regularly purchased through authorized dealers.

### **4. How to Obtain Warranty Service**

Please refer to the user documentation to ensure that the product settings have been properly set and to perform the diagnostic tests indicated therein. Furthermore, in order for the unit to operate optimally, always use original Epson supplies and consumables.

To obtain warranty service, the purchaser may take the product to any Authorized Epson Service Center, along with proof of purchase, or call any of the Epson Technical Assistance Centers (see country list starting on page 6).

Upon calling an Authorized Epson Service Center, the purchaser will be asked to provide the product model and serial numbers, and may be asked to provide information on the location and the date of purchase (the warranty is only valid in the country of purchase).

If there are no Authorized Service Centers in your area, call the Technical Assistance Center for service referral.

## 5. Responsibilities of Purchaser

The purchaser is responsible for the safety of all confidential and proprietary information stored on the product, as well as for recovery backup files in case of damage. Any activity related with the re-installation or resetting of the software that was delivered with the equipment, will be billed to the purchaser at the rates in effect at the Epson Service Center. This also applies if the failure was the result of a defect in the purchaser's proprietary software or of a computer "virus".

In order to obtain on-site service, the latter will be required to provide: access to the product; an appropriate working area; access to electrical facilities; access to the resources that may be necessary for the installation, repair or maintenance of the unit; a safety environment for Epson staff and their work tools.

## 6. Limited Warranty Coverage

Product	Model	Coverage	Conditions
Multifunction Printer	WF	One Year	Service Center

### Technical Support Service

Epson offers technical assistance through electronic and telephone services. Before calling Epson, refer to the documentation included with your product. If you do not find the solution to your problem, visit Epson's website at: [global.latin.epson.com/Soporte](http://global.latin.epson.com/Soporte) or call the local Epson office or an authorized dealer.

### Epson Subsidiaries and Offices in Latin America

#### Epson Argentina S.A.

Avenida Belgrano 964/970  
(1092), Buenos Aires,  
Argentina  
Tel: (54 11) 5167-0300  
Fax: (54 11) 5167-0333

#### Epson Costa Rica, S.A

102 Avenida Escazú  
Torre 1, Piso 4, Suite 401/402  
Escazú, San José, Costa Rica  
Tel: (506) 2588-7855  
Fax: (506) 2588-7888

#### Epson Venezuela, S.A.

Calle 4 con Calle 11-1  
La Urbina Sur  
Caracas, Venezuela  
Tel: (58 212) 240-1111  
Fax: (58 212) 240-1128

#### Epson Chile, S.A.

La Concepción 322  
Providencia, Santiago, Chile  
Tel: (56 2) 484-3400  
Fax: (56 2) 484-3413

#### Epson Perú, S.A.

Av. Canaval y Moreyra 590, San  
Isidro, Lima 27, Perú  
Tel: (51 1) 418-0210  
Fax: (51 1) 418-0220

#### Epson Colombia, Ltda.

Calle 100, No. 21-64 piso 7  
Bogotá, Colombia  
Tel: (57 1) 523-5000  
Fax: (57 1) 523-4180

#### Epson México, S.A. de C.V.

Blvd. Manuel Avila Camacho  
389 Edificio 1 Conjunto Legaria  
Col. Irrigación, México, D.F.  
C.P 11510 México  
Tel: (52 55) 1323-2000  
Fax: (52 55) 1323-2183

\* Contact your local phone company to call this toll free number from a mobile phone.

\*\* Dial first 7 digits, wait for a message, then enter code.

If your country does not appear on the preceding list, please contact the dealer where you purchased the product.

You may receive help or consult information on-screen for all Epson products. Register your Epson equipment on our website, at [global.latin.epson.com/Soporte](http://global.latin.epson.com/Soporte).

### **Extended Warranty Support and Service**

In some countries, Epson offers warranty extension services. You may purchase this service by calling the Technical Service Center.

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